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**Git**  
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**Programming**  
C# ★★★★★  
Salesforce ★★★★★  
HTML/CSS ★★★★★  
Python ★★★★★  
Javascript ★★★★★

**Professional Alliance**  
Scrum Alliance  
IGDA  
NCWIT  
ACM

# Heather Dykstra

## Software Developer

## Experience

- 01/15 - Now **Development Operations Specialist** Zayo Group, Boulder, CO  
Led multiple teams as developer and technical lead on the Salesforce platform  
Managed the Zayo Training program and increased efficiency by 33%  
Improved tracking of development work by streamlining the process to an adapted agile model
- 10/15 - 09/16 **Project Manager** Nano Light Games, Boulder, CO  
Supplied direction to various team members  
Performed user testing on many games pre-production
- 08/14 - 12/14 **Learning Assistant** CU Department of Computer Science, Boulder, CO  
Tutor students on basic computer science and mathematics concepts  
Coordinate hours and schedules for Learning Assistant's
- 05/14 - 08/14 **Intern III** Seagate Technology, Longmont, CO  
Developed an extensible queue interface with C++ and SQLite  
Designed a systray application to automatically run Python scripts for computer to server synchronization
- 09/13 - 03/14 **Help Desk Technician** Leeds Technology Services, Boulder, CO  
Rebuild and repair computers on a daily basis  
Assist Leeds Staff with Classroom Technology and provide application support
- 06/13 - 08/13 **Software Development Intern** Terumo BCT, Lakewood, CO  
Designed and developed a web-based software tool in C# and .NET  
Explored the medical device industry and won a 'Creative Use' award

## Leadership

- 09/14 - Now **Mentor** Boulder Coder Dojo, Boulder, CO  
Brought excitement and a love of computer science to kids age 7-17 and their parents, and showed them how technology can advance their lives
- 09/13 - 05/15 **Chair** CU Women in Computing, Boulder, CO  
Engaged with women and diversity at CU to promote inclusion

## Education

- 2011 - 2015 **Bachelors of Science Computer Science** University of Colorado at Boulder  
Major GPA 3.4; Cumulative GPA 2.9

## Certifications

- 2016-2018 **Certified Scrum Master** Scrum Alliance