# **Professional Summary**

- Technical Architect with 13 years of experience with Client management capabilities
- 5 full life cycle R12 Implementations
- R12 upgrade
- R12/11i Support and Development, with DevO
- Knowledge on Fusion Technical Track
- Pre-Sales activities (POC, RFQ, estimations, Customer Presentations)
- Worked in Middle-East and Europe at any onsite customer locations on implementation, support and Development
- Ability to demonstrate product capability / POC to the client
- Ability to work with Client, onsite & offshore model
- Six Sigma certified and ITIL & PMP Trained
- Working knowledge on processes level and technology of Oracle E-Business Suite Financials, Projects, Manufacturing, SCM, CRM, HCM, MDM, Oracle Web ADI, Setup Manager and involves implementations, Roll-out, Upgrades, Extensions Development, Product Development and Support with AIM and OUM(Oracle Unified Methodology)
- Strong expertise in Oracle Trading Community Architecture, Customer Hub, and Supplier Hub on master data management
- Proven ability to analyze customer business processes and to identify pain points, fit gap analysis
- Creativity in customer requirements analysis, solution design and presenting a solution roadmaps, and Oracle EBS cross-application interaction and integration
- Worked on Diversified business areas like Insurance, Telecom, Rental, Leasing, Financials, Construction, Oil & Gas etc.,

#### **Onsite Exposure**

Germany, United Kingdom, Indonesia, UAE (United Arab Emirates) & Saudi Arabia

#### Education

MSC Computer Science from Dr Dr.B.A.M.University, India in the year 2001

# **Experience**

Mahindra Group (Tech Mahindra, Mahindra Satyam & Satyam) from 10-2006 to till date

PATNI Computers Pvt. Ltd India, from 11/2005 to 10/2006 as Sr. Software Engineer

APIDC Pvt. Ltd. India, from 04/2002 to 10/2005 as Software Engineer

# **Trainings**

Project Management Program (PMP)

ITIL Training program from Tech Mahindra

Six Sigma Green Belt from PATNI Computers Pvt. Ltd.

LEAN Concepts from PATNI Computers Pvt. Ltd.,

HPT (High performance team) from PATNI Computers Pvt. Ltd.,

### **Projects**

Name of Project : Oscar, GE Oil and GAS

Name of Employer : Techmahindra

Dates of Employment : Feb 2015 - Till date

Job Title : Project Manager

Application & Modules : R11, SCM, MFG, ASCP, QUALITY, HR & GRC

### **Project Description**

R11 (SCM,MFG, ASCP, QUALITY, HR & GRC) Support, enhancements as DeVOps Model

### Responsibilities

- Day to Day ticket Managements and Assignments
- SLA, Demand management and estimations
- Customer Handling, Presentation and status monitor
- Offshore Team handling

# **Projects**

Name of Project : Balfour Beatty, UK Name of Employer : Techmahindra

Dates of Employment : Dec 2013 – Jan-2015

Job Title : Solution Architect/Project Manager

Application & Modules : R12, Financial, HRMS, SCM

## **Project Description**

R12 (finance, HR, SCM, EAM, MDM and Projects) Support, enhancements, GAP analysis, solution design and developments

# Responsibilities

- Demand management, and estimations
- Handling of Missing Milestones, defect prevention and schedule variance
- Code Quality management includes coding and auto deployment standards process improvements
- Customer Handling, Presentation and status monitor
- Onsite and offshore Team handling
- Implementing iSetup as part of change management tool with automation of all functional configurations
- Supplier Hub, and Supplier Life cycle management Rollout for other OpeCos
- Design solutions for automation of Technical objects deployment from One instance to other
- Solution design and development for Payroll fast formula automation
- Oracle Web ADI Solutions for various day to day HR activities like TUPE
- Configuration and Release Management Processes improvements
- Implementing TOAD Code Expert Rules for technical code review

# **Projects**

Name of Project : Balfour Beatty, UK

N<mark>ame of Employer : Mahin</mark>dra Sa<mark>tyam</mark>

Dates of Employment : Apr-2013 – Nov-2013

Job Title : Support Manager and Technical Architect

Application & Modules : R12, Financial, HRMS, SCM

### **Project Description**

R12 (finance, HR, SCM, EAM, CRM and Projects) Support, enhancements, GAP analysis and solution design and developments

#### Responsibilities

- Liaise with Customer, end users and various SME's for Weekly and monthly status reports
- Provide functional application and business expertise to support end users in all issues related to the E-Business Suite, and Other middleware product integrations using ITIL process
- Manage application service requests (problem tickets).
- Maintain the Functional and Technical configuration through Release process from various levels like DEV, SIT, UAT and for live Instances
- POC for iSetup usage for all data migrations and configurations
- Interact and manage issues on integrations with several legacy systems.

