

Apex Specialist

2)Automate record creation

MaintenanceRequest.cls

```
1 trigger MaintenanceRequest on Case (before update, after
  update) {
2     if (Trigger.isUpdate && Trigger.isAfter){
3
4         MaintenanceRequestHelper.updateWorkOrders(Trigger.New,
          Trigger.OldMap);
5     }
```

MaintenanceRequestHelper.cls

```
1 public with sharing class MaintenanceRequestHelper {
2     public static void updateWorkOrders(List<Case>
  updWorkOrders, Map<Id,Case> nonUpdCaseMap) {
3         Set<Id> validIds = new Set<Id>();
4         For (Case c : updWorkOrders){
5             if (nonUpdCaseMap.get(c.Id).Status != 'Closed'
  && c.Status == 'Closed'){
6                 if (c.Type == 'Repair' || c.Type ==
  'Routine Maintenance'){
7                     validIds.add(c.Id);
8                 }
9             }
10        }
11
12        //When an existing maintenance request of type
  Repair or Routine Maintenance is closed,
13        //create a new maintenance request for a future
  routine checkup.
14        if (!validIds.isEmpty()){
15            Map<Id,Case> closedCases = new
```

```

    Map<Id,Case>([SELECT Id, Vehicle__c, Equipment__c,
    Equipment__r.Maintenance_Cycle__c,
16
    (SELECT Id,Equipment__c,Quantity__c FROM
    Equipment_Maintenance_Items__r)
17
    FROM Case WHERE Id IN :validIds]);
18
    Map<Id,Decimal> maintenanceCycles = new
    Map<ID,Decimal>();
19
20
    //calculate the maintenance request due dates
    by using the maintenance cycle defined on the related
    equipment records.
21
    AggregateResult[] results = [SELECT
    Maintenance_Request__c,
22
    MIN(Equipment__r.Maintenance_Cycle__c)cycle
23
    FROM
    Equipment_Maintenance_Item__c
24
    WHERE
    Maintenance_Request__c IN :ValidIds GROUP BY
    Maintenance_Request__c];
25
26
    for (AggregateResult ar : results){
27
        maintenanceCycles.put((Id)
        ar.get('Maintenance_Request__c'), (Decimal)
        ar.get('cycle'));
28
    }
29
30
    List<Case> newCases = new List<Case>();
31
    for(Case cc : closedCases.values()){
32
        Case nc = new Case (
33
            ParentId = cc.Id,
34
            Status = 'New',
35
            Subject = 'Routine Maintenance',
36
            Type = 'Routine Maintenance',
37
            Vehicle__c = cc.Vehicle__c,

```

```

38             Equipment__c = cc.Equipment__c,
39             Origin = 'Web',
40             Date_Reported__c = Date.Today()
41         );
42
43         //If multiple pieces of equipment are used
in the maintenance request,
44         //define the due date by applying the
shortest maintenance cycle to today's date.
45         //If
(maintenanceCycles.containsKey(cc.Id)){
46             nc.Date_Due__c =
Date.today().addDays((Integer)
maintenanceCycles.get(cc.Id));
47         //} else {
48         //     nc.Date_Due__c =
Date.today().addDays((Integer)
cc.Equipment__r.maintenance_Cycle__c);
49         //}
50
51         newCases.add(nc);
52     }
53
54     insert newCases;
55
56     List<Equipment_Maintenance_Item__c> clonedList
= new List<Equipment_Maintenance_Item__c>();
57     for (Case nc : newCases){
58         for (Equipment_Maintenance_Item__c
clonedListItem :
closedCases.get(nc.ParentId).Equipment_Maintenance_Items__r
){
59             Equipment_Maintenance_Item__c item =
clonedListItem.clone();
60             item.Maintenance_Request__c = nc.Id;
61             clonedList.add(item);

