

Product Strategy Resume for Peoplesoft RAMAKRISHNA D

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A result-oriented professional, imbibed with leadership, time management and project execution capabilities

PROFILE SUMMARY

Project Management

Database Administration

Peoplesoft Technical

System Administration

Server Management

Client Relationship Management

Liaising & Coordination

Team Management

Peoplesoft Upgrade

- Championed in end-to-end development of software products from requirement analysis to system study, designing, coding & testing till implementation
- Expertise in **mapping client / business requirements** and performing application design & development, integration, testing and **deployment of complex information systems**
- Proficient in developing systems with ability to enhance IT infrastructure operational effectiveness
- Highly skilled in **designing IT solutions** with sound understanding of technical/ operational bottlenecks as well as issues put forth by the clients and troubleshooting the same to avoid further escalation
- An effective leader with proven abilities in leading teams during the project phase, **training & guiding team members and enabling knowledge sharing among the team**

ORGANISATIONAL EXPERIENCE

| | |
|--------------------------------------|---|
| 2014 feb-2015 present | Envy Infotech- Project Consultant-peoplesoft |
| Sep13-Jan14: | HIPL(Gurgaon)- Peoplesoft consultant |
| Jan'13-Aug'13: consultant | XENUS IT Technologies, Hyderabad as Senior Peoplesoft Upgrade |
| Feb'12-Nov'12: | Fedility Information Services (Rimini Street), Bangalore as DBA- 2 |
| Jan'07-Dec'11: | Xenus IT Technologies, Hyderabad as PeopleSoft consultant |

Key Result Areas:

- Analyzed user needs and software requirements to determine feasibility of design within time and cost constraints
 - Planned, estimated, tracked & ensured implementation of project plans within pre-set budgets and deadlines (as per best practice guidelines)
- Consulted with customers & team members about software system design & maintenance and to ensure smooth progress of project work
- Created test plans, cases and benches for carrying out tests of hardware at various stages
- Served as single point of contact / interface for supporting client's on various projects and technical issues
- Analyzed defects, questionable functions, errors & inconsistencies in software programs, outputs & content
- Conducted system study and coordinated with team members for product documentation, system design & integration, coding, application maintenance, etc.
- Implemented project as per scheduled deadlines and extended post-implementation & maintenance support
- Designed & developed workflow program / presentation and handled various phases of interface development based on technical specification
- Handled various technical aspects like documentation, design & coding of modules, monitored critical paths & took appropriate actions
- Interacting with users and collecting business requirements and prepared functional and technical specification documents.
- Involved in developing new People Code and customizing existing People Code based on user requirements.
- Involved in developing and customizing the reports using the tools PS Query SQR, and crystal reports.
- Worked with Accounts Payable, General Ledger Cash Management on various customizations, which involves Positive Pay, Vendor Interface, Automation of journal entries, Service Fee Automation, Cash

Reserve Priority.

- Development of Reports using SQR and crystal reports, Application Engine, People Code.
Developed, Customized, Debugged & Tested Applications using App-Designer, PeopleTools. Worked on SQR, PeopleCode, DMS, UNIX scripts & batch processing tools & Web Services. Developed Reports, Interfaces, GUI Pages, Components, Menu, Web Libraries, SQL Queries & cursors using App-Packages, IB, CI, AE, FL & provided PS Security, portal registry & contents. Worked on HCM inter-module Integration & integrating HCM with other PeopleSoft applications such as ELM, CRM, FSCM & 3rd party systems for payable hours, Deductions, Job & Personal Data, Disability, Demographics, New Hires, POI, Job Postings data etc. Used Excel-to-CI utility.
Proficient in PeopleTools, PeopleCode, Application Designer, Application Package, Application Engine, Integration Broker, XML Reporting, Component Interface, Process Scheduler, Upgrade Assistant, Tree Manager, Process Monitor, Import Manager, Operator Security, People Code, Data Mover, PS Query, object oriented programming, SQL, SQR, HTML and Java script.
Exalogic ,exadata,oracle, oracle dba, sql,
 - Exalogic ,exadata,oracle, oracle dba, sql,
 - Zfs storage,ilom,2 node rac,4 node rac,enterprise manager

