

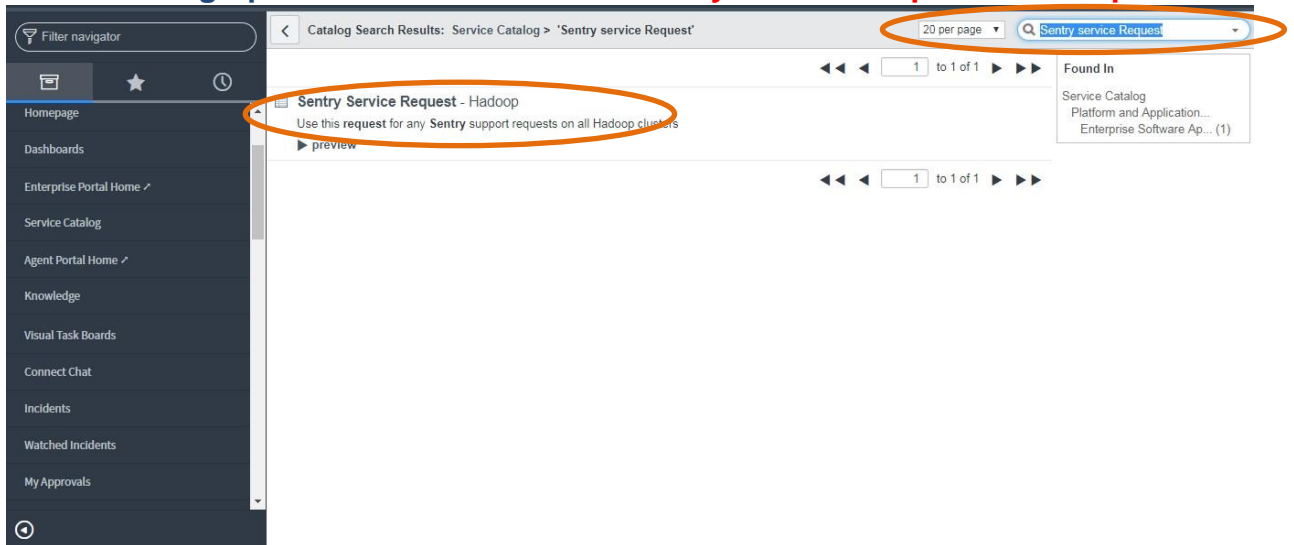
## Hadoop COE

### Onboarding for Users Sentry Access

Navigate to ServiceNow

Click on **Service Catalog** on the left hand side of the ServiceNow interface. In the search panel type in **Sentry Service Request** and hit enter.

This will bring up a new screen. Click on **Sentry Service Request –Hadoop**.



This will bring up the request. On the request page please first input in the user information circled in the screenshot below.

\*Attach the Sentry filled sheet in the “Attachment Instructions” and click on Order Now button.

\*Chose the application's "DCIO" and "Area of Business". Use the "Internal Order (I/O) Number" for the application area (Your Delivery Lead should know this information). Put the applications Delivery Lead under "Manager Name."

Service Catalog > Platform and Application Access and Maintenance > Enterprise Software Applications > Sentry  
Service Request - Hadoop

Use this request for any Sentry support requests on all Hadoop clusters

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- Create / Drop a database
- Create / Drop / Alter a table in an existing database
- Create / Drop / Alter a view in an existing database
- Create / Drop / Alter an index on an existing table
- Create / Modify / Drop a role
- Grant / Revoke role to a group

**Business Area**

DCIO

More information

ISG - Information Services Group

Area of Business

More information

ISG - Business Intelligence and Analytics

Is this Incremental or Base work

More information

☐ Incremental

☒ Base

Internal Order (I/O) Number

More information

A

**Supervisor**

Manager Name

David Duchon

**Request Details**

Request type

New Request

Environment

☐ Research Development (RD)

☒ Research TPT

☐ Enterprise Development

☐ Enterprise Test

☐ Enterprise Production

Did you make a selection above?

Yes

**Spreadsheet**

Sentry Request Spreadsheet has been attached?-- see More Information

More information

Yes

**Attachment Instructions**

[Click here to add or review attachments for this request.](#)

**Order Now**

Order this Item  
Delivery time 6 Days  
**Order Now**

