



Jose Manunta

Web Developer

email: smanunta@gmail.com
www.linkedin.com/in/smanunta
GitHub: smanunta
Web: http://smanunta.com
+1 716 830 4714

Skills

ITSM software: ServiceNow, CA helpdesk

Programming: PHP, Javascript, HTML, CSS, Git, Java, C++

Frameworks and Libraries: JQuery, Bootstrap, Animate.css, AJAX

Databases and data formats: JSON, XML, MySQL

Languages

Fluent in Spanish and English

Highlights

- Excellent customer service skills
- Ability to solve problems methodically
- Ability to assist users remotely and on site(experienced in both)
- Excellent in creating support documents for new procedures
- Understanding of multiple operating systems
- Strong knowledge in Networking fundamentals
- Ability to assist users in multiple languages. Fluent in English and Spanish

EDUCATION:

May 2016 - **State University College at Buffalo**

Bachelor of Science

Computer Information Systems

Dean's List: Fall 2015

Sep 2009 - **Erie 1 Boces Cisco Networking Academy**

Jul 2013 Course completion certificate

CCENT- Cisco Certified Entry Level Network Technician

-EXPIRED 2013

WORK HISTORY:

Feb 2016 – **Web Developer Intern**

May 2016 *Buffalo State College*

- Collaborated with the Buffalo State College Library Services team on the creation of small PHP scripts.
- Analyzed the data from multiple sources for feasibility of script requirements.
- Assisted Librarian in representing data in a graphical interface.

Jul 2013 – **IT Service Desk Analyst**

Dec 2015 *Inergex Inc.*

- Supported users remotely on multiple platforms
- Assisted users in multiple languages
- Appreciated because of software knowledge and flexibility

May 2010 – **Onsite Computer Technical Support**

Jul 2013 *Buffalo State College*

- Supported hardware on site with users
- Assisted faculty and staff in learning how to use new OS upgrades
- Repaired computer hardware
- Backup and Imaging of Windows and Mac systems

PROJECTS:

SNL Chat, 2015

- Web application created using the MVC architecture.
- The application has 3 components: Public, Workspace(chat), and ControlPanel
- Coded in PHP, AJAX, JS, CSS, BOOTSTRAP and data in JSON and MySQL
- The goal here was to create an application which included a public section, a secure chat section with customizable options, and a control panel for an administrator to control important aspects of the app.

OldDays, 2015

- Utilized Bootstrap to create resizable web content for mobile and desktop pages.

My ERP, 2013

- Web application created to work as a ticketing system with a graphical interface to allow searches, creation, and modification of DB items.
- Coded in PHP for the backend as well as JS, AJAX, CSS for the front-end.
- Interfaced application with a MySQL DB.