



TOYOTA

## SAFETY RECALL 25TA08 (Remedy Notice)

Multiple Models and Model Years  
Combination Meter May Go Blank  
NHTSA Recall No. 25V-595



**STOP! DO NOT SELL NEW VEHICLES IN DEALER INVENTORY.**

*Refer to Dealer Inventory Procedures section for more details.*



On September 11, 2025 Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on Multiple model year Multiple Model vehicles.

Model / Years	Production Period	Approximate Total Vehicles	Approximate Stop Sale Dealer Inventory
2025 4Runner	Early August 2024 – Early August 2024	3	0
2025 4Runner HV	Early August 2024 – Early August 2024	4	0
2025 Camry HV	Early April 2024 – Late November 2024	50,000	7
2023 – 2025 Crown	Late May 2022 – Late October 2024	39,200	11
2025 Crown Signia	Mid November 2023 – Early December 2024	13,900	13
2023 – 2025 GR Corolla	Late June 2022 – Late September 2024	11,600	1
2024 – 2025 Grand Highlander	Early January 2023 – Early January 2025	50,000	6
2024 – 2025 Grand Highlander HV	Early January 2023 – Late December 2024	26,900	5
2023 – 2025 Highlander	Early June 2022 – Early November 2024	50,800	2
2023 – 2025 Highlander HV	Mid June 2022 – Mid November 2024	33,500	1
2023 – 2024 Rav4 PHEV	Mid June 2022 – Mid September 2024	33,000	0

2023 – 2025 RAV4	Late June 2022 – Late December 2024	25,700	0
2023 – 2025 RAV4 HV	Late June 2022 – Late February 2025	87,700	8
2024 – 2025 Tacoma	Mid December 2023 – Mid November 2024	97,500	171
2024 – 2025 Tacoma HV	Mid May 2024 – Late October 2024	10,600	48
2023-2024 Venza HV	Early October 2022 – Early September 2024	27,000	2

### Condition

The 12.3-inch display of the instrument panel may be blank at startup. Operating the vehicle with this display blank reduces the ability to see certain malfunction indicators. If malfunctions occur while driving, continuing to drive could lead to an increased risk of a crash or an increased risk of injury in the event of a crash.

### Remedy

When the remedy is available Toyota dealers will inspect the combination meter and depending on the inspection, update the programming of the combination meter or replace the combination meter with a new one, **FREE OF CHARGE**. Toyota is conducting a phased implementation of the remedy based on the owner's vehicle model and part availability. Refer to the tables below to determine the remedy status for the vehicles involved in this Safety Recall.

<u>Tech Requirements</u> <b>TIC206A – Electrical Repair 1</b>
<u>Inspection/Repair Time</u> <b>Repair: 1.7</b>
<u>Parts Control at Launch</u> <b>N/A</b>
<u>Parts Replacement Rate</u> <b>0.001%</b>
<u>Owner Notification Date</u> <b>Phase 1 – Late October</b> <b>Phase 2 - TBD</b>
<u>Salvage Title Eligible</u> <b>Yes</b>

### Campaign Phase Interpretation

Campaigns may be launched in phases due to many factors, such as: the nature of the repair, parts availability, etc. It is important that each VIN is confirmed using TIS to determine if the vehicle is in the remedy or interim phase. Only perform the repair that is available for the specific VIN. *If a remedy repair is performed on an interim phase vehicle, the claim will be subject to debit.*

### REMEDY PHASE – ELIGIBLE FOR REPAIR

<b>Campaign Description:</b> Safety Recall XOX - <b>Remedy Notice</b> - 2004-2005 Model Year Toyota - Generic Recall Description	A
<b>Completion Status:</b> <b>Not Completed</b>	B
<b>[Show Documents]</b>	