```

```

62         }
63     }
64     insert clonedList;
65 }
66 }
67 }

```

3) Synchronize Salesforce data with an external system

WarehouseCalloutService

```

1  public with sharing class WarehouseCalloutService implements
   Queueable {
2      private static final String WAREHOUSE_URL = 'https://th-
3
4      //Write a class that makes a REST callout to an external
   warehouse system to get a list of equipment that needs to be
   updated.
5      //The callout's JSON response returns the equipment records
   that you upsert in Salesforce.
6
7      @future(callout=true)
8      public static void runWarehouseEquipmentSync(){
9          System.debug('go into runWarehouseEquipmentSync');
10         Http http = new Http();
11         HttpRequest request = new HttpRequest();
12
13         request.setEndpoint(WAREHOUSE_URL);
14         request.setMethod('GET');
15         HttpResponse response = http.send(request);
16
17         List<Product2> product2List = new List<Product2>();
18         System.debug(response.getStatusCode());
19         if (response.getStatusCode() == 200){
20             List<Object> jsonResponse =
   (List<Object>)JSON.deserializeUntyped(response.getBody());
21             System.debug(response.getBody());
22
23             //class maps the following fields:
24             //warehouse SKU will be external ID for identifying

```

```

    which equipment records to update within Salesforce
25         for (Object jR : jsonResponse){
26             Map<String,Object> mapJson =
                (Map<String,Object>)jR;
27             Product2 product2 = new Product2();
28             //replacement part (always true),
29             product2.Replacement_Part__c = (Boolean)
                mapJson.get('replacement');
30             //cost
31             product2.Cost__c = (Integer) mapJson.get('cost');
32             //current inventory
33             product2.Current_Inventory__c = (Double)
                mapJson.get('quantity');
34             //lifespan
35             product2.Lifespan_Months__c = (Integer)
                mapJson.get('lifespan');
36             //maintenance cycle
37             product2.Maintenance_Cycle__c = (Integer)
                mapJson.get('maintenanceperiod');
38             //warehouse SKU
39             product2.Warehouse_SKU__c = (String)
                mapJson.get('sku');
40
41             product2.Name = (String) mapJson.get('name');
42             product2.ProductCode = (String)
                mapJson.get('_id');
43             product2List.add(product2);
44         }
45
46         if (product2List.size() > 0){
47             upsert product2List;
48             System.debug('Your equipment was synced with the
49         }
50     }
51 }
52
53 public static void execute (QueueableContext context){
54     System.debug('start runWarehouseEquipmentSync');
55     runWarehouseEquipmentSync();

```

```

56         System.debug('end runWarehouseEquipmentSync');
57     }
58
59 }

```

4) Schedule synchronization

class;WarehouseCalloutService

```

1  public with sharing class WarehouseCalloutService
   implements Queueable {
2      private static final String WAREHOUSE_URL =
   'https://th-superbadge-apex.herokuapp.com/equipment';
3
4      //Write a class that makes a REST callout to an
   external warehouse system to get a list of equipment that
   needs to be updated.
5      //The callout's JSON response returns the equipment
   records that you upsert in Salesforce.
6
7      @future(callout=true)
8      public static void runWarehouseEquipmentSync(){
9          System.debug('go into runWarehouseEquipmentSync');
10         Http http = new Http();
11         HttpRequest request = new HttpRequest();
12
13         request.setEndpoint(WAREHOUSE_URL);
14         request.setMethod('GET');
15         HttpResponse response = http.send(request);
16
17         List<Product2> product2List = new List<Product2>();
18         System.debug(response.getStatusCode());
19         if (response.getStatusCode() == 200){
20             List<Object> jsonResponse =
   (List<Object>)JSON.deserializeUntyped(response.getBody());
21             System.debug(response.getBody());
22
23             //class maps the following fields:

```

```
24         //warehouse SKU will be external ID for
        identifying which equipment records to update within
        Salesforce
25         for (Object jR : jsonResponse){
26             Map<String,Object> mapJson =
                (Map<String,Object>)jR;
27             Product2 product2 = new Product2();
28             //replacement part (always true),
29             product2.Replacement_Part__c = (Boolean)
                mapJson.get('replacement');
30             //cost
31             product2.Cost__c = (Integer)
                mapJson.get('cost');
32             //current inventory
33             product2.Current_Inventory__c = (Double)
                mapJson.get('quantity');
34             //lifespan
35             product2.Lifespan_Months__c = (Integer)
                mapJson.get('lifespan');
36             //maintenance cycle
37             product2.Maintenance_Cycle__c = (Integer)
                mapJson.get('maintenanceperiod');
38             //warehouse SKU
39             product2.Warehouse_SKU__c = (String)
                mapJson.get('sku');
40
41             product2.Name = (String)
                mapJson.get('name');
42             product2.ProductCode = (String)
                mapJson.get('_id');
43             product2List.add(product2);
44         }
45
46         if (product2List.size() > 0){
47             upsert product2List;
48             System.debug('Your equipment was synced
```

```

49         }
50     }
51 }
52
53 public static void execute (QueueableContext context){
54     System.debug('start runWarehouseEquipmentSync');
55     runWarehouseEquipmentSync();
56     System.debug('end runWarehouseEquipmentSync');
57 }
58
59 }

