Southeast Toyota Distributors, LLC

Southeast Toyota Distributors, LLC
Accessory Installation Instructions

2025 Tacoma 18"Tire Only

OE Wheel with Nitto_Ridge Grappler

Year & Model:	2025 Tacoma
Wheel Part Number:	Utilizes Original Wheel
Tire Part Number:	00016-26565-52
Accessory Code:	TB5800
PIO / DIO:	PIO ONLY
Business Partner:	J74

Conflicts

Note: Vehicles not equipped with 18" wheels.

General Applicability

Fits Models:

1. Vehicles equipped with 18" wheels.

Additional Items Required for Installation

Magnum Super Slick Tire Lube
3M Prep Sol-70 (Alcohol & Water)
Lint Free Cloth
3M Prep Sol-70 (Alcohol & Water)
3M tape weight 4/23mm PN61405 and/or 6x29mm PN99472
Posca Pen Marker and/or Wax Pencil

Sequence of Applications

SPECIAL NOTE:
After TMS & Safety mandated preparatory steps have been taken, the installation sequence is the suggested method for completing the accessory installation. In some instances the suggested sequence is written for one associate to install & in others the sequence is given as part of a team accessory installation. Unless otherwise stated in the document, the associates may perform the installation steps in any order to make the installation as efficient as possible while maintaining consistent quality.

Recommended Tools and Equipment:

Personal Protection:	Safety glasses & Gloves
Vehicle Protection:	Seat Protection Blanket
Foot Brake Application Tool:	Snap-On B24A or Equiv.
Vehicle Lift:	VPC approved lift
Impact wrench w/	21mm socket
Optional Wheel Lock SSTs	Master Wheel lock key
Tire Changing Equipment:	Corghi or Hunter
Tire Balancer:	HunterNet Road Force Elite
Additional Balancer Adapters:	See Spec Sheet
PIO Torque Equipment:	Atlas Copco
Torque Wrench capable of:	97 lbf.ft

Legend:

STOP: Damage to the vehicle may occur. Do not proceed unitl process has been complied with.

OPERATOR SAFETY: Use caution to avoid risk of injury.

CAUTION: A process that must be carefully observed in order to reduce the risk of damage to the accessory or vehicle and to ensure a quality installation.

REGULATORY: (Delta R) This mark indicates that the component is related to regulatory compliance.

/IDEO: This image indicates a video in the procedure, PIO Only.

TOOLS & EQUIPMENT: Used in figures calls out the specific tolls and equipment recommended for this process.

REVISION MARK: This mark highlights a change in installation with respect to previous issue.

SAFETY TORQUE: This mark indicates that torque is related to safety.

CRITICAL SYMBOL: This image indicates critical to fit form or function.

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Document Revision History		
Revision	**Release Date**	**Description of Changes**
Rev. A	3/20/2024	Originally Published for 2024
Rev. B	01/07/2025	Carry-Over to 2025

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Specifications Page

Wheel:	
Wheel PN:	OE Wheel
Center Cap PN:	OE Wheel
Supplier:	OE Wheel
Wheel size:	OE Wheel
Offset:	OE Wheel
Max LRO & RRO TIR:	OE Wheel
Lug Nut:	OE Lugnut

Tire:	
SET VPC Tire PN:	00016-26565-52
Tire Manufacturer's SKU:	217820
DOT Prefix:	173PP134MXXXX
Tire Manufacturer:	Nitto
Tire Model:	Ridge Grappler
Tire Size:	265/65R18 116T
Inflation Pressure:	Front: 35 psi / Rear: 35 psi
Tire Inflation Door Jamb Label:	Required on All

New label required: Tire size or inflation pressure does not match OE

Assembly Requirements and Specification	
Initial Orientation of tire on wheel:	Not Specified
Required Collet for Balancer:	Haweka #160 400 062
Required Flange Plate For Balancer:	#4 Haweka 231e111 409
Required Stud adapters for Balancer:	Haweka 271 994 121
Wheel Bolt Pattern:	6 on 139.7mm (5.5in)
Maximum Road Force Variation:	25 lbs RFV
Maximum Inner Plane weight:	144g (5oz)
Maximum Outer Plane weight	144g (5oz)
Maximum Total weight:	288g (10oz)
Hunter Smart Weight Balance Specification:	OK / OK
Lug Nut Torque:	97 lbf.ft