**STATUS IDENTIFICATION**

**A:** Campaign Description: XOX Remedy

**B:** Completion Status: Not Completed

- **This vehicle is eligible to have the remedy performed.**

## Campaign Phases

Phase	UIO	Model Year Vehicles	Estimated Remedy Timing
1	21,500	Certain 2023 – 2024 Rav4 PHEV Vehicle's Only Requiring Reprogramming*	Available Now
2-5	535,000	Certain 2025 4Runner Certain 2025 4Runner HV Certain 2025 Camry HV Certain 2023 – 2025 Crown Certain 2025 Crown Signia Certain 2023 – 2025 GR Corolla Certain 2024 -2025 Grand Highlander Certain 2024 – 2025 Grand Highlander HV Certain 2023 – 2025 Highlander Certain 2023 – 2025 Highlander HV Certain 2023 – 2024 Rav4 PHEV Certain 2023 – 2025 RAV4 Certain 2023 – 2025 RAV4 HV Certain 2024 – 2025 Tacoma Certain 2024 – 2025 Tacoma HV Certain 2023-2024 Venza HV	Early November 2025 (Vehicles in Remaining Phases will be determined by part/software availability)

\*Rav4 PHEV vehicles not included in Phase 1 will either need to have combination meter replaced or at least inspected before reprogramming. If a Rav4 PHEV is not included in phase 1, do not reprogram the vehicle.

## Owner Notification

### Mail

Phase 1 Customer Mailing	Late October 2025
Phase 2 – 5 Customer Mailing	TBD

### Toyota App

Vehicles involved in this Recall will be visible in the App at time of announcement.

## Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Toyota Newsroom [pressroom.toyota.com](http://pressroom.toyota.com).



