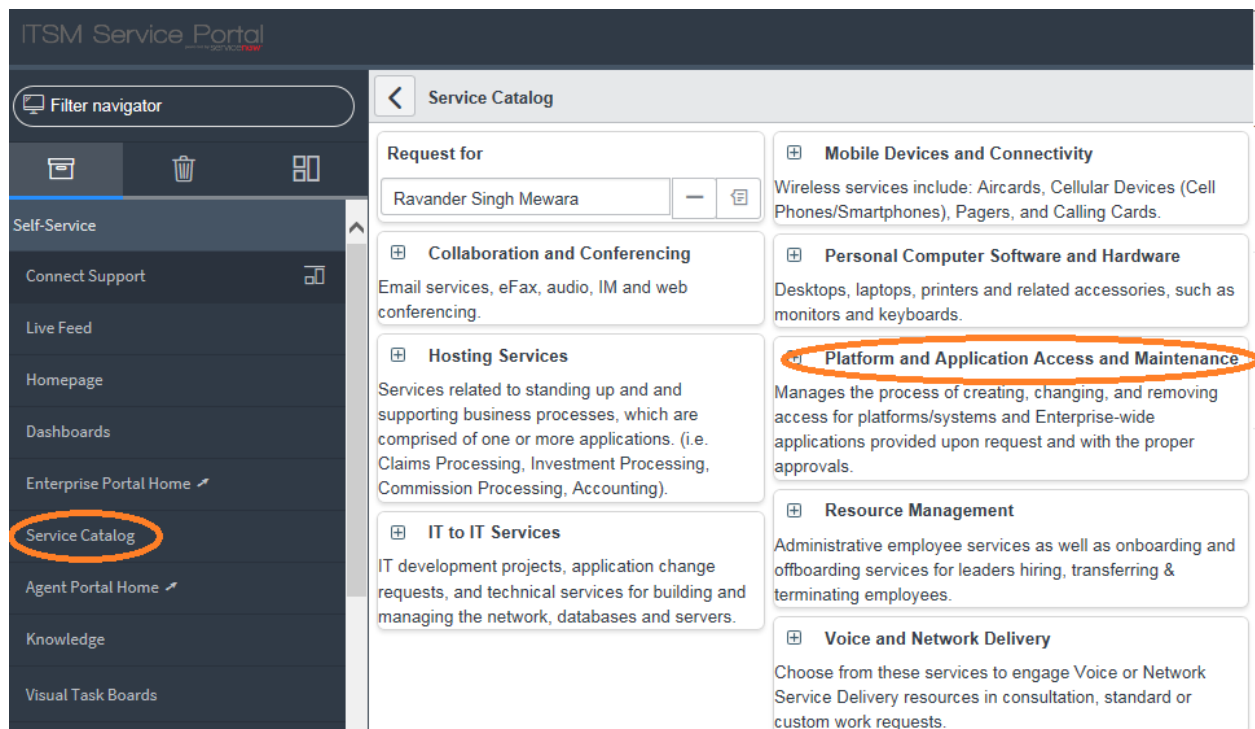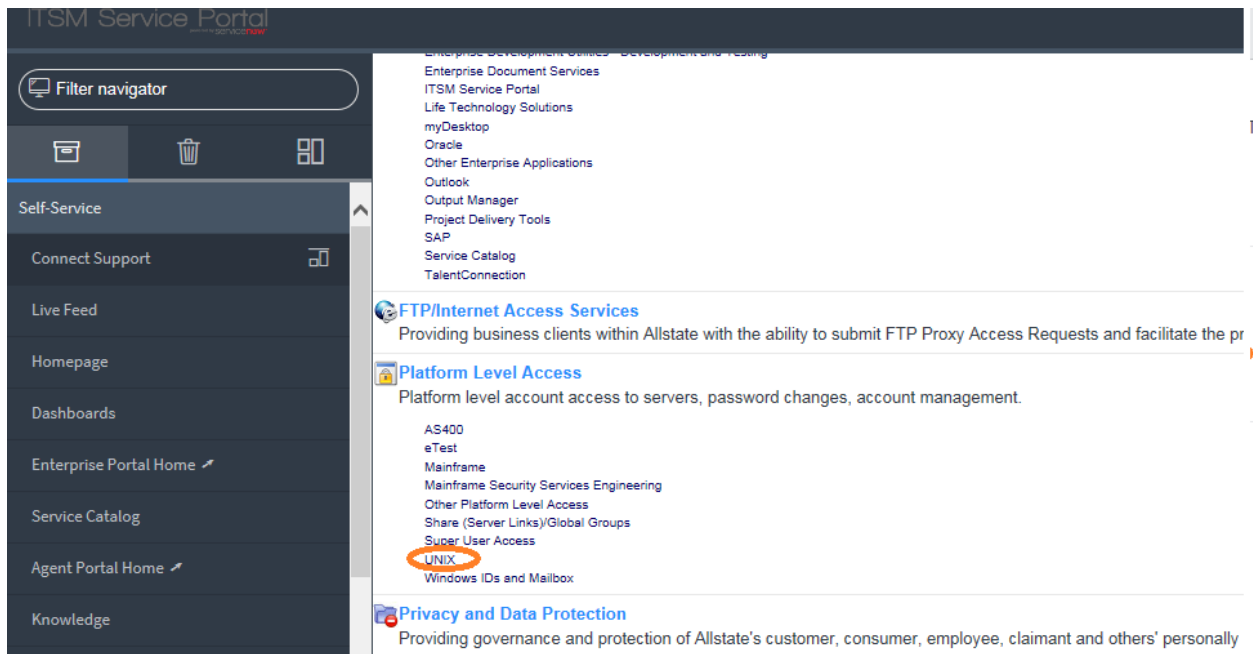# Hadoop COE
Onboarding for Users

