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Objective:

Seeking challenging assignments in the technology of .Net framework, Java and Maintenance and support in a technology-driven organization.

Specialties: Java, SQL, UNIX commands and scripting.

Professional Summary

- 2.11 years of IT experience with focus on Maintenance and support (Production Support) .Net, Java ,SQL, UNIX technologies
- Experience in using SQL developer Visual Studio,eclipse,ITSM,CITRIX,KIBANA tools like ticket handling and bug fixing in production systems, analyzing the performance issues , recreating the issue in various environments and handling client queries.
- Proven experience in analyzing the root cause of the issue and fixing it, if required providing the workaround involving proactively on the issues.
- Expertise in Cross programming technologies such as Unix Shell Scripting, java, Sql, C#.
- On-call Production Support on rotation basis and provided full Production support in initial implementations including Job Management and Scheduling Jobs.
- Exposure to Agile Methodology.
- Having good exposure in performance issues and addressing it right time or proactively in UAT, SIT environments.

Organizational Experience

- Support Software Engineer (Dec 2012 to May 2014) at Spudweb Java production support and c#, ADO.net application development.
- Software Engineer (May 2014 to till the date) at Accenture services pvt ltd in the pay roll of Pyramid IT consulting Pvt Ltd.

Skill Set

- Operating systems : UNIX, Windows, SCP, SOAP UI.
- Programming Language: C#, ASP.net, ADO.net, Core Java, UNIX commands and scripting for automations, SQL.
- Databases : Microsoft sql server 2008 R2, SQL Developer, TOAD.
- Server : Weblogic, Websphere.

Achievements & Recognition

- Got appreciation from spudweb MD to handling functionality gap proactively in the application and worked/implemented few modules in windows application in the .net technologies based on my adapting the technology skills.
- Appreciated by client for handling the performance and critical issues without impacting the business.
- Appreciated by senior manager to handling client calls and queries.
- Got the recognition from the other team managers to handling multiple products/project/client in the efficient way.
- Got appreciation from development team manager in analyzing heap dump and thread dump for the performance issues where I have proven myself by providing few suggestions to handle objects for avoiding the performance issues.
- I have worked with architect team and appreciated by architect manager to identify the complicated structures in application and the optimistic suggestions also for fixing the bugs in efficient manner without impacting business and functionality.
- Received many appreciation from onshore managers and senior managers to handling the severity 1, 2 issues and handling the clients with satisfactory. Awarded as SME in the project end to end.
- At finally all my skills which I have improved technically and functionally moved to maintenance team where my role is to address the bugs and also helping the team in terms of functionally to ensure that the project works as expected.

Key Responsibilities Undertaken

- Complex issues are identified and recreating it in local in order to fix the issues.
- Handling the performance issues.
- Handling the data volume by running the purge records and shown my intelligence to handling the cache refresh issue.
- Automated error capture and re-processing them.
- Implemented the workflows and automated alert System on performance statistics.
- Data Quality checks implementation for Fact tables.
- Documenting all business related changes and code fix, change request developments.
- Worked in Testing as well and tested many CR related activity tests, scenario testing's. .
- Exposure to finish the issues and critical issues to be maintained within the specified SLA.
- Helped the team in ONYX (Data center migration) cut over.
- Worked on scripts to automate the manual load balancing task during critical times.
- Wrote script to monitor the server performance & disk space and alert when it reaches threshold level.
- Implemented many validation scripts and SLA failure alert scripts.
- Involved in testing activities with QA team to test the bug fixing and CR testing with maximum scenarios.
- Involved with Development team to fix the bugs and with some functional suggestions without any impact in other areas.
- Exposed to work more than five clients with different projects as able to perform in multiple tasks.
- From support team migrated to development team based on the improvement in technical skills hence Further i proven to addressing the bugs/CR's.

Qualities

- Capable of handling things independently with minimal guidance and support
- Accepts complete ownership and delivers on-time
- Has the flair to dig deep into details and delivers more than expected
- Works closely with the team and partners well
- Is able to pick-up incomplete tasks and ensures support and delivery when required
- With extensive knowledge being previously in .net projects in development and core java , able brings in learning and shares them to address the concerns and issues proactively
- Has delivered automation work in various areas resulting lesser issues being reported, better quality of the deliverables, enhanced stability of the various environments
- Exhibits high commitment and dedication to the work and ensures timely and high quality deliverables.

Professional Qualification

Title of the Degree with Branch	College/University	Year of Passing	Grade
SSLC	Government Higher Secondary School, Mittur,Vellore	2004	80%
Higher Secondary School	Government Higher Secondary School, Mittur,Vellore	2006	65%
B.E(CSE)	V.K.K.Vijayan engineering college, Irunkattukottai, Sriperumputhur.	2011	66%

Projects, Roles and Responsibility

Project #1:

Clients :British Airways, Singapore Airlines, Malaysian Airways, FedEx , American Airlines, ANA cargo, CSAV ,NOL,MAERSK lines, Air France (AFKLM).

Project : AFLS (Accenture Freight and Logistics)

Business Line : Freight and Logistics

Role : Software Engineer

Period : May 14 – till the date

Environment : Oracle 11g, UNIX, Java

Team Size : 20

Company : Accenture Services private Limited working in the payroll of Pyramid IT consulting pvt ltd.

Description:

Accenture Freight and Logistics Software is a fully integrated and industrialized suite of software modules based on common platform .AFLS software helps organizations lower costs,

increase revenue and optimize capacity by combining Accenture's deep knowledge of freight and logistics with advanced business analytics and process management tools. AFLS built on a modern technology base (Service-oriented Architecture, J2EE, Oracle database) with a solid development methodology.

Java certified programmer this helps me to identify the bugs and impact analysis on fix suggestions.

Worked as production support in multiple Projects and for multiple clients which gave me opportunity to proven the ability to handle multiple clients.

And with that high performance moved to next level of bug fixing/addressing from the live projects.

Got many appreciations from my lead and client team also from senior Accenture leadership to working with multiple clients to handling critical issues like performance and sev 1 & sev 2 issues within SLA commitment.

Project #2: CADD Projects Integrated with windows application for the manufactures.

Company	: Spudweb group
Tool	: C#, ASP.net, ADO.net, Sql.
Period	: Dec 2012 – May 2014
Designation	: Support Software Engineer.

Project Objective: Developed the modules which are able to handle the inputs from CADD design ANSI inputs.

Project Description

Developing the windows based applications to helps the manufactures cost and time to providing the better product to their clients such a way we implementing the application to handle the calculation of ANSI and also it gives a information to manufactures requirement of the materials.

Role and Responsibilities

- Create modules to build business rules to load data as Adhoc request.
- Tuning runtime of Production workflows to achieve defined SLAs.
- Strong knowledge of Windows applications basic transformations and worked in complex transformation, partitions to achieve complex business requirements
- Analyze all data issues and modify the code in Microsoft SQL server 2008 R2 to fix the run time issues.
- Communicate and work with On-site team for new Projects
- Providing Support for all major maintenance activities in the Environment (Server, Database, Network and other Env.)
- Created many application for the Chennai based resorts and maintenance projects for the manufacturing companies.

Thank you

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