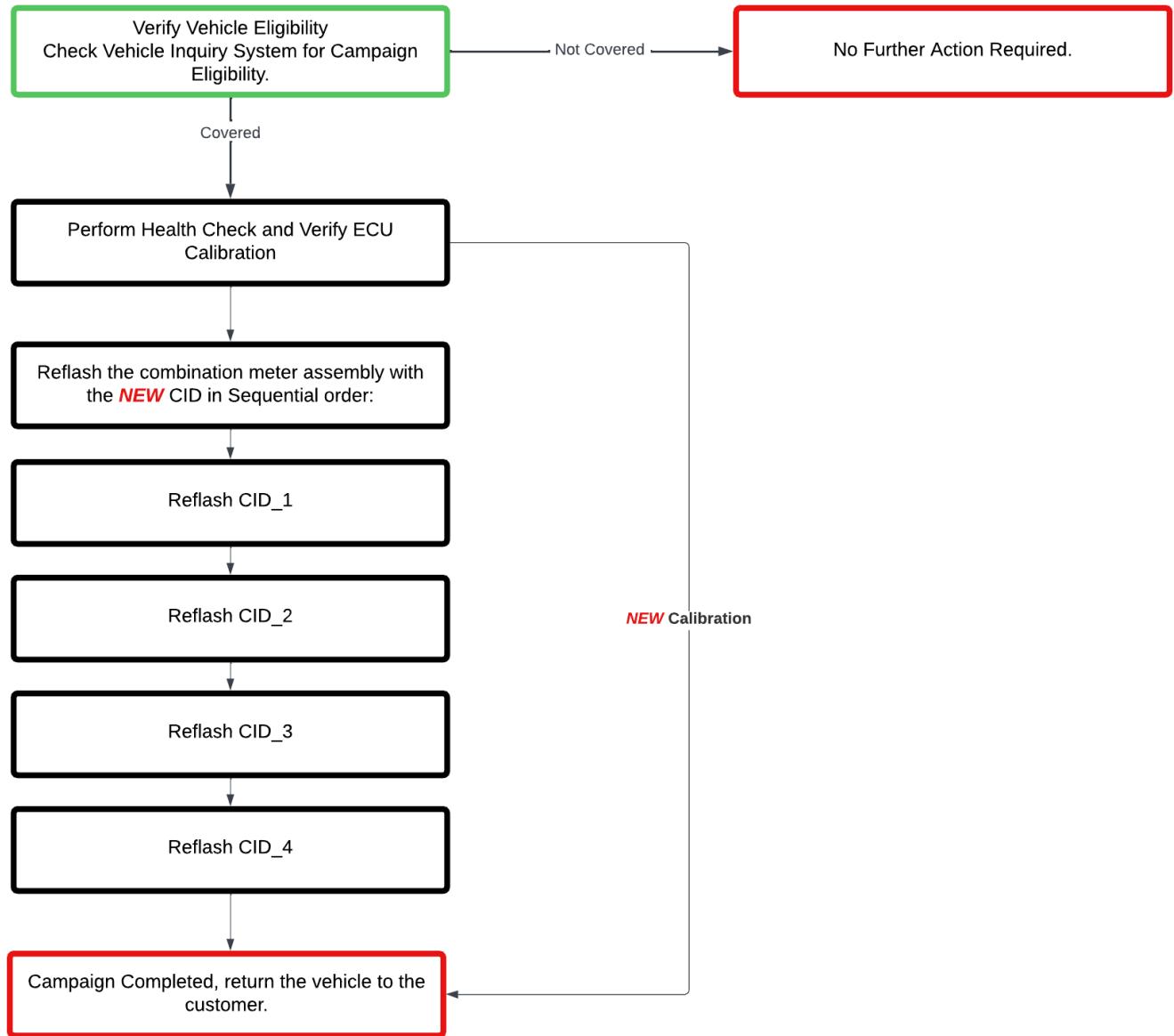
# TOYOTA

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# Service Department

## Warranty Reimbursement Procedure



Op Code	Description	Flat Rate Hours
25TA08R2	Reprogram the Combination Meter	1.8

- The flat rate times include 0.1 hours for administrative cost per unit for the dealership.

## Salvage Title Vehicles

Every attempt should be made to complete an open Safety Recall when circumstances permit, unless noted otherwise in the Safety Recall dealer letter.

## Remedy Procedures

Refer to TIS for Technical Instructions on repair. Conduct all non-completed Safety Recalls and Service Campaigns on the vehicle during the time of appointment.

## Technician Training Requirements

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly, technicians performing this repair are required to currently hold at to have completed the following courses:

- TIC206A – Electrical Repair 1

## Loaner Vehicle or Alternative Transportation Reimbursement Procedure

A loaner vehicle or alternative transportation through Rent a Toyota can be claimed for \$60 per if the customer vehicle is exhibiting the condition.

Op Code	Description
25TA08V1	Vehicle Rental 1-30 Days

### **NOTE:**

- **Rental invoice *MUST* be attached to all rental claims. These claims may be subject to debit if rental invoice is not attached.**
- **Rentals that exceed the maximum allowable daily rate will require DSPM authorization per the Toyota Transportation Assistance Policy (TTAP).**

# Sales Department

## New Vehicles in Dealership Inventory

There are approximately 275 vehicles in new dealer inventory as of September 8, 2025.



Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Toyota reimburses dealers for flooring costs associated with new vehicles held in dealership inventory until the recall remedy becomes available. Toyota provides these flooring reimbursements within 30 days after remedy launch. Toyota reserves the right to withhold or charge-back any flooring reimbursement funds that may have been paid to the dealer if it determines that a new vehicle subject to a safety recall was sold without first being remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

### NOTE:

- New vehicles in dealer inventory subject to a Safety Recall must be remedied before delivery into commerce under a sale or lease. Dealer-to-dealer trades as well as vehicle sales between dealers should not be made until a vehicle is remedied.***
- Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (Non SET and GST dealers: <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

## Inspection Reminder Mirror Hang Tags for Covered Vehicles in New Dealer Stock

To easily recognize vehicles involved in this Safety Recall, each dealership should utilize Inspection Reminder Hang Tags. Inside the vehicle's glove box are stickers containing the VIN. Apply one of these stickers to the hang tag and install the hang tag in the vehicle. A sample copy of the Inspection Reminder Hang Tag has been included for your reference.



NOTE: Dealerships can order hang tags from the Material Distribution Center (MDC).

