#### RAMAKANTH.CH

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#### **CAREER OBJECTIVE:**

Aiming to be associated and be a part of team that dynamically works towards the Growth of the organization and gain satisfaction thereof.

#### PROFESSIONAL SUMMARY:

- Over 8 years of full life cycle software development experience in deployment, documentation of Web-based, Client / Server and Distributed N-Tier applications
- Experience in developing of object oriented software applications with a wide exposure on internet and intranet applications
- Experience with J2EE technologies using Servlets, JSP, JDBC, Java Beans, Struts1.2, springs, POI, Hibernate, Ibatis, DWR, Ajax, JavaScript.
- Excellent support experience on Health care, SCM and insurance domains.
- Support level involves L1, L2, and L3 to fix the issues, worked closely with customers.
- Gained appreciations on closing the defects in a minimal time.
- Got Bravo award for helping others to resolve the issues got in other applications
- Completed Trainings required for the Corporate to maintain the quality and performance of the applications delivered
- Coordinated in preparing the project Management plan for a project.
- Working closely with the resources in closing the task.
- Experience in developing the wireframes using the **Axure tool** and gained appreciations from project manager.
- Done designer level Trainings to fulfill and enhance the designated level assigned to me.
- Reviewing the Document Bundle and capturing the gaps for configuring the Portlets.
- Building the SIT scripts and developing the Migration List for the Cockpits.
- Performing the code reviews which are completed by developers.
- Analyzing the modules, creating the task and assigning to respective skilled resources.
- Experience and Exposure to Portal Content Management in Configuring the Portlets on to the Portal and developing the port lets.
- Creating Communities, Pages and configuring the portlets on to the added Pages according to the Documentation Bundle provided.
- Support and Bug fixing of the Cockpits for the Production move.

- Experience on Java developing Applications using Jdk 1.4/1.5/1.6 on Eclipse IDE
- Experience in Documenting the Requirement Specifications by interacting with Clients
- Excellent analytical and Wide Exposure in problem solving and debugging skills
- Good Designing Knowledge in High level and low level implementation of Use cases
- Recognizing and rectifying the defects, bugs in designing and development by Analysis and Debugging Tools
- Having Knowledge in Deployment of the Application using Maven Commands.
- Quick learning and Adopting new Technologies towards high productivity
- Capable of delivering the product in time with high quality
- Understanding the Client Requirements by interacting with them and serving them with best services.
- Capable providing Solutions arising in development and support level of the product
- Good Working Experience and gained recognitions and appreciations from client and project
   Lead in developing Non technical work through new technology
- Gained appreciation from project manager in finding and debugging the illegal code level development by revising the Code
- Good Testing skills by unit testing the Code with JUNITS and other tools like find bugs, check style
- Maintaining the Quality of the code by applying good technological aspects following sun specifications for Developing the Code.
- Involved and co-coordinated in preparing the database of the Application and developed design diagram of database by forward and reverse engineering using the tool MYSQL Workbench

## PROFESSIONAL EXPERIENCE:

# Tech Mahindra Limited, Hyderabad Consultant

July 2014 to till date

Tech Mahindra is a specialist in digital transformation, consulting and business re-engineering solutions. It provide services to 674 global customers including Fortune 500 companies

# Oakton Global Technology Center INDIA PVT LTD, Hyderabad Consultant

July 2012 to Jan 2013

Oakton is an Australian consulting and technology firm having onshore and offshore development centers. It brings industry experience, business insight and specialist technology solutions to help clients make the right decisions.

# INFOSYS INDIA PVT LTD, Hyderabad Technology Lead

Dec 2011 to June 2012

Infosys, a global consulting and IT services leader and a **CMMi level 5**, is laser-focused on delivering actual business value and helps you derive the measurable business value that you have always been looking for from business and IT investments

# ACCENTURE INDIA PVT LTD, Hyderabad

Oct 2009 to Dec 2011

**Senior Software Engineer** 

Accenture is a global management consulting, technology services and outsourcing a **CMMi level 5** company helping clients become high-performance businesses and governments

# SAPIENT CORPORATION, Bangalore

May 2008 to Sep 2009

Software Engineer

Pay rolled: Resource Square Solutions

(Software Engineer)

Resource Square Solutions is a Consulting and IT services company, Services and maintain standards for quality of the products.

# ADAEQUARE INFO PVT LTD., Hyderabad Software Engineer

April 2006 to May 2008

The company is a USA based established **CMMi level 4** Integrated Software Development and IT Consulting Services MNC, which has its offshore development & consulting services center in Hyderabad & UK.

#### **TECHNICAL SKILLS:**

Programming Languages : Core Java, Servlets, JSP, JDBC, SQL, J2EE, Struts, Ibatis, Hibernate,

springs, Ajax, log4j, Dwr, DHTML, JBoss Drools, OOAD, RDMS, Maven

, POI , Aqua logic portal, Web services, Hudson, JIRA.

