UNITED STATES DEPARTMENT OF AGRICULTURE
ANIMAL AND PLANT HEALTH INSPECTION SERVICE

OFFICIAL WARNING
NOTICE OF ALLEGED VIOLATION

CASE NUMBER: (b) (6), (b) (7)(C)

VIOLATOR: (b) (6), (b) (7)(C)

Customer (b) (6), (b) (7)(C)
License# (b) (6), (b) (7)(C)

ADDRESS *(City, State)*: (b) (6), (b) (7)(C)

The Animal and Plant Health Inspection Service (APHIS) has evidence that on or about (b) (6), (b) (7)(C) 2016, you failed to comply with the regulations issued under the Animal Welfare Act (7 U.S.C. § 2131 *et seq.*) (AWA), as documented in the attached inspection report(s).

APHIS published Federal regulations to ensure the welfare of animals and help prevent the spread of animal and plant pests and diseases. Since violations of the regulations can have serious and costly impacts that are detrimental to animals and the public interest, APHIS is providing you with this Official Warning. This Official Warning is not to be construed as a final agency action or an adjudicated finding of a violation. If APHIS obtains evidence of any violation of these Federal regulations in the future, APHIS may pursue civil penalties and other sanctions for these alleged violations and for any future violations. If you have any questions concerning this Official Warning, please contact the APHIS office telephone number listed in this notice.

APHIS OFFICIAL *(Name)*: Gerald Rushin	**OFFICE ADDRESS:** 4700 River Road Riverdale, MD 30737	
APHIS OFFICIAL *(TITLE)*: Assistant Deputy Administrator Animal Care	**DATE ISSUED:** July 26, 2017	**TELEPHONE NO:** (970) 494-7478
CERTIFIED MAIL RECEIPT NO: (b) (6), (b) (7)(C)		

APHIS FORM 7060 Previous editions may be used Rev. March 2017

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United States Department of Agriculture
Animal and Plant Health Inspection Service

GMCFADDEN
(b) (6), (b) (7)(C) insp_id

Inspection Report

(b) (6), (b) (7)(C)

Customer ID: (b) (6), (b) (7)
Certificate: (b) (6), (b) (7)(C)
Site: 001
(b) (6), (b) (7)(C)

Type: ROUTINE INSPECTION
Date: (b) (6), (b) (7)(C) 2016

2.40 (b) (2) **DIRECT NCI**

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

*** The greyish rabbit (no ID) was observed breathing with great effort. There are missing hairs and a brownish dry crusty material around the nose of the rabbit. There is a loose flap of skin over the nose. According to the caretaker the rabbit was treated with tetracycline for 3 days and has not been treated for the past 3 days. There are no records to indicate treatment was received. The treatment has not resolved the condition of the rabbit prolonging the animals suffering. At the time of inspection, the rabbit is showing signs of respiratory distress.

*** One chinchilla (in top cage with one other chinchilla) is slightly hunched in the corner of the cage, with eyes partially closed. The chinchilla is also minimally responsive to stimuli. The animal appears to be lethargic and in poor health. NOTE: The other two chinchillas jumped in response to my presence and touching the cage.

The rabbit and chinchillas must be examined by a veterinarian by March 1, 2016 for an appropriate diagnosis and treatment plan. The licensee must establish and maintain a program of veterinary care that ensure appropriate methods to prevent, diagnose, and control disease and illness.

***Three chinchillas have coats that appear ruffled and are moderately oily. According to the caretaker, the chinchillas receive a dust bath once a week. The chinchillas must be examined by a veterinarian to assess the condition of the chinchilla s coats. To ensure the animals maintain a healthy coat, discuss with the attending veterinarian the requirements for the frequency of providing a dust bath and husbandry practices. Correct by March 1, 2016

2.40 (b) (3)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

2.40 (b)(3) CRITICAL
*** Although the caretaker noticed the condition of the rabbit treatment was implemented without consulting the attending veterinarian. The USDA inspector identified the sick chinchilla during this routine inspection. The licensee provided no documentation of care or knowledge of any illness for the chinchillas.

Prepared By: (b) (6), (b) (7)(C)
GLORIA S MCFADDEN, D V M USDA, APHIS, Animal Care **Date:**
Title: VETERINARY MEDICAL OFFICER Inspector 1048 (b) (6), (b) (7)(C) 2016

Received By:
(b) (6), (b) (7)(C) **Date:**
Title: OWNER (b) (6), (b) (7)(C) 2016

2017-APHIS-05905 000002

Inspection Report

The attending veterinarian was not contacted regarding the health of the animals.

The licensee failed to adequately observe the animals for illness and failed to promptly contact the attending veterinarian regarding the health of the rabbit and chinchillas. There must be prompt, direct and frequent contact with the attending veterinarian on matters of animal health. To ensure the health of the animals, there must be a system in place that ensures the attending veterinarian is consulted in a timely manner when an animal is observed to be showing signs of illness. The licensee must establish a system that provides direct and frequent contact with the attending veterinarian by March 3, 2016.

2.75 (b) (1) **REPEAT**

RECORDS: DEALERS AND EXHIBITORS.

*** There is no documentation of the acquisition of 11 rabbits and 3 chinchillas present at the time of inspection. Gerbils and hamsters were sold since the last inspection, however there is no documentation of the disposition of these animals. Hamster records do not have the date of acquisition. There are no records of the birth for hamsters and gerbils. The acquisition and disposition of all animals must be documented to ensure that all animals are accounted for and receive appropriate care.

The records of acquisition and disposition are incomplete. A dealer must keep and maintain records of animals born, bought, or acquired by donation; and sold, died, or euthanized. These records must indicate the seller and the date animals were born, received or bought, or sold, died or euthanized. A system for effectively tracking the acquisitions and dispositions of animals must be established and maintained. The records must be updated to reflect the current animal population, including dates, to facilitate the enforcement of the regulations in the Animal Welfare Act. Records of dispositions and acquisitions must be accurately maintained in accordance with 2.75 (b)(1) to ensure compliance with the regulations of the Animals Welfare Act.

Exit interview conducted with facility representative.

This is an electronic copy of the Microsoft Word inspection report dated (b) (6), (b) (7)(C) 2016.

Prepared By: (b) (6), (b) (7)(C)

GLORIA S MCFADDEN, D V M USDA, APHIS, Animal Care **Date:**

Title: VETERINARY MEDICAL OFFICER Inspector 1048 (b) (6), (b) (7)(C) 2016

Received By:

(b) (6), (b) (7)(C) **Date:**

Title: OWNER (b) (6), (b) (7)(C) 2016

United States Department of Agriculture
Animal and Plant Health Inspection Service

Customer: [redacted]
Inspection Date: [redacted] 16

Animals Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
[redacted]	[redacted]	001	[redacted]	[redacted] 16

Count	Species
000003	CHINCHILLA
000006	COMMON HAMSTER
000011	EUROPEAN RABBIT
000035	MONGOLIAN GERBIL

55 **Site Total**

UNITED STATES DEPARTMENT OF AGRICULTURE
ANIMAL AND PLANT HEALTH INSPECTION SERVICE

OFFICIAL WARNING
NOTICE OF ALLEGED VIOLATION

CASE NUMBER:
FL170301

VIOLATOR:
DHL Aviation Americas

Customer# 26356
License# N/A

ADDRESS (*City, State*):
Miami, FL

The Animal and Plant Health Inspection Service (APHIS) has evidence that on or about October 26, 2016, you failed to comply with the regulations issued under the Animal Welfare Act (7 U.S.C. § 2131 *et seq.*) (AWA), as documented in the attached inspection report(s).

APHIS published Federal regulations to ensure the welfare of animals and help prevent the spread of animal and plant pests and diseases. Since violations of the regulations can have serious and costly impacts that are detrimental to animals and the public interest, APHIS is providing you with this Official Warning. This Official Warning is not to be construed as a final agency action or an adjudicated finding of a violation. If APHIS obtains evidence of any violation of these Federal regulations in the future, APHIS may pursue civil penalties and other sanctions for these alleged violations and for any future violations. If you have any questions concerning this Official Warning, please contact the APHIS office telephone number listed in this notice.

