

◀ IMPORTANT UPDATE ▶

The attached Dealer Letter has been updated. Refer to the details below.

| DATE | TOPIC |
|------------|---------------------------------|
| 10/30/2025 | Update Phase 2 Launch date |
| 10/30/2025 | Updated Owner Notification date |

The most recent update in the attached Dealer Letter will be highlighted with a red box.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.



TOYOTA

SAFETY RECALL 25TA04 (Remedy Notice)

Certain 2024 – 2025 Model Year Tacoma 4x4 Vehicles with Toyota 17" and 18" Wheels

Certain 2024 – 2025 Model Year Tacoma 2wd Vehicles with Toyota 17" and 18" Wheels

Potential Loss of Brake Performance

NHTSA Recall No. 25V-058



STOP! DO NOT SELL NEW VEHICLES IN DEALER INVENTORY.

Refer to the Dealer Inventory Procedures section for more details.



On February 6, 2025, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Safety Recall on certain 2024 – 2025 model year Tacoma 4-Wheel Drive vehicles with Toyota 17" wheels.

On July 2, 2025, Toyota amended the previously filed Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA). The amended Defect Information Report (DIR) expanded the recall to include certain 2024 – 2025 model year Tacoma 4-Wheel Drive vehicles with Toyota 18" wheels and certain 2024 – 2025 model year Tacoma 2-Wheel Drive vehicles with Toyota 17" and 18" wheels.

| Model / Years | Production Period | Approximate Total Vehicles | Approximate Stop Sale Dealer Inventory |
|---|---------------------------------------|----------------------------|--|
| 2024 – 2025 Tacoma 4x4 with Toyota 17" wheels | Early January 2024 – Mid-January 2025 | 106,000 | 10,500 |
| 2024 – 2025 Tacoma 4x4 with Toyota 18" wheels and Tacoma 2wd with Toyota 17" and 18" wheels | Mid December 2023 – Mid-January 2025 | 116,000 | 450 |

Condition

The rear brake hoses in the subject vehicles can be damaged over time if there is enough build-up of mud/dirt inside the rear wheels from operating under certain off-road conditions. This can result in a brake fluid leak, increasing the risk of crash.

Remedy

The remedy, when available, will involve replacement of both rear brake hoses with improved ones **FREE OF CHARGE**. Toyota is conducting a phased implementation of the remedy based on the owner's vehicle model. Refer to the tables below to determine the remedy status for the vehicles involved in this Safety Recall.

| |
|--------------------------------|
| <u>Tech Requirements</u> |
| T5537 – Toyota Brake Systems |
| <u>Inspection/Repair Time</u> |
| Repair: 2.1 |
| <u>Parts Control at Launch</u> |
| DDO Max |
| Dealer Stock – Pre-deploy |
| <u>Parts Replacement Rate</u> |
| 100% |
| <u>Owner Notification Date</u> |
| Phase 1 – Early August 2025 |
| Phase 2 – Mid Nov 2025 |
| <u>Salvage Title Eligible</u> |
| Yes |

| Phase | UIO | Model Year Vehicles | Estimated Remedy Timing |
|-------|---------|---|-------------------------|
| 1 | 106,000 | 2024 & 2025 Tacoma 4x4 with Toyota 17" wheels Certain 2024 & 2025 Tacoma 4x4 with Toyota 18" wheels Certain 2024 & 2025 Tacoma 2wd with Toyota 17" and 18" wheels | Available Now |
| 2 | 116,000 | 2024 & 2025 Tacoma 4x4 with Toyota 18" wheels 2024 & 2025 Tacoma 2wd with Toyota 17" and 18" wheels | |

Owner Notification

Mail

Toyota will notify owners by early August 2025.
Toyota will notify Phase 2 owners by mid Nov 2025

Toyota App

Vehicles involved in this Safety Recall will be visible in the Toyota App at time of announcement.

Customer Contacts

Customers may contact your dealership with questions regarding the Safety Recall. Please welcome them to your dealership and answer any questions that they may have. A FAQ is provided to assure a consistent message is communicated.

Customers with additional questions or concerns are asked to please contact the Toyota Brand Engagement Center (1-888-270-9371) – Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Media Contacts

