

Stripe

Issue 6 Refund:

1. Go to stripe account
2. Click “payment” option in left side menu.
3. Select a payment to refund
4. Click three dot icon on the right side of the selected payment.
5. Open the menu and select “refund”

The screenshot shows the Stripe Payments dashboard for a test account. The left sidebar contains navigation options: Home, Activate your account, Payments (selected), Reviews, Disputes, Top-ups, Payouts, All transactions, Balances, Customers, Connected accounts, Products, Reports, Developers, Viewing test data, and Settings. The main area displays a table of payments with columns: AMOUNT, DESCRIPTION, CUSTOMER, and DATE. The table includes a 'TEST DATA' button and filters for 'All', 'Succeeded', 'Refunded', and 'Uncaptured'. A payment of €89.00 EUR is highlighted with a green checkmark and the status 'Succeeded'.

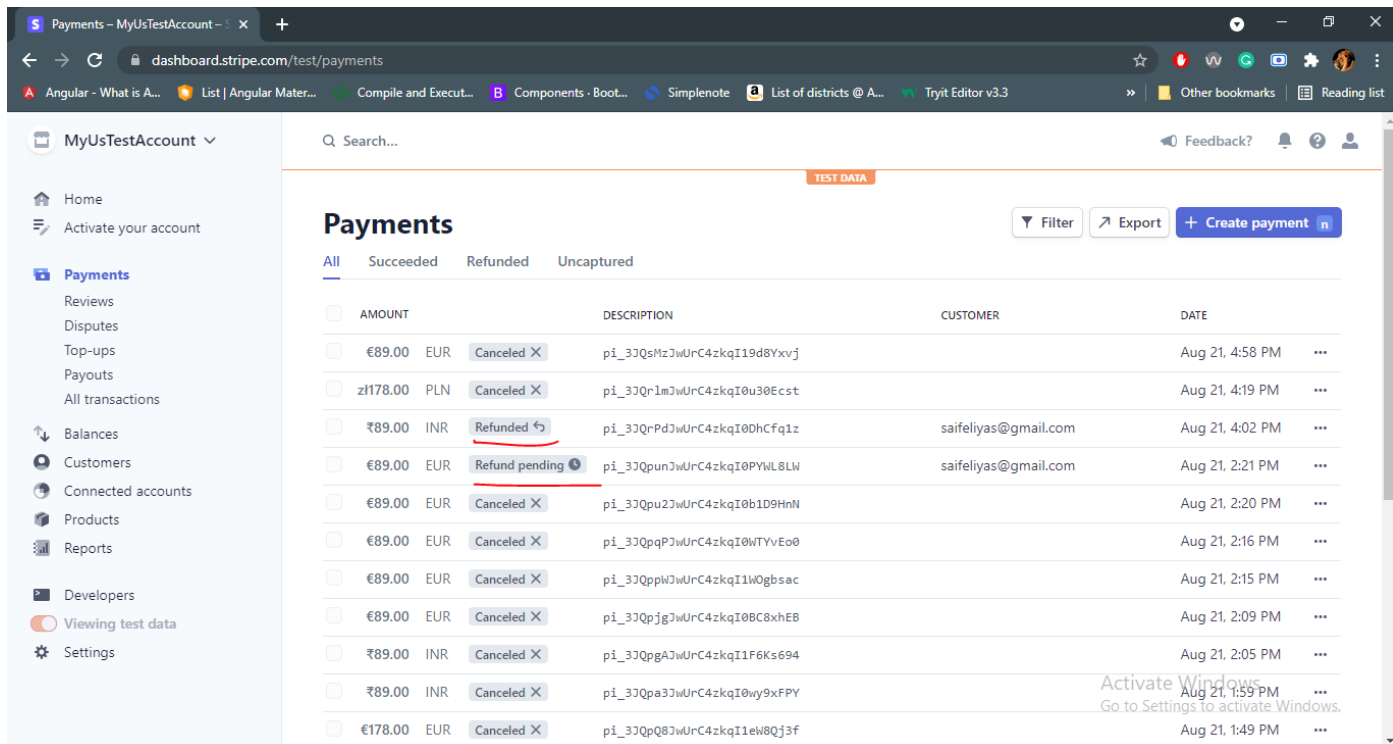
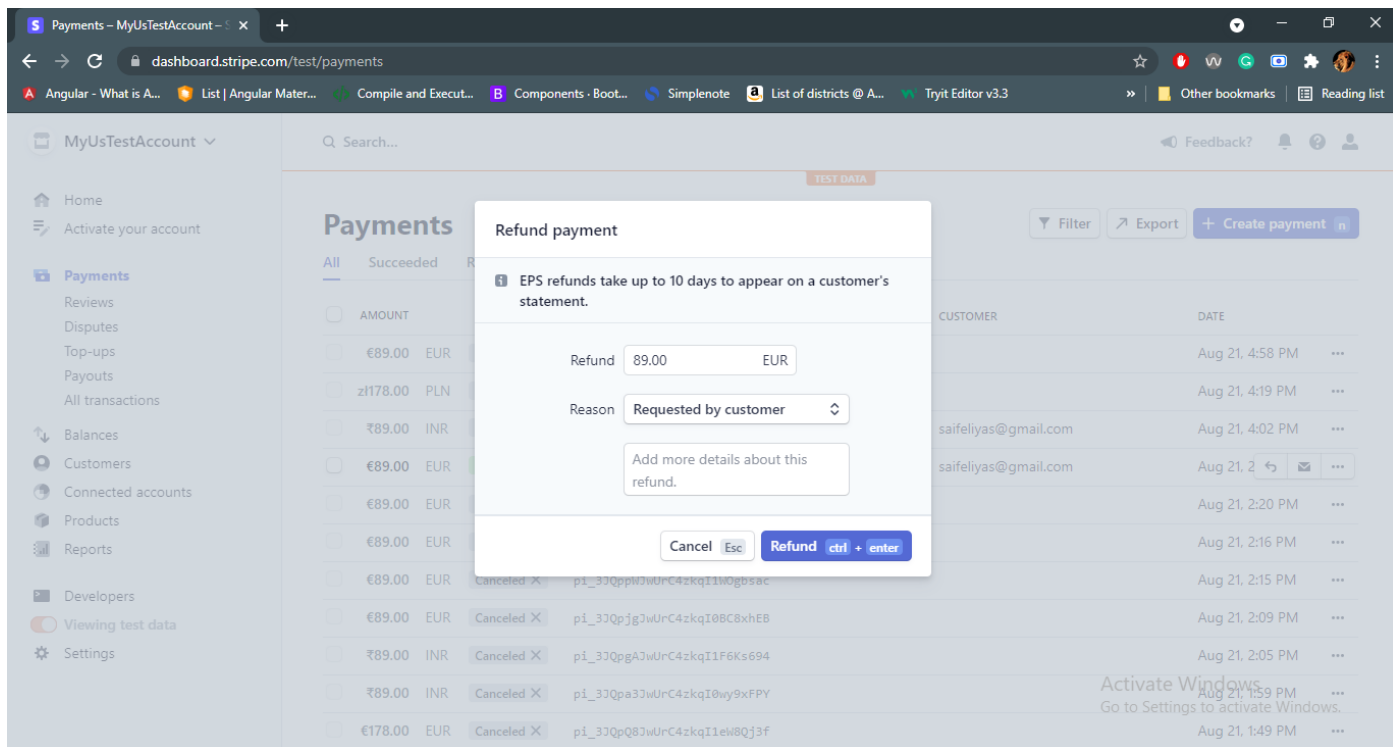
AMOUNT	DESCRIPTION	CUSTOMER	DATE
€89.00 EUR	pi_3JQsMzJwUrc4zkqII9d8Yxvj		Aug 21, 4:58 PM
zł178.00 PLN	pi_3JQrImJwUrc4zkqI0u30Ecst		Aug 21, 4:19 PM
₹89.00 INR	pi_3JQrPdJwUrc4zkqI00hCfq1z	saifeliyas@gmail.com	Aug 21, 4:02 PM
€89.00 EUR	pi_3JQpunJwUrc4zkqI0PYwL8LW	saifeliyas@gmail.com	Aug 21, 2:21 PM
€89.00 EUR	pi_3JQpu2JwUrc4zkqI0b1D9HnN		Aug 21, 2:20 PM
€89.00 EUR	pi_3JQpqPJwUrc4zkqI0WTVvEo0		Aug 21, 2:16 PM
€89.00 EUR	pi_3JQppWJwUrc4zkqI1W0gbsac		Aug 21, 2:15 PM
€89.00 EUR	pi_3JQpjgJwUrc4zkqI0B8xhEB		Aug 21, 2:09 PM
₹89.00 INR	pi_3JQpgAJwUrc4zkqI1F6Ks694		Aug 21, 2:05 PM
₹89.00 INR	pi_3JQpa3JwUrc4zkqI0wy9xFPY		Aug 21, 1:59 PM
€178.00 EUR	pi_3JQpQ8JwUrc4zkqI1eW8Qj3f		Aug 21, 1:49 PM

