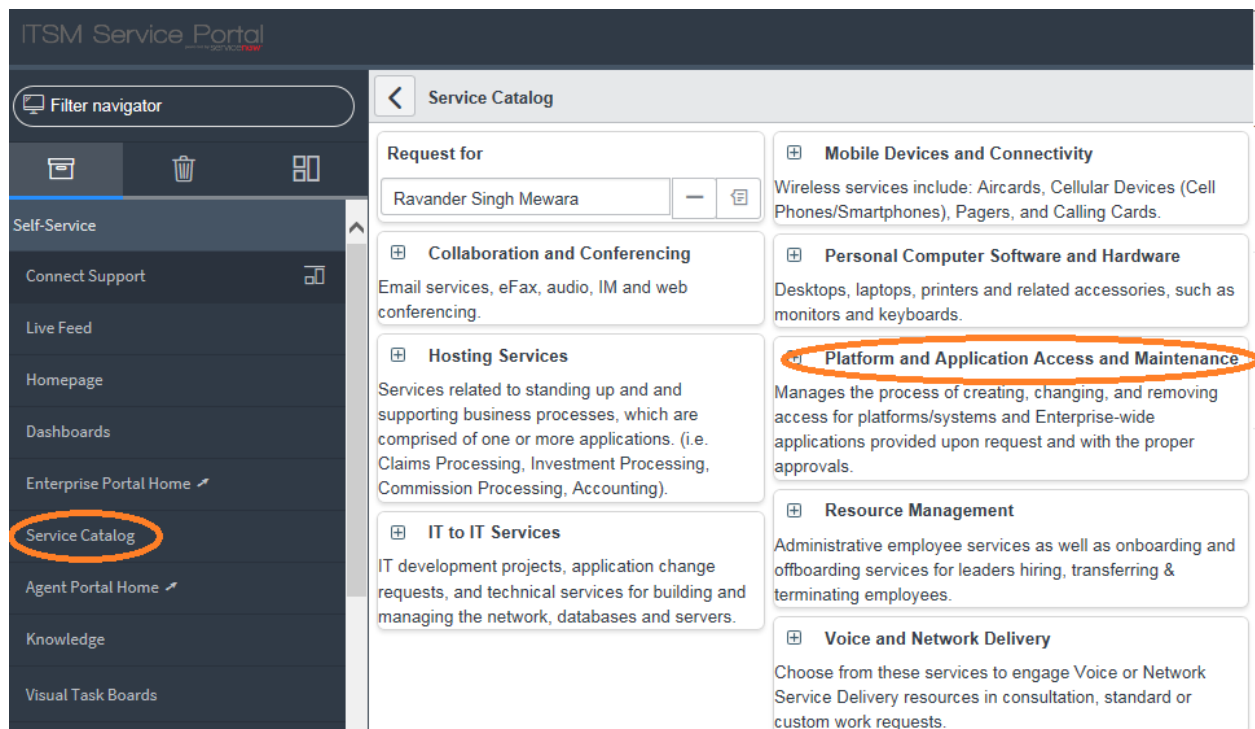


# Hadoop COE

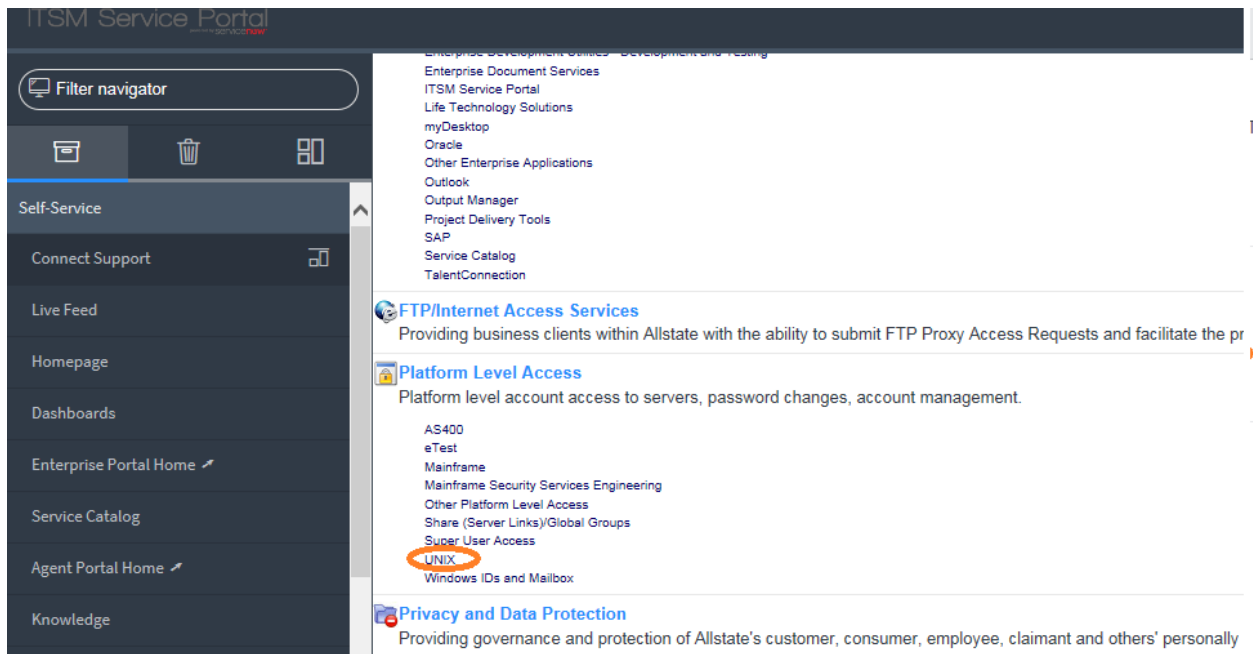
## Onboarding for Users

Navigate to go to ServiceNow

Click on **Service Catalog** on the left hand side of the ServiceNow interface. This will bring up a list of items on the pane to the right. In this pane, find then click on **Platform and Application Access and Maintenance**.



