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| **Gareth E. Clark**  IT Consultant | Parry Drive, Weybridge, KT13 0UU  mail@garethclark.net Tel. 07960 830 935 |

**In Brief**

* Ex-manager with IT consultancy with proven track record of helping clients to use IT to solve business problems and experience of all areas of the project life cycle.
* Role involved managing, supporting, training and writing/tailoring software to clients' needs.
* Now seeking to use skills/knowledge in support/training role to help clients to reach their goals.

**Career Summary**

**Manager with Urban Science International (USI) Ltd. (**[**www.urbanscience.com**](http://www.urbanscience.com/)**) 2011-2014**

* Responsible for 2/3 team members and 14 web apps used across Europe.
* Planning/estimating cost and time-frame for ad hoc/upgrade work.
* Training new employees in the company's products as well as in development.
* Training clients in the use of the company's products and methodologies.
* Helping employees to answer client queries quickly and accurately.
* Resolving accuracy issues with (internal/external) data suppliers.

**Consultant with Urban Science International Ltd. 2001-2011**

* Updating and deploying web apps as per SLAs and delivering ad hoc work quickly/accurately.
* Dealing with client queries efficiently, alone if possible or in tandem with manager.
* Bug-fixing, making upgrades to processing and/or front-ends and documenting.

**Wilco International Ltd., America Square, London. 2001**

Developer working on trading/settlement systems using SQL, 'C', Powerbuilder and UNIX.

**Academic qualifications**

The University of Birmingham, Edgbaston.

MSc. Computer Science 1999-2000

B.A. Combined Honours in French and German Studies (IIii) 1989-1993

The John Lyon School, Harrow. 1982-1989

3 'A' levels (French, German and Music).

10 'O' levels including English, Maths and French for Business.

**Other Information**

IT proficiency: I have used many applications/OSs including Windows, Linux, MS Office and programmed using SQL Server, Visual Studio, Java, Visual Basic and others.

**Interests**

These include using Linux (especially Ubuntu), books, the environment and keeping fit.

**References** are available on request.