

## Business Case: Capital Asset Summary

### Part I: Summary Information and Justification (All Capital Assets)

#### Section A: Overview & General Information

**Date Investment First Submitted:** 2018-09-18  
**Date of Last Change to Activities:** 2021-06-24  
**Investment Auto Submission Date:**  
**Date of Last Investment Detail Update:** 2021-04-27  
**Date of Last Business Case Update:** 2021-04-27  
**Date of Last Revision:** 2021-08-25

**Agency:** 005 - Department of Agriculture      **Bureau:** 45 - Agricultural Marketing Service

**1. Name of this Investment:** MRP-AMS-Conformance Management

**2. Unique Investment Identifier (UII):** 005-000001605

#### Section B: Investment Detail

- Provide at least one Agency Strategic objective code ([A-11 Section 230](#)) and/or Agency Priority Goal code ([A-11 Section 250](#)) that this investment aligns to on performance.gov. If this investment aligns to more than one Agency strategic objective code and/or Agency Priority goal code list all that apply. If your agency does not report to performance.gov please use "0". This is required for Agency IT Portfolio Summary Part 1 and Part 2 Investments, not for Part 3 Investments.**

Agency Strategic Objective(s):

005SO18001: Modernize information technology infrastructure, facilities and support services to improve the customer experience.

005SO18005: Provide an effective financial safety net for farmers and ranchers to sustain economically viable agricultural production and support rural jobs and economic growth.

005SO18006: Increase agricultural opportunities and support economic growth by creating new markets and supporting a competitive agricultural system.

005SO18019: Provide access to safe and nutritious food for low-income people while supporting a pathway to self-sufficiency.

005SO18264: Support and encourage healthy dietary choices through data-driven, flexible, customer-focused approaches.

005SO18287: Protect agricultural health by preventing and mitigating the spread of agricultural pests and disease.

Agency Priority Goal(s):

- Briefly describe the investment's return on investment, including benefits internal and external to the government and outcomes achieved or planned.**  
As a user fee-funded organization with the authority to set fees by regulation, AMS is

committed to cost-effective and transparent operations and processes. The Agency continues to strive to serve as a good financial steward through maximized cost efficiency and transparency. When comparing the current state/baseline costs to continue operations with the two legacy systems to the projected costs for SCION, the result is an expected savings of \$635K. This yields a return on investment of 8%.

3. If this investment will result in the elimination or the reduction of another major or non-major investment(s), please complete the following:

Table I.B.1 Affected Investment Information	
Investment UII	To Be Status
NONE	

4. Does the Investment currently include an intra- or inter-Agency shared service (common, shared, or centralized solution)?:  
YES
5. Does the Investment plan to include an Intra- or Inter-Agency shared service that it does not currently include (common, shared, or centralized solution)?:  
YES
6. If systems contained in this Investment collect data from the public, please identify the OMB Control Numbers which authorize that data collection as per the Paperwork Reduction Act. Use [Reginfo](#) at the following link to identify information collection requests and OMB control numbers. Agencies can work with their Records Officers to determine the applicability.
7. Provide the name of the Investment-level project manager:  
Keith Rhodes
8. Select the qualification/experience level of the Investment-level project manager (select one):  
1 - FAC-P/PM(DAWIA-3)- Senior

## Section C: Life Cycle Costs

1. Provide the total estimated life cycle costs for the investment in millions. Note: Do not enter information in the grey cells as these will be calculated.

Table I.C.1 Life Cycle Costs				
	PY-1 & Prior	PY 2021	CY 2022	BY 2023
Planning Costs:	0	0	0	0
DME (Excluding Planning) Costs:	\$41.219000	\$21.236000	\$13.419000	\$10.408000
DME (Including Planning) Govt. FTEs:	\$0.884000	\$0.966000	\$0.152000	\$0.232000
Sub-Total DME (including Internal Labor (Govt. FTE)):	\$42.103000	\$22.202000	\$13.571000	\$10.640000
O & M Costs:	\$27.317000	\$0.896000	\$6.483000	\$3.368000
O & M Internal Labor (Govt. FTE):	\$20.284000	\$0.907000	\$1.064000	\$0.714000
Sub-Total O & M Costs (Including Internal Labor (Govt. FTE)):	\$47.601000	\$1.803000	\$7.547000	\$4.082000
Total Cost (Including Internal Labor (Govt. FTE)):	\$89.704000	\$24.005000	\$21.118000	\$14.722000
Total Cost Internal Labor (Govt. FTE) costs:	\$21.168000	\$1.873000	\$1.216000	\$0.946000
# of FTE rep by costs:	99	22	22	0
Total change from prior year final President's Budget (\$)		0	0	
Total change from prior year final President's Budget				