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Service & Accessory Warranty Information:

Component	Parts Information		Accessory Warranty Information		
	Replacement Part #	Failed Part #	Op. Code	Warranty Time	Time
Wheel Balance	*None*	00016-BALAN	AWB011	Balance Adjustment	1.2
Wheel Alignment	*None*	00016-ALIGN	AWA011	Alignment Adjustment	1.5
Tire Pressure Sensor	*See parts catalog*	00016-TIRES	AITPMS	R&R TPMS (damaged)	0.7
	Use combo code "A" to add 0.4hr for each additional part replaced.				
	NOTE: Accessory Warranty will cover tire pressure monitor replacement should concern be related to an accessory processing error such as damage during installation. Contact Factory Warranty for warranty claims involving component failures. SET Accessory Warranty authorization required.				
Wheel:	OE part	OE part	Contact	Factory Warranty	
	OE and Toyota Accessory components are to be covered by Factory Warranty. Contact Factory Warranty for instructions.				
Center Cap:	OE Wheel	OE part	Contact	Factory Warranty	
	OE and Toyota Accessory components are to be covered by Factory Warranty. Contact Factory Warranty for instructions.				
Goodwill Coverage for Tire Replacement:	N/A Contact Tire Distributor	00016-TIRES	RPLTIRE	Goodwill Tire Replacement	0.5
	Use combo code "A" to add 0.3hr for each additional part replaced.				
	NOTE: Replacement tires are covered by tire manufacturers. RPLTIRE goodwill operation code is intended to be used in the event that a replacement tire is needed for customer satisfaction purposes and the tire manufacturer has denied coverage. SET Accessory Warranty authorization required ***after*** *contacting tire manufacturer / distributor.*				

Dealers located outside of the Southeast Region should contact SET's Out of Region Dealer support group at (888) 851-2722 or email oordealersupport@setoyota.com for warranty parts and claim instructions.

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Wheel:	OE WHEEL	Tire Only	Accy Code:	TB5800
Tire:	Ridge Grappler 265/65R18			

Subdivision	Req Seq.	Task Description	Required Tools	Step Catagory	Control Method or Inspection	Measurement Item	Min Spec.	Max Spec.	Task Qty
Preperation	*a	Mainframe VPIK- Enter VIN to request delivery of parts to line while vehicle is in staging.	PC w/ Mainframe Access						1
	*a	*Accessory Tire Preperation: Remove stickers and Inspect Tire for damage Doc.OP.45.00 SET Initial Tire Inspection*							
	*a	*Parts Preperation- Center Cap*							
Disassembly	1	Clock onto VIN, VPC VJ24 mainframe screen Doc. C1.181.00 SET VJ24 Cycle Time Tracking	PC w/ Mainframe Access						1
	2	*If applicable Begin Drive E-work order by scanning vin and begining drive on Mobile device.*	Mobile Device w/ E-workorder app						1
	3	This Drive Vehicle onto lift and set service brake using brake holding tool.	Brake tool	+	Process Audit				1
	4	For vehicles eqquipped with wheel locks obtain master wheel lock key set	Toyota Master Wheel lock set						1
	5	If using a drive on ramp lift, Install wheel chocks to prevent the vehicle from rolling.	Wheel chocks	+	Process Audit				1
	6	Lift Vehicle following lift specific safety precautions	VPC approved lift						1
	7	Removed tire and wheel assembly -Retain Lugnuts for Reuse	Impact w/ Seat Protection Blanket						4
Tire & Wheel Break Down	8	Utilize Tire Changer's lift when mounting tire & wheel assembly to Tire Changer.	Corgi / Hunter		Process Audit				4
	9	Dismount Tire from Wheel Doc. C1.136.00 SET Tire-Wheel Assembly Process	Corgi / Hunter						4
	10	Inspect TPMS for damage							
Tire and Wheel Assembly	11	Assemble Accessory Tire and Wheel Package Doc. C1.136.00 SET Tire-Wheel Assembly Process	Corgi / Hunter						4
	12	Utilize Tire Changer's lift when dismounting tire & wheel assembly from Tire Changer.	Corgi / Hunter	+	Process Audit				4