Tools : Eclipse, MySQL Workbench, Rational Rose (UML), Axure (Wire-

Frames), MS-Office Visio, FileNet, VAX (Mainframes System).

Application/Web Servers : Web logic, Tomcat, JBoss.

Scripts : HTML, XML, XSL and Java Script.

Database Servers : **Oracle**, **MYSQL**.

Operating Systems : UNIX (Sun Solaris), MS-DOS and Windows 2000/XP.

Reporting Tools : Jasper Reports, BIRT.

Debugging Tools : Junit, Findbugs, Check style.

File Servers : VSS, SVN.CVS

Development Models : Waterfall model, Iterative model, Agile modeling.

#### **EDUCATIONAL QUALIFICATIONS:**

B. Tech (C.S.I.T) - Tirumala College of engineering. Affiliated to JNTU Hyderabad (AP) June 2005

#### PRODUCT AND PROJECT DEVELOPMENT EXPERIENCE:

Project #1:

**GE Appliances - Support**Client : **GE**Team Size: 16

Duration: Dec 2014 to till date Environment: **JAVA 1.4, TSF, service-now**.

#### Description:

Supporting six web applications in the field of Appliances SCM domain

InfoBase, CBR, Operation Net, Model Feature, Siebel XML all the applications involve in the day to day activities related to delivery, information, managing, and appliance performing related things for the customer, mainly the support involves, Applications running smoothly, rollouts, monitoring the batch process. Incidents and service requests are raised by the customer if any of the things failed or not working properly.

### Responsibilities:

- Quickly taken up the application development as on-boarded in to the project
- Support given in debugging the issues raised in production environment
- Followed the Client standards on Technology perspective for delivering the issues.
- Involved in developing the Technical Design for support applications and gained appreciations.

## Project #2:

# **Partner Integration**

Client: WU
Team Size: 4

Duration: July 2012 to till date

Partner Integration is a simulator for the WU agents Developed for the north eastern Region. Agents can Transact the money for the users by using this application many modules are there, Data accessing services (DAS) is one of the module which has the service Inputs and it will hit the web service and the response data.

Environment: JAVA 1.6, springs MVC 2.4, Tomcat, Web services (AXIS), XML, HTML, Annotations.

#### Role: Lead

- Analyzing the modules, creating the task and assigning to respective skilled resources.
- Updating the task performed by resources in the weekly meetings.
- Reviewing the code standards and fixing it.

## Responsibilities:

- Involving in analysis of development, and deployment.
- Quickly taken up the application development as on-boarded in to the project
- Involved in development phase of the system.
- Support given in debugging the issues raised in production environment

## Project #3:

#### **CCS Pilot - Compass:**

Client: Express scripts Inc (ESI)

Team Size: 3

Duration: Dec 2011 to April 2012

Compass provides real time integration with backend systems to provide a single view of information. It is a J2EE servlet based application with an Oracle 11g database. When a patient calls into a contact centers, the advocate answering the call will select "Start a call" in Compass. By getting identifying information from the patient, the advocate will search and find the patient through an EE interface and pull up pull up patient eligibility detail information. For a refill, the advocate navigates to the mail order summary to obtain summary information on all mail order scripts. If the selected scripts have refills available, the advocate can place the order.

Environment: JAVA, springs, Tomcat, Web services, JUnit and Maven, Visio(UML) XSLT, XML, HTML, Oracle, Mule.

Role: Lead

- Performing the code reviews which are completed by developers.
- Daily and weekly status updates of the team.
- Working closely with the resources in closing the task.

# Responsibilities:

- Involving in analysis of requirements, development, and deployment.
- Quickly taken up the application development as on-boarded in to the project
- Involved in development phase of the system.
- Designing the HLD and LLD for the enhanced requirements using Visio.
- Support given in debugging the issues raised in production environment

#### Project #4:

### Pharmacy of Future (PoF):

Client: Express scripts Inc (ESI)

Team Size:

Duration: April 2011 to Dec 2011

Environment: Springs, Oracle, Core java, Visio(UML), Tomcat 6x, Eclipse, XSLT, Maven, Web services, FileNet, Vax (Mainframes system), log4j, Right Fax, Mule.

