

Technical Service Bulletin

Product Category	Model(s) Affected	Date Issued
Automation	EasyTouch, EasyTouch PL4/PSL4, IntelliTouch and SunTouch	April 11, 2017
Topic		Bulletin Number
IntelliTouch, EasyTouch, EasyTouch PL4/PSL4 and SunTouch systems reading salt level of "0" when using IntelliChlor or iChlor		A00652

I Description:

Starting with IntelliChlor v3.11 and all iChlor models, the Automation systems may show a salt reading of "0"

The "0" salinity reading can happen under two scenarios:

1. If the Chlorinator Info screen reads [OK – NO ERRORS] then IntelliChlor or iChlor has a bad temperature sensor. If you see a "0 ppm" salt reading on the Automation system under this scenario, the IntelliChlor or iChlor temperature sensor has malfunctioned and should be replaced.

IntelliChlor replacement PN: 520736

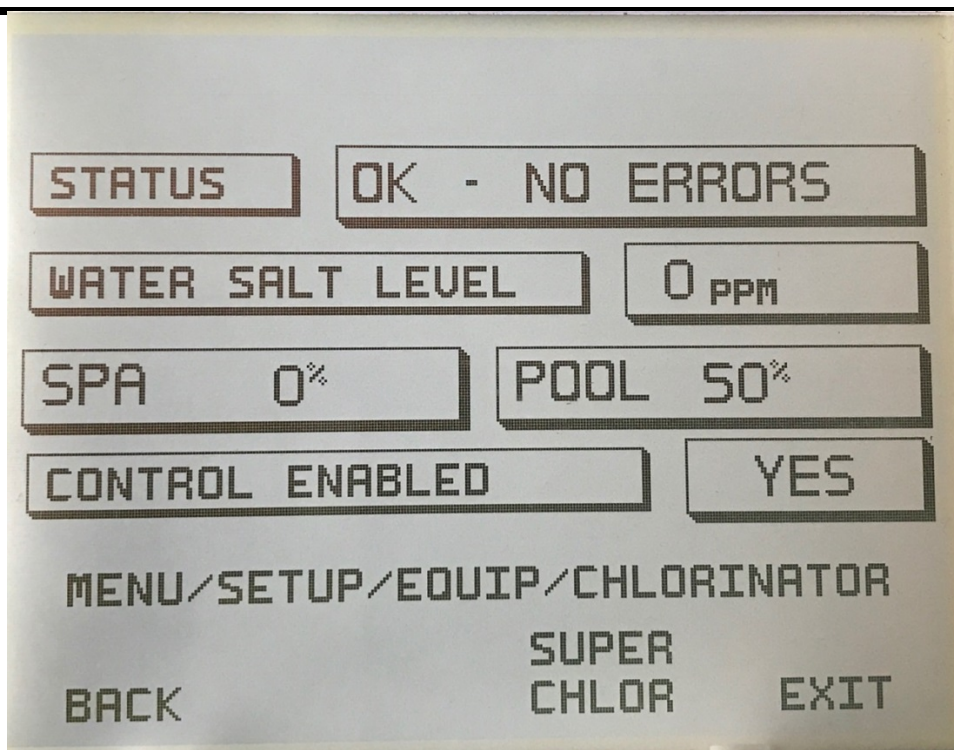
iChlor replacement PN: 523100



EasyTouch/EasyTouch PL4/PSL4 - When "0 ppm" salt level displayed with "OK – NO ERRORS" indicates that temperature sensor needs to be replaced.

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IntelliTouch - When "0 ppm" salt level displayed with "OK – NO ERRORS" indicates that temperature sensor needs to be replaced.

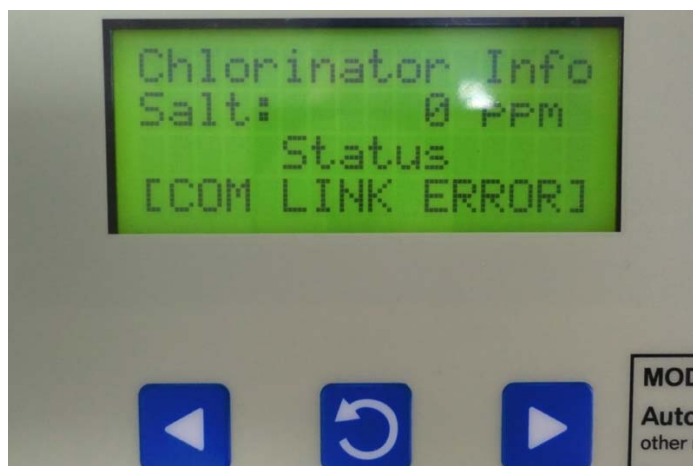


SunTouch - When "0 ppm" salt level displayed with "OK" indicates that temperature sensor needs to be replaced.

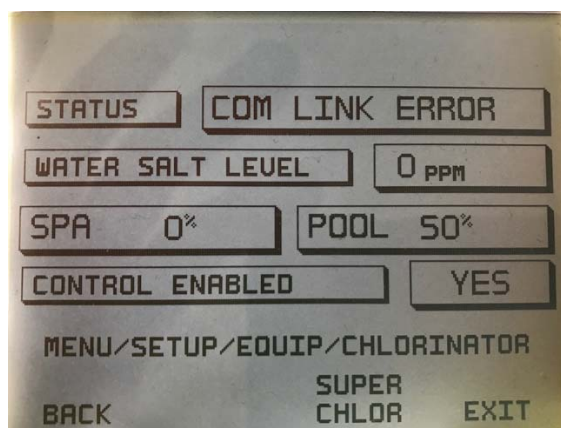
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- If the Chlorinator Info screen reads [COM LINK ERROR] then this will also result in a "0 ppm" salt reading. However, under this scenario, the temperature sensor is NOT malfunctioning and SHOULD NOT be replaced. Efforts should be made to re-establish communication between IntelliChlor/iChlor and the Automation system.



EasyTouch - "0 ppm" salt level displayed due to COM LINK ERROR. Temperature sensor does not need to be replaced.



IntelliTouch - "0 ppm" salt level displayed due to COM LINK ERROR. Temperature sensor does not need to be replaced.

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SunTouch - "0 ppm" salt level displayed due to COM LINK ERROR.
Temperature sensor does not need to be replaced.

NOTE: This Technical Service Bulletin is in effect until superseded by future Technical Service Bulletins or Parts Service Manuals.

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