Part Number	Description	Quantity
00411-140003	Inspection Mirror Hang Tag	25 Per Pack

# Frequently Asked Questions

## **Q1: What is the condition?**

A1: The 12.3-inch display of the instrument panel may be blank at startup. Operating the vehicle with this display blank reduces the ability to see certain malfunction indicators. If malfunctions occur while driving, continuing to drive could lead to an increased risk of a crash or an increased risk of injury in the event of a crash.

## **Q2: What is Toyota going to do?**

A2: When the remedy is available Toyota dealers will inspect the combination meter and depending on the inspection, update the programming of the combination meter or replace the combination meter with a new one, **FREE OF CHARGE**. Toyota is conducting a phased implementation of the remedy based on the owner's vehicle model.

## **Q3: Which and how many vehicles are covered by this Safety Recall?**

A3: There are approximately 556,500 vehicles covered by this Safety Recall.

Model / Years	Production Period	Approximate Total Vehicles
2025 4Runner	Early August 2024 – Early August 2024	3
2025 4Runner HV	Early August 2024 – Early August 2024	4
2025 Camry HV	Early April 2024 – Late November 2024	50,000
2023 – 2025 Crown	Late May 2022 – Late October 2024	39,200
2025 Crown Signia	Mid November 2023 – Early December 2024	13,900
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**Q3a: Are there any other Lexus/Toyota/Scion vehicles covered by this Safety Recall in the U.S.?**

A3a: Yes, certain LS 500, LS 500h, RX 350, RX350h, RX 500h, TX 350, TX 500h, and TX 550h+ vehicles are covered by this Safety Recall.

**Q4: What if I previously paid for repairs related to this Safety Recall?**

A4: Reimbursement consideration instructions will be provided in the owner letter.

**Q5: How does Toyota obtain my mailing information?**

A5: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

**Q6: What if I have additional questions or concerns?**

A6: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

## Policies And Procedures

### New Vehicles in Dealership Inventory - Reminder

Below is a reminder of the dealer's obligations pertaining to Safety Recalls if there are new vehicles in dealership inventory:

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

**NOTE:** Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

### Pre-Owned Vehicles in Dealer Inventory

Toyota typically requests that dealers **NOT** deliver any pre-owned vehicles in dealer inventory that are covered by a Safety Recall unless the defect has been remedied. In this case, until remedy parts are available, delivery of a pre-owned vehicle is acceptable if disclosed to the customer that the vehicle is involved in this Safety Recall and that the remedy is currently being prepared by Toyota.

Toyota expects dealers to visit <https://toyota-recall-disclosure.imagespm.info/> and complete a Customer Contact and Vehicle Disclosure Form. Dealers are expected to provide a copy of the completed form, along with the most current FAQ, to the vehicle buyer. Toyota and the dealer may use this information to contact the customer when the remedy becomes available. Keep the completed form on file at the dealership.

**NOTE:** Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (**Non SET and GST dealers:** <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

### **Toyota Certified Used Vehicle (TCUV)**

The TCUV policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a TCUV until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

### **Rent a Toyota & Service Loaners**

Toyota requests that dealers remove all Rent a Toyota and Service Loaner vehicles from service that are covered by a Safety Recall unless the defect has been remedied.

### **Parts Recovery Procedures**

All parts replaced as part of this Safety Recall must be turned over to the parts department until appropriate disposition is determined. The parts department must retain these parts until notification via the Parts Recovery System (PRS) is received indicating whether to ship or scrap the parts. These parts are utilized by various departments for defect analysis, quality control analysis, product evaluation, as well as other purposes.

To help minimize dealer storage challenges, Toyota recommends that dealers:

- File the campaign claim accurately and promptly. The time a dealer is required to hold parts is based on when the campaign claim is paid by Toyota.
- Monitor the Warranty Parts Recovery Notifications and Part Scrap Report regularly.

Refer to Warranty Policies [9.3 and 9.6](#) for additional details.

### **Customer Reimbursement**

Reimbursement consideration instructions will be included in the owner letter.