

Software Engineer**Experience Summary:**

- 4.8 Years of experience in software development, maintenance and enhancement.
- Currently working with All State Solutions PVT LTD since June 2014.
- Previously worked with Tech Mahindra for 3.2 years.
- Have been a part of complete Software Development Life Cycle on whole.
- Good Hands on experience in COBOL,CICS,JCL,VSAM,DB2 and SQL queries
- Worked on different enhancements, features and bugs and handled some Major Modules.
- Good Understanding of Railroad, Telecom and Insurance domain .
- Valued contributor who performs confidently and effectively under pressure.
- Enthusiastic learner capable of delivering into the new leading technologies.
- Done Code Review and testing for Quality purpose.
- Have been actively involved in Knowledge Transfer activities at the account Level.
- Proactive in taking up new tasks and challenges.

TECHNICAL EXPERIENCE SUMMARY**ALLSTATE SOLUTIONS PRIVATE LIMITED****June 2014 - Present**

- Business Unit - Insurance Domain (Claims and Reimbursement)
- Date of Joining Allstate -30th June 2014

**TECH MAHINDRA
(Software Engineer)****April'11 - June'14**

- Business Unit - Logistics (RCTLI) & Billing domain(Telecom)
- Tech Mahindra experience - 3.2 years
- Date of Joining TECH MAHINDRA -27th April 2011

Skill Set Summary:

- Languages → COBOL,JCL
- Databases → DB2, MYSQL
- File System → VSAM
- Operating Systems → CICS, Z/OS
- Tools → SDF2,SPUFI,Xpeditor, File-Aid, ETL basics, Unix Basics

Achievements:

- Awarded by Client for the exemplary performance and providing continuous support for weekends as well.
- Received Bravo Award for outstanding performance in project.
- Handled one of six clients (UP) single handedly for about 7 Months

PROJECT DETAILS

1. CTS ENCOMPASS ACT - ALLSTATE SOLUTIONS PVT LTD.

June'14 to Present

Team Size: 04

Role: Consultant

Onsite Duration: 0 months

Project Description:

Claims Team in Allstate involves in developing and enhancing the ACT application to speed up the process of claim handling of Allstate Insurance Company. The Custom releases are slated as quarterly releases and the release follows a combination of waterfall. This project helps the user to claim their investment in efficient way. This application provides users to handle their claim process. This application provides claims processing and payment system more easy and efficient.

Responsibilities/Contributions:

- Working as software developer and responsible for coding, testing and implementation of code in enhancements as well as solving defects in maintenance tasks, thereby provide solutions.
- Working on enhancement & maintenance phase of the project.
- Attending the production ABENDS and fixing the same under the given SLA and also given permanent solution for the same.
- Finding the root cause to the live defects and providing solution to fix it.
- Taking responsibility of the work efficiently on severity basis.
- Currently working on CICS web service project that deals with Payment for Users.
- Participated in the ECC/IR calls actively.
- Worked on 6 major/minor releases.

2. CCB-BPP2-BDI (BILLING PILOT PROJECT AT&T) - TECH MAHINDRA

NOV'13-Jun'14

Team Size: 04

Role: DEVELOPER

Onsite Duration: 0 months

Project Description:

AT&T is split into six different domains based on the type of application. My Team AT&T CCB SE BILLING 02 is the primary source for providing Bill formatting, ratings and discounting for billing process and interfaces for extracting information from the upstream systems. Account is responsible for maintenance and enhancement of work for the front-end programs of CRIS-Billing. The Team maintains programs written primarily in mainframe COBOL, which includes VSAM and DB2, as well as execution JCL, PROCEDURES and documentation. Most of this software is the front-end of the Billing daily cycle and is considered critical to the business.

- Conversion of business requirement into technically split modules
- Responsible for Detail Design support/review, Construction of modules, Test result document.
- Delivery of code modules and preparation of production verification plans.
- Provided support to System test plan.
- Provided ongoing production support

Responsibilities/Contributions:

- Coordinating with Onsite counterparts for gathering business requirement.
- Acting as a key role from Offshore.
- Preparing the Low-level Design for any given Development work.
- Worked for 2 releases as a developer so far.
- Worked for PMTs, LD's and RD's
- Coding, Unit Testing & Performing System Testing as a part of software engineer.
- Attending the production ABENDS and fixing the same under the given SLA and also given permanent solution for the same.
- Finding the root cause to the live defects and providing solution to fix it.
- Had undergone KT on the project, and provided reverse KT and involved in production support.
- Handle issues, do development as well as maintenance work.
- Following ITUP process defined by client with no complains for each release I worked upon.

3. PS TECHNOLOGY (PST) - UNION PACIFIC RAILROAD (UPRR) - TECH MAHINDRA**April'11-Oct'13****Team Size:** 08**Role:** DEVELOPER**Onsite Duration:** 0 months**Project Description:**

The project involves maintenance and enhancement of developed product CMTS (Crew Management & Tracking system) which is customized for U.S. railroad clients like UP, CP, CN, KCS, etc. ranging from large to medium level installations, thereby helping client to manage their crews, dynamic scheduling, timekeeping & workforce interaction via a single application.

Responsibilities/Contributions:

- Working as software developer and responsible for coding, testing and implementation of code in enhancements as well as solving defects in maintenance tasks, thereby provide solutions.
- Working on enhancement & maintenance phase of the project.
- On the project management side, generated and maintained the weekly status report for the entire team also monitor defects inflow and document them in the project repository.
- Was appreciated for excellent work & deliverables from our railroad client at Tech Mahindra.

Skill Summary and Experience:

- CICS - 4.8 Years
- COBOL -4.8 Years
- JCL- 4 years
- DB2 -4.8 Years
- VSAM -4.8 Years
- Xpeditior/DTCN -4.8 Years
- Spufi, IMSDB,CICS webservice and FileAid,
- IMS DB: 10 Months

EDUCATION / CERTIFICATIONS

- Bachelor of Technology (IT) from United College Of Engineering & Research Allahabad affiliated to UPTU with 68.32% in 2010.
- Higher Secondary from D.A.V Public School, N.C.L. Bina Project Sonebhadra UP affiliated to Central Board Secondary Education, Delhi with 78.8% in 2005.
- High School from D.A.V Public School, N.C.L. Kakri Project Sonebhadra UP affiliated to Central Board Secondary Education, Delhi with 86.00% in 2003.

LANGUAGES KNOWN

- English
- Hindi

PAN CARD & PERSONAL DETAILS

- PAN card number : BDPPM1251A
- Passport No.: M4711346
- Father's Name: Ram Kripal
- Date of birth : 13 September 1987