



Full Name:-Pallavi Bharati

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Contact No:-09748424670

Objective:-Aiming to achieve a challenging and successful career where I can – make a significant contribution using my innovative ideas, knowledge, skills and experience with the objective of development and growth of the organization.

Work Experience:-

Atos:-30th June 2014 to till date –Administrator, Developing and Testing

- I am a (Currently I am working) Salesforce.com CRM Platform experience including analysis, requirement gathering, testing, deployment, maintenance of objects oriented applications, unit testing, regression testing ,end to end flow testing knowing functionality of each object in an application.
- Experience working with Force.com IDE, Data Loader and salesforce.com sandbox environments.
- Excellent work experience in designing of custom objects, custom fields, relationships, page layouts, custom tabs, custom reports, report folders, design of visual force pages, snapshots, dashboards, Apex Classes,

controllers, triggers, workflow rules(Time based work flow rules),Approval processes and creating users, roles and various other component as per requirement.

- Created custom object to build new application functionality in the salesforce.com.
- Developed visual force page using the extension controller according to requirement.
- Worked on various sales force standard objects like Account, Contacts, Cases and Opportunities.
- Created workflow rules and defined related tasks, time triggered tasks, email alerts implementation according to requirements.
- Created email template, approval processes.
- Created new user accounts and configure sales force.com to fit security if required.
- Created custom profiles, public groups and Roles to distribute user rights and functionality.
- Created Field level security, object level security.
- Extensive experience in designing Custom Formula Fields, Field Dependencies, Validation Rules, Work Flows, and Approval Processes for automated alerts, field updates, and Email generation according to application requirements

- Excellent communication and inter-personal skills, accustomed to working in both large and small team environments.
- Used Picklists, Dependent Picklists, and Record Types to enforce data quality.
- Used Tab permissions, Record Type permissions and Field Level Security to full fill the requirements.
- Created Many-to-Many relationships and created Junction objects to implement Roll-up Summary fields to aggregate data from child records on the parent.
- Worked with Organization Wide Defaults, Role Hierarchies, Sharing Rules and Manual Sharing to implement Record-based sharing.
- Worked with Profiles and Administrative permissions to grant/deny users access to platform features.

2nd Project: - Coca –Cola:-I am working currently.

Crated some small demo projects also.

Service description:-Current working on Nokia SPE Tool

Client:-Nokia Supplier performance evaluation tool

Role:-Analyzing the tool, testing, maintaining, development maintain
ace.

Responsibilities:-

- Worked on enhancing and supporting the application.
- Participated in the identification, understanding and documented the requirements.
- Interacted with various user groups for gathering the requirements for sales force implementation and documented the business and software requirement.
- Analyzing bugs, interacting with team members in fixing errors and UAT.
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- Excellent ability to aid technical team members, developers and support teams
- Responsible for understanding the data migrating requirement and analyze data to be loaded from apex data loader.
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- Involved in the documentation of Use Cases and test Cases.
- Worked closely with developers in case of concerns/questions regarding the requirement.
- Involved in data mapping and migration of data from legacy systems to salesforce.com.
- Imported data from excel sheets in to custom objects using Data loader. uploading data in CSV files into Salesforce.com, checking for integrity of data
- Used the sandbox for testing.
- Design Requirement documents and functional document for the development team.

Environment:-

Salesforce.com, Apex, Custom Objects, Tabs, Page Layouts, Workflows, Approval Processes, Email, Messaging, Dashboards, Reports, Sandbox, Production

environment. Visual force pages, test method, workflow, Validation rules, use cases, Test cases, Access, Excel.

Programming language: C, C++, Java, Oracle Database, SQL Database

Web technologies: Java script, HTML

Achievements/Certification:-

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| Certified Force.com Developer | DEV 401 |
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| Certified Force.com Administrator | ADM 201 |
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Personal Details:-

Name: Pallavi Bharati

Date of Birth: 18/02/1993

Address: 5/29 Marconi Avenue, B-zone, Durgapur-5

Nationality: Indian

Languages Know: Hindi, English, Bengali

Hobbies: Listening - singing songs, dancing, reading books, and surfing on net.

Declaration:

I hereby declare that the above information is true to the best of my knowledge.

Date: 28/09/2015

Place: Kolkata

