

# Sebastian Manunta

## Software Engineer

Dallas, TX 75204

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7168304714

Most good programmers do programming not because they expect to get paid or get adulation by the public, but because it is fun to program

Willing to relocate: Anywhere

Authorized to work in the US for any employer

## Work Experience

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### Software Engineer

MarketScout - Dallas, TX

- CONTRACT -

Working with Marketscout to modernize information technology solutions. Working on multiple projects concurrently expanding from reviewing company operations and coming up with technology solutions to optimize them to modernizing the marketscout.com website and application to better suit the current needs of the company.

Technologies:

- Microsoft SQL, MySQL, MongoDB, PLSQL
- PHP
- Insurance Management Software from Vertafora
- IIS
- Wordpress, Joomla

### Software Engineer

Cognigen Corporation, a Simulations Plus Company - Buffalo, NY

March 2017 to May 2018

Working with a growing team of masterminds to further develop our KIWI cloud software.

Involved in all stages of the software development cycle to create the best products.

Making things elegant with ExtJS for our front-end and spending most of my brain power on the back end to optimize the heart of the application for a smooth maintainable and EFFICIENT system for our users to enjoy

Using the following technologies:

- PHP
- Oracle PL/SQL

- Javascript
- Extjs
- MySQL
- Linux, BASH
- Jira, Confluence
- Subversion
- Slim

Co-Author in Kiwi cloud software

KIWI™ Platform presented at PAGE 2018 - <https://www.simulations-plus.com/page-2018/>

## **Senior Web Developer**

LocalEdge

September 2016 to March 2017

Development and maintenance of websites for hundreds of clients. Working with many platforms and technologies to accomplish client requirements

Using the following technologies:

- FoundationPress
- Wordpress
- Joomla
- Magento
- Bootstrap
- and many more

Always looking to stream line procedures and writing documentation.

## **Web Developer Intern**

Frameworks and Libraries

January 2016 to May 2016

Collaborated with the Buffalo State College Library Services team on the creation of small PHP scripts. Analyzed the data from multiple sources for feasibility of script requirements. Assisted Librarian in representing data in a graphical interface.

## **service desk analyst**

Inergex

July 2013 to December 2015

Expected to maintain excellent customer service as well as detailed documentation for every incoming call.

Completed a ticket based workflow daily, documenting over four hundred tickets a month.

Scored above a 4.5 out of 5 on quality assurance surveys seven months in a row.

Responsible for understanding and troubleshooting over one hundred different programs using a maintained Wiki system.

Diagnosed network degradations, network and server outages, and network voice connectivity issues.

Proficient with Lotus Notes Domino installation, troubleshooting, and user configuration.

Proficient in troubleshooting using Dameware tools, Symantec PC Anywhere and over-the-phone communication

### **Onsite Computer Technical Support**

State University College

May 2010 to July 2013

at Buffalo

- Understanding of multiple ● Provided on-site support to users on how to operate new operating systems hardware, software, and operating systems
  - Strong knowledge in Networking ● Assisted users on-site with issues escalated from Help Desk fundamentals ● Assisted in deployment of computer labs and smart rooms
  - Diagnosed and repaired computer hardware problems
  - Proficient in operating system imaging with Windows and Mac OS
  - Maintained documentation for every incoming ticket
- Projects:

### Education

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#### **Bachelor of Science in Computer information systems**

State University College at Buffalo - Buffalo, NY

May 2016

### Skills

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SQL, PHP, Javascript, Linux

### Links

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<http://www.linkedin.com/in/smanunta>