*a *Task performed outside of VJ24 time Tracking*

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Wheel:	OE WHEEL	Tire Only	Accy Code:	TB5800
Tire:	Ridge Grappler 265/65R18			

Subdivision	Req Seq.	Task Description	Required Tools	Step Catagory	Control Method or Inspection	Measurement Item	Min Spec.	Max Spec.	Task Qty
Balancing	13	Scan VIN to HunterNet *(May be performed during Prep. & Dis.)* Doc. C1.139.00 SET Tire-Wheel Balancing Process	HunterNet RFE		HunterNet				4
	14	Utilize Balancer's lift when mounting or dismounting tire & wheel assembly to Balancer.	HunterNet RFE		Process Audit				4
	15	Verify Tire Air Pressure is set to pressure indicated by Spec sheet and install Valve Stem cap.	HunterNet RFE	S					4
	16	Balance Tire / Wheel Assembly Doc. C1.139.00 SET Tire-Wheel Balancing Process	Hunter Balancer w/ tools and adapters listed in spec sheet		HunterNet	RFV (lbs)	0lbs	25lbs	4
						Max Wght Total	0g (0oz)	288g (10oz)	
						Max Wght / Plane	0g (0oz)	144g (5oz)	
						Smart Weight spec	OK / OK		
		16A) Adjust / Rework tire and wheel for high Road force.			HunterNet	RFV (lbs)	0lbs	25lbs	4
		16B) Adjust / Rework tire and wheel for high weight.			HunterNet	Max Wght Total	0g (0oz)	288g (10oz)	4
						Max Wght / Plane	0g (0oz)	144g (5oz)	
		16C) Reject Accessory Tire Doc. OP.46.00 Rejecting Accessory Tire SOP			Reject Tire Tracker				4
	17	Utilize Balancer's lift when mounting or dismounting tire & wheel assembly to Balancer.	Hunter		Process Audit				1
Vehicle Reassembly	18	Install Accessory Tire and Wheel to vehicle	Not Specified						1
	19	Install and Torque Lug Nuts Doc. C1.81.00 SET Atlas Copco Wheel Torque Equip.	Atlas Copco Torque Equipment	S	ToolsNet	Target: 97 lbf.ft	Min: 87 lbf.ft	Max: 135 lbf.ft	1
	20	Manual Torque Validation Sheet Doc.C1.81.01 SET Wheel Torque Verification and Audit Sheet	21mm torque wrench	S	Process Audit				1
		20A) Lug Nut Torque	Torque Wrench & Socket	S	Process Audit	Target: 97 lbf.ft	Min: 87 lbf.ft	Max: 135 lbf.ft	1
			TPMS not removed		N/A	N/A	N/A	N/A	1
		20C) Record Tire DOT TIN	Manual Validation Sheet	R	Process Audit	Written Record:	TIN	TIN	1
	21	Lower Vehicle and stow lift arms/pads and Wheel chocks	Not Specified						1
	22	Install Center Cap text horizontal with valve stem at or near 6 O'Clock *(This step may be performed at any time after Balancing)*							1
	23	For vehicles equipped with wheel locks return wheel lock socket to master set.	Not Specified						1
	24	Complete VIN, VPC VJ24 mainframe screen Doc. C1.181.00 SET VJ24 Cycle Time Tracking	Mainframe PC w/ scanner						1
	*a	Place new tire inflation Placard in driver door jam only when tire size and/or pressure do not match OE	Label and Label Printer	S					1
	*a	Release Parking Brake and drive vehicle from lift							1
	*a	End Drive E-Workorder at next point of rest.	Mobile Device w/ E-workorder app						1