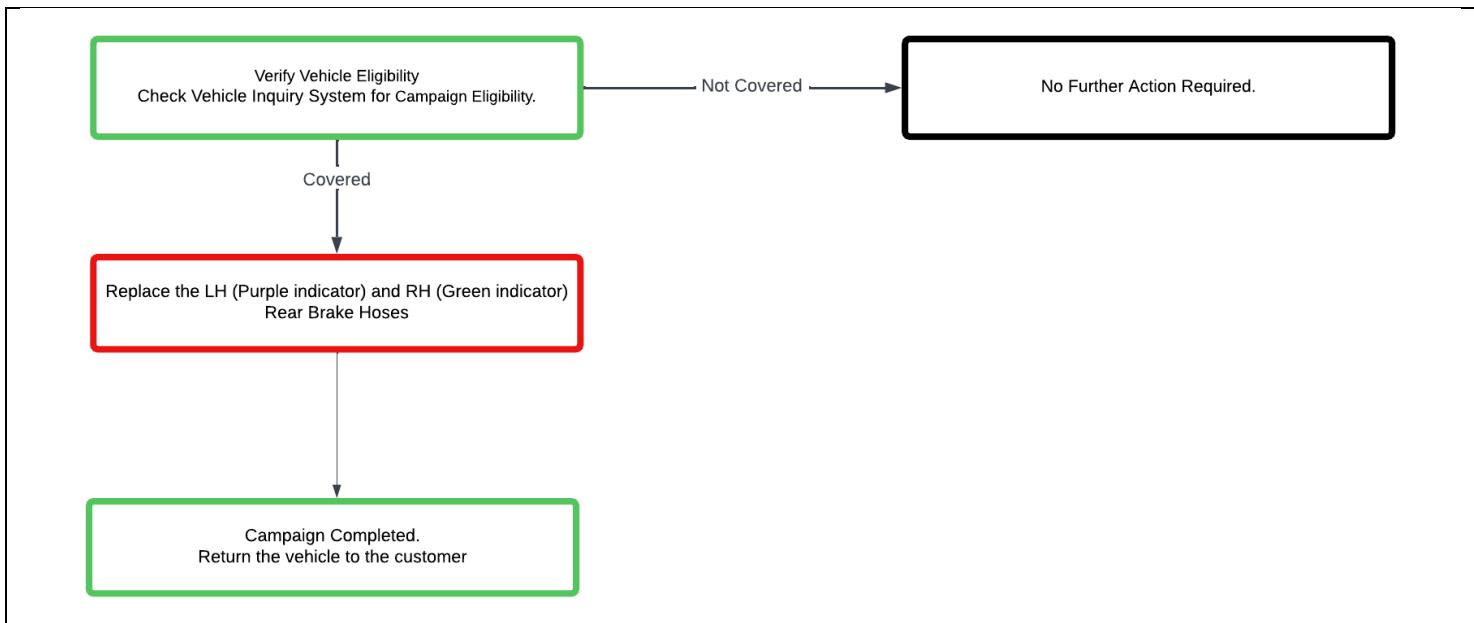
It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to pressroom.toyota.com.

Recall Contents

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Service Department

Warranty Reimbursement Procedure



| Op Code | Description | Flat Rate Hours |
|----------|--------------------------|-----------------|
| 25TA04R1 | Replace Rear Brake Hoses | 2.1 |

- The flat rate times include 0.1 hours for administrative cost per unit for the dealership.

Salvage Title Vehicles

Every attempt should be made to complete an open Safety Recall when circumstances permit, unless noted otherwise in the Safety Recall dealer letter.

Remedy Procedures

Refer to TIS for Technical Instructions on repair. Conduct all non-completed Safety Recalls and Service Campaigns on the vehicle during the time of appointment.

Technician Training Requirements

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to currently hold at to have completed the following courses:

- T5537 – Toyota Brake Systems

Parts Department

Parts Information

At the time of launch, parts for this campaign are on DDO Max due to potential limited part availability.

| Part Number | Description | Quantity |
|-------------|-----------------------|----------|
| 04005-02158 | BRAKE HOSE KIT 1 | 1 |
| 04005-01150 | SPECIAL SERVICE PARTS | 1 |

Each repair will also require brake fluid

| | | |
|-------------|-------------|---|
| 00475-1BF03 | BRAKE FLUID | 1 |
|-------------|-------------|---|

Sales Department

New Vehicles in Dealership Inventory

There were approximately 10,500 vehicles in new dealer inventory as of February 3, 2025.

The expanded recall includes approximately 450 Tacoma 4x4 with Toyota 18" wheels and Tacoma 2wd with Toyota 17" and 18" wheels vehicles in new dealer inventory as of June 30, 2025.



Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Toyota reimburses dealers for flooring costs associated with new vehicles held in dealership inventory until the recall remedy becomes available. Toyota provides these flooring reimbursements within 30 days of remedy launch. Toyota reserves the right to withhold or charge-back any flooring reimbursement funds that may have been paid to the dealer if it determines that a new vehicle subject to a safety recall was sold without first being remedied.

Vehicle Safety Recall completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy.

NOTE:

- ***New vehicles in dealer inventory subject to a Safety Recall must be remedied before delivery into commerce under a sale or lease. Dealer-to-dealer trades as well as vehicle sales between dealers should not be made until a vehicle is remedied.***
- Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (Non SET and GST dealers: <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Policy for New Vehicles, TCUV, Pre-Owned Vehicles and Rent a Toyota

Frequently Asked Questions

Q1: What is the condition?