Table I.C.1 Life Cycle Costs

	PY-1 & Prior	PY 2021	CY 2022	BY 2023
(%)				

2.
  - a. In which year did or will this investment begin? (specify year - e.g., PY-1= 2019)  
2007
  - b. In which year will this investment reach the end of its estimated useful life? (specify year - e.g., FY+5 = 2027)  
2024
3. Compare the funding levels for PY and CY to the final FY 2022 President's Budget for those same years. Briefly explain any significant changes. When making comparisons, ensure that you compare same-year-to-same-year (e.g., the FY20 level for 2020 versus the FY21 level for 2020):  
N/A

## Business Case Detail: Performance Measurement Report

### Section A1: General Information

1. **Name of this Investment:** MRP-AMS-CONFORMANCE MANAGEMENT
2. **Unique Investment Identifier (UII):** 005-000001605

## Section C1: Projects Table

Projects Table C.1

Unique Project ID	Project Name	Project Goal	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)	Software Project?
65090	ABI System Development	Develop one billing system for AMS.	07/03/2017	11/18/2019	\$1.9	Yes
148315	FGISOnline System Development TO3	Automate FGISOnline System - SWM Development.	09/29/2017	09/28/2018	\$3.2	Yes
141721	FGISOnline System Development TO4	Automate FGISOnline System - SWM Integration.	09/30/2018	09/30/2019	\$3.7	Yes
154360	FEIRS Dev to SCI	Optimize the Billing and Inspection process.	03/01/2019	08/31/2020	\$3.5	Yes
196494	FY2020 FGIS Online	FGIS DME and O&M	04/01/2019	06/23/2021	\$8.5	Yes
196493	FY2020 SCION	FY2020 SCION DME and O&M	07/01/2019	06/30/2021	\$9.3	Yes

## Section C2: Project Activities

1. Provide all non-agile project activities for projects in Table C.1 that started in a previous FY (PY and earlier) and that have not been completed by the beginning of the CY, as well as activities that are scheduled to start in the current FY and BY.

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
148315	FGIS Online TO3	Placeholder.	148315.2	2017-09-29	2017-09-29	2017-09-29	2018-09-28	2018-09-28	2018-09-28	3.200000	3.200000	3.200000
141721	FGIS Online TO4	Placeholder.	141721.3	2018-10-01	2018-10-01	2018-10-01	2019-09-30	2019-09-30		3.700000	3.700000	
65090	ABI SYstem	Modernizing CAMS systems.	65090.1	2017-07-03	2017-07-03	2017-07-03	2019-11-18	2019-11-18		1.900000	1.900000	
196493	Sprint Cycle 6 (Sprints 12,13&14)		196493.3	2020-02-14	2020-02-14	2020-02-14	2020-03-05	2020-03-05	2020-03-05	0.632000	0.420000	0.632000
196493	Sprint Cycle 7		196493.4	2020-03-06	2020-03-06	2020-03-06	2020-03-26	2020-03-26	2020-03-26	0.632000	0.420000	