*a *Task performed outside of VJ24 time Tracking*

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***SET VPC Note**: General instructions provided for reference only. Process audit tasks are identified within the Bill of Process.*

Preparation and Assembly Removal

Fig. 1

1. Drive vehicle onto suitable vehicle lift.
2. Shift transmission in "P" (automatic) or reverse (manual). Figure 1.

Fig. 2

3. Add seat protection (blanket) and apply foot brake using brake application tool. Figure 2.

   HINT: If Vehicle is equipped with factory wheel locks, obtain the wheel lock key before proceeding.

4. Following applicable vehicle lift instructions, raise, and support vehicle.
5. Remove lug nuts from wheel. Use safety glasses while using power tools.

   NOTE: Retain the OE mag shank style lug nuts for use during assembly.

Fig. 3

Fig. 4

6. Remove OE wheel and tire assemblies from the vehicle. Figure 4.

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OE Tire and Wheel Disassembly

Fig. 5

7. Deflate tire by removing valve stem cap and Schrader valve core to deflate tire. Retain valve stem cap for reuse. Figure 5.

NOTE: Care should be taken not to damage TPMS Sensor during tire and wheel disassembly. Do not allow tire machine tools, rollers, or tire bead to contact TPMS sensor during tire removal.

Fig. 6

8. Utilize suitable tire changer to dismount tire from wheel. Figure 6.

   HINT: Reference General Process document or Equipment manual for additional detail.

   a) Carefully separate the outer tire bead from the wheel rim.
   b) Dismount the OE tire from the OE wheel.
   c) Repeat for all tire and wheel assemblies.

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Tire Pressure Monitor Sensors (TPMS)

NOTE: For tire only upgrades, the original Wheel and TPMS sensors are to be reused. TPMS sensor removal from wheel is not required. Inspection of the TPMS sensor is required to verify it was not damaged during tire removal.

If Tire upgrade is being installed in combination with a wheel upgrade consult appropriate wheel document for TPMS instructions and procedures.

9. Inspect TPMS (Tire Pressure Monitor Sensor) installation to wheel. Verify the following:
   - TPMS sensor was not cracked or damaged during tire removal.
   - TPMS fasteners were properly torqued at factory.
   - For vehicle equipped with Rubber Valve stems, ensure rubber valve stem is fully seated. (Fig. 7)

Repair or replace damaged components as needed.

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Accessory Tire and Wheel Assembly

Fig. 8

10. Utilize suitable tire changer to mount tire to wheel.

NOTE: Refer to Specifications Page 4 to confirm accessory tire and wheel combination.

HINT: Reference General Process document or equipment manual for additional process detail.

a) Apply tire lube on tire bead and bead location on wheel. Figure 8.

Use Only VPC Approved tire lubricant

Care should be taken not to damage TPMS Sensor during tire and wheel assembly.

Do not allow tire bead or tire changer head to contact TPMS sensor during tire removal.

Fig. 9

Fig. 10

b) Position the wheel on the mounting machine with the sensor at ~ 7 o'clock position. See Figure 9 (Shaded Area). Mount/dismount head is considered 12 o'clock position.

c) Mount the lower tire bead.

d) Re-position the wheel on the mounting machine with the sensor at ~ 5 o'clock position. See Figure 10 (Shaded Area).

e) Mount the upper tire bead.

f) To seat tire bead, inflate tire beyond 35 PSI but not more than the maximum tire bead seat pressure indicated on the tire sidewall. If it is not indicated use 40 PSI as a limit. If tire bead is not seated when pressure registers 40 PSI, deflate the tire and re-inflate to seat the bead.

g) Once bead is seated inflate to inflation pressure listed on the Specifications Page.

h)Reinstall valve stem caps.

