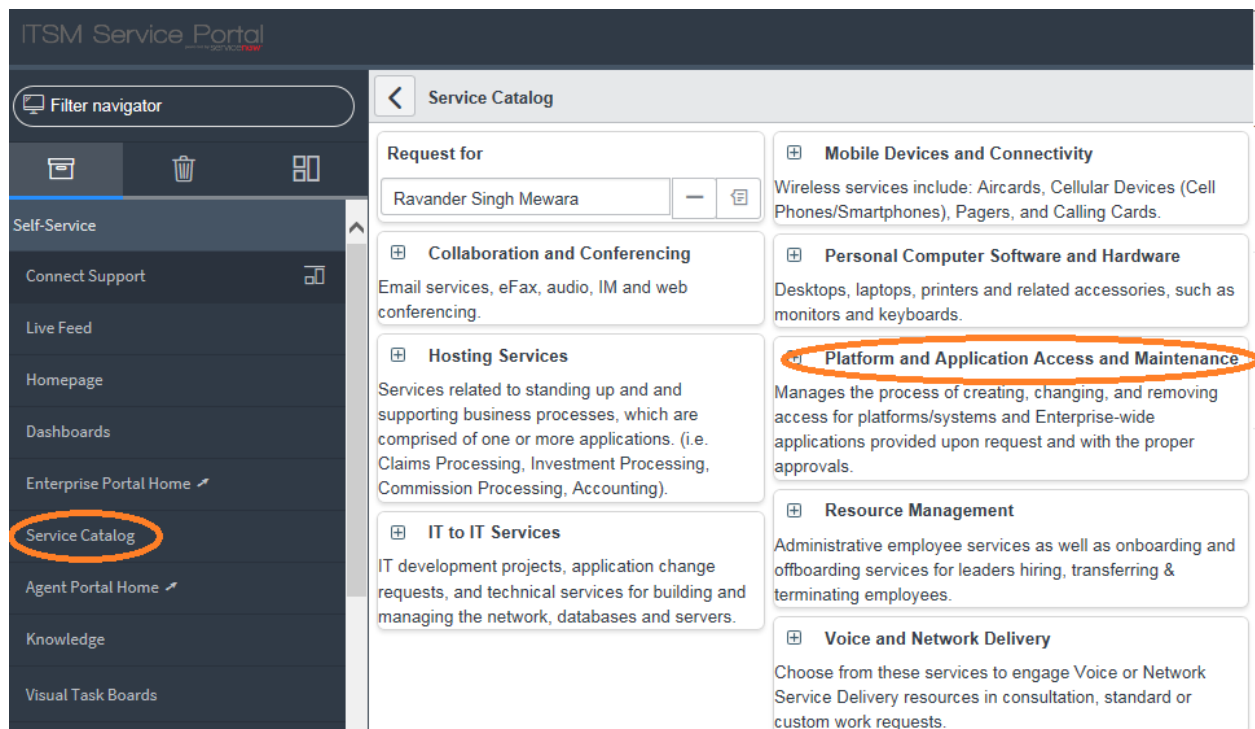


Hadoop COE

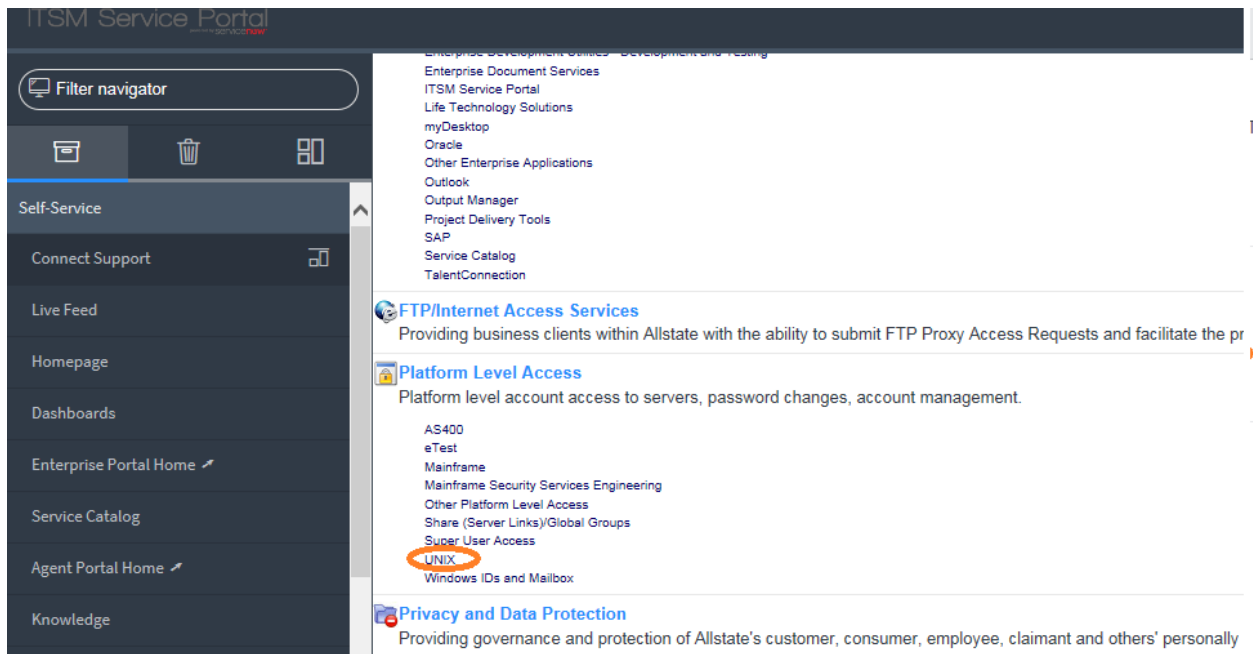
Onboarding for Users

Navigate to go to ServiceNow

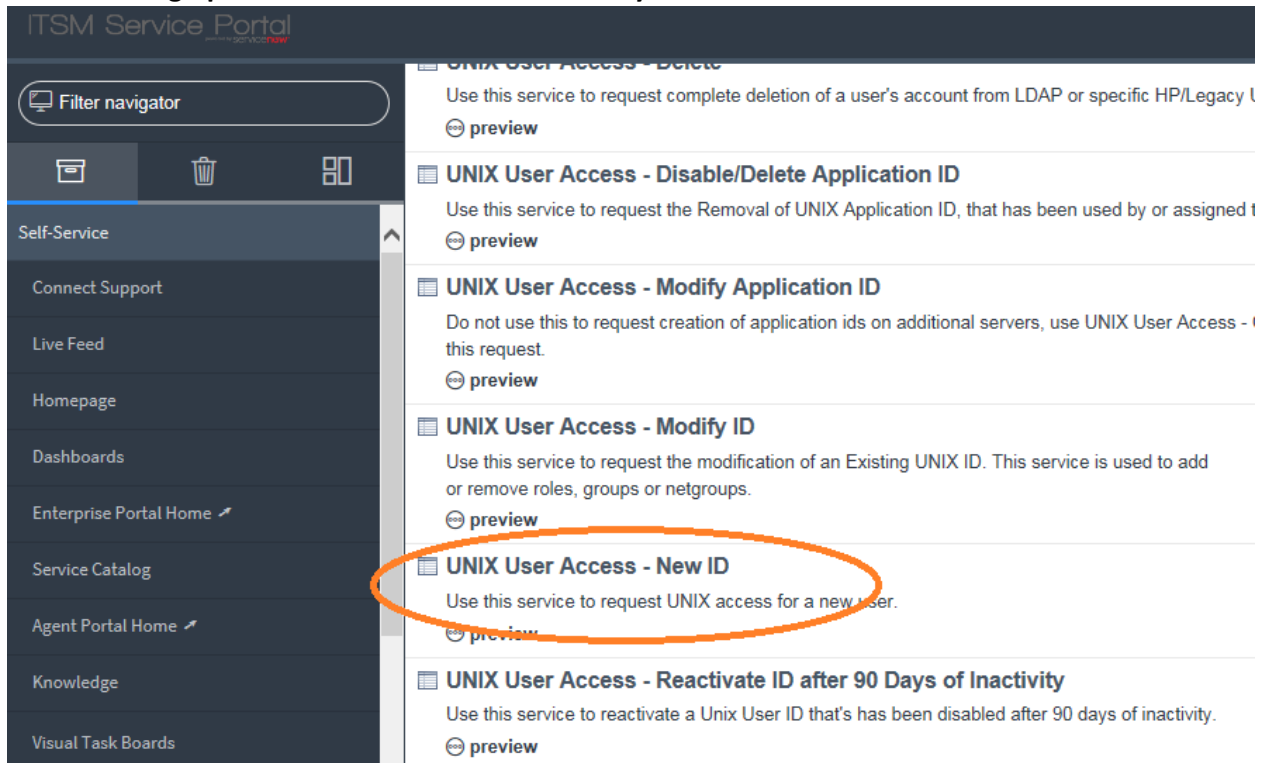
Click on **Service Catalog** on the left hand side of the ServiceNow interface. This will bring up a list of items on the pane to the right. In this pane, find then click on **Platform and Application Access and Maintenance**.