Project Activity Table C.2.1

Unique Project ID	Activity Name	Activity Description	Structure ID	Planned Start Date	Projected Start Date	Actual Start Date	Planned Completion Date	Projected Completion Date	Actual Completion Date	Planned Total Costs	Projected Total Costs	Actual Total Costs
	(Sprints 15,16&17)											
196494	FGIS Project/Task Order Close Out		196494.3	2020-02-01	2020-02-01	2020-02-01	2020-03-31	2020-03-31	2020-03-31	2.835000	2.835000	2.835000
196493	Pre Prod Release 0.1		196493.5	2020-03-31	2020-03-31	2020-03-31	2020-04-30	2020-04-30	2020-04-30	0.632000	0.420000	
196493	Pre Prod Release 0.2		196493.6	2020-07-14	2020-07-14	2020-07-14	2020-08-13	2020-08-13		0.632000	0.420000	
154360	FEIRS Dev to SCI	Optimization effort for FEIRS.	154360.4	2019-03-01	2019-03-01	2019-03-01	2020-08-31	2020-08-31		3.500000	3.500000	
196493	Pre Prod Release 0.3	Pre Prod Release 0.3	196493.7	2020-10-27	2020-10-27		2020-11-26	2020-11-26		0.420000	0.420000	
196493	Scion Phase 2		196493.2	2019-10-23	2019-10-23	2019-10-23	2021-02-26	2021-02-26		0.632000	0.420000	
196494	Sprint 0	Sprint 0 of the extended contract	196494.4	2021-04-01	2021-04-01	2021-04-01	2021-04-28	2021-04-28	2021-04-28	0.108000	0.108000	0.108000
196494	Sprint 1	Sprint 1 of the extended contract	196494.5	2021-04-29	2021-04-29	2021-04-29	2021-05-26	2021-05-26	2021-05-26	0.108000	0.108000	0.108000
196494	Sprint 2	Sprint 2 of the extended contract	196494.6	2021-05-27	2021-05-27		2021-06-23	2021-06-23		0.108000	0.108000	

## Section D: Operational Data

1. Provide the date and results of the last Operational Analysis (for operational and mixed life cycle systems/Investments):

1. Date of Analysis:

2. Analysis Results:

3. **Analysis Conclusion:** continue as is

2. **Report a minimum of 5 metrics using the following table to provide metrics and actual results for each individual metric:**

Metrics Definitions and Actual Results Table D.2 / D.3										
Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
29941	Maintain ABI availability at 99%.	percent	1 - Customer Satisfaction (Process Results)	99.000000	99.000000	99.000000	Under target	Monthly	005SO18287 : Protect agricultural health by preventing and mitigating the spread of agricultural pests and disease.	Yes
Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment						
29941	269545	99.000000	07/31/2020							
29941	269544	99.000000	06/30/2020							
29941	269543	99.000000	05/31/2020							
29941	269542	99.000000	04/30/2020							
29941	269541	99.000000	03/31/2020							
29941	269540	99.000000	02/29/2020							
29941	269539	99.000000	01/31/2020							
29941	269538	99.000000	12/31/2019							
29941	269537	99.000000	11/30/2019							



Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					29941	269536	99.000000	10/31/2019		
					29941	269535	99.000000	09/30/2019		
					29941	269534	99.000000	08/31/2019		
					29941	269533	99.000000	04/30/2019		
					29941	269532	99.000000	04/01/2019		
					29941	269531	99.000000	03/01/2019		
					29941	269530	99.900000	07/31/2019		
					29941	269529	99.000000	06/28/2019		
29940	SCION Cost Performance Ratio	%	3 - Financial Performance	0.000000	80.000000	80.000000	Over target	Annual	005SO18001 : Modernize information technology infrastructure, facilities and support services to improve the customer experience.	Yes
					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	
NONE										
29939	SCION Security Code Scans High Findings	number	2 - Strategic and Business Results	0.000000	0.000000	0.000000	Under target	Monthly	005SO18001 : Modernize information technology infrastructure, facilities and	Yes

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
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support services to improve the customer experience.

Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment
29939	269528	0.000000	07/31/2020	

29938	SCION Automated Billing Operations processing	%	2 - Strategic and Business Results	0.000000	50.000000	50.000000	Over target	Annual	005SO18005 : Provide an effective financial safety net for farmers and ranchers to sustain economically viable agricultural production and support rural jobs and economic growth.	Yes
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Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment
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NONE

29937	Cost Performance Index	number	3 - Financial Performance	1.000000	1.000000	1.000000	Under target	Monthly	005SO18287 : Protect agricultural health by preventing and mitigating the spread of agricultural pests and disease.	Yes
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Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment
29937	269527	1.000000	07/31/2020	

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
29936	Schedule Performance Index	number	2 - Strategic and Business Results	1.000000	1.000000	1.000000	Over target	Monthly	005SO18287 : Protect agricultural health by preventing and mitigating the spread of agricultural pests and disease.	Yes
					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	
					29936	269526	1.000000	07/31/2020		
29935	FGIS Production Up-time	%	1 - Customer Satisfaction (Process Results)	95.000000	95.000000	95.000000	Over target	Annual	005SO18001 : Modernize information technology infrastructure, facilities and support services to improve the customer experience.	Yes
					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	
					NONE					
29934	FGIS Story points completed	number	2 - Strategic and Business Results	0.000000	200.000000	200.000000	Over target	Monthly	005SO18019 : Provide access to safe and nutritious food for low-income people while supporting a pathway to self-sufficiency.	Yes
					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					29934	269525	117.000000	07/31/2020		
29933	FGIS Software Releases	number	2 - Strategic and Business Results	4.000000	4.000000	4.000000	Over target	Annual	005SO18006 : Increase agricultural opportunities and support economic growth by creating new markets and supporting a competitive agricultural system.	Yes
Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment						

NONE

28086	Increase efficiency of billing operations by 40% and eliminate manual completion of forms. Quicker reporting of information to the industry concerning volume of product graded or certified.	percent	3 - Financial Performance	0.000000	40.000000	40.000000	Under target	Annual	005SO18287 : Protect agricultural health by preventing and mitigating the spread of agricultural pests and disease.	No
Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment						
28086	259017	40.000000	09/30/2019							
28086	247677	40.000000	05/01/2019							

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
28085	IT Modernization of systems to improve customer inspections	number	1 - Customer Satisfaction (Process Results)	99.000000	28086	237646	40.000000	12/18/2018		
					28086	233194	40.000000	08/01/2018		
					1.000000	1.000000	Under target	Annual	005SO18287 : Protect agricultural health by preventing and mitigating the spread of agricultural pests and disease.	No
					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	
					28085	269549	99.000000	06/30/2020		
					28085	269548	99.000000	05/31/2020		
					28085	261211	99.000000	04/30/2020		
					28085	261210	99.000000	03/31/2020		
					28085	259016	99.000000	02/29/2020		
					28085	259015	99.000000	01/31/2020		
28085	259014	99.000000	12/31/2019							
28085	259013	99.000000	11/30/2019							
28085	259012	99.000000	10/31/2019							
28085	259011	99.000000	09/30/2019							

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
28085					28085	259010	99.000000	08/31/2019		
					28085	259009	99.000000	07/31/2019		
					28085	259008	99.000000	04/30/2019		
					28085	259007	99.000000	04/01/2019		
					28085	259006	99.000000	03/01/2019		
					28085	247678	99.000000	06/03/2019		
					28085	237650	99.000000	12/01/2018		
					28085	237649	99.000000	11/01/2018		
					28085	237648	99.000000	10/01/2018		
					28085	237647	99.000000	09/01/2018		
					28085	233193	100.000000	08/01/2018		
28084	Increase grading capabilities to support trade	percent	2 - Strategic and Business Results	2.000000	90.000000	90.000000	Over target	Annual	005SO18287 : Protect agricultural health by preventing and mitigating the spread of agricultural pests and disease.	No
					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	
					28084	259005	99.000000	09/30/2019		

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
28083	Maintain the classification operations availability	percent	2 - Strategic and Business Results	99.000000	28084	247679	1.000000	05/01/2019		
					28084	237651	1.000000	11/24/2018		
					28084	233192	2.000000	08/01/2018		
					99.000000	99.000000	Over target	Monthly	005SO18006 : Increase agricultural opportunities and support economic growth by creating new markets and supporting a competitive agricultural system.	No