6. Select “Refund Payment” option.

The screenshot shows the Stripe Payments dashboard with the same list of payments. The payment of €89.00 EUR is selected. A context menu is open, showing the 'Refund payment' option under the 'ACTIONS' section. The URL in the address bar is https://dashboard.stripe.com/test/payments/pi_3JQppWJwUrc4zkqI1W0gbsac.

AMOUNT	DESCRIPTION	CUSTOMER	DATE
€89.00 EUR	pi_3JQsMzJwUrc4zkqII9d8Yxvj		Aug 21, 4:58 PM
zł178.00 PLN	pi_3JQrImJwUrc4zkqI0u30Ecst		Aug 21, 4:19 PM
₹89.00 INR	pi_3JQrPdJwUrc4zkqI00hCfq1z	saifeliyas@gmail.com	Aug 21, 4:02 PM
€89.00 EUR	pi_3JQpunJwUrc4zkqI0PYwL8LW	saifeliyas@gmail.com	Aug 21, 2:21 PM
€89.00 EUR	pi_3JQpu2JwUrc4zkqI0b1D9HnN		Aug 21, 2:20 PM
€89.00 EUR	pi_3JQpqPJwUrc4zkqI0WTVvEo0		Aug 21, 2:16 PM
€89.00 EUR	pi_3JQppWJwUrc4zkqI1W0gbsac		Aug 21, 2:15 PM
€89.00 EUR	pi_3JQpjgJwUrc4zkqI0B8xhEB		Aug 21, 2:09 PM
₹89.00 INR	pi_3JQpgAJwUrc4zkqI1F6Ks694		Aug 21, 2:05 PM
₹89.00 INR	pi_3JQpa3JwUrc4zkqI0wy9xFPY		Aug 21, 1:59 PM
€178.00 EUR	pi_3JQpQ8JwUrc4zkqI1eW8Qj3f		Aug 21, 1:49 PM

7. Provide a reason and click “Refund”



Issue 7 Change Billing Address:

1. Go to Payments.
2. select “Succeeded” tab
3. Click three dot icon
4. Select “View Customer”

Payments - MyUsTestAccount

dashboard.stripe.com/test/payments?status%5B%5D=succeeded

MyUsTestAccount

Home

Activate your account

Payments

Reviews

Disputes

Top-ups

Payouts

All transactions

Balances

Customers

Connected accounts

Products

Reports

Developers

Viewing test data

Settings

Search...

TEST DATA

Payments

Filter 1 Export Create payment

All Succeeded Refunded Uncaptured

AMOUNT	DESCRIPTION	CUSTOMER	DATE
€89.00 EUR	Succeeded ✓ p1_3JPtxB3wUrC4zkI0Ku0wUw	saifeliyas@gmail.com	Aug 19, 1

1 result

ACTIONS

Refund payment

Send receipt

Copy payment ID

CONNECTIONS

View customer →

View payment details

Activate Windows

Go to Settings to activate Windows

5. Click "Actions"
6. Select "Edit Information"

Customers - MyUsTestAccount

dashboard.stripe.com/test/customers/cus_K4218HzAYe5ZMw

MyUsTestAccount

Home

Activate your account

Payments

Balances

Customers

Subscriptions

Invoices

Quotes

Connected accounts

Products

Reports

Developers

Viewing test data

Settings

Search...

TEST DATA

Mohamed Eliyas

saifeliyas@gmail.com

Spent \$104.60

Since Aug 2021

Disputes 0

Details Edit

cus_K4218HzAYe5ZMw

Account details

Mohamed Eliyas

saifeliyas@gmail.com

Billing emails

saifeliyas@gmail.com

Show more

Metadata Edit

No metadata

Overview Events and logs

Payments

Payment methods

Credit balance

Invoices

Actions

PAYMENTS

Create payment

Create invoice

Create subscription

Create quote

Add card on file

ACCOUNT

Edit information

Adjust balance

Apply coupon

Delete customer

Activate Windows

Go to Settings to activate Windows

7. Update billing address and Update