This will bring up a new screen. Scroll down until you find and click on **UNIX**.



This will bring up a new screen. Scroll down until you find and click on **UNIX User Access – New ID**.



This will bring up the request. On the request page please first input in the user information in the screenshot below.

☐ Approver (Allstate or ANI Manager Only)

* Name

► More information

☐ Requested For - New User Details

* Name

► More information

* Login ID

* User Type

☐ User's Allstate Manager

* Name

► More information

Scroll down and Continue filling out the form as circled below. Enter a group in the Secondary Group 1 field. You can find the Secondary Group 1 owner by clicking on "More Information" after entering in the Group 1 name.

Note :- if you don't know about your Hadoop Unix Group, please get in touch with your Team. Below are the few examples of Hadoop Unix groups.


Area of Responsibility (AOR)	Hadoop Unix Group
ARPC	hdparpc
ATO	hdpato
Encompass	hdpenc
Claims	hdpclms
Marketing	hdpmkt
QR&A	hdpqra
SIU	hdpsiu
AFT	Hdpaft

Access Information

* Primary Group

▼ More information

Enter the Group Name. If you are not sure of the exact group name. Click on this link for the UNIX Group Information site.

hdpato  

* Primary Group Owner

► More information

John Chiarelli  

* Is a Secondary Group required?

No 

***You can submit additional secondary groups to be added to user id if necessary.**

Find the correct Environments and corresponding Netgroups in this table:

Environment	Unix NetGroup
Production GL	HADOOP_UX_HUB_GL HADOOP_UX_HUB_RO
Research	HADOOP_UX_RES_RO
QA	HADOOP_UX_RES_DEV

If you are applying for only one hadoop cluster (e.g.Research TPT), please use “HADOOP_UX_RES_RO” for Netgroup Name 1, as below screenshot, Then click on Order Now button to submit the request.

Request Type

* Request Type

► More information

LDAP UNIX New ID

* Netgroup Name 1

HADOOP_UX_RES_RO

* Netgroup Owner 1

▼ More information

Click on the lookup icon (magnifying glass) and click on the Approver Name who will approve this request. This request will be routed for their approval.

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How many additional Netgroups need to be assigned?

► More information

-- None --

 **Order Now**

If you are applying for two hadoop clusters (e.g.Research TPT and QA), please use “**HADOOP_UX_RES_RO**” for Netgroup Name 1 and “**HADOOP_UX_RES_DEV**” for Netgroup Name 2 as below screenshot, Then click on Order Now button to submit the request.



Request Type

* Request Type

► More information

LDAP UNIX New ID



* Netgroup Name 1

HADOOP_UX_RES_RO



* Netgroup Owner 1

► More information

John Chiarelli



How many additional Netgroups need to be assigned?

▼ More information

Select the number of additional roles to be assigned for this user.

1



* Netgroup Name 2

HADOOP_UX_RES_DEV



* Netgroup Owner 2

► More information

John Chiarelli



Order Now

If you are applying for all hadoop clusters (e.g. Research TPT, QA and PROD), then please use **“HADOOP_UX_RES_RO”** for Netgroup Name 1 and **“HADOOP_UX_RES_DEV”** for Netgroup Name 2 and **“HADOOP_UX_HUB_RO”** for Netgroup Name 3, as below screenshot, Then click on Order Now button to submit the request.



Request Type

* Request Type

► More information

LDAP UNIX New ID



* Netgroup Name 1

HADOOP_UX_RES_RO



* Netgroup Owner 1

► More information

John Chiarelli



How many additional Netgroups need to be assigned?

► More information

2



* Netgroup Name 2

HADOOP_UX_RES_DEV



* Netgroup Owner 2

► More information

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* Netgroup Name 3

HADOOP_UX_HUB_RO



* Netgroup Owner 3

► More information

Raymond Barry



 **Order Now**

*Please put business case under the “Clarify the Reason for this request” before submitting order.