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**TECHNOLOGY PROJECT NAME: CHAT APPLICATION UI** 

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## CHAT APPLICATION UI -PHASE I

#### 1. Problem Statement

## Objective:

Develop a user-friendly chat application UI that facilitates seamless communication between users, offering real-time messaging, intuitive navigation, and responsive design.

# Challenges:

- User Needs: Users require a chat interface that is intuitive, responsive, and supports real-time communication.
- Technical Constraints: Integration with backend services, ensuring data privacy, and maintaining performance.
- Market Differentiation: Standing out in a competitive landscape of chat applications.

#### 2. Users & Stakeholders

## Primary Users:

- End Users: Individuals seeking to communicate with others in real-time.
- Administrators: Oversee system performance and user management.

## Secondary Users:

- Developers: Integrate and maintain the chat application.
- Support Staff: Provide user assistance and handle feedback.

## Stakeholders:

- Product Owners: Define the application's vision and ensure alignment with business goals.
- Marketing Team: Promote the application and gather user feedback.
- Legal & Compliance: Ensure data privacy and regulatory compliance.

## 3. User Stories

1. As an end user, I want to send and receive messages in real-time so that I can communicate effectively.

## Acceptance Criteria:

- o Given a message is sent, when delivered, then the recipient receives it in real-time. o Given a message is read, when viewed, then the sender is notified.
- 2. As an administrator, I want to monitor user activity so that I can ensure compliance with usage policies.

# Acceptance Criteria:

o Given access to the admin dashboard, when viewed, then user activity logs are displayed. o Given a policy violation, when detected, then an alert is triggered.

#### 4. MVP Features

- Real-Time Messaging: Instant delivery and receipt of messages.
- User Authentication: Secure login and registration processes.
- Message Notifications: Alerts for new messages.
- Admin Dashboard: Monitoring tools for user activity.
- Search Functionality: Ability to search for messages and users.

## 5. Wireframes / API Endpoint List

#### Wireframes:

- Login Screen: Fields for username and password.
- Chat Interface: Message display area, input field, and send button.
- Admin Dashboard: User activity logs and system metrics.

# API Endpoints:

- POST /api/auth/register: Register a new user.
- POST /api/auth/login: Authenticate a user.
- GET /api/messages: Retrieve messages.
- POST /api/messages: Send a new message.
- GET /api/admin/activity: Retrieve user activity logs.

# 6. Acceptance Criteria

- Functionality: All features operate as intended without critical bugs.
- Usability: Users can navigate the application intuitively.
- Performance: Response times are within acceptable limits.
- Security: User data is protected and complies with relevant regulations.