Accomplishments:

- Guided a team of 4 members and submitted the status to top management
- Conducted analysis & testing and provided implementation & post implementation support for PeopleSoft Projects
- Spearheaded installation & configurations of PeopleSoft Applications-FSCM and HRMS
- Actively involved in 24*7 production support to 8 clients and resolved various 2-tier, 3-tier and n-tier application mode issues
- Established multiple new PeopleSoft Environments for vanilla, staging, development & production phases
- Actively participated in implementation of hardware / software enhancements & operating systems for improving reliability, performance, etc.
- Essayed a stellar role in:
 - Planning and deploying application architecture solutions by considering cost, reliability, performance and long-term strategies
 - Spearheading installation of application patches, tax updates and releases on Development, Test, Quality Assurance and Production Systems
- Assessed PeopleSoft customer's connections, fixes and related documentation for downloading updates and applying the same on application bundles
- Oversaw disaster recovery and business continuity planning in coordination with top management perusal
- Installed & set up Verity Search and F1 Help
- Developed Integration Broker Message Nodes for Source and Target PeopleSoft Applications
- Modified Integration Gateway Properties Files and configured PUB/SUB Processes on application server
 - Accounts payable
 - Accounts receivable,
 - General ledger
 - Billing
 - Inventory
 - Strategic sourcing

- Project costing

EDUCATION

- **Master of Business Administration (Finance & Marketing)** from Symbiosis University in 2011
- **B.Com.** from B.R. Ambedkar University in 2005

CERTIFICATION

- **Prince 2 2014 Foundation and Practitioner Certified Professional**
- **ITIL Foundation and Intermediate certified professional.**

PERSONAL DETAILS

Date of Birth: 10 jul 1983
Languages Known: English & Hindi ,Telugu
Address: Saisuryapg, Kundanahalli Colony, Bangalore-500017

Envy Infotech:-

Feb 2014 to present 2015

Peoplesoft financials-upgrade-dba

- Accounts payable
- Accounts receivable
- General ledger
- Billing
- Inventory
- Strategic sourcing
- Project costing
- Enterprise Learning Management
- Exalogic ,exadata,oracle, oracle dba, sql,
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At HIPL:-

Client:-Corning

Period: september 2013- jan 2014

Role: PeopleSoft Consultant

Responsibilities:

- Worked in a Upgrade project Peopletools 8.52 to 8.53 and Application fscm 9.0 to 9.1 and 9.2.
- Troubleshooting various issues by checking log files trace files with root cause analysis.
- Worked on various functional and development and security issues to resolve them and make the project successful by communicating with client on each and every issue and provided training and knowledge transfer to developers and functional consultants.
- Worked on Exalogic ,Exadata,Exabus and zfs storage and performed space management whenever required.
- Using PSDAEMON
- Measuring Application Engine Performance
- Tuning Application Engine Programs
- Peoplecode,Application engine,AWE,Application package,component interface,integration broker third party integration,CI to excel sheet,workflow engine
- Using the Do Select Action
- Incorporating Conditional Processing
- Using PeopleCode with Application Engine
- Using Set Processing
- Using Temporary Tables
- Executing Application Engine Programs
- Creating Process Definitions for Application Engine
-
- Exalogic ,exadata,oracle, oracle dba, sql,
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- Performed Tablespace management,
- User profile management
- Client relationship management
- Performed change management like applying bundles and tax updates(HRMS),Maintenance packs whenever required
- Deployed and redeployed pure internet architecture
- Configured Integration broker and done troubleshooting.
- Configured process scheduler and distribution node and done load balancing and failover.
- Generated compare reports
- * Created a list of processes that have to be included in the 'smoke' testing by Quality Control Team after system upgrades.
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At XENUS IT Technologies, Hyderabad as Senior Peoplesoft Upgrade Specialist

Title: Upgradation from 8.52 to 8.53 Application 9.1 to 9.2

Responsibilities:.