**Description**: Knowledge Based Data Entry (KBDE) is part of the overall Knowledge Based Script Processing (KBSP) concept and technology. There are two sub-categories to KBDE called **TRANSCRIPTION** and **SUBMISSION**. Prescriber FAX the unsolicited prescription to ESI and in the case of clarification transcriber sends back the prescription to prescriber and receives the back the same that is a rendezvous fax. After the FAX a unique DOC\_ID number gets generated for each fax. In the case of multiple documents in one **FAX multiple DOC\_Id's gets generated in one NTE file.** Launcher is a component that is used by the core system to launch orders in to filenet. The input to the launcher comes in from captive, which is used to scan order. FileNet P8 is a JAVA based tool which is used to access Images in the Image Repository and organized processing of prescriptions in the KBV system. Transcription is the process of capturing patient, prescriber and prescription information from hard orders and stored in KBI system. In Submission Once the **prescription is transcribed, it is submitted to the "brain" of the** system where historical data systematically identifies prescriptions being renewed. The system will also highlight any changes or discrepancies, state laws, and dispensing rules. As a result, process time and risk for errors will be reduced significantly

#### Role & Responsibilities:

- Quickly taken up the application development as on-boarded in to the project
- Firstly taken up any tasks and change requests assigned.
- Followed the Client standards on Technology perspective for building the application.
- Involved in development phase of the KBDE system.
- Designing UML diagrams for the requirements using Visio tool.
- Support given in debugging the issues raised in production environment

## Project #5: Portals (ALUI):

Client: Procter and Gamble (P&G)

Team Size: 12

Duration: June 2010 to Feb 2011

Environment: Aqua logic portal

**Description:** This portal is developed for the Client to manage his business by accessing at a single point. The **main Concept is "one** stop shop" **The Client has many small businesses** under his brand. This portal is developed and designed configuring similar shopping items in one cockpit (Communities). Portlets like PG Tube, iFrame share point, iLook, Alerts, Stock Ticker, eFactbook Navigation Tree, Communities News, Discussion forums, What's New etc. are configured on to the pages under the Communities.

#### Role & Responsibilities:

- Followed Standard and Stream line process for Configuring the Cockpits
- Reviewing the Documentation bundle and finding the gaps.
- Creating security groups and adding SYM and SYMG groups under the ALUI groups.
- As Configuration Manager involved in configuring the portlets on to the pages and giving security to the pages and portlets.
- Support given for the Migration of the Cockpits in to the Production Environment.

### Project #6:

Intelligent Configuration System (ICS): Client: Level 3 (Communications)

Team Size: 6

Duration: Oct 2009 to May 2010

## Environment: Core java, Caster framework, UNIX (Solaris), Maven.

**D**escription: Intelligent Configuration System is helps to execute machine level commands with the interface called probe, and probe intern sends back these commands to remote machines (Cisco. Tellabs etc), these responses from the machines fall back through probe to Intelligent Agent where this response is stored in flat files according to the transition language format.

#### Role & Responsibilities:

- Responsible for development of Inventory Agent Module.
- Developing User interface for Inventory agent manager for mapping devices to IA's.
- Development of Core Thread level Programming.
- Deployment of the Application using Unix Commands.
- Testing and Integration the module.

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#### Project #7:

## Scimitar (product: Testing Tool):

Client : Sapient Corporation Bangalore

Team Size: 10

Duration: Jan 2008 to August 2009

Environment: springs, JSP, MySQL, Java 1.5, Tomcat 5.5, Eclipse, Ibatis, Ajax, Xstream API.

**Description:** Scimitar is a powerful visual test authoring and automation framework for the enterprise. It is the first solution framework of its kind that enables fully automated functional testing of form-based applications (client/server or web-based), even when the application is in the development phase.

## **Role & Responsibilities:**

- Responsible for development of Fusion Workbook Module which is simulation process for the Application.
- Worked in analysis and designing of Use Cases.
- Involved in Preparing HLD for Fusion Workbook Module.
- Coding for the Fusion Workbook (Excel template) with POI package.
- Development of server side programming and Data Base mapping using Ibatis, springs and Value Objects.
- Deployment of the Application using Maven Commands.
- Responsible for Server side and Client side validations Using **Springs & Java Script**.
- Writing Junit test cases.
- Unit testing and Integration testing.

Project #8: Pay Roll (product):

Client: Adaequare Info Pvt Itd.

Team Size: 6

Duration: June 2006 to Dec 2007

**Environment:** Core java, Struts, JSP, MySQL, JDK 1.5, Tomcat 5.5, Eclipse, Ibatis, Ajax, Omando Eclipse Plug-in, Visio, log4j.

# Description:

The Objective of the product is to automate payroll and leave management system of the customer's, on the basis of the rules and regulations followed by them. The new system will automate the process of Leave management, calculating the leave process as per Customer's policies. The new system will provide the web interface to view the details of employee information and historical data. The new system will provide the payrolls of all the employees within the Organizations.

All the Tax Calculations and other part of the Salary Deductions and are configured by this system, process Management is taken care by the JBPM. And all the Tax Components are calculated on the customer Policies and these are configured by the Drools Engine.

# Role & Responsibilities:

- Responsible for development of Warehouse, Inventory & Invoice Enquiry Modules.
- Involved in Preparing HLD and LLD for the modules.
- Development of server side programming and Data Base mapping using Ibatis, Struts and Java beans.
- Responsible for Server side and Client side validations Using Struts & Java Script.

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