

NORMAN CHAN

norman@normanchan.ca • <http://www.normanchan.ca>

Full Stack Developer

HIGHLIGHTS OF QUALIFICATIONS

- Graduated from Ryerson University with a Bachelor of Commerce & Information Technology
- 2 years of professional web development experience developing frontends, backends and documentation
- Proficient in technologies such as Node.js, Ruby on Rails, Javascript, HTML, CSS, React, jQuery, JIRA
- 1 year of professional experience working with databases such as SQL and mongoDB
- 1 year of personal experience building and consuming REST APIs using Node, React and mongoDB
- Resourceful, self-directed, and disciplined. Proven experience in project ownership, execution and delivery
- Passionate about learning, open, proactive and adaptable. Praised for work ethic and willingness to learn
- Multi-hat wearing expert. Organized, able to juggle various challenges at a time and solve them effectively
- Outstanding collaborator. Excel in team-oriented settings. Enjoy working within people of all disciplines

PROFESSIONAL EXPERIENCE

- | | | |
|--|-----------------|--------------|
| MedicAlert | Web Developer | 2017-present |
| <ul style="list-style-type: none">• Maintained the eshop and developed new landing pages using HTML, CSS, JS, bootstrap. Took full ownership of web initiatives and consistently delivered on time and with maximum quality.• Developed and designed high quality email campaigns for all sales and customer communications.• Engineered high quality reports for the company using sql server management studio and creating sql queries• Maintained a company wiki and created top quality documentation for all web and reporting processes. | | |
| Front End Developer (Volunteer) | Toronto Mesh | 2016-present |
| <ul style="list-style-type: none">• Helped design and engineer an amazing production and responsive website showcasing the mesh network• Collaborated with design team to develop high quality moqups and prototypes• Monitored user feedback, tackled website bugs and issues to enhance user-engagement and traffic• Participated in development meetings to gather and analyze user and stakeholder requirements | | |
| Wireless Nerds | Sales Associate | 2012-2016 |
| <ul style="list-style-type: none">• Managed and designed marketing material for website and email campaigns which helped to increase sales by 20%, and increased client acquisition by 10%• Consistently exceeded sales targets by 25% by providing expert technical knowledge and customer support. | | |

PERSONAL PROJECTS

- | | | |
|---|---------------------|--------------|
| Spark | Open Source Project | 2016-present |
| <ul style="list-style-type: none">• Developed and designed a production ready idea sharing Web app while quickly learning the fundamentals of MVC architecture, Ruby on Rails and Foundation• Created from scratch, an integrated messaging system to allow users to share ideas and projects. | | |

EDUCATION

- | | | |
|--------------------|---|-----------|
| Ryerson University | Bachelor of Commerce - Information Technology | 2011-2016 |
|--------------------|---|-----------|