- Modified and tested various SQR interfaces like General Ledger activity, Posted Journal summary and Journal entry details.
- Retrofit of SQRs during upgrade from Finance 8.8 to Finance 9.0.
- Extensively used Process scheduler for setting up the reports to run at specific time and used Process Monitor to monitor the status of reports.
- Involved in documentation of Unit and Integration Test Plans.
- Modification of SQR Reports as per user requests
- Environments : PeopleSoft 8.9, People Tools 8.46, Oracle, STAT and Unix, SQR, PS Query, People Tools 8.46, Application Engine, Accounts Payable, Accounts Receivable,, General Ledger , .
- Worked on system testing, implementation and support of a customized PeopleSoft Billing system.
- * Provided resolutions to various Service Incident Reports (SIR's) through investigation and analysis of the problem with users, correction, testing and implementation of the modifications to the design, code or processing using PeopleSoft Tools, PeopleSoft Code, SQR and other PeopleSoft products.
- * Redesigned and rewrote major custom reports for Billing, developed, coded, tested and implemented interfaces from Billing to PeopleSoft General Ledger and Accounts Receivable systems using SQR.
- * Created PS queries per user requests.
- Testing the Component Interface Peoplesoft
- Testing the Component Interface
- Setting Component Interface Security - Peoplesoft
- Validating the Component Interface -Peoplesoft
- Using query manager, query access manager
 - Peoplecode,Application engine,AWE,Application package,component interface,integration broker third party integration,CI to excel sheet,workflow engine
 - Using the Do Select Action
 - Incorporating Conditional Processing

- Using PeopleCode with Application Engine
- Using Set Processing
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At Fedility Information Services (Rimini Street), Bangalore as designation

Title: Implementation ,development and Troubleshooting of PeopleSoft Projects

- Hands on experience on PeopleSoft Development Tools like Application Designer, Process Scheduler, Workflow, Component Interface, People Tools, People Code, SQR, Application Engine, and PS Query File Layout.
- Used phire tool,7z tool,application designer,apm,aop,silver light for monitoring
- Accounts payable
- Accounts receivable,
- General ledger
- Billing
- Maintain and support PeopleSoft Financials 9.0/8.48 PeopleTools applications including General Ledger, Accounts Payable, Banking/ Cash Management, Allocations, Tree Manager, Query Manger, PT Security, Process Scheduler and Application Designer.
- * Maintain Chart field values, translation tables and perform interface uploads via PeopleSoft component interfaces.
- *
- * Assist with capacity planning, disaster recovery and load balancing activities.
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- Project costing

- Enterprise Learning Management

At Xenus IT Technologies, Hyderabad as PeopleSoft consultant

Client: Sears America

Period: Jun'09-Dec'11

Role: PeopleSoft consultant

Responsibilities:

- Established multiple new PeopleSoft Environments for vanilla, staging, development & production
- Developed Integration Broker Message Nodes for Source and Target PeopleSoft Applications
- Modified Integration Gateway Properties Files and configured PUB/SUB Processes on application server
- Configured Integration broker and process scheduler on windows and unix,
- Performed Cobol compilation.
- Generated and Checked log files and traces to troubleshoot the issues
 - Accounts payable
 - Accounts receivable,
 - General ledger
 - Billing
 - Manufacturing & Inventory
 - Exalogic ,exadata,oracle, oracle dba, sql,
 - Zfs storage,ilom,2 node rac,4 node rac,enterprise manager
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Client: Juniper Networks

Period: Jan'07-May'09

Responsibilities:

- Handled installations of:
 - Database, Web & Application Servers
 - PeopleSoft Application and Weblogic admin
 - Crystal Reports generation
 - Configuring Verity Search and F1 Help
 - Worked on Oracle 8i,9i, Database on UNIX / WIN NT
- Validating the Component Interface -Peoplesoft
- Using query manager, query access manager
 - Peoplecode,Application engine,AWE,Application package,component interface,integration broker third party integration,CI to excel sheet,workflow engine
 - Using the Do Select Action
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