Navigate to go to ServiceNow

Click on Service Catalog on the left hand side of the ServiceNow interface. This will bring up a list of items on the pane to the right. In this pane, find then click on Platform and Application Access and Maintenance.

This will bring up a new screen. Scroll down until you find and click on UNIX.

This will bring up a new screen. Scroll down until you find and click on UNIX User Access – Modify ID.

This will bring up the request. On the request page please first input in the user information circled in the screenshot below.

Please replace the Name and UNIX ID with the individual that is requesting access.

Note :- if you don't know about your Hadoop Unix Group, please get in touch with your Team. Below are the few examples of Hadoop Unix groups.

Area of Responsibility (AOR)	Hadoop Unix Group
ARPC	hdparpc
ATO	hdpato
Encompass	hdpenc
Claims	hdpclms
Marketing	hdpmkt
QR&A	hdpqra
SIU	hdpsiu
AFT	Hdpaft

If you are applying for only one hadoop cluster (e.g.Research TPT), please use "**HADOOP_UX_RES_RO**" for Netgroup Name 1, as below screenshot, Then click on Order Now button to submit the request.

User Details

* Name

Swetha Madhineni

* Do you need to Enter the Worker's Details?
▶ More information

No

Access Information

* UNIX ID
▶ More information

smadq

* Is a change of groups needed?

Yes

* Is a Change of Primary Group required?

Yes

* New Primary Group
▶ More information

hdpato

* Primary Group Owner
▶ More information

John Chiarelli

* Is a Change of the Secondary Group required?

No

* Is a Change of the Secondary Group required?

No ⌄

* Is a change of Netgroup assignment required?

Yes ⌄

* Netgroup Name 1

HADOOP_UX_RES_RO

* Netgroup Owner 1

▶ More information

John Chiarelli   🔍   ⓘ

How many additional netgroup(s) are required?

▶ More information

-- None -- ⌄

Remove user from Netgroups:

* Clarify the Reason for this Request. Do not enter additional access or request will be cancelled

▶ More information

Order Now

Find the correct Environments and corresponding Netgroups in this table:

Environment	Unix NetGroup
Production GL	HADOOP_UX_HUB_GL HADOOP_UX_HUB_RO
Research	HADOOP_UX_RES_RO
QA	HADOOP_UX_RES_DEV

*You can submit additional secondary groups to be added to user id if necessary.

If you are applying for two hadoop clusters (e.g.Research TPT and QA), please use
"**HADOOP_UX_RES_RO**" for Netgroup Name 1 and "**HADOOP_UX_RES_DEV**" for Netgroup Name 2
as below screenshot, Then click on Order Now button to submit the request.

✳ Is a change of Netgroup assignment required?

Yes ⌄

✳ Netgroup Name 1

HADOOP_UX_RES_RO

✳ Netgroup Owner 1
▶ More information

John Chiarelli 🔍 ⓘ

How many additional netgroup(s) are required?
▶ More information

1 ⌄

✳ Netgroup Name 2

HADOOP_UX_RES_DEV

✳ Netgroup Owner 2
▶ More information

John Chiarelli 🔍 ⓘ

Remove user from Netgroups:

✳ Clarify the Reason for this Request. Do not enter additional access or request will be cancelled
▶ More information

Order Now

If you are applying for all hadoop clusters (e.g. Research TPT, QA and PROD), then please use **"HADOOP_UX_RES_RO"** for Netgroup Name 1 and **"HADOOP_UX_RES_DEV"** for Netgroup Name 2 and **"HADOOP_UX_HUB_RO"** for Netgroup Name 3, as below screenshot, Then click on Order Now button to submit the request.

* Is a change of Netgroup assignment required?

Yes

* Netgroup Name 1

HADOOP_UX_RES_RO

* Netgroup Owner 1
▶ More information

John Chiarelli

How many additional netgroup(s) are required?
▶ More information

2

* Netgroup Name 2

HADOOP_UX_RES_DEV

* Netgroup Owner 2
▶ More information

John Chiarelli

* Netgroup Name 3

HADOOP_UX_HUB_RO

* Netgroup Owner 3
▶ More information

Raymond Barry

Remove user from Netgroups:

* Clarify the Reason for this Request. Do not enter additional access or request will be cancelled
▶ More information

Order Now

*Please put business case under the "Clarify the Reason for this request" before submitting order.