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Accessory Tire and Wheel Balancing

Fig. 11

11. Balance Tire and Wheel assemblies using Hunter Road Force 9700 series balancer. Figure 11.

    HINT: Reference VPC Balancer General Process Document or Equipment manual for additional process detail.

    a) For HunterNet equipped Hunter Elite balancers, use barcode scanner to input VIN ID before balancing.
    If VIN is not available due to a VPC prebuild process, scan HunterNet Assembly ID provided in Specifications Page.

    b) Mount Accessory Tire and Wheel assembly to balancer using Collet, Flange Plate, and Adapters listed in Specifications Page.

    c) Inflate tire to Pressure specified on Specifications Page.

    d) Measure and Adjust Road Force to specifications shown on Specifications Page.

    e) Apply weight to correct for imbalance. Maximum weight allowance is shown on specifications page.

    HINT: For weight placement criteria reference VPC Balancer General Process Document

    f) Remove assembly from balancer.

    g) Repeat Wheel balance steps for all wheels.

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Vehicle Assembly

12. Wheel and Tire assembly Installation.

    a) Position wheel and tire assemblies on vehicle.
    b) Hand-start the Mag Shank Style lug nuts.

NOTE: Do NOT use Conical-Seat Acorn lug nuts when installing Alloy Wheels reference spec sheet for applicability.

NOTE: Ensure lug nut socket does not scuff the wheels.

Fig. 12

13. Using Atlas Copco Torque Equipment or Torque Wrench, tighten lug nuts in sequence shown for applicable wheel. See Figure 12.

NOTE: Consult Shop Torque Policy and Procedures

14. Record Vehicle VIN, and DOT TIN from each tire.

15. With the valve stem near the 6 o'clock position, install center caps with wording or letters aligned with horizontal plane.

16. Lower Vehicle Lift.

    HINT: If factory wheel lock key was used, re-install key to its original location.

17. Release Brake application tool and remove from Vehicle.

18. Application of Tire Inflation Pressure Label is required when Accessory tire size and/or inflation pressure of differs from OE tire inflation label. See figure 13.

Fig. 13

19. Adjust tire pressure to specification shown on specifications page.

20. TPMS sensor Registration to link replacement sensors to the vehicle is required ONLY when a sensor have been replaced.

21. Initialization of the TPMS system learns new inflation pressure and thresholds to the vehicle.

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Post Installation Inspection items:

Check:	Look for:
Lug Nuts	*1) All lugnuts present on all wheels* *2) Torque to Spec, Recorded on ToolsNet and/or Manual Torque Sheet*
Valve Stem	*Proper installation w/ no air leaks*
Valve Stem Caps	*1) All 4 caps are tight and present* *2) All 4 caps are of matching design*
Tire Pressure	*Inflated to specification*
Wheel Center Caps	*Installed horizantally with valve stem at or near 6 o'clock position*
TPMS	*Low tire warning indicator is not illuminated*
DOT TIN records	*Verify records of VIN and DOT TIN*

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LIMITED WARRANTY – SOUTHEAST TOYOTA

SOUTHEAST TOYOTA DISTRIBUTORS, LLC ("we," "our" and "us") provides the following limited warranty on our accessories, excluding tires, ("Accessories" or "Accessory") installed on a Toyota. This limited warranty is not provided by and does not bind or provide benefit to the vehicle dealer, the manufacturer, or Toyota Motor Sales, U.S.A., Inc. This limited warranty does not apply to tires; please consult the tire manufacturer and/or its materials accompanying the vehicle for any warranty terms concerning tires. This limited warranty also does not apply to ToyoGuard Exterior Paint Sealant and ToyoGuard Interior Protector; please consult the ToyoGuard Limited Warranty Certificate for the warranty terms concerning those products.