### **Projects**

Name of Project : Balfour Beatty, UK
Name of Employer : Mahindra Satyam
Dates of Employment : Aug 2012 – Mar-2013

Job Title : Solution Architect and Techno-Functional Consultant

Application & Modules : R12, Financial, HRMS, SCM

# **Project Description**

R12 (finance, HR, SCM, CRM and Projects) Support, enhancements, GAP analysis and solution design and developments

### Responsibilities

- Design and Build Configuration and Release Management Activity initiatives to automate unified process across organization
- Customer Handling, Presentation and status monitor
- Project management
- Various GAP Analysis in Oracle Projects and P2P area
- Supplier and Customer Data Management implementation
- Provide Solution design and identify business process improvement opportunities.
- Oracle Web ADI and Workflow Customizations design and Development

Name of Project : PT Badak NGL (Oil and GAS)

Name of Employer : Tech Mahindra/Mahindra Satyam

Dates of Employment : Sep 2011 – July-2012

Job Title : Solution Architect and Project Lead

Application & Modules : R12, Financial, HRMS, SCM

# **Project Description**

Implementation of R12 (Finance, SCM, Projects and EAM), People Soft and Oracle Identity Manager

# Responsibilities

- As-IS and To-Be, and GAP analysis
- Solution design, CRP, SIT, UAT and User Trainings
- Integration for People Soft to EBS through OIM and SOA
- Legacy Application Integration & Mapping with E-Business Suite, Supplier Hub and Oracle TCA
- Solution Design and development for Delegation of Authority in EBS and OTM
- Auto-Printing, Auto-FTP to legacy applications
- Team Handling and Management for EBS customizations(Forms, Reports, workflows, OAF, etc) and integrations

- Training and motivating of ELTP's
- Handling Customizations(forms, reports, OAF, workflows and integrations)
- Project Lead for offshore Support team for post production support

# **Projects**

Name of Project : BT Germany Apollo & BT Nordics

Name of Employer : Tech Mahindra Gmbh Dates of Employment : Aug 2009 – Aug-2011

Job Title : Techno-Functional Consultant

Application & Modules : 11.5.9 & 11.5.10.2 (GL, AP, AR, PO & INV) & Custom

# **Project Description**

As Part of ANDES contract with British Telecom, Tech Mahindra has taken transition form 3<sup>rd</sup> party/BT Employees, and supporting the project.

# Responsibilities

- Team handling
- Day to day support activities for technical, functional and DBA issues
- Application development work
- Customer and Supplier Data Management, and TCA
- Ad-Hoc report generation
- Application and Database monitoring
- Co-ordination between Core DBA and Unix Admin team for Apps DBA Activities, as there is no Apps DBA (Changing Passwords, Applying patches, monitoring, etc., )

# **Projects**

Name of Project : BT Australia (APAC Financials)

Name of Employer : Tech Mahindra India
Dates of Employment : March 2009 – July 2009

Job Title : Techno Functional Consultant

Application & Modules : 11.5.10, Finance, iProcurement, & iExpenses

# **Project Description**

As Part of ANDES contract with British Telecom, Tech Mahindra has taken transition form 3<sup>rd</sup> party, and supporting the project.

### Responsibilities

- iProcurement implementation and Support for Indian entities
- Support for 10 Asia Pacific Countries for Finance and SCM
- Day to day support activities for technical and functional issues
- Application development work

Ad-Hoc report generation

### **Projects**

Name of Project : Budget Rent A Car R12 Implementation

Name of Employer : Tech Mahindra India
Dates of Employment : March 2009 – July 2009

Job Title : Solution Architect, Business Analyst & Project Lead

Application & Modules : 12.0.4, Finance, SCM and Rental, Leasing, insurance

and car sale custom bolton modules

### **Project Description**

'Budget Rent A Car' is Car and Van rental Company in Saudi Arabia, Implementing of Oracle E-Business Suit for all financials, Supply chain, CRM and HRMS modules, Along with Custom solutions for their Primary business like Rental, Leasing, Car Sales, and Insurance module as extension to oracle applications

# Objective

Study and Analyze the business, Gather the requirements, Design the Solution and Build the Custom Application

#### Contribution

As a Project Lead, responsible for

- Offshore and Onsite team handling and team Management
- Understanding the business process
- Gather requirements & Identify the gaps
- Translating Business requirements into system
- Design the and propose the solution of Rental, Lease and Insurance
- Identifying of reports, forms, workflows, alerts, and etc
  - Designing and development of forms, Workflows, reports, and system alerts
  - Integration with Custom modules with Oracle E-Business modules
  - Motivate and train the Technical team(Offshore and Onsite)
  - Data Migration & Conducting CRP1, CRP2, and UAT
  - User Trainings and Production configuration

#### **Projects**

Name of Project : R12 Upgrade Pilot, EA-MSO Pre Sales

Name of Employer : Satyam Computer Services Ltd.,

Dates of Employment : July 2007 – Oct 2007

Job Title : Technical Lead

Application & Modules : 11.5.10.2 to R12, Finance, SCM, Discreet Mfg.