```

Schedule synchronization.cls

```

1 global with sharing class WarehouseSyncSchedule implements
  Schedulable{
2     global void execute(SchedulableContext ctx){
3         System.enqueueJob(new WarehouseCalloutService());
4     }
5 }

```

5) Test automation logic

MaintenanceRequest.cls

```

1 trigger MaintenanceRequest on Case (before update, after update)
  {
2     if(Trigger.isUpdate && Trigger.isAfter){
3         MaintenanceRequestHelper.updateWorkOrders(Trigger.New,
4         Trigger.OldMap);
5     }
6 }

```

MaintenanceRequestHelper.cls

```

1 public with sharing class MaintenanceRequestHelper {
2     public static void updateWorkOrders(List<Case> updWorkOrders,
3     Map<Id,Case> nonUpdCaseMap) {

```



```

3         Set<Id> validIds = new Set<Id>();
4         For (Case c : updWorkOrders){
5             if (nonUpdCaseMap.get(c.Id).Status != 'Closed' &&
c.Status == 'Closed'){
6                 if (c.Type == 'Repair' || c.Type == 'Routine
7
                        validIds.add(c.Id);
8
                }
9
        }
10    }
11
12    //When an existing maintenance request of type Repair or
Routine Maintenance is closed,
13    //create a new maintenance request for a future routine
checkup.
14    if (!validIds.isEmpty()){
15        Map<Id,Case> closedCases = new Map<Id,Case>([SELECT
Id, Vehicle__c, Equipment__c, Equipment__r.Maintenance_Cycle__c,
16
                                                (SELECT
Id,Equipment__c,Quantity__c FROM Equipment_Maintenance_Items__r)
17
                                                FROM
Case WHERE Id IN :validIds]);
18        Map<Id,Decimal> maintenanceCycles = new
Map<ID,Decimal>();
19
20        //calculate the maintenance request due dates by
using the maintenance cycle defined on the related equipment
records.
21        AggregateResult[] results = [SELECT
Maintenance_Request__c,
22
MIN(Equipment__r.Maintenance_Cycle__c)cycle
23
                                                FROM
Equipment_Maintenance_Item__c
24
                                                WHERE
Maintenance_Request__c IN :ValidIds GROUP BY
Maintenance_Request__c];
25
26        for (AggregateResult ar : results){
27            maintenanceCycles.put((Id)

```

```

    ar.get('Maintenance_Request__c'), (Decimal) ar.get('cycle'));
28         }
29
30         List<Case> newCases = new List<Case>();
31         for(Case cc : closedCases.values()){
32             Case nc = new Case (
33                 ParentId = cc.Id,
34                 Status = 'New',
35                 Subject = 'Routine Maintenance',
36                 Type = 'Routine Maintenance',
37                 Vehicle__c = cc.Vehicle__c,
38                 Equipment__c =cc.Equipment__c,
39                 Origin = 'Web',
40                 Date_Reported__c = Date.Today()
41             );
42
43             //If multiple pieces of equipment are used in the
maintenance request,
44             //define the due date by applying the shortest
maintenance cycle to today's date.
45             //If (maintenanceCycles.containsKey(cc.Id)){
46                 nc.Date_Due__c =
Date.today().addDays((Integer) maintenanceCycles.get(cc.Id));
47             //} else {
48                 //      nc.Date_Due__c =
Date.today().addDays((Integer)
cc.Equipment__r.maintenance_Cycle__c);
49             //}
50
51             newCases.add(nc);
52         }
53
54         insert newCases;
55
56         List<Equipment_Maintenance_Item__c> clonedList = new
List<Equipment_Maintenance_Item__c>();
57         for (Case nc : newCases){
58             for (Equipment_Maintenance_Item__c clonedListItem
: closedCases.get(nc.ParentId).Equipment_Maintenance_Items__r){
59                 Equipment_Maintenance_Item__c item =
clonedListItem.clone();