APHIS OFFICIAL (*Name*): Gerald Rushin	**OFFICE ADDRESS:** 4700 River Road Riverdale, MD 30737	
APHIS OFFICIAL (*TITLE*): Assistant Deputy Administrator Animal Care	**DATE ISSUED:** July 14, 2017	**TELEPHONE NO:** (970) 494-7478
CERTIFIED MAIL RECEIPT NO: 7017 0530 0000 3209 8117		

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United States Department of Agriculture
Animal and Plant Health Inspection Service

Inspection Report

Dhl Aviation Americas
Po Box 523862
Miami, FL 33152

Customer ID: **26356**
Certificate: **58-T-0130**
Site: 001
DHL AVIATION AMERICAS

Type: ROUTINE INSPECTION
Date: 26-OCT-2016

2.25(a)

REQUIREMENTS AND PROCEDURES.

Air carrier was found to be operating by transporting regulated animals with a cancelled certificate since May 25, 2011. In accordance with the Animal Welfare Act, Part 2, Subpart B, each carrier shall be registered with the Secretary of the US Department of Agriculture. The air carrier of a cancelled registration is responsible for re-registering and demonstrating its compliance with the Act and regulations when transporting animals at any time after its registration is cancelled. The air carrier should complete a properly executed registration form, which was already furnished by the inspector, and file it with the USDA Animal Care Regional Office as soon as possible.

2.26

ACKNOWLEDGMENT OF REGULATIONS AND STANDARDS.

Forty two (42) puppies younger than six months old were imported from Venezuela without documentation and/or justification showing animals were intended for research or veterinary treatment. Under USDA rules, you cannot import a dog younger than 6 months old into the United States for resale or adoption and must have a justification to import them at that age for research or veterinary treatment. All dogs imported for any of those purposes must have a valid vaccination against rabies, have certain other vaccinations, a veterinary health certificate and not show signs of disease on import. The registrant must only import puppies of proper age by following USDA rules/regulations.

3.17(c) CRITICAL

CARE IN TRANSIT.

At the time of inspection, seven (7) puppies of varied breeds (age approximately between two and half to five months) were found to be in distress and in need of immediate veterinary care. The carrier must determine whether any of the dogs are in obvious physical distress, and arrange for any needed veterinary care as soon as possible. If a dog is obviously ill, injured, or in physical distress, the carrier must ensure the animal (s) not be transported in commerce, except to receive veterinary care for the condition. Before the conclusion of this inspection, the carrier proactively arranged for immediate veterinary medical care by contracting services with a local veterinary clinic.

Prepared By:

MARIO MERCADO USDA, APHIS, Animal Care

Date: 26-OCT-2016

Title: VETERINARY MEDICAL OFFICER 6086

Received By:

(b) (6), (b) (7)(C) [redacted]

Date: 26-OCT-2016

Title: SENT VIA ELECTRONIC MAIL

Inspection Report

Additional inspectors: Ms. Emily Davenport, CDC and Officer/Major Angel Menes, CBP

This inspection and exit interview were conducted with both, (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C).

Prepared By:

MARIO MERCADO USDA, APHIS, Animal Care

Date: 26-OCT-2016

Title: VETERINARY MEDICAL OFFICER 6086

Received By:

(b) (6), (b) (7)(C)

Date: 26-OCT-2016

Title: SENT VIA ELECTRONIC MAIL

United States Department of Agriculture
Animal and Plant Health Inspection Service

Customer: 26356
Inspection Date: 26-OCT-16

Animal Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
26356	58-T-0130	001	DHL AVIATION AMERICAS	26-OCT-16

Count	Species
000043	DOMESTIC DOG
000043	**Total**

UNITED STATES DEPARTMENT OF AGRICULTURE
ANIMAL AND PLANT HEALTH INSPECTION SERVICE

OFFICIAL WARNING
NOTICE OF ALLEGED VIOLATION

CASE NUMBER:
(b) (6), (b) (7)(C)

VIOLATOR:
(b) (6), (b) (7)(C)

Customer# (b) (6), (b) (7)(C)
License# (b) (6), (b) (7)(C)

ADDRESS (*City, State*):
(b) (6), (b) (7)(C)

The Animal and Plant Health Inspection Service (APHIS) has evidence that on or about (b) (6), (b) (7)(C) 2017, you failed to comply with the regulations issued under the Animal Welfare Act (7 U.S.C. § 2131 *et seq.*) (AWA), as documented in the attached inspection report(s).

APHIS published Federal regulations to ensure the welfare of animals and help prevent the spread of animal and plant pests and diseases. Since violations of the regulations can have serious and costly impacts that are detrimental to animals and the public interest, APHIS is providing you with this Official Warning. This Official Warning is not to be construed as a final agency action or an adjudicated finding of a violation. If APHIS obtains evidence of any violation of these Federal regulations in the future, APHIS may pursue civil penalties and other sanctions for these alleged violations and for any future violations. If you have any questions concerning this Official Warning, please contact the APHIS office telephone number listed in this notice.

APHIS OFFICIAL (*Name*): Gerald Rushin	**OFFICE ADDRESS:** 4700 River Road Riverdale, MD 30737	
APHIS OFFICIAL (*TITLE*): Assistant Deputy Administrator Animal Care	**DATE ISSUED:** July 14, 2017	**TELEPHONE NO:** (970) 494-7478
CERTIFIED MAIL RECEIPT NO: (b) (6), (b) (7)(C)		

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United States Department of Agriculture
Animal and Plant Health Inspection Service

MWILLIAMS

(b) (6), (b) (7)(C) Insp_id

Inspection Report

(b) (6), (b) (7)(C)

Customer ID: (b) (6), (b) (7)(C)

Certificate: (b) (6), (b) (7)(C)

Site: 001

(b) (6), (b) (7)(C)

Type: ROUTINE INSPECTION

Date: (b) (6), (b) (7)(C) 2017

3.14(a)(6)

PRIMARY ENCLOSURES USED TO TRANSPORT LIVE DOGS AND CATS.

***The enclosures currently being used for animal transport do not have the required Live Animal stickers. Live Animal stickers with arrows or other indicators to show the correct upright position must be attached to the side and top of the primary enclosure to prevent accidental mishandling.

Correct by February 1, 2017.

3.19(b) CRITICAL

HANDLING.

***During an overnight stay while on route for transport, the registrant removed a dog from it's primary enclosure to allow the dog exercise in the hotel room. Upon receiving a personal delivery at the hotel room, the door to the room was opened and the dog was able to escape. A search was conducted, however, the dog was not found. All dogs shall be handled in a manner that will avoid physical harm or distress.

Correct from this day forward.

This inspection and exit interview were conducted with the owner.

Prepared By:

MICHELLE WILLIAMS USDA, APHIS, Animal Care

Date: (b) (6), (b) (7)(C) 2017

Title: VETERINARY MEDICAL OFFICER 2028

Received By:

(b) (6), (b) (7)(C)

Date: (b) (6), (b) (7)(C) 2017

Title: VIA EMAIL

United States Department of Agriculture
Animal and Plant Health Inspection Service

Customer: [redacted]
Inspection Date: [redacted]17

Animal Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
[redacted]	[redacted]	001	[redacted]	[redacted]17

No Animals were Inspected.