This will bring up a new screen. Scroll down until you find and click on **UNIX**.



This will bring up a new screen. Scroll down until you find and click on **UNIX User Access – Modify ID**.

#### **UNIX User Access - Disable/Delete Application ID**

Use this service to request the Removal of UNIX Application ID, that has been used by or assigned to an application.

► [preview](#)

#### **UNIX User Access - Modify Application ID**

Do not use this to request creation of application ids on additional servers, use UNIX User Access - Create Application

► [preview](#)

#### **UNIX User Access - Modify ID**

Use this service to request the modification of an Existing UNIX ID. This service is used to add or remove roles, groups or netgroups.

► [preview](#)

#### **UNIX User Access - New ID**

Use this service to request UNIX access for a new user.

► [preview](#)

#### **UNIX User Access - Reactivate ID after 90 Days of Inactivity**

Use this service to reactivate a Unix User ID that's has been disabled after 90 days of inactivity.

► [preview](#)

#### **UNIX User Access - Reset Application ID Password**

Use this service to reset a UNIX Application ID password.

► [preview](#)

This will bring up the request. On the request page please first input in the user information circled in the screenshot below.

\*Please replace the Name and UNIX ID with the individual that is requesting access.

**Note :-** if you don't know about your Hadoop Unix Group, please get in touch with your Team. Below are the few examples of Hadoop Unix groups.

Area of Responsibility (AOR)	Hadoop Unix Group
ARPC	hdparpc
ATO	hdpato
Encompass	hdpenc
Claims	hdpclms
Marketing	hdpmkt
QR&A	hdpqra
SIU	hdpsiu
AFT	Hdpaft

If you are applying for only one hadoop cluster (e.g. Research TPT), please use “**HADOOP\_UX\_RES\_RO**” for Netgroup Name 1, as below screenshot, Then click on Order Now button to submit the request.

## User Details

\* Name

Swetha Madhineni



\* Do you need to Enter the Worker's Details?

► More information

No



## Access Information

\* UNIX ID

► More information

smadq

\* Is a change of groups needed?

Yes



\* Is a Change of Primary Group required?

Yes



\* New Primary Group

► More information

hdpato

\* Primary Group Owner

► More information

John Chiarelli



\* Is a Change of the Secondary Group required?

No



\* Is a Change of the Secondary Group required?

No

\* Is a change of Netgroup assignment required?

Yes

\* Netgroup Name 1

HADOOP\_UX\_RES\_RO

\* Netgroup Owner 1

► More information

John Chiarelli

How many additional netgroup(s) are required?

► More information

-- None --

Remove user from Netgroups:

\* Clarify the Reason for this Request. Do not enter additional access or request will be cancelled

► More information

 Order Now

Find the correct Environments and corresponding Netgroups in this table:

Environment	Unix NetGroup
Production GL	HADOOP_UX_HUB_GL HADOOP_UX_HUB_RO
Research	HADOOP_UX_RES_RO
QA	HADOOP_UX_RES_DEV

\*You can submit additional secondary groups to be added to user id if necessary.

If you are applying for two hadoop clusters ( e.g.Research TPT and QA), please use  
“HADOOP\_UX\_RES\_RO” for Netgroup Name 1 and “HADOOP\_UX\_RES\_DEV” for Netgroup Name 2  
as below screenshot, Then click on Order Now button to submit the request.

\* Is a change of Netgroup assignment required?

Yes

\* Netgroup Name 1

HADOOP\_UX\_RES\_RO

\* Netgroup Owner 1

► More information

John Chiarelli

How many additional netgroup(s) are required?

► More information

1

\* Netgroup Name 2

HADOOP\_UX\_RES\_DEV

\* Netgroup Owner 2

► More information

John Chiarelli

Remove user from Netgroups:

\* Clarify the Reason for this Request. Do not enter additional access or request will be cancelled

► More information

 **Order Now**

If you are applying for all hadoop clusters ( e.g. Research TPT, QA and PROD), then please use “HADOOP\_UX\_RES\_RO” for Netgroup Name 1 and “HADOOP\_UX\_RES\_DEV” for Netgroup Name 2 and “HADOOP\_UX\_HUB\_RO” for Netgroup Name 3, as below screenshot, Then click on Order Now button to submit the request.

\* Is a change of Netgroup assignment required?

Yes

\* Netgroup Name 1

HADOOP\_UX\_RES\_RO

\* Netgroup Owner 1

► More information

John Chiarelli

How many additional netgroup(s) are required?

► More information

2

\* Netgroup Name 2

HADOOP\_UX\_RES\_DEV

\* Netgroup Owner 2

► More information

John Chiarelli

\* Netgroup Name 3

HADOOP\_UX\_HUB\_RO

\* Netgroup Owner 3

► More information

Raymond Barry



Remove user from Netgroups:

\* Clarify the Reason for this Request. Do not enter additional access or request will be cancelled

► More information



\*Please put business case under the "Clarify the Reason for this request" before submitting order.