```

```

60             item.Maintenance_Request__c = nc.Id;
61             clonedList.add(item);
62         }
63     }
64     insert clonedList;
65 }
66 }
67 }

```

MaintenanceRequestHelperTest

```

1  @isTest
2  public with sharing class MaintenanceRequestHelperTest {
3
4      // createVehicle
5      private static Vehicle__c createVehicle(){
6          Vehicle__c vehicle = new Vehicle__C(name = 'Testing
7
8          return vehicle;
9      }
10
11     // createEquipment
12     private static Product2 createEquipment(){
13         product2 equipment = new product2(name = 'Testing
14
15         lifespan_months__c =
16         10,
17         maintenance_cycle__c =
18         10,
19         replacement_part__c =
20         true);
21     return equipment;
22 }
23
24 // createMaintenanceRequest
25 private static Case createMaintenanceRequest(id vehicleId, id
equipmentId){
26     case cse = new case(Type='Repair',
27                         Status='New',

```

```

23         Origin='Web',
24         Subject='Testing subject',
25         Equipment__c=equipmentId,
26         Vehicle__c=vehicleId);
27     return cse;
28 }
29
30 // createEquipmentMaintenanceItem
31 private static Equipment_Maintenance_Item__c
createEquipmentMaintenanceItem(id equipmentId,id requestId){
32     Equipment_Maintenance_Item__c equipmentMaintenanceItem =
new Equipment_Maintenance_Item__c(
33         Equipment__c = equipmentId,
34         Maintenance_Request__c = requestId);
35     return equipmentMaintenanceItem;
36 }
37
38 @isTest
39 private static void testPositive(){
40     Vehicle__c vehicle = createVehicle();
41     insert vehicle;
42     id vehicleId = vehicle.Id;
43
44     Product2 equipment = createEquipment();
45     insert equipment;
46     id equipmentId = equipment.Id;
47
48     case createdCase =
createMaintenanceRequest(vehicleId,equipmentId);
49     insert createdCase;
50
51     Equipment_Maintenance_Item__c equipmentMaintenanceItem =
createEquipmentMaintenanceItem(equipmentId,createdCase.id);
52     insert equipmentMaintenanceItem;
53
54     test.startTest();
55     createdCase.status = 'Closed';
56     update createdCase;
57     test.stopTest();
58

```

```

59         Case newCase = [Select id,
60                             subject,
61                             type,
62                             Equipment__c,
63                             Date_Reported__c,
64                             Vehicle__c,
65                             Date_Due__c
66                             from case
67                             where status = 'New'];
68
69         Equipment_Maintenance_Item__c workPart = [select id
70                                                     from
71 Equipment_Maintenance_Item__c
72                                                     where
73 Maintenance_Request__c =:newCase.Id];
74
75         list<case> allCase = [select id from case];
76         system.assert(allCase.size() == 2);
77
78         system.assert(newCase != null);
79         system.assert(newCase.Subject != null);
80         system.assertEquals(newCase.Type, 'Routine Maintenance');
81         SYSTEM.assertEquals(newCase.Equipment__c, equipmentId);
82         SYSTEM.assertEquals(newCase.Vehicle__c, vehicleId);
83         SYSTEM.assertEquals(newCase.Date_Reported__c,
84 system.today());
85     }
86
87     @isTest
88     private static void testNegative(){
89         Vehicle__C vehicle = createVehicle();
90         insert vehicle;
91         id vehicleId = vehicle.Id;
92
93         product2 equipment = createEquipment();
94         insert equipment;
95         id equipmentId = equipment.Id;
96
97         case createdCase =
98 createMaintenanceRequest(vehicleId,equipmentId);
99         insert createdCase;

