

Movie Ticketing Bot Using IBM Watson

- SREERAMULA VISHNU TEJ

I First created an instance of IBM watson assistance and create an assistance named Movie_Ticket-Bot. Then created a dialog skill named First_Skill. Now I created intents like #greetings, #otp, #seats, #thankyou, #time to recognise user inputs. And also created entities like @movie, @region which contained details of movies and regions available and also enabled @sys-num and @sys-date entities to recognize phone no and time of bookings of the customer. Then I suitably created the dialog box to first take input from the customer about the movie they want to book tickets from the list of movies available and then followed by taking details of region, no of seats and time of the show. For simplicity I used user defined OTP instead of a real time otp. And then prompted customer to pay required amount in app.

Here I am providing the link for the chat bot:

<https://web-chat.global.assistant.watson.cloud.ibm.com/preview.html?region=eu-gb&integrationID=eff09e18-8b29-4d6f-bfa5-297559c06a3c&serviceInstanceID=a784d08a-d54f-47f7-b5f7-433fb6b7786f>