SCOPE OF LIMITED WARRANTY:

A. Protection:

i. Accessories Installed by Southeast Toyota Distributors, LLC on a new Toyota vehicle. We warrant that, for a period of 36 months or 36,000 miles, whichever occurs first, we will repair or replace (includes labor), free of charge, any defect in such an Accessory due to faulty material or workmanship, or, at our option, provide a full refund of the purchase price of the Accessory. The warranty period begins on the vehicle's In-Service Date, which is the first date the new vehicle is either delivered to an ultimate purchaser, leased, or used as a company car or demonstrator. Accessories installed by Southeast Toyota Distributors, LLC are identified on the vehicle's window sticker (Monroney Label).

ii. Accessories Installed by a Toyota Dealer on a Toyota vehicle. We warrant that, for 12 months, regardless of mileage, from the date such an Accessory was installed on the vehicle or the remainder of the Toyota new vehicle warranty, whichever is longer, we will repair or replace (includes labor), free of charge, any defect in the Accessory due to faulty material or workmanship, or, at our option, provide a full refund of the purchase price of the Accessory. For a new vehicle, the warranty period begins on the vehicle's In-Service Date, which is the first date the new vehicle is either delivered to an ultimate purchaser, leased, or used as a company car or demonstrator.

iii. Accessories purchased from a Toyota Dealer but not installed by the Toyota Dealer. We warrant that, for a period of 12 months, regardless of mileage, from the date the accessory was purchased, we will repair or replace (does not include labor), free of charge, any defect in the Accessory due to faulty material or workmanship, or, at our option, provide a full refund of the purchase price of the Accessory.

B. Limitation of Warranty. This limited warranty does not apply to, and we will not repair, replace, or reimburse you for: (1) wheel balancing and wheel alignments, except for one wheel balancing or alignment during the first 12 months or 12,000 miles, whichever occurs first, from the vehicle's In-Service Date, as defined above, (2) abrasions or dents, whatever their cause, and any failure or damage resulting directly or indirectly from accidents, collisions, impacts from foreign objects, fire, theft, larceny, explosion, malicious mischief, vandalism, civil commotion, riots, war, or any other similar causes, (3) any failure or damage resulting directly or indirectly from lightning, windstorms, hail, water, floods, subfreezing temperatures, airborne chemicals, tree sap, dust, salt, and any other environmental conditions or similar causes, (4) any failure or damage caused by: (a) a failure of any part, other than the Accessory, (b) any misuse, abuse, improper towing, negligence or lack of maintenance of the vehicle or Accessory, (c) the alteration, modification or repair of the Accessory by anyone other than persons expressly authorized by us to perform such alteration, modification or repair, or (d) the use of the vehicle for commercial purposes, competitive driving or racing, (5) any failure or damage, if the Accessory has not been installed according to instructions, (6) any failure or damage occurring outside of Canada, the United States of America, its territories or possessions, (7) except to the extent required by the state whose laws govern this limited warranty, any consequential, secondary, or unreasonable costs that may be suffered as a result of the need to repair or replace the Accessory, including without limitation any loss of use of the vehicle, road service, towing, storage charges, inconvenience, loss of wages and/or income, additional expense incurred, loss of transportation, rental car expense, or any derivative damage to persons or things other than the Accessory, including other parts of the vehicle, or (8) liability for damage to property or for injury to or death of any person, arising out of the operation, maintenance or use of your vehicle whether or not related to the covered Accessory.

C. Exclusive Remedy. If there is a valid claim under this limited warranty for a defect due to faulty material or workmanship in the Accessory, we will, at our option, either: (i) repair, (ii) replace or (iii) provide a full refund of the purchase price of the Accessory. We have no other obligations under this limited warranty. Refunds will be made to the vehicle owner. If the vehicle is leased, the refund will be made to the leasing company.

HOW TO MAKE A CLAIM: In the event of a warranty claim, please contact the nearest Toyota dealer to arrange for repairs. The dealership must receive our prior authorization before making repairs covered by this limited warranty. The dealer will contact Southeast Toyota Distributors, LLC at 1-888-851-2722, select option #5 (Warranty Department), then option #4 (Repairs), for instructions on processing a warranty claim, if they are not already familiar with the process. If you have any questions or concerns regarding repairs covered by this limited warranty, please contact our Customer Assistance Hotline at 1-800-301-6859.