Count	Species
000000	NONE
000000	Total

UNITED STATES DEPARTMENT OF AGRICULTURE
ANIMAL AND PLANT HEALTH INSPECTION SERVICE

OFFICIAL WARNING
NOTICE OF ALLEGED VIOLATION

CASE NUMBER:
(b) (6), (b) (7)(C)

VIOLATOR:
(b) (6), (b) (7)(C)

Customer# (b) (6), (b) (7)(C)
License# (b) (6), (b) (7)(C)

ADDRESS (*City, State*):
(b) (6), (b) (7)(C)

The Animal and Plant Health Inspection Service (APHIS) has evidence that on or about (b) (6), (b) (7)(C) 2017, you failed to comply with the regulations issued under the Animal Welfare Act (7 U.S.C. § 2131 *et seq.*) (AWA), as documented in the attached inspection report(s).

APHIS published Federal regulations to ensure the welfare of animals and help prevent the spread of animal and plant pests and diseases. Since violations of the regulations can have serious and costly impacts that are detrimental to animals and the public interest, APHIS is providing you with this Official Warning. This Official Warning is not to be construed as a final agency action or an adjudicated finding of a violation. If APHIS obtains evidence of any violation of these Federal regulations in the future, APHIS may pursue civil penalties and other sanctions for these alleged violations and for any future violations. If you have any questions concerning this Official Warning, please contact the APHIS office telephone number listed in this notice.

APHIS OFFICIAL (*Name*): Gerald Rushin	**OFFICE ADDRESS:** 4700 River Road Riverdale, MD 30737	
APHIS OFFICIAL (*TITLE*): Assistant Deputy Administrator Animal Care	**DATE ISSUED:** July 18, 2017	**TELEPHONE NO:** (970) 494-7478
CERTIFIED MAIL RECEIPT NO: (b) (6), (b) (7)(C)		

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United States Department of Agriculture
Animal and Plant Health Inspection Service

PSMITH

(b) (6), (b) (7)(C) Insp_id

Inspection Report

(b) (6), (b) (7)(C)

Customer ID: (b) (6), (b) (7)(C)

Certificate: (b) (6), (b) (7)(C)

Site: 001

(b) (6), (b) (7)(C)

Type: FOCUSED INSPECTION

Date: (b) (6), (b) (7)(C) 2017

This was a focused inspection to ensure that the goat identified earlier in the day had received appropriate care. The goat had been seen by a veterinarian who provided appropriate care.

No non-compliant items were identified during this inspection.

This inspection and exit interview were conducted with the licensee.

Prepared By:

SMITH PAMELA, D V M USDA, APHIS, Animal Care

Date: (b) (6), (b) (7)(C) 2017

Title: VETERINARY MEDICAL OFFICER 6036

Received By:

(b) (6), (b) (7)(C)

Date: (b) (6), (b) (7)(C) 2017

Title: PRESIDENT

United States Department of Agriculture
Animal and Plant Health Inspection Service

Customer: [redacted]
Inspection Date: [redacted]17

Animal Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
[redacted]	[redacted]	001	[redacted]	[redacted]17

No Animals were Inspected.

Count	Species
000000	NONE
000000	Total

United States Department of Agriculture
Animal and Plant Health Inspection Service

PSMITH

(b) (6), (b) (7)(C) Insp_id

Inspection Report

(b) (6), (b) (7)(C)

Customer ID: (b) (6), (b) (7)(C)

Certificate: (b) (6), (b) (7)(C)

Site: 001

(b) (6), (b) (7)(C)

Type: ROUTINE INSPECTION

Date: (b) (6), (b) (7)(C) 2017

2.40(b)(3) DIRECT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

At the time of inspection an elderly goat was found to be emaciated and weak. It had difficulty walking, and was found in a secluded area, on a steep trail. The exhibitor was not aware of the goat's current condition at the time of inspection, and had not contacted a veterinarian. The goat had been declining for some time, and the exhibitor had been providing additional feed and care, but the veterinarian had not been specifically consulted regarding the weight loss.

The exhibitor must ensure that all animals are observed every day, and that any problems or signs of decline are reported to the attending veterinarian, so that appropriate diagnostics and care can be provided.

This goat must be evaluated by a veterinarian by the end of this day, and daily observation of all animals, with appropriate follow-up, should be conducted from this time forward.

This inspection and exit interview were conducted with the licensee.

Prepared By:

SMITH PAMELA, D V M USDA, APHIS, Animal Care

Date: (b) (6), (b) (7)(C) 2017

Title: VETERINARY MEDICAL OFFICER 6036

Received By:

(b) (6), (b) (7)(C)

Date: (b) (6), (b) (7)(C) 2017

Title: PRESIDENT

United States Department of Agriculture
Animal and Plant Health Inspection Service

Customer: [redacted]
Inspection Date: [redacted]17

Animal Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
[redacted]	[redacted]	001	[redacted]	[redacted]17

Count	Species
000001	CATTLE / COW / OX / WATUSI
000002	AXIS DEER / SPOTTED DEER / CHITAL
000002	DOMESTIC PIG / POTBELLY PIG / MICRO PIG
000003	EUROPEAN RABBIT
000005	DOMESTIC GUINEA PIG
000017	DOMESTIC GOAT
000030	**Total**

USDA

UNITED STATES DEPARTMENT OF AGRICULTURE ANIMAL AND PLANT HEALTH INSPECTION SERVICE **OFFICIAL WARNING** **NOTICE OF ALLEGED VIOLATION**	**CASE NUMBER:** (b) (6), (b) (7)(C) **ALLEGED VIOLATOR:** (b) (6), (b) (7)(C) **ADDRESS** *(City, State, ZIP Code)*: (b) (6), (b) (7)(C)

The U.S. Department of Agriculture has evidence that on or about the date(s) listed below, you or your organization committed the following alleged violation(s) of Federal laws:

Date of Alleged Violation: On or about (b) (6), (b) (7)(C) 2013 through (b) (6), (b) (7)(C), 2015

9 C.F.R. § 2.1(a)(1) Any person operating or intending to operate as a dealer, exhibitor, or operator of an auction sale, except persons who are exempted from the licensing requirements under paragraph (a)(3) of this section, must have a valid license. A person must be 18 years of age or older to obtain a license. A person seeking a license shall apply on a form which will be furnished by the AC Regional Director in the State in which that person operates or intends to operate. The applicant shall provide the information requested on the application form, including a valid mailing address through which the licensee or applicant can be reached at all times, and a valid premises address where animals, animal facilities, equipment, and records may be inspected for compliance. The applicant shall file the completed application form with the AC Regional Director.

You operated as a dealer without first obtaining a valid license. Specifically, you sold puppies retail, sight unseen, and did not meet the definition of a retail pet store.

Date of Violation: On or about (b) (6), (b) (7)(C) 2013 through (b) (6), (b) (7)(C) 2015

9 C.F.R. § 2.130 No dog or cat shall be delivered by any person to any carrier or intermediate handler for transportation, in commerce, or shall be transported in commerce by any person, except to a registered research facility, unless such dog or cat is at least eight (8) weeks of age and has been weaned.

You transported, or coordinated the transportation of, multiple puppies which were under eight weeks of age.

The Animal and Plant Health Inspection Service (APHIS) published federal regulations to ensure the welfare of animals and help prevent the spread of animal and plant pests and diseases. Since violations of the regulations can have serious and costly impacts that are detrimental to the public interest, APHIS is providing you with an Official Warning for the alleged violation(s) described above. This Official Warning is not to be construed as a final agency action, or as an adjudicated finding of a violation. If APHIS obtains evidence of any future violation of these federal regulations, APHIS may pursue civil penalties, criminal prosecution, or other sanctions for this alleged violation(s) and for any future violation(s). If you have any questions concerning this Official Warning or alleged violation(s), please contact the APHIS official listed in this notice.

