

DEEPAK KUMAR SINGH

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Objective: Seeking to work in a challenging and learning environment which would give me an opportunity to deliver the best out of me.

Professional Synopsis:

- ▣ Currently working as a Software Engineer at Fiserv India, PUNE.
- ▣ Previously worked with Mphasis Ltd from Nov -2012 to Jan -2015.
- ▣ Having exposure with Insurance Domain and MortgageServ.
- ▣ 3 Years Total of experience in Enhancement and Maintenance of business application as a Software Engineer in area of IBM Mainframe technologies with COBOL, JCL, VSAM, DB2.
- ▣ Skilled in developing and executing unit test cases based on Business & functional requirement specifications.
- ▣ Good at Analysis and Coding.
- ▣ An effective team-player with proven abilities in planning, working with teams during the project phase and co-operating team members and enabling knowledge sharing among the team.
- ▣ Good interpersonal skill, self-motivated, quick learner, team player.

Academic credentials:

- **BE (Smt. BCCE Nagpur)** – Smt. Bhagwati chaturvedi college of Engineering, NAPUR University, with Aggregate 61.11% in 2011.
- **HSC** – Sarsawati higher secondary school, Jhingurda, MP state board with Aggregate 74.6% in 2006.
- **SSC**– Sarsawati higher secondary school, Jhingurda, MP state board with Aggregate 74.23% in 2004

Skills Set

Technical

- | | |
|---------------------------|---|
| ➤ Operating System | : OS/390, Windows-XP |
| ➤ Languages | : VS-COBOL-II , JCL, SQL |
| ➤ Access Methods | : VSAM |
| ➤ RDBMS | : DB2 |
| ➤ OLTP | : CICS |
| ➤ Tools | : File –Manager , SPUFI, QMF, CA7, OPC, HMC |

Projects Handled:

Project #1 : Svenska Kullagerfabriken(SKF)

Role	: Specialization Associate Infrastructure
Client	: SKF
Skill set used	: JCL, OPC, CA7, Digital Workflow
Tool	: OPC,CA7,HPSM,HMC
Operating System	: OS/390
Duration	: Nov 2012 to August 2013
Team Size	: 7

Description

This project deals with Batch & console monitoring it contains System side operations of Mainframe like Scheduling jobs with schedulers like OPC & CA7.

Also initial program load (IPL) is also done weekly basics using HMC tool

Responsibilities:

- Console Monitoring and responding to WTOR's
- Following checklist and releasing jobs.
- IPL on weekends using Console and HMC
- Checking of tasks(ST)/regions in UP/DOWN state
- Monitored batch and online systems as procedures and priorities
- Managing JES2 SPOOL resources.
- Escalateabend / failed job to the Production Support Team
- Outstanding tape mount or intervention
- Swap tape drives as needed and vary drives /devices online or offline
- Issuing console commands for system health check
- Incident documentation - opening, closing and updating tickets in Remedy
- Report and create problem tickets by severity
- Reviewing all tickets and escalates according to the issue
- Monitor systems to ensure SLAs are met and escalate incidents / events promptly
- Preparation of weekly and monthly status report for the team
- Taking care of Production system in a 24/7 environment

Project #2: HCCPS

Role	: Software Engineer
Client	: AVIVA
Skill set used	: VS-COBOL-II, JCL, VSAM, DB2
Tool	: FILE-AID, QMF, SPUFI,
Operating System	: OS/390
Duration	: Sep 2013 TO April 2014
Team Size	: 9

Description

AVIVA Insurance Company is mainly involving with insurance related business in USA and UK. This project is mainly for Maintenance and Enhancement of application related to the claims of company. Healthcare claim processing (HCCPS) handles the claims of policy holders of AVIVA. Process starts after getting the data from provider or beneficiary and that data is fed to the system for further processing. The scope of work involves impact analysis of the service request, root cause analysis leading to problems identification, coding, and unit test plan preparation and testing.

Responsibilities:

- Analysis, Coding, unit testing.
- Analysis of the programs to be modified according to the requirements.
- Responsible for creating Test Data.
- Prepared the Unit Test Cases and done Unit Testing.

Project #3: Maintenance and Enhancements of Mortgage Serv.

Role	: Software Engineer
Client	: Ocwen, HSBC, and many other
Skill set used	: VS-COBOL-II, JCL, VSAM, DB2
Tool	: FILE-MANAGER, QMF, SPUFI,
Database	: VSAM
Duration	: June 2014 till date
Team Size	: 9

Description

This project deals with all the maintenance and enhancements required in the MortgageServ as a result of Federal Regulatory Changes and Customer Requests. Enhancements requiring effort of 200 hrs to 1000 hrs are handled as part of different projects

Responsibilities:

- Analyzing the existing system to figure out the best possible way to implement the business requirements.
- Interacting with the business partners to understand the business issues, requirements and providing end-to-end solutions.
- Creation of the conversion program. The Conversion job runs this conversion program and in process it executes program to read the input build file.
- Analyze Research case immediately after load under a very strict time-line

Personal details:

Date of Birth : 01/12/1988
Gender : Male.
Marital Status : Single.
Hobbies : Travelling, cooking, watching movie.
Strengths : Adaptability, punctuality, self motivation.
Family Background
Father : Mr. J. SINGH
Mother : Mrs. MEENA SINGH.
Permanent Address : House NO-M/291, NCL Bina Project,
Sonbhadra (Uttar Pradesh),
Pin-232012.

CORRESPONDENCE Address: DEEPAK KUMAR SINGH
Flat no –C28, C wing, Sunshain Terraces society,
Old Sangvi, Pune (Maharashtra),
Pin-411027.

Declaration

I do hereby declare that the above furnished information is true to the best of my knowledge and belief.

Date:
Place: PUNE

(DEEPAK KUMAR SINGH)