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Programming
C# ★★★★★
Salesforce ★★★★★
HTML/CSS ★★★★★
Python ★★★★★
Javascript ★★★★★

Professional Alliance
Scrum Alliance
IGDA
NCWIT
ACM

Heather Dykstra

Software Developer

Experience

- 01/15 - Now **Development Operations Specialist** Zayo Group, Boulder, CO
- Led multiple teams as developer and technical lead on the Salesforce platform
 - Managed the Zayo Training program and increased efficiency by 33%
 - Improved tracking of development work by streamlining the process to an adapted agile model
- 10/15 - 09/16 **Project Manager** Nano Light Games, Boulder, CO
- Supplied direction to various team members
 - Performed user testing on many games pre-production
- 08/14 - 12/14 **Learning Assistant** CU Department of Computer Science, Boulder, CO
- Tutor students on basic computer science and mathematics concepts
 - Coordinate hours and schedules for Learning Assistant's
- 05/14 - 08/14 **Intern III** Seagate Technology, Longmont, CO
- Developed an extensible queue interface with C++ and SQLite
 - Designed a systray application to automatically run Python scripts for computer to server synchronization
- 09/13 - 03/14 **Help Desk Technician** Leeds Technology Services, Boulder, CO
- Rebuild and repair computers on a daily basis
 - Assist Leeds Staff with Classroom Technology and provide application support
- 06/13 - 08/13 **Software Development Intern** Terumo BCT, Lakewood, CO
- Designed and developed a web-based software tool in C# and .NET
 - Explored the medical device industry and won a 'Creative Use' award

Leadership

- 09/14 - 09/16 **Mentor** Boulder Coder Dojo, Boulder, CO
- Brought excitement and a love of computer science to kids age 7-17 and their parents, and showed them how technology can advance their lives
- 09/13 - 05/15 **Chair** CU Women in Computing, Boulder, CO
- Engaged with women and diversity at CU to promote inclusion

Education

- 2011 - 2015 **Bachelors of Science Computer Science** University of Colorado at Boulder
Major GPA 3.4; Cumulative GPA 2.9

Certifications

- 2016-2018 **Certified Scrum Master** Scrum Alliance