OUR DISPUTE RESOLUTION PROGRAM: Your satisfaction is our highest priority. In keeping with that focus, in the event that an issue arises related to this Limited Warranty, we invite you to call our Customer Assistance Hotline at 1-800-301-6859 to discuss it. In most cases, we expect that a satisfactory resolution of your issue can be reached through engagement with that Department. If our Customer Loyalty Department is unable to resolve your issue to your satisfaction, we offer a dispute resolution program administered by the National Center for Dispute Settlement (NCDS) ("the Program"). The purpose of the Program is to resolve disputes in an informal setting before an impartial arbitrator. The Program is free of charge to you (although you must bear the cost of any expert witness or attorney you elect to employ). You are required to complete the Program before exercising rights or seeking remedies under the federal Magnuson-Moss Warranty Act, 15 U.S.C. § 2301 et seq. ("the Act"). If you choose to seek remedies that are not created by the Act, you are not required to use the Program before pursuing such remedies – although the Program is still available to you to resolve the dispute. When utilizing the Program, you will need to provide (a) the vehicle identification number of your vehicle, (b) the identity of your selling and servicing dealerships, (c) the mileage on your vehicle at relevant times, (d) the date and nature of any relevant repairs, (e) legible copies of repair orders and other relevant documents, (f) a summary of the unresolved issue and the requested action, and (g) your contact information. In most cases, the dispute resolution process under the Program will be completed within forty (40) days of your submission of your request and will consist of steps such as an initial eligibility determination, an opportunity for you and us to submit information in writing relating to your claim, an oral hearing, and a decision from the arbitrator. A decision will be binding on you only if you choose to accept it. You may submit a request to NCDS by telephone at their toll free number: (877)-276-8848 or in writing at P.O. Box 463196, Mt. Clemens, MI 48046. You may obtain additional information regarding the Program at www.ncdsusa.org. In the event that the NCDS does not exist or no longer handles disputes for us at the time that you seek to submit a request, you may contact our Customer Assistance Hotline at 1-800-301-6859 to obtain current information about our dispute resolution programs.

GENERAL LIMITATION OF WARRANTY: THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES OR LIABILITIES. IN NO EVENT SHALL WE BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE INFORMATION OR EXCLUSION MAY NOT APPLY. NO EXPRESS WARRANTY OF FITNESS OR MERCHANTABILITY IS GRANTED BY THIS LIMITED WARRANTY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THOSE DESCRIBED IN THIS DOCUMENT. ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH MAY BE APPLICABLE BY OPERATION OF LAW SHALL BE LIMITED TO THE PERIOD OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY. THIS LIMITED WARRANTY PROVIDES SPECIFIC LEGAL RIGHTS, AND THERE MAY BE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. ANY ACTION FOR BREACH OF ANY WARRANTY HEREUNDER, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, MUST BE BROUGHT WITH IN A PERIOD NOT EXCEEDING 12 MONTHS AFTER EXPIRATION OF THIS LIMITED WARRANTY. THE REMEDIES SPECIFIED HEREIN AND THOSE SPECIFIED BY APPLICABLE LAW ARE THE ONLY REMEDIES AVAILABLE. WE ASSUME NO OTHER OBLIGATION OR RESPONSIBILITY WITH REGARD TO THE ACCESSORY. WE NEITHER ASSUME, NOR AUTHORIZE ANYONE TO ASSUME FOR US, ANY ADDITIONAL LIABILITY IN CONNECTION HEREWITH.

GENERAL: This limited warranty describes the complete and exclusive rights that result from the purchase of Accessories. No oral representations or statements may be relied upon. This limited warranty may not be amended or modified, and additional rights may not be granted, unless in a written statement signed by one of our officers. This limited warranty shall be governed by the laws of the state where the vehicle is purchased, excluding laws concerning conflicts of law. We may delegate the performance of our duties and obligations and assign our rights and benefits hereunder. For inquiries regarding this limited warranty, we can be contacted directly at Customer Assistance Hotline at 1-800-301-6859, or by mail to: Southeast Toyota Distributors, LLC, Attention: Customer Loyalty Department, 100 Jim Moran Boulevard, Deerfield Beach, Florida 33442.