APHIS OFFICIAL (*Name*)**:** Steven M. Bennett	**OFFICE ADDRESS:** 4700 River Road, Unit 85 Riverdale, MD 20737	
APHIS OFFICIAL (*Title*)**:** Director, Investigative and Enforcement Services	**DATE ISSUED:** 7/24/2017	**TELEPHONE NUMBER:** (301) 851-2948

APHIS FORM 7060 Previous editions may be used Rev. 9-13-16

UNITED STATES DEPARTMENT OF AGRICULTURE
ANIMAL AND PLANT HEALTH INSPECTION SERVICE

OFFICIAL WARNING
NOTICE OF ALLEGED VIOLATION

CASE NUMBER: (b) (6), (b) (7)(C)

ALLEGED VIOLATOR: (b) (6), (b) (7)(C)

ADDRESS (*City, State, ZIP Code*)**:** (b) (6), (b) (7)(C)

The U.S. Department of Agriculture has evidence that on or about the date(s) listed below, you or your organization committed the following alleged violation(s) of Federal laws:

Date of Alleged Violation: On or About (b) (6), (b) (7)(C) **2015**

9 C.F.R. § 3.125(a) Facilities, general.
(a) Structural strength. The facility must be constructed of such material and of such strength as appropriate for the animals involved. The indoor and outdoor housing facilities shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals.

You failed to provide structurally sound housing by allowing a fisher (b) (6), (b) (7)(C) to escape. The fisher has not been recaptured.

The Animal and Plant Health Inspection Service (APHIS) published federal regulations to ensure the welfare of animals and help prevent the spread of animal and plant pests and diseases. Since violations of the regulations can have serious and costly impacts that are detrimental to the public interest, APHIS is providing you with an Official Warning for the alleged violation(s) described above. This Official Warning is not to be construed as a final agency action, or as an adjudicated finding of a violation. If APHIS obtains evidence of any future violation of these federal regulations, APHIS may pursue civil penalties, criminal prosecution, or other sanctions for this alleged violation(s) and for any future violation(s). If you have any questions concerning this Official Warning or alleged violation(s), please contact the APHIS official listed in this notice.

APHIS OFFICIAL (*Name*)**:** Steven M. Bennett	**OFFICE ADDRESS:** 4700 River Road, Unit 85 Riverdale, MD 20737	
APHIS OFFICIAL (*Title*)**:** Director, Investigative and Enforcement Services	**DATE ISSUED:** 7/24/2017	**TELEPHONE NUMBER:** (301) 851-2948

APHIS FORM 7060 Previous editions may be used Rev. 9-13-16

UNITED STATES DEPARTMENT OF AGRICULTURE
ANIMAL AND PLANT HEALTH INSPECTION SERVICE

OFFICIAL WARNING
NOTICE OF ALLEGED VIOLATION

CASE NUMBER:
PA170018

VIOLATOR:
Norristown Zoological Society
DBA Elmwood Park Zoo

Customer# 2228
License# 23-C-0006

ADDRESS (*City, State*):
Norristown, PA

The Animal and Plant Health Inspection Service (APHIS) has evidence that on or about October 17, 2016, you failed to comply with the regulations issued under the Animal Welfare Act (7 U.S.C. § 2131 *et seq.*) (AWA), as documented in the attached inspection report(s).

APHIS published Federal regulations to ensure the welfare of animals and help prevent the spread of animal and plant pests and diseases. Since violations of the regulations can have serious and costly impacts that are detrimental to animals and the public interest, APHIS is providing you with this Official Warning. This Official Warning is not to be construed as a final agency action or an adjudicated finding of a violation. If APHIS obtains evidence of any violation of these Federal regulations in the future, APHIS may pursue civil penalties and other sanctions for these alleged violations and for any future violations. If you have any questions concerning this Official Warning, please contact the APHIS office telephone number listed in this notice.

APHIS OFFICIAL (*Name*): Gerald Rushin	**OFFICE ADDRESS:** 4700 River Road Riverdale, MD 30737	
APHIS OFFICIAL (*TITLE*): Assistant Deputy Administrator Animal Care	**DATE ISSUED:** July 14, 2017	**TELEPHONE NO:** (970) 494-7478
CERTIFIED MAIL RECEIPT NO: 7017 0530 0000 3209 8131		

An Equal Opportunity Provider and Employer

United States Department of Agriculture
Animal and Plant Health Inspection Service

Inspection Report

Norristown Zoological Society
1661 Harding Blvd
Norristown, PA 19401

Customer ID: **2228**
Certificate: **23-C-0006**
Site: 001
NORRISTOWN ZOOLOGICAL PARK/ ELMWOOD PARK ZOO

Type: ROUTINE INSPECTION
Date: 17-OCT-2016

2.132(d) CRITICAL

PROCUREMENT OF DOGS, CATS, AND OTHER ANIMALS; DEALERS.

Section 2.132(d) Procurement of dogs, cats, and other animals: The facility purchased two female Hartmann's mountain zebra on 6/06/16 from a person who does not hold a valid USDA license. Selling wild/exotic animals to an exhibitor requires a valid USDA license. Facilities with a valid USDA license are required to comply with the Animal Welfare Act regulations and standards to ensure the animals receive adequate care, including veterinary care, husbandry and recordkeeping requirements. This facility was cited under this section in 2013 for leasing a reindeer for a holiday exhibit from a person who did not have a valid USDA license. No exhibitor shall knowingly obtain any dog, cat or other animals from any person who is required to be licensed, but who does not hold a valid, and unsuspended license. Correct by only purchasing wild/exotic animals from people with a valid USDA license. Correct from this day forward.

3.125(a) CRITICAL

FACILITIES, GENERAL.

Section 3.125(a) Structural strength: A review of the prairie dog records during this inspection revealed that one young prairie dog was eaten by a red-tailed hawk on 5/28/16. The prairie dog enclosure is an outdoor enclosure that is open to the sky/not covered. After the incident no modifications were made to the prairie dog enclosure to help ensure that red-tailed hawks or other birds of prey could not get into the enclosure to kill more prairie dogs. Outdoor animal housing facilities must protect the animals from injury, including keeping known predators out of the animal enclosures. Correct by modifying or changing the prairie dog enclosure to prevent animals from being killed by birds of prey or other predators and by ensuring that all enclosures protect animals from injury. Correct by November 18, 2016.

Prepared By:

MARY GEIB, D V M USDA, APHIS, Animal Care

Date: 18-OCT-2016

Title: VETERINARY MEDICAL OFFICER 1021

Received By:

(b) (6), (b) (7)(C)

Date: 18-OCT-2016

Title: (b) (6), (b) (7)(C)

Inspection Report

3.127(c)

FACILITIES, OUTDOOR.

Section 3.127(c) Drainage: The water receptacle for the male elk is surrounded by standing water and mud. Animals should not have to walk through water/mud to get to their water, food or shelter. Standing in water and mud may cause hoof problems such as foot rot. The drainage must be improved to rapidly eliminate excess water to prevent muddy conditions and to protect the health of the animal. Once the APHIS official identified the muddy condition around the water receptacle, facility personnel moved the water receptacle. Corrected during the inspection.

3.127(d)

FACILITIES, OUTDOOR.

Section 3.127(d) Perimeter fence: A beverage service area by and inside the perimeter fence at the edge of the bison enclosure has a wood bar that is about 37 inches high that is attached to the 8 foot high perimeter fence. This 8 foot fence is part of the perimeter fence for the entire zoo. The wood bar attached to the perimeter fence effectively reduces the height of the perimeter fence as it could be used by an animal as a platform to help get over the additional 5 feet of the perimeter fence. The perimeter fence functions as a secondary containment system for the animals in the facility and must be at least 8 feet in height for potentially dangerous animals. Correct by moving the wood bar away from the perimeter fence so it may not be used as a platform for getting over the perimeter fence by a lose animal. Correct by October 25, 2016.

This inspection and exit interview were conducted with the facility [redacted].