Metrics Definitions and Actual Results Table D.2 / D.3										
Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					28083	259000	99.000000	10/31/2019		
					28083	258999	99.000000	09/30/2019		
					28083	258998	99.000000	08/31/2019		
					28083	258997	99.000000	07/31/2019		
					28083	258996	99.000000	05/31/2019		
					28083	258995	99.000000	04/30/2019		
					28083	258994	99.000000	03/01/2019		
					28083	237655	99.000000	12/01/2018		
					28083	237654	99.000000	11/01/2018		
					28083	237653	99.000000	10/01/2018		
					28083	237652	99.000000	09/01/2018		
					28083	233191	100.000000	08/01/2018		
28082	Online application form to replace paper-based process in time and attendance	percent	2 - Strategic and Business Results	0.000000	30.000000	30.000000	Over target	Annual	005SO18287 : Protect agricultural health by preventing and mitigating the spread of agricultural pests and disease.	No
					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	



Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
28081	Maintain FGISOnline availability for Federal Grain Inspection Services at 99%	percent	1 - Customer Satisfaction (Process Results)	99.000000	28082	258993	30.000000	09/30/2019		
					28082	247680	1.000000	06/28/2019		
					28082	233190	30.000000	08/01/2018		
					99.000000	99.000000	Under target	Monthly	005SO18287 : Protect agricultural health by preventing and mitigating the spread of agricultural pests and disease.	Yes
					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	
					28081	269562	99.000000	06/30/2020		
					28081	269561	99.000000	05/31/2020		
					28081	269560	99.000000	04/30/2020		
					28081	269559	99.000000	03/31/2020		
					28081	269558	99.000000	02/29/2020		
					28081	269557	99.000000	01/31/2020		
					28081	269556	99.000000	12/31/2019		
					28081	269555	99.000000	11/30/2019		
					28081	269554	99.000000	10/31/2019		

Metrics Definitions and Actual Results Table D.2 / D.3										
Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					28081	269553	99.000000	09/30/2019		
					28081	269552	99.000000	08/31/2019		
					28081	269551	99.000000	07/31/2019		
					28081	269550	99.000000	04/30/2019		
					28081	247682	99.000000	06/03/2019		
					28081	247681	99.000000	06/28/2019		
					28081	243555	99.000000	04/01/2019		
					28081	243554	99.000000	03/01/2019		
					28081	237658	99.000000	02/01/2019		
					28081	237657	99.000000	10/01/2018		
					28081	237656	99.000000	12/03/2018		
					28081	233189	99.000000	08/01/2018		
28080	Automate FGISOnline application services to simply billing of 30,000 service variables across four funds to produce line items.	percent	4 - Innovation	0.000000	50.000000	50.000000	Under target	Annual	005SO18287 : Protect agricultural health by preventing and mitigating the spread of agricultural pests and disease.	Yes
					Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment	

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					28080	269563	50.000000	09/30/2019		
					28080	243553	50.000000	04/01/2019		
					28080	243552	50.000000	03/01/2019		
					28080	237661	50.000000	02/01/2019		
					28080	237660	50.000000	10/01/2018		
					28080	237659	50.000000	12/03/2018		
					28080	233188	99.000000	08/01/2018		
28079	Reduce FGIS staff time completing paperwork and minize manual entry errors for data accuracy up to 99%.	percent	4 - Innovation	99.000000	99.000000	99.000000	Under target	Annual	005SO18287 : Protect agricultural health by preventing and mitigating the spread of agricultural pests and disease.	Yes
Metric ID	Actual Result ID	Actual Result	Date of Actual Result	Comment						
28079	269564	99.000000	09/30/2019							
28079	247683	99.000000	06/03/2019							
28079	243551	99.000000	04/01/2019							
28079	243550	99.000000	03/01/2019							
28079	237663	99.000000	02/01/2019							

Metrics Definitions and Actual Results Table D.2 / D.3

Metric ID	Metric Description	Unit of Measure	Performance Measurement Category Mapping	Agency Baseline Capability	2020 Target	2021 Target	Measurement Condition	Reporting Frequency	Agency Strategic Objective / Agency Priority Goal	Is Metric Retired?
					28079	237662	99.000000	12/03/2018		
					28079	233187	99.000000	08/01/2018		