A1: The rear brake hoses in the subject 4-wheel drive vehicles can be damaged over time if there is enough build-up of mud/dirt inside the rear wheels from operating under certain off-road conditions. This can result in a brake fluid leak, increasing the risk of crash.

Q1a: Are there any warnings that this condition exists?

A1a: Yes. While driving, you may experience a loss in brake performance or experience a spongy brake pedal.

Q1b: Is there anything I can do to avoid this condition?

A1b: Until the remedy is performed, Toyota recommends that owners avoid off-road use. If this is not feasible for their personal situation, we recommend that they follow the owner's manual guidance to clean the rear wheel area after every off-road use.

Q2: What is Toyota going to do?

A2: The remedy, when available, will involve replacement of both rear brake hoses with improved ones **FREE OF CHARGE**. Toyota is conducting a phased implementation of the remedy based on the owner's vehicle model. Refer to the tables below to determine the remedy status for the vehicles involved in this Safety Recall.

| Phase | UIO | Model Year Vehicles | Estimated Remedy Timing |
|-------|---------|---|-------------------------|
| 1 | 106,000 | 2024 & 2025 Tacoma 4x4 with Toyota 17" wheels Certain 2024 & 2025 Tacoma 4x4 with Toyota 18" wheels Certain 2024 & 2025 Tacoma 2wd with Toyota 17" and 18" wheels | Available Now |
| 2 | 116,000 | 2024 & 2025 Tacoma 4x4 with Toyota 18" wheels 2024 & 2025 Tacoma 2wd with Toyota 17" and 18" wheels | |

Q3: Which and how many vehicles are covered by this Safety Recall?

A3: There are approximately 222,000 vehicles covered by this Safety Recall.

| Model Name | Model Year | Production Period |
|--|-------------|---------------------------------------|
| Tacoma 4x4 with 17' Toyota Wheels | 2024 - 2025 | Early January 2024 – Mid-January 2025 |
| Tacoma 4x4 with Toyota 18" wheels Tacoma 2wd with Toyota 17" and 18" wheels | 2024 - 2025 | Mid December 2023 – Mid-January 2025 |

Q4: What if I previously paid for repairs related to this Safety Recall?

A4: Reimbursement consideration instructions will be provided in the owner letter.

Q5: How does Toyota obtain my mailing information?

A5: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q6: What if I have additional questions or concerns?

A6: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Policies And Procedures

Pre-Owned Vehicles in Dealer Inventory

To ensure customer satisfaction, Toyota requests that dealers complete this Safety Recall on any used vehicles currently in dealer inventory that are covered by this Safety Recall prior to customer delivery. However, if the campaign cannot be completed (for example, due to remedy parts availability), delivery of a covered vehicle is acceptable if disclosed to the customer that the vehicle is involved in a Safety Recall.

Toyota expects dealers to visit <https://toyota-recall-disclosure.imagespm.info/> and complete a Customer Contact and Vehicle Disclosure Form. Dealers are expected to provide a copy of the completed form, along with the most current FAQ, to the vehicle buyer. Toyota and the dealer may use this information to contact the customer when the remedy becomes available. Keep the completed form on file at the dealership.

NOTE: Dealers can identify if any of their new and used inventory has any open campaigns in the Vehicle Inventory Summary available in Dealer Daily (Non SET and GST dealers: <https://dealerdaily.toyota.com/>). The Vehicle Inventory Summary may take up to 4 hours to populate information for newly launched campaigns.

Toyota Certified Used Vehicle (TCUV)

The TCUV policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a TCUV until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

Rent a Toyota & Service Loaners

Toyota requests that dealers remove all Rent a Toyota and Service Loaner vehicles from service that are covered by a Safety Recall unless the defect has been remedied.

Claim Filing Accuracy and Correction Requests

It is the dealer's responsibility to file claims correctly for this Safety Recall. This claim filing information is used by Toyota for various government reporting activities; therefore, claim filing accuracy is crucial. If it has been identified that a claim has been filed using an incorrect Op Code or a claim has been filed for an incorrect VIN, refer to Warranty Procedure Bulletin [PRO17-03](#) to correct the claim.

Parts Recovery Procedures

All parts replaced as part of this Safety Recall must be turned over to the parts department until appropriate disposition is determined. The parts department must retain these parts until notification via the Parts Recovery System (PRS) is received indicating whether to ship or scrap the parts. These parts are utilized by various departments for defect analysis, quality control analysis, product evaluation, as well as other purposes.

To help minimize dealer storage challenges, Toyota recommends that dealers:

- File the campaign claim accurately and promptly. The time a dealer is required to hold parts is based on when the campaign claim is paid by Toyota.
- Monitor the Warranty Parts Recovery Notifications and Part Scrap Report regularly.

Refer to Warranty Policies [9.3 and 9.6](#) for additional details.

Customer Reimbursement

Reimbursement consideration instructions will be included in the owner letter.