Prepared By:

MARY GEIB, D V M USDA, APHIS, Animal Care

Date: 18-OCT-2016

Title: VETERINARY MEDICAL OFFICER 1021

Received By:

[redacted]

Date: 18-OCT-2016

Title: [redacted]

United States Department of Agriculture
Animal and Plant Health Inspection Service

Customer: 2228
Inspection Date: 17-OCT-16

Animal Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
2228	23-C-0006	001	NORRISTOWN ZOOLOGICAL SOCIETY	17-OCT-16

Count	Species
000001	ARCTIC FOX
000001	BOBCAT
000001	CHINCHILLA
000001	GRAY WOLF / GREY WOLF / TIMBER WOLF
000001	OCELOT
000001	PREHENSILE-TAILED PORCUPINE
000001	PUMA / MOUNTAIN LION / COUGAR
000001	RED FOX (INCLUDES SILVER FOX & CROSS FOX)
000001	VIRGINIA OPOSSUM
000001	WHITE-FACED SAKI
000002	BLACK HOWLER
000002	CAPYBARA
000002	CHACOAN PECCARY
000002	DOMESTIC FERRET
000002	GIRAFFE
000002	GOLDEN LION TAMARIN
000002	JAGUAR
000002	MOUNTAIN COATI
000002	MOUNTAIN ZEBRA / HARTMANN'S ZEBRA
000002	NORTH AMERICAN RIVER OTTER
000002	RED PANDA
000003	BLACK-FOOTED FERRET
000003	ELK
000003	EUROPEAN RABBIT
000003	HEDGEHOG
000003	STRIPED SKUNK
000003	WHITE-THROATED WOODRAT
000004	AMERICAN BISON
000004	COMMON SQUIRREL MONKEY
000006	SHEEP INCLUDING ALL DOMESTIC BREEDS
000007	NORTH AMERICAN PORCUPINE
000008	DOMESTIC GOAT
000012	STRAW-COLOURED FRUIT BAT
000015	BLACK-TAILED PRAIRIE DOG
000106	**Total**

USDA
United States Department of Agriculture

Animal and Plant Health Inspection Service

Animal Care
4700 River Road
Riverdale, MD 20737

July 19, 2017

Certified Mail Return Receipt:
(b) (6), (b) (7)(C) [redacted]

Customer No (b) (6), (b) (7)(C)
License No.: [redacted]

(b) (6), (b) (7)(C) [redacted]

RE: Official Warning; Notice of Alleged Violation

Dear Licensee:

Our agency, the Animal and Plant Health Inspection Service, is responsible for enforcing the Animal Welfare Act (7 U.S.C. § 2131 *et seq.*) (AWA), and other agricultural laws that help prevent the spread of animal and plant pests and diseases and ensure the welfare of animals. We have reason to believe that you failed to comply with the regulations issued under the AWA, as described in the enclosed attachments. Noncompliance with the regulations can have serious and costly impacts that are detrimental to animals and the public interest. You should take prompt action to correct noncompliances and establish procedures so they do not recur.

Please know that after providing you with an opportunity for a hearing, our agency may pursue civil penalties and other sanctions for each alleged violation of the AWA and regulations. Although we have authority to pursue penalties for the allegations in the attachment, we have decided not to do so in this instance, so long as you comply with the AWA and regulations in the future.

If you have any questions concerning this letter, please contact 970-494-7478.

Sincerely,

Gerald Rushin
Assistant Deputy Administrator
Animal Care

UNITED STATES DEPARTMENT OF AGRICULTURE
ANIMAL AND PLANT HEALTH INSPECTION SERVICE

OFFICIAL WARNING
NOTICE OF ALLEGED VIOLATION

CASE NUMBER:
(b) (6), (b) (7)(C)

VIOLATOR:
(b) (6), (b) (7)(C)

Customer: (b) (6), (b) (7)(C)
License#

ADDRESS (*City, State*):
(b) (6), (b) (7)(C)

The Animal and Plant Health Inspection Service (APHIS) has evidence that on or about (b) (6), (b) (7)(C) 2017 and January 13, 2017, you failed to comply with the regulations issued under the Animal Welfare Act (7 U.S.C. § 2131 *et seq.*) (AWA), as documented in the attached inspection report(s).

APHIS published Federal regulations to ensure the welfare of animals and help prevent the spread of animal and plant pests and diseases. Since violations of the regulations can have serious and costly impacts that are detrimental to animals and the public interest, APHIS is providing you with this Official Warning. This Official Warning is not to be construed as a final agency action or an adjudicated finding of a violation. If APHIS obtains evidence of any violation of these Federal regulations in the future, APHIS may pursue civil penalties and other sanctions for these alleged violations and for any future violations. If you have any questions concerning this Official Warning, please contact the APHIS office telephone number listed in this notice.

APHIS OFFICIAL (*Name*):	**OFFICE ADDRESS:**	
Gerald Rushin	4700 River Road Riverdale, MD 30737	
APHIS OFFICIAL (*TITLE*):	**DATE ISSUED:**	**TELEPHONE NO:**
Assistant Deputy Administrator Animal Care	July 19, 2017	(970) 494-7478

CERTIFIED MAIL RECEIPT NO:
(b) (6), (b) (7)(C)

APHIS FORM 7060 Previous editions may be used Rev. March 2017

An Equal Opportunity Provider and Employer

United States Department of Agriculture
Animal and Plant Health Inspection Service

MNEAFSEY

(b) (6), (b) (7)(C) Insp_id

Inspection Report

(b) (6), (b) (7)(C)

Customer ID: (b) (6), (b) (7)(C)

Certificate: (b) (6), (b) (7)(C)

Site: 001

(b) (6), (b) (7)(C)

Type: ATTEMPTED INSPECTION

Date: (b) (6), (b) (7)(C) 2017

2.126(b) **REPEAT**

ACCESS AND INSPECTION OF RECORDS AND PROPERTY; SUBMISSION OF ITINERARIES.

A responsible adult was not available to accompany APHIS Officials during the inspection process at 11:00AM on (b) (6), (b) (7)(C) 17.

Inspector knocked at the door at the animal facility address and received no answer. The inspector waited 30 min in the driveway of the facility. A phone attempt was made at that time, but due to limited cellular reception there was no voicemail left. The inspector then drove to the Licensee's residence address and knocked on the door and received no answer. The inspector then called both phone-numbers on file again and left a message for a return call on the Licensee's cellphone. The inspector waited 30 minutes in the driveway of the residence before leaving the area.

Prepared By:

NEAFSEY MICHAEL USDA, APHIS, Animal Care

Date: (b) (6), (b) (7)(C) 2017

Title: VETERINARY MEDICAL OFFICER 6094

Received By:

(b) (6), (b) (7)(C)

Date: (b) (6), (b) (7)(C) 2017

Title: Certified and Standard Mail

United States Department of Agriculture
Animal and Plant Health Inspection Service

Inspection Report

(b) (6), (b) (7)(C)

Customer ID: (b) (6), (b) (7)(C)
Certificate: (b) (6), (b) (7)(C)
Site: 001
(b) (6), (b) (7)(C)

Type: ROUTINE INSPECTION
Date: (b) (6), (b) (7)(C) 2017

2.40(a)(1) CRITICAL

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

A written Program of Veterinary Care (PVC) was not available at the time of inspection. The owner stated that he had not had the veterinarian out this year. There were dead animals within the facility at the time of inspection. A written program must be available at the facility to assure personnel have accurate instruction for the care of the animals. Failure to have specific accurate guidance does not ensure the attending veterinarian is aware of the current practices at the facility and also does not ensure the facility has accurate guidance to provide adequate veterinary care to the animals. Correct this by developing and implementing a complete, accurate Program of Veterinary Care. To be corrected by: 20 January 2017

2.40(b)(3) CRITICAL

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

A litter of weaning age rabbits died prior to the inspection, The owner stated that they had developed diarrhea. Three other rabbits were found dead during the inspection but The veterinarian had not been contacted. A failure to conduct adequate observations can result in a delay of care provided to the animals and prolonged animal suffering. All animals must be observed daily to assess their health and well-being. Problems of animal health, behavior, and well- being shall be addressed in a timely manner. Direct frequent communication with the attending veterinarian is necessary to ensure that animals are treated appropriately. Correct by ensuring timely communication of information to your veterinarian and maintaining documentation of this communication for review by APHIS officials. Correct from this point forward

3.56(a) REPEAT

SANITATION.

