



Abhijeet Srivastava

Delivery Manager

(+91) 9555572908

Noida, INDIA

abhijeet.srivastava1208@gmail.com

18 Years 0 Month of experience

PROFILE SUMMARY

- With over 17+ years of experience in IT industry, I am a seasoned Project Manager specialized in Delivery management, Requirement gathering, Technical documentation, business process re-engineering and AS-IS & TO-BE process analysis. My expertise lies in driving projects to successful completion by leveraging my comprehensive skill set and deep industry knowledge.
- Expertise in Task allocation, Progress tracking, Status reporting, Risk management, RACI & Metrics creation, Resource loading and Defect report preparation throughout the Software cycle.
- Well-versed in Agile (Scrum) & Kanban Methodologies, proficiently leading Scrum Ceremonies and ensuring adherence to the Dev/QA process.
- Having a solid background in Retail, POS, Health, Financial Services & Telecom domains.
- With strong exposure to RPA, ETL, DWH, Agile, Web-based APIs, Database Designs and Cloud-based infrastructures (like AWS and Azure), I bring a wealth of experience to the table.

WORK EXPERIENCE

Delivery Manager

Wipro Technologies

01-2022 - Present

- Leading team of 30 team members comprising of TA/BA/SSE/SE/GET.
- Agile Coach/Scrum master, helping Technology teams Fastrack Digital Transformation Projects and embrace scrum practices.

KEY SKILLS

project management

Data Migration

Sprint Planning

Delivery Manager

Budget Management

Stakeholder Management

RPA UI Path

AWS

Azure DevOps

DevOps CI CD

CERTIFICATION



PMP



SAS Base



Lean Kanban Certified



Certified Scrum Master (CSM)

PROJECTS

Robotics Process Automation for Claim services - (RPA domain)

24 Months

Spearheaded a project to tailor Robotics process-based solutions for automating HR services, leading to a remarkable 40% reduction in manual efforts.

By modernizing Claim services, transforming them into automated processes and significantly enhancing operational efficiency. Gradually, developed an AI model to optimize manual Claim tasks, resulting in a commendable 30% increase in efficiency.

Technology Stacks- AWS , UiPath, Automation Anywhere, .NET core , .NET microservices , REST APIs, Amazon Q,

- Providing support to business teams by managing Prod Support teams. Proficient in JIRA/Azure devops /Kanban boards and leveraging the same to Manage and Track Sprints.
- Managing the strategic roadmap of project for timely deliveries.
- Cost Estimation & Resource Planning .

Associate Project Manager

Tavant Technologies

03-2019 - 01-2022

- Led team of 17 team members comprising of TA/BA/SSE/SE.
- Part of Client Facing Unit and Managing deliveries through cross functional Technology Teams.
- Coordination with all stakeholders to get the sign off on functional requirements and application design.
- Cost Estimation & Resource Planning.

Data Engineer

UnitedHealth Group (now Optum)

01-2015 - 03-2019

- Led team of 8 developers and 3 software testers.
- Facilitated daily meetings with the Client (Development Lead, BAs and PM) to review all requirements.
- Contributed in requirements gathering, development changes and any change requests.
- Responsible for reviewing regression testing of build-by-build releases & reporting issues in Bug Tracking System.

Sr. Software Engineer

Agilis International, Gurgaon

05-2012 - 12-2014

- Conducted validations using various protocols such as FTP, Ethernet, and Telnet, and file formats.
- Utilized Python for importing, using Zip, OS and SYS modules, and SMTP.
- Engaged in end-to-end project management, including requirement gathering till sign-off.
- Assisted in tracking and managing product backlog, burndown metrics, velocity, and

Devops CICD , JIRA

Canada Bank (System Up gradation Project) - (Banking Domain)

36 Months

Project aimed at migration of the old infra(legacy applications like mainframe) to cloud based infra. I was one stop solution to create the Web-Portal and resolution of technical support issues.Preparation of the UI design for the web portal was just on an edge. **Technology used** - Mainframe, Shell scripting, Azure Kubernetes/Devops, .NET microservices, REST APIs, Power BI , JIRA

Bayview(In-house) - (Ecommerce Domain)

36 Months

Project aimed at migration of the old infra(legacy applications) to cloud based infra. I was technical change where customer wants to adhere to the original essence of the legacy data along with extracting the same with modern technical hacks. **Technology used**- Oracle, SQL, QC, Java

DBI (US) - Point of Sale (Retail Domain)

24 Months

Project aimed to provide its customer chain system across US market with the ease of their retail stores and warehouses. Client given the responsibility to make a technical mechanism to support their Supply Chain management/Procurement and POS applications. **Technology Stacks**- Teradata, Java, shell scripting, Azure Devops ,JIRA

ART (Health/Analysis Reporting Tool)- Sri Lanka (Telecom Domain)m

24 Months

Spearheaded the development of a project to enable seamless record transfer between local and remote servers.Established replicas within the database to optimize utilization of client's source data.Leveraged Barcodes, locations, and Loans for efficient management and utilization of client records. **Technology used**: PL/SQL,DWH, Python/Shell Scripting, UFT (Test Scripts), SAS DI Studio , JIRA

Nextgen - Custom Reporting (Health domain)

60 Months

Project aimed at developing customized

task breakdown.

Sr. Software Engineer

Chetu India Pvt. Ltd., Noida

03-2010 - 05-2012

- Conducted validations using various protocols such as FTP, Ethernet, and Telnet, and file formats.
- Utilized Python for importing, using Zip, OS and SYS modules, and SMTP.
- Engaged in end-to-end project management, including requirement gathering till sign-off.
- Assisted in tracking and managing product backlog, burndown metrics, velocity, and task breakdown.

Associate Engineer

Vriti Infocom Pvt. Ltd., Noida

03-2007 - 03-2010

- Developed and implemented unit test cases based on requirements and design specifications, ensuring performance quality. Actively participated in requirement gathering and following development cycle.



EDUCATION

MBA/PGDM - Information Technology

2022

Bharati Vidyapeeth College of Engineering,
Pune

Grade - 8.8/10

B.Tech/B.E. - Computers

2006

Uttar Pradesh Technical University (UPTU)

Grade - 65%

Class XII

2002

CISCE(ICSE/ISC), English

Marks - 68%

Class X

2000

CISCE(ICSE/ISC), English

Marks - 66%

reports for clients using PowerBi and SAS to deliver tailored insights, enhancing decision-making processes. Assisted clients in extracting and analyzing customer prescriptions, ensuring data accuracy and compliance with health coding standards such as ICD 9/10. **Technology used-** SAS Eg, Power Bi, Teradata, AWS



LANGUAGES

English

Hindi



ACHIEVEMENTS

Recognitions

- Quarterly Award for Q2 -2024 - Wipro
- Star Award in May???16 and May???18 for managing end-to-end delivery of a project at United Health Group.
- Quarterly Best Team Member Award at Agilis International and UHG.
- Best Team Member Award at Chetu India