```

```

95
96     Equipment_Maintenance_Item__c workP =
    createEquipmentMaintenanceItem(equipmentId, createdCase.Id);
97     insert workP;
98
99     test.startTest();
100     createdCase.Status = 'Working';
101     update createdCase;
102     test.stopTest();
103
104     list<case> allCase = [select id from case];
105
106     Equipment_Maintenance_Item__c equipmentMaintenanceItem =
    [select id
107                                     from
    Equipment_Maintenance_Item__c
108                                     where
    Maintenance_Request__c = :createdCase.Id];
109
110     system.assert(equipmentMaintenanceItem != null);
111     system.assert(allCase.size() == 1);
112 }
113
114 @isTest
115 private static void testBulk(){
116     list<Vehicle__C> vehicleList = new list<Vehicle__C>();
117     list<Product2> equipmentList = new list<Product2>();
118     list<Equipment_Maintenance_Item__c>
    equipmentMaintenanceItemList = new
    list<Equipment_Maintenance_Item__c>();
119     list<case> caseList = new list<case>();
120     list<id> oldCaseIds = new list<id>();
121
122     for(integer i = 0; i < 300; i++){
123         vehicleList.add(createVehicle());
124         equipmentList.add(createEquipment());
125     }
126     insert vehicleList;
127     insert equipmentList;
128

```

```

129         for(integer i = 0; i < 300; i++){
130             caseList.add(createMaintenanceRequest(vehicleList.get(i).id,
131                 equipmentList.get(i).id));
132             insert caseList;
133
134             for(integer i = 0; i < 300; i++){
135                 equipmentMaintenanceItemList.add(createEquipmentMaintenanceItem(e
136
137                     }
138                     insert equipmentMaintenanceItemList;
139
140                     test.startTest();
141                     for(case cs : caseList){
142                         cs.Status = 'Closed';
143                         oldCaseIds.add(cs.Id);
144                     }
145                     update caseList;
146                     test.stopTest();
147
148                     list<case> newCase = [select id
149                                             from case
150                                             where status = 'New'];
151
152
153                     list<Equipment_Maintenance_Item__c> workParts = [select
154                         id
155                         from
156                         Equipment_Maintenance_Item__c
157                         where
158                         Maintenance_Request__c in: oldCaseIds];
159
160                     system.assert(newCase.size() == 300);
161
162                     list<case> allCase = [select id from case];
163                     system.assert(allCase.size() == 600);
164             }

```

6) TEST callout Logic

WarehouseCalloutService.cls

```

1  public with sharing class WarehouseCalloutService implements
    Queueable {
2      private static final String WAREHOUSE_URL = 'https://th-
3
4      //Write a class that makes a REST callout to an external
    warehouse system to get a list of equipment that needs to be
    updated.
5      //The callout's JSON response returns the equipment records
    that you upsert in Salesforce.
6
7      @future(callout=true)
8      public static void runWarehouseEquipmentSync(){
9          System.debug('go into runWarehouseEquipmentSync');
10         Http http = new Http();
11         HttpRequest request = new HttpRequest();
12
13         request.setEndpoint(WAREHOUSE_URL);
14         request.setMethod('GET');
15         HttpResponse response = http.send(request);
16
17         List<Product2> product2List = new List<Product2>();
18         System.debug(response.getStatusCode());
19         if (response.getStatusCode() == 200){
20             List<Object> jsonResponse =
    (List<Object>)JSON.deserializeUntyped(response.getBody());
21             System.debug(response.getBody());
22
23             //class maps the following fields:
24             //warehouse SKU will be external ID for identifying
    which equipment records to update within Salesforce
25             for (Object jR : jsonResponse){
26                 Map<String,Object> mapJson =
    (Map<String,Object>)jR;