The wire enclosures were generally covered with cobwebs and had accumulations of hair, some also had accumulations of feces that had not fallen thru the wire floors. Dust and organisms can be collected in these accumulations and lead to disease in the animals. The areas under the wire floored enclosures contained significant

Prepared By:

DAVID OELBERG USDA, APHIS, Animal Care

Date: (b) (6), (b) (7)(C) 2017

Title: VETERINARY MEDICAL OFFICER 1043

Received By:

(b) (6), (b) (7)(C)

Date: (b) (6), (b) (7)(C) 2017

Title: OWNER

buildup of feces and liquid which had accumulated to the point that it extended into the isles. The owner stated that the facility was generally cleaned weekly, on Thursday, but that his help had been sick. Buildup of excreta can increase the risk of disease in the animals. Waste must be removed and properly disposed of to minimize infestation, odors and disease. Correct by assuring primary enclosures are kept reasonably free of excreta, hair, cobwebs and other debris by periodic cleaning and the areas underneath are cleaned at least once each week as required by section 3.56(a)(3).

3.56(b)

SANITATION.

The enclosures did not appear to have been thoroughly cleaned in the last 30 days. When asked about cleaning, the owner stated that the enclosures were scrubbed to remove debris and sprayed with bleach solution when the rabbits were not in them. He indicated the sprayer on the top of the corner shelf which appeared unsanitary and covered with dust. Failure to adequately sanitize enclosures can lead to disease in the animals. Correct by washing all soiled surfaces with a detergent solution followed by a safe and effective disinfectant at least every 30 days. To be corrected by: 23 January 2017

3.56(c)

SANITATION.

The facility was generally not clean as evidenced by cobwebs, dust and debris throughout. According to the licensee the cleaning employee had not been at the facility this week. Regular cleaning is needed to facilitate the husbandry of the animals and prevent the introduction of disease. Accumulations of cage parts, boxes and other debris were present on top of the cages and throughout the facility. These items appeared to have been in place for some time. The presence of these items impedes the ability to properly clean and provides harborage for pests. These factors can lead to disease in the animals. Correct by keeping premises clean and free of accumulations. To be corrected by: 30 January 2017

3.57 REPEAT

EMPLOYEES.

It was evident from the condition of the facility that not enough employee man hours were being used to clean and maintain the facility. The owner stated that he had one individual to help but that this individual was currently sick. If the current number of employees is unable to provide the required man hours to facilitate the care, cleaning and maintenance then more employees are needed. Failure to provide for sufficient operation of the facility can lead to disease in the animals. Correct by providing a sufficient number of employees (man-hours) to maintain the prescribed level of husbandry practices set forth in 9 CFR.

Prepared By:

DAVID OELBERG USDA, APHIS, Animal Care

Date: (b) (6), (b) (7)(C) 2017

Title: VETERINARY MEDICAL OFFICER 1043

Received By:

(b) (6), (b) (7)(C)

Date: (b) (6), (b) (7)(C) 2017

Title: OWNER

Inspection Report

This inspection was conducted with the owner on [redacted] 17 and all of the issues identified and necessary corrections were discussed verbally at that time. The report was delivered and exit interview was were conducted with the owner on [redacted] 17.

Prepared By:

DAVID OELBERG USDA, APHIS, Animal Care

Date: [redacted] 2017

Title: VETERINARY MEDICAL OFFICER 1043

Received By:

(b) (6), (b) (7)(C)

Date: [redacted] 2017

Title: OWNER

UNITED STATES DEPARTMENT OF AGRICULTURE
ANIMAL AND PLANT HEALTH INSPECTION SERVICE

OFFICIAL WARNING
NOTICE OF ALLEGED VIOLATION

CASE NUMBER: (b) (6), (b) (7)(C)

VIOLATOR: (b) (6), (b) (7)(C)

Customer# (b) (6), (b) (7)(C)
License# N/A

ADDRESS (*City, State*): (b) (6), (b) (7)(C)

The Animal and Plant Health Inspection Service (APHIS) has evidence that on or about (b) (6), (b) (7)(C) 2017, (b) (6), (b) (7)(C) 2017 and (b) (6), (b) (7)(C) 2016, you failed to comply with the regulations issued under the Animal Welfare Act (7 U.S.C. § 2131 *et seq.*) (AWA), as documented in the attached inspection report(s).

APHIS published Federal regulations to ensure the welfare of animals and help prevent the spread of animal and plant pests and diseases. Since violations of the regulations can have serious and costly impacts that are detrimental to animals and the public interest, APHIS is providing you with this Official Warning. This Official Warning is not to be construed as a final agency action or an adjudicated finding of a violation. If APHIS obtains evidence of any violation of these Federal regulations in the future, APHIS may pursue civil penalties and other sanctions for these alleged violations and for any future violations. If you have any questions concerning this Official Warning, please contact the APHIS office telephone number listed in this notice.

APHIS OFFICIAL (*Name*):	**OFFICE ADDRESS:**	
Gerald Rushin	4700 River Road Riverdale, MD 30737	
APHIS OFFICIAL (*TITLE*):	**DATE ISSUED:**	**TELEPHONE NO:**
Assistant Deputy Administrator Animal Care	July 26, 2017	(970) 494-7478

CERTIFIED MAIL RECEIPT NO: (b) (6), (b) (7)(C)

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United States Department of Agriculture
Animal and Plant Health Inspection Service

SBRUNKHORST

(b) (6), (b) (7)(C) Insp_id

Inspection Report

(b) (6), (b) (7)(C)

Customer ID: (b) (6), (b) (7)(C)

Certificate: (b) (6), (b) (7)(C)

Site: 001

(b) (6), (b) (7)(C)

Type: FOCUSED INSPECTION

Date: (b) (6), (b) (7)(C) 2017

3.127(b) DIRECT REPEAT

FACILITIES, OUTDOOR.

The owner has been updating and improving the shelter situation since the last inspection and is still in the process of repairs and providing shelters. In addition, some of the animals have been moved around/have access to different enclosures/pastures since the last inspection. Heavy rains occurred yesterday and overnight.
*The sheep and goats (total 27 animals) are in the front pasture and have access to a new red four sided shed with an opening in one side. The owner reports they were all in the shelter during the storm yesterday however additional shelter should be provided as the shelter size is a very tight fit for all the currently housed sheep and goats.
*The llamas and alpacas along with two donkeys are in the enclosure pasture directly behind the house. They do not currently have access to a shelter structure and did not overnight. The animals' haircoats appear wet. The two alpaca's haircoats appear completely soaked.
*The pigs, cows and zebus all have appropriate shelter.
Natural or artificial shelter appropriate to local climatic conditions for the species concerned must be provided for the animals kept outdoors to provide protection and prevent discomfort.

This is a focused inspection on the direct non-compliances cited on the last inspection report.

This inspection and exit interview were conducted with undersigned facility representative.

