

Resume

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Objective

To Acquire A Challenging Position In An Environment Where I Can Best Utilize My Skills And Education.

Roles and Responsibilities

Current Role : Development Lead

Role Responsibilities

Developing custom solutions in Salesforce and provide support for Salesforce projects. Mentor team members. Provide daily status update to client. Assign cases logged in case management tool by client to team members and provide assistance if required. Monitoring the progress of user stories.

Technical Skills

Skills	Salesforc Administration, Salesforce development using Apex, Visualforce, Salesforce integration using middlewares and web services, ASP.Net, SQL Server, WCF, Ektron, C#, CSS
Tools	TFS, Tortoise SVN, Pivotal Tracker
Methods	Agile, Waterfall
Domain Experience	Publishing, Healthcare, Banking, Utilities, Retail

Achievements

Salesforce Certified Developer, Salesforce Certified Administrator, Microsoft Certified Professional Developer

Additional Details

Worked on developing Salesforce app exchange app and successfully published in appexchange.

Experience Summary

Customer	Leading Retail client in UK
Role	Development Lead
Period	01/07/2015 to Till Now
Technical Skills	Apex, Visualforce, JQuery, Service Cloud
Achivement	Successfully implemented a major service cloud customization for the client and got good feedback from client.
Description	Client was not fully utilizing Salesforce and we

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	designed their Service Cloud as per their business needs so that they can respond to customer request in a better way.
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Customer	Leading Utilities client in UK
Role	Support Lead
Period	15/12/2014 to 31/06/2015 - 6 Months
Technical Skills	Apex, Visualforce, Apex Dataloader, Talend Data Integration Tool
Achivement	I was able to fix an issue related to a trigger developed previously. The trigger was handling 1 records at a time. So I re-write that code to handle bulk records at time.
Description	Support custom application developed using Visualforce and Apex. Manage daily data backup and data load using apex dataloader. As a Support lead, I need to provide daily status update to client in UK. Also need to mentor team members. The application is developed for a utilities client in UK. The purpose of this application is to manage the power consumption during peak season. The application contains 3 modules:- Registration, Dispatch and Settlement.

Customer	Leading Bank in Australia
Role	Lead Developer
Period	09/06/2014 to 05/12/2014 - 5.97 Months
Technical Skills	Salesforce, Apex, Visualforce, Dataloader Command Line Interface, JQuery, Windows Batch Programming
Achivement	Worked on dataloader automation using windows batch and Cygwin utility. Provided solution for performance tuning in loading large amount of records in visualforce
Description	Worked on implementing custom functionality in salesforce to migrate data from 3rd party system to salesforce. Interacting with client to understand their requirements. Presenting demo of the application to client.

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Organisation	Ind-Sigma Infotech Pvt Ltd Renamed As Suyati Techn
Customer	The College of Social Work
Role	Team Lead
Period	30/12/2013 to 30/04/2014 - 4.03 Months
Technical Skills	Salesforce, SQL Server, SQL Job, DBAmp, Apex, Visualforce
Achivement	
Description	Project involved migration of data from SQL Server database to Salesforce using ETL Tool and creating a custom analytic report using visualforce and apex. Another task involved reviewing existing code base of the client and modifying code to increase its code coverage.

Organisation	Ind-Sigma Infotech Pvt Ltd Renamed As Suyati Techn
Customer	Author Solutions
Role	Senior Developer
Period	23/08/2011 to 27/12/2013 - 28.57 Months
Technical Skills	ASP.Net, C#, SQL Server, Ektron, Salesforce, Apex, Visualforce, Force.com sites
Achivement	Developed a Salesforce app and published in appexchange
Description	Worked for a publishing firm in US. Responsibilities include code review, development in .net, implementing new features in Salesforce and maintenance of salesforce instance.

Organisation	Solistech Solutions
Customer	Solistech Solutions
Role	Senior Developer
Period	01/12/2010 to 19/08/2011 - 8.7 Months
Technical Skills	ASP.Net, C#, SQL Server, Javascript, JQuery, Salesforce, Apex, Visualforce
Achivement	
Description	Worked on developing web applications and integration of websites with salesforce for the clients of Solistech

Organisation	Aadhocc Software Technologies
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Customer	Aadhocc Software Technologies
Role	Developer
Period	01/02/2010 to 26/11/2010 - 9.93 Months
Technical Skills	ASP.Net, C#, SQL Server, Javascript
Achivement	
Description	Worked on developing web applications in ASP.Net, C# and SQL Server. Worked on full SDLC including requirement gathering to testing.

Experience Details

Total Experience	5 YEAR(S),10 MONTH(S)
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Passport Details

Passport Number	Date of Issue	Expiry Date	Place of Issue
H4807810	10-aug-2009	09-aug-2019	Cochin, INDI

Certifications

Title	Acquired On
Salesforce.com Certified Force.com Developer Certification	16/02/2013
Salesforce.com Certified Administrator Certification	18/03/2015

Education Summary

Qualification	Subject	Percentage/Grade
Bachelor Of Technology	Information Technology	60.5
Standard Xii / H.S.C.	Computer Science	75
Ssc	Others	79