```



```

27         Product2 product2 = new Product2();
28         //replacement part (always true),
29         product2.Replacement_Part__c = (Boolean)
mapJson.get('replacement');
30         //cost
31         product2.Cost__c = (Integer) mapJson.get('cost');
32         //current inventory
33         product2.Current_Inventory__c = (Double)
mapJson.get('quantity');
34         //lifespan
35         product2.Lifespan_Months__c = (Integer)
mapJson.get('lifespan');
36         //maintenance cycle
37         product2.Maintenance_Cycle__c = (Integer)
mapJson.get('maintenanceperiod');
38         //warehouse SKU
39         product2.Warehouse_SKU__c = (String)
mapJson.get('sku');
40
41         product2.Name = (String) mapJson.get('name');
42         product2.ProductCode = (String)
mapJson.get('_id');
43         product2List.add(product2);
44     }
45
46     if (product2List.size() > 0){
47         upsert product2List;
48         System.debug('Your equipment was synced with the
49     }
50 }
51 }
52
53 public static void execute (QueueableContext context){
54     System.debug('start runWarehouseEquipmentSync');
55     runWarehouseEquipmentSync();
56     System.debug('end runWarehouseEquipmentSync');
57 }
58
59 }

```

WarehouseCalloutServiceMock.cls

```
1 @isTest
2 global class WarehouseCalloutServiceMock implements
  HttpCalloutMock {
3     // implement http mock callout
4     global static HttpResponse respond(HttpRequest request) {
5
6         HttpResponse response = new HttpResponse();
7         response.setHeader('Content-Type', 'application/json');
8
9         response.setBody('{"_id":"55d66226726b611100aaf741","replacement
10
11         response.setStatusCode(200);
12     }
13 }
```

WarehouseCalloutServiceTest.cls

```
1 @isTest
2 global class WarehouseCalloutServiceMock implements
  HttpCalloutMock {
3     // implement http mock callout
4     global static HttpResponse respond(HttpRequest request) {
5
6         HttpResponse response = new HttpResponse();
7         response.setHeader('Content-Type', 'application/json');
8
9         response.setBody('{"_id":"55d66226726b611100aaf741","replacement
```

```

9         response.StatusCode(200);
10
11         return response;
12     }
13 }

```

7)

WarehouseSyncSchedule

```

1  global with sharing class WarehouseSyncSchedule implements
   Schedulable {
2      // implement scheduled code here
3      global void execute (SchedulableContext ctx){
4          System.enqueueJob(new WarehouseCalloutService());
5      }
6  }

```

WarehouseCalloutServiceMock.cls

```

1  @isTest
2  global class WarehouseCalloutServiceMock implements
   HttpCalloutMock {
3      // implement http mock callout
4      global static HttpResponse respond(HttpRequest request) {
5
6          HttpResponse response = new HttpResponse();
7          response.setHeader('Content-Type', 'application/json');
8
9          response.setBody('{"_id":"55d66226726b611100aaf741","replacement

```

```
9         response.StatusCode(200);
10
11         return response;
12     }
13 }
```

WarehouseSyncScheduleTest.cls

```
1  @isTest
2  public with sharing class WarehouseSyncScheduleTest {
3      // implement scheduled code here
4      //
5      @isTest static void test() {
6          String scheduleTime = '00 00 00 * * ? *';
7          Test.startTest();
8          Test.setMock(HttpCalloutMock.class, new
WarehouseCalloutServiceMock());
9          String jobId = System.schedule('Warehouse Time to
());
10         CronTrigger c = [SELECT State FROM CronTrigger WHERE Id
=: jobId];
11         System.assertEquals('WAITING', String.valueOf(c.State),
'JobId does not match');
12
13         Test.stopTest();
14     }
15 }
```

Process Automation Specialist

Automate Leads

1) Install package ID 04t46000001Zch4

2) lead-validation rule -new-name- formula=OR(

NOT(CONTAINS("AL:AK:AZ:AR:CA:CO:CT:DE:DC:FL:GA:HI:ID:IL:IN:IA:KS:KY:LA:ME:MD:MA:MI:MN:MS:MO:MT:NE:NV:NH:NJ:NM:NY:NC:ND:OH:OK:OR:PA:RI:SC:SD:TN:TX:UT:VT:VA:WA:WV:WI:WY", State)),

LEN(State) <> 2,

NOT(OR(Country ="US",Country ="USA",Country ="United States", ISBLANK(Country)))

)

3) queue -new-label - RainbowSales-select -object lead and add it-save

4) queue -new-label -Assembly System Sales -add lead object and -save

5) home -search box-lead assignment rule-new-rule name- RainbowSale-active-save
edit-sort order=1-criteria -lead source -equals-web

6) home -search box-lead assignment rule-new-rule name- Assembly System Sales-
active-save

edit-sort order=1-criteria -lead source -NOT equals-web

Automate Accounts

1) create four rollup summary in account object

Field- Label-number of deals

summary type-count

summarized object-opportunity

filter -none

Field- Label-number of won deals

summary type-count
summarized object-opportunity
filter -satge equals closed won

Feild- Lable-last won deal date
summary type-max
field to aggregate ;opportunity=close date
summarized object-opportunity
filter -satge equals closed won

Feild- Lable-amount of won deals
summary type-sum
field to aggregate ;opportunity=amount
summarized object-opportunity
filter -satge equals closed won

2)2 formula feild in account object

lable ;deal win percent
return type; percent
decimal place ; 2
formula; (Number_of_won_deals__c/Number_of_deals__c)

lable ;call for service
return type; text

formula;

IF(DATE(YEAR(Last_won_deal_date__c) + 2 , MONTH(Last_won_deal_date__c) , DAY(Last_won_dea

4) validation rule
rule name =us address
formula; OR(AND(LEN(BillingState) > 2,
NOT(CONTAINS("AL:AK:AZ:AR:CA:CO:CT:DE:DC:FL:GA:HI:ID:IL:IN:IA:KS:KY:LA:ME:MD:M
A:MI:MN:MS:MO:MT:NE:NV:NH:NJ:NM:NY:NC:ND:OH:OK:OR:PA:RI:SC:SD:TN:TX:UT:VT:
VA:WA:WV:WI:WY", BillingState))

```

),AND(LEN(ShippingState) > 2,
NOT(CONTAINS("AL:AK:AZ:AR:CA:CO:CT:DE:DC:FL:GA:HI:ID:IL:IN:IA:KS:KY:LA:ME:MD:M
A:MI:MN:MS:MO:MT:NE:NV:NH:NJ:NM:NY:NC:ND:OH:OK:OR:PA:RI:SC:SD:TN:TX:UT:VT:
VA:WA:WV:WI:WY", ShippingState))
),NOT(OR(BillingCountry = "US",BillingCountry = "USA",BillingCountry = "United States",
ISBLANK(BillingCountry))),
NOT(OR(ShippingCountry = "US",ShippingCountry = "USA",ShippingCountry = "United
States", ISBLANK(ShippingCountry))))

```

rule name= name

formula = ISCHANGED(Name) && (OR(ISPICKVAL(Type ,Customer - Direct')
,ISPICKVAL(Type ,Customer - Channel')))

Create Robot Setup Object

- 1) create robot setup object
with auto number
- 2) robot steup object craete a master detail relationship with opportaunity.
- 3)create 3 field in robot setup object

field name- date =datatype=date

field name -notes=datatype=text area

field name=day of week -data type- formula =

```

CASE(weekday (Date__c),
1,"Sunday",
2,"Monday",
3,"Tuesday",
4,"Wednesday",
5,"Thursday",
6,"Friday",
7,"Saturday",
Text(weekday (Date__c))
)

```

Create Sales Process and Validate Opportunities

1) opportunity object - record type - new -create sales process-

The screenshot shows the 'Opportunity Stages' configuration interface in Salesforce. At the top, it says 'Sales Process: RB Robotics Sales Process'. Below this, there's a table with columns 'Namespace Prefix' and 'Description'. The main area is divided into two panels: 'Available Values' and 'Selected Values'. The 'Available Values' panel lists several stages: 'Prospecting (Open, 10%, Pipeline)', 'Qualification (Open, 10%, Pipeline)', 'Proposal/Price Quote (Open, 75%, Pipeline)', 'Negotiation/Review (Open, 90%, Pipeline)', 'Closed Won (Closed/Won, 100%, Closed)', 'Closed Lost (Closed/Lost, 0%, Omitted)', and 'Awaiting Approval (Open, 100%, Pipeline)'. The 'Selected Values' panel lists: 'Needs Analysis (Open, 20%, Pipeline)', 'Value Proposition (Open, 50%, Pipeline)', 'Id. Decision Makers (Open, 60%, Pipeline)', and 'Perception Analysis (Open, 70%, Pipeline)'. Between the panels are 'Add' and 'Remove' buttons. At the bottom, there are 'Save' and 'Cancel' buttons.

2) create new field in opportunity -label name = approverd -data type -checkbox-save

3)create validation rule in opportunity object- rule name=Opportunity_Validation_Rule_1=

formula= IF((Amount > 100000 && Approved__c <> True && ISPICKVAL(StageName,'Closed Won')),True,False)

Automate Opportunities

1) create user name Nushi Davoud

The screenshot shows the 'Users' setup page in Salesforce. The user being edited is 'Nushi Davoud'. The page has a 'User Edit' header with 'Save', 'Save & New', and 'Cancel' buttons. Below this is the 'General Information' section, which is divided into two columns. The left column contains fields for First Name, Last Name, Alias, Email, Username, Nickname, Title, Company, Department, and Division. The right column contains fields for Role, User License, Profile, Active, Marketing User, Offline User, Knowledge User, Flow User, Service Cloud User, Site.com Contributor User, Site.com Publisher User, and WDC User. The 'Active' checkbox is checked. The 'Role' dropdown is set to '<None Specified>'. The 'User License' dropdown is set to 'Salesforce'. The 'Profile' dropdown is set to 'Contract Manager'. The 'Email' field is highlighted with a red border. The 'Nickname' field has an information icon. The 'Title' field is empty. The 'Company', 'Department', and 'Division' fields are empty. The 'Marketing User', 'Offline User', 'Knowledge User', 'Flow User', 'Service Cloud User', 'Site.com Contributor User', 'Site.com Publisher User', and 'WDC User' checkboxes are all unchecked. A red bar at the top of the right column indicates 'Required Information'.

| General Information | |
|---------------------------|-------------------------------------|
| First Name | Nushi |
| Last Name | Davoud |
| Alias | ndavo |
| Email | ghuwu@ah.com |
| Username | nushi@ata.com |
| Nickname | nush |
| Title | |
| Company | |
| Department | |
| Division | |
| Role | <None Specified> |
| User License | Salesforce |
| Profile | Contract Manager |
| Active | <input checked="" type="checkbox"/> |
| Marketing User | <input type="checkbox"/> |
| Offline User | <input type="checkbox"/> |
| Knowledge User | <input type="checkbox"/> |
| Flow User | <input type="checkbox"/> |
| Service Cloud User | <input type="checkbox"/> |
| Site.com Contributor User | <input type="checkbox"/> |
| Site.com Publisher User | <input type="checkbox"/> |
| WDC User | <input type="checkbox"/> |

2) create 3 email alert with name

finance :account creation
sales ; opportunity needs approval
sales; opportunity approval status

3) create approval process
opportunity object

Process Definition Detail

Edit ▼ Clone Deactivate

| | | | |
|------------------------------------|--|--|----------------------------------|
| Process Name | prospect | Active | ✓ |
| Unique Name | prospect | Next Automated Approver Determined By | Manager of Record Submitter |
| Description | | | |
| Entry Criteria | {(Opportunity: Amount GREATER THAN 100000) AND (Opportunity: Stage EQUALS Negotiation/Review)} | | |
| Record Editability | Administrator ONLY | Allow Submitters to Recall Approval Requests | <input type="checkbox"/> |
| Approval Assignment Email Template | Opportunity Needs Approval | | |
| Initial Submitters | User: Nushi Davoud, Opportunity Owner | | |
| Created By | panu.meshram, 6/9/2022, 12:03 PM | Modified By | panu.meshram, 6/12/2022, 3:24 AM |

Initial Submission Actions

Add Existing Add New ▼

| Action | Type | Description |
|---|--------------|-----------------------------------|
| | Record Lock | Lock the record from being edited |
| Edit Remove | Field Update | update1 |

Final Approval Actions

Add Existing Add New ▼

| Action | Type | Description |
|---|--------------|-----------------------------------|
| Edit | Record Lock | Lock the record from being edited |
| Edit Remove | Email Alert | Opportunity Approval Status |
| Edit Remove | Field Update | stage close won |
| Edit Remove | Field Update | approval check |

Final Rejection Actions

Add Existing Add New ▼