Prepared By:

BRUNKHORST SUSANNE, D V M USDA, APHIS, Animal Care

Date: (b) (6), (b) (7)(C) 2017

Title: VETERINARY MEDICAL OFFICER 1076

Received By:

(b) (6), (b) (7)(C)

Title: FACILITY REPRESENTATIVE

Date: (b) (6), (b) (7)(C) 2017

United States Department of Agriculture
Animal and Plant Health Inspection Service

Customer: [redacted]
Inspection Date: [redacted]17

Animal Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
[redacted]	[redacted]	001	[redacted]	[redacted]17

Count	Species
000002	ALPACA
000002	CATTLE / COW / OX / WATUSI
000002	LLAMA
000002	ZEBU
000009	DOMESTIC PIG / POTBELLY PIG / MICRO PIG
000013	DOMESTIC GOAT
000014	SHEEP INCLUDING ALL DOMESTIC BREEDS
000044	**Total**

UNITED STATES DEPARTMENT OF AGRICULTURE
ANIMAL AND PLANT HEALTH INSPECTION SERVICE

OFFICIAL WARNING
NOTICE OF ALLEGED VIOLATION

CASE NUMBER:
TX170226

VIOLATOR:
Gallery Furniture

Customer# 322189
License# 74-C-1035

ADDRESS (*City, State*):
Houston, TX

The Animal and Plant Health Inspection Service (APHIS) has evidence that on or about March 28, 2017, you failed to comply with the regulations issued under the Animal Welfare Act (7 U.S.C. § 2131 *et seq.*) (AWA), as documented in the attached inspection report(s).

APHIS published Federal regulations to ensure the welfare of animals and help prevent the spread of animal and plant pests and diseases. Since violations of the regulations can have serious and costly impacts that are detrimental to animals and the public interest, APHIS is providing you with this Official Warning. This Official Warning is not to be construed as a final agency action or an adjudicated finding of a violation. If APHIS obtains evidence of any violation of these Federal regulations in the future, APHIS may pursue civil penalties and other sanctions for these alleged violations and for any future violations. If you have any questions concerning this Official Warning, please contact the APHIS office telephone number listed in this notice.

APHIS OFFICIAL (*Name*): Gerald Rushin	**OFFICE ADDRESS:** 4700 River Road Riverdale, MD 30737	
APHIS OFFICIAL (*TITLE*): Assistant Deputy Administrator Animal Care	**DATE ISSUED:** July 14, 2017	**TELEPHONE NO:** (970) 494-7481
CERTIFIED MAIL RECEIPT NO: 7017 0530 0000 3209 8094		

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United States Department of Agriculture
Animal and Plant Health Inspection Service

Inspection Report

Gallery Furniture
1200 Wilcrest Dr.
Houston, TX 77042

Customer ID: **322189**
Certificate: **74-C-1035**
Site: 001
Gallery Furniture

Type: FOCUSED INSPECTION
Date: 28-MAR-2017

2.131(c)(1) CRITICAL

HANDLING OF ANIMALS.

The following information was gathered from an interview with the facility manager. On approximately January 19, 2017 a Lynx was taken out of a temporary holding unit while it's permanent enclosure was to be assessed for possible repair. The animal was put on a leash by one of the animal caretakers and held in an area where the public had access. At this time, a member of the public walked directly in front of the animal and it raised up on its hind legs and wrapped its front paws around her, causing scratches on her where the animal's claws came in contact. The animal was not under adequate direct control from the trainer, nor was there sufficient distance or barriers between the animal and the public. Without a proper barrier between the public and dangerous animals, there is a heightened risk of danger to both the public and the animals, as well as a risk of animal escape.

Correct by: Corrective actions were taken before this focused inspection occurred. Retraining of all employees with access to animals has occurred and the Lynx in question has since been relocated to another facility.

This was a focused inspection to address allegations brought fourth in a complaint. No animals were inspected at this time.

This focused inspection and exit interview were conducted with the facility manager.

Prepared By:

COX BRENTON, A C I USDA, APHIS, Animal Care

Date: 29-MAR-2017

Title: ANIMAL CARE INSPECTOR 6021

Received By:

(b) (6), (b) (7)(C)

Date: 29-MAR-2017

Title: (b) (6), (b) (7)(C)

United States Department of Agriculture
Animal and Plant Health Inspection Service

Customer: 322189
Inspection Date: 28-MAR-17

Animal Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
322189	74-C-1035	001	Gallery Furniture	28-MAR-17

No Animals were Inspected.

Count	Species
000000	NONE
000000	Total

UNITED STATES DEPARTMENT OF AGRICULTURE
ANIMAL AND PLANT HEALTH INSPECTION SERVICE

OFFICIAL WARNING
NOTICE OF ALLEGED VIOLATION

CASE NUMBER:
(b) (6), (b) (7)(C)

VIOLATOR:
(b) (6), (b) (7)(C)

Customer# (b) (6), (b) (7)(C)
License# (b) (6), (b) (7)(C)

ADDRESS (*City, State*):
(b) (6), (b) (7)(C)

The Animal and Plant Health Inspection Service (APHIS) has evidence that on or about (b) (6), (b) (7)(C) 2016, you failed to comply with the regulations issued under the Animal Welfare Act (7 U.S.C. § 2131 *et seq.*) (AWA), as documented in the attached inspection report(s).

APHIS published Federal regulations to ensure the welfare of animals and help prevent the spread of animal and plant pests and diseases. Since violations of the regulations can have serious and costly impacts that are detrimental to animals and the public interest, APHIS is providing you with this Official Warning. This Official Warning is not to be construed as a final agency action or an adjudicated finding of a violation. If APHIS obtains evidence of any violation of these Federal regulations in the future, APHIS may pursue civil penalties and other sanctions for these alleged violations and for any future violations. If you have any questions concerning this Official Warning, please contact the APHIS office telephone number listed in this notice.

APHIS OFFICIAL (*Name*):	**OFFICE ADDRESS:**	
Gerald Rushin	4700 River Road Riverdale, MD 30737	
APHIS OFFICIAL (*TITLE*):	**DATE ISSUED:**	**TELEPHONE NO:**
Assistant Deputy Administrator Animal Care	July 14, 2017	(970) 494-7478

CERTIFIED MAIL RECEIPT NO:
(b) (6), (b) (7)(C)

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United States Department of Agriculture
Animal and Plant Health Inspection Service

(b) (6), (b) (7)(C) Insp_id

Inspection Report

(b) (6), (b) (7)(C)

Customer ID: (b) (6), (b) (7)(C)
Certificate: (b) (6), (b) (7)(C)
Site: 001
(b) (6), (b) (7)(C)

Type: ROUTINE INSPECTION
Date: (b) (6), (b) (7)(C) 2016

2.40(b)(1)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

In the refrigerator where medications are stored for the camels some expired medications were noted including Cydectin with an expiration date of April 2015. Expired medications may not be effective after the expiration date resulting in inadequate treatment and preventive care of animals. The attending veterinarian should be contacted to replace expired medications and to discuss proper care of the animals. Correct by September 20,2016.

2.40(b)(2) CRITICAL

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

***A male camel named "Billy" was lying on the ground and unable to return to a standing position. Billy is very thin and the owner stated the camel is currently under treatment for worms. The owner also stated that the camel is anemic. The camel was manually assisted by the caretakers to a standing position. The camel may be too weak or other veterinary care issues may be present preventing the camel from standing without assistance. The attending veterinarian has not seen these animals recently and this animal needs to be examined immediately to determine a diagnosis and an appropriate treatment plan. The written program of veterinary care needs to address issues of the older camels. The owner informed the inspector that the camel was deceased during a conversation to discuss issues concerning the camel's veterinary care.

3.125(a)

FACILITIES, GENERAL.

*** There is one steel three sided shelter that houses 13 camels which has significant damage to the steel panels of the shelter. The red metal roof is damaged and steel panels are missing. One side of the steel structure has fallen on the inside floor of the shelter and the steel pieces are piled up where the camels should be standing. Some repairs have been made with black tar paper on the inside walls of the shelter.

Prepared By:

KATHERINE CAMPBELL USDA, APHIS, Animal Care

Date: (b) (6), (b) (7)(C) 2016

Title: ANIMAL CARE INSPECTOR 6038

Received By:

(b) (6), (b) (7)(C)

Title: SENT BY E-MAIL & CERTIFIED MAIL (b) (6), (b) (7)(C)

Date: (b) (6), (b) (7)(C) 2016

Inspection Report

*** There are several areas in the wood board fences that need to be replaced or repaired. The camels have chewed on the wood boards and some are broken which could cause injury to the camels.