### **Project Description**

The project was basically cover to understand the Impact of the R12 changes on during upgrade from 11.5.10.2 to R12, Key business processes, Data model of key business entities, Interfaces and APIs , Tools Upgrade and Architectural and sizing aspects.

# Objective

- To provide an objective basis for assessment of the Impact of upgrade to new release.
- To serve as a knowledge base for use in competency development.
- To provide a platform for interested associates to publish white-papers to industry forums, expanding on the experiences gained to promote the thought leadership and branding of our practice.

#### Contribution

As a Team Lead, was responsible for

- Understanding the Release 12 changes
- Defining the templates of Technical Impact.
- Theoretical Impact Analysis on Data Model changes
- Developing Diagnosis Scripts to Validate Impact Analysis
- Testing and confirming Impact after actual Upgrade
- Designing, development of Various Custom objects to analyze and test the Upgrade
- Impact Analysis in various development tools.
- Understanding and Estimation of Impact on Custom Objects during upgrade

# **Project- DU De Segmentation**

Name of Project : DU-De Segmentation | DEVELOPMENT

Name of Employer : Satyam Computer Service Ltd.,

Dates of Employment : Dec 2006 – June 2007

Job Title : Techno Functional consultant

Application & Modules : 11.5.10.2, GL & AR

#### **Project Description**

This Project was basically implemented for Oracle Receivables and Data Migration form Oracle legacy (11.5.9) system to New Oracle Instance (11.5.10.2) and Production support. The solution includes Implementation and Customizations of newly created system for Billing and Collection of Various Telecom products (Fixed line, Internet, TV, Etc).

### Contribution

- Technical Design Documents based upon the Functional Specification.
- Designing, development of Various Interfaces(Customers and Auto Invoice)
- Designing, development of API's (Receipts and Deposits, Various Customer Related API)

- Reports Development and Customization (Aging, Etc)
- Production support for Various day 2 day issues
- Monitoring of Application(Table space, Mount point issues)
- Functional Setups
- Customer/User interaction

# **Project- Dubai Holdings**

Name of Project : Sama Dubai, The Lagoons & Dubai Properties

Name of Employer : Satyam Computer Service Ltd.,

Dates of Employment : Oct 2006 – Nov 2006 Job Title : Technical consultant

Application & Modules : 11.5.10.2, Property Manager

# **Project Description**

These projects were basically about implementing Oracle Property Manger Module for our Client Dubai Properties & SAMA Dubai, members of Dubai Holding. The Solution included many customized components including forms, reports, APIs, Interfaces.

#### Contribution

- Technical Design Documents based upon the Functional Specification.
- Creating User-friendly application (Reports) using Oracle Developer 6i Builder tools viz. Report 6i.
- Coding PL/SQL Functions and Procedures.

### **Project- General Electrics**

Name of Project T I N G: GE CIS – SSS (Buy 2 Pay) V E L O I M E N T

Name of Employer : PATNI Computers Pvt. Ltd.,

Dates of Employment : Jan-2006 – Oct-2006

Job Title : Technical consultant

Application & Modules : 11.5.9, AP, iProcurement

#### **Project Description**

GE CIS – SSS is world one of the largest up-gradation project and there are over 80 Businesses and more then 275 GE organizations. This is for designed for all GE specific Business for iProcurment.

### Contribution

As a Project Lead, was responsible for

- Resolving the tickets open by Client (Kintana Tool Used)
- Offshore Technical and functional analysis of client requirement
- Task management and assignment

- Monitoring the daily tasks, and weekly tasks performed by Team Members
- Conducting weekly conference call with client and Application Lead
- Designing, development, Enhancement and bug fixing of Reports
- Preparation of functional UTC's
- Preparation and Review of technical designs(MD 200)
- Conducting Review of other team member deliverables

### **Project- EUROSTAR, UK**

Name of Project : Loyalty Program Application
Name of Employer : PATNI Computer Pvt. Ltd.,
Dates of Employment : Nov 2005 - Dec 2005
Job Title : Technical consultant

Application & Modules : 11.5.9, CRM

# **Project Description**

Eurostar (UK) Ltd is a leading train company in Europe. It operates the high-speed trains between London-Paris and London-Brussels. Loyalty Program Application (LPA) is the system to communicate and maintain the details of the members of the Eurostar Frequent Traveler scheme. Eurostar had taken the commercial decision to amend the rules for

VELOPMENT

- (a) Earning points within the Eurostar Frequent Traveler scheme
- (b) Joining and retaining membership of the scheme.

### Contribution

As a Team Lead, was responsible for

- Interface development and customizations
- Creating new reports and Customizations of reports
- Preparation of functional UTC's and Technical UTC's
- Preparation of the Installation scripts
- Code Review & Task Management

CONSULTING STAFF

Coordination with OSC for resolving the issues