The facility must be constructed of such material and of such strength as appropriate for the animals involved. The indoor and outdoor housing facilities shall be structurally sound and shall be maintained in good repair to protect the animals from injury and to contain the animals. Correct by October 21,2016.

3.131(c)

SANITATION.

The refrigerator that is used for storing medications has a brown unknown substance on the bottom shelf. It is important to make sure that all areas of refrigerator are kept clean in order to avoid contamination,molding and deterioration. Clean the refrigerator. Correct by September 13,2016.

This inspection and exit interview were conducted with owner.

Prepared By:

KATHERINE CAMPBELL USDA, APHIS, Animal Care

Date: (b) (6), (b) (7)(C) 2016

Title: ANIMAL CARE INSPECTOR 6038

Received By:

(b) (6), (b) (7)(C)

Date: (b) (6), (b) (7)(C) 2016

Title: SENT BY E-MAIL & CERTIFIED MAIL (b) (6), (b) (7)(C)

United States Department of Agriculture
Animal and Plant Health Inspection Service

Customer: [redacted]
Inspection Date: [redacted]16

Animal Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
[redacted]	[redacted]	001	[redacted]	[redacted]16

Count	Species
000031	BACTRIAN CAMEL
000031	**Total**

UNITED STATES DEPARTMENT OF AGRICULTURE
ANIMAL AND PLANT HEALTH INSPECTION SERVICE

OFFICIAL WARNING
NOTICE OF ALLEGED VIOLATION

CASE NUMBER:
(b) (6), (b) (7)(C)

VIOLATOR:
(b) (6), (b) (7)(C)

Customer# (b) (6), (b) (7)(C)
License# (b) (6), (b) (7)(C)

ADDRESS *(City, State)*:
(b) (6), (b) (7)(C)

The Animal and Plant Health Inspection Service (APHIS) has evidence that on or about (b) (6), (b) (7)(C) 2017, you failed to comply with the regulations issued under the Animal Welfare Act (7 U.S.C. § 2131 *et seq.*) (AWA), as documented in the attached inspection report(s).

APHIS published Federal regulations to ensure the welfare of animals and help prevent the spread of animal and plant pests and diseases. Since violations of the regulations can have serious and costly impacts that are detrimental to animals and the public interest, APHIS is providing you with this Official Warning. This Official Warning is not to be construed as a final agency action or an adjudicated finding of a violation. If APHIS obtains evidence of any violation of these Federal regulations in the future, APHIS may pursue civil penalties and other sanctions for these alleged violations and for any future violations. If you have any questions concerning this Official Warning, please contact the APHIS office telephone number listed in this notice.

APHIS OFFICIAL *(Name)*:	**OFFICE ADDRESS:**	
Gerald Rushin	4700 River Road Riverdale, MD 30737	
APHIS OFFICIAL *(TITLE)*: Assistant Deputy Administrator Animal Care	**DATE ISSUED:** July 14, 2017	**TELEPHONE NO:** (970) 494-7478
CERTIFIED MAIL RECEIPT NO: (b) (6), (b) (7)(C)		

APHIS FORM 7060 Previous editions may be used Rev. March 2017

An Equal Opportunity Provider and Employer

United States Department of Agriculture
Animal and Plant Health Inspection Service

KWILKEN

(b) (6), (b) (7)(C) Insp_id

Inspection Report

(b) (6), (b) (7)(C)

Customer ID: (b) (6), (b) (7)(C)

Certificate: (b) (6), (b) (7)(C)

Site: 001

(b) (6), (b) (7)(C)

Type: ROUTINE INSPECTION

Date: (b) (6), (b) (7)(C) 2017

2.40(b)(2) DIRECT

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

During inspection, two animals were identified as having veterinary care issues. They are as follows:

Direct Veterinary Care Issue:

The first was a tan female Shiba Inu (microchip ID (b) (6), (b) (7)(C) nursing five puppies. Two holes were observed on each side of a nipple on the right side of her body. The larger hole was slightly larger than the size of a quarter. A reddish colored discharge was observed to be coming from both of the holes. The licensee stated that he had observed the dog's condition just prior to the start of inspection, but he had not had a chance to document the dog's condition and had not contacted the Attending Veterinarian or initiated treatment for the dog.

Indirect Veterinary Care Issue:

The second dog was a black and white female Boston Terrier (microchip ID (b) (6), (b) (7)(C)) nursing 8 puppies. The dog was observed to be thin. The dog originally gave birth to 4 puppies, but the licensee later moved 4 puppies from another dog to this dog to give her a total of 8. The licensee stated he had observed the dog to be thin and had given the dog increased feedings because of that, but had not contacted the Attending Veterinarian to see if further treatment was necessary or to determine if the 4 puppies that had been placed with this mom should be moved out of this enclosure.

Untreated medical problems or inadequate follow up with the Attending Veterinarian can cause ongoing pain in affected animals and can be contagious to other animals in the building. The Attending Veterinarian must be contacted to properly diagnose and treat each animal's health problem and the facility must follow the recommended treatment. Documentation of the diagnosis and treatment plan for animals must be available for APHIS officials for future inspections. Correct by 1/13/17.

Prepared By:

KEVIN WILKEN USDA, APHIS, Animal Care

Date: (b) (6), (b) (7)(C) 2017

Title: ANIMAL CARE INSPECTOR 6099

Received By:

(b) (6), (b) (7)(C)

Date: (b) (6), (b) (7)(C) 2017

Title: OWNER

Inspection Report

Note: The licensee stopped the inspection once I observed the tan female Shiba Inu (microchip ID (b) (6), (b) (7)(C) so he could immediately bring the dog to his Attending Veterinarian for treatment.

Note: As of [redacted] 17, treatment has been initiated for tan female Shiba Inu (microchip ID (b) (6), (b) (7)(C).

Note: As of [redacted] 17, the four puppies that had been moved in with the black and white female Boston Terrier (microchip ID (b) (6), (b) (7)(C) [redacted]) had been moved out of the enclosure. Only her and her original puppies remain in that enclosure.

2.40(b)(3)

ATTENDING VETERINARIAN AND ADEQUATE VETERINARY CARE (DEALERS AND EXHIBITORS).

A tan female Shiba Inu (microchip ID (b) (6), (b) (7)(C)) nursing five puppies was observed to have two holes on each side of a nipple on the right side of her body. The larger hole was slightly larger than the size of a quarter. A reddish colored discharge was observed to be coming from both of the holes. The licensee stated that he had observed the dog's condition just prior to the start of inspection, but he had not had a chance to document the dog's condition and had not contacted the Attending Veterinarian or initiated treatment for the dog. It appeared that the holes observed on this dog had not developed recently. This is something that most likely has been developing for days, possibly even two or three weeks prior to inspection.

Not carefully and thoroughly observing each and every dog every day doesn't ensure that any medical conditions aren't being missed. Unobserved medical conditions allows for these health problems to go untreated and potentially get worse and spread to other dogs in the kennel. The facility must develop and maintain a method of routine daily observations to ensure any animal with a health problem is treated promptly and appropriately. Correct immediately.

This inspection and exit interview were conducted with the licensee.

Note: This inspection took place over the course of two days: [redacted] 17 and [redacted] 17.

End of report.

Prepared By:

KEVIN WILKEN USDA, APHIS, Animal Care

Date: (b) (6), (b) (7)(C) 2017

Title: ANIMAL CARE INSPECTOR 6099

Received By:

(b) (6), (b) (7)(C)

Date: (b) (6), (b) (7)(C) 2017

Title: OWNER

United States Department of Agriculture
Animal and Plant Health Inspection Service

Customer: [redacted]
Inspection Date: [redacted]17

Animal Inspected at Last Inspection

Cust No	Cert No	Site	Site Name	Inspection
[redacted]	[redacted]	001	[redacted]	[redacted]17

Count	Species
000066	DOG PUPPY
000078	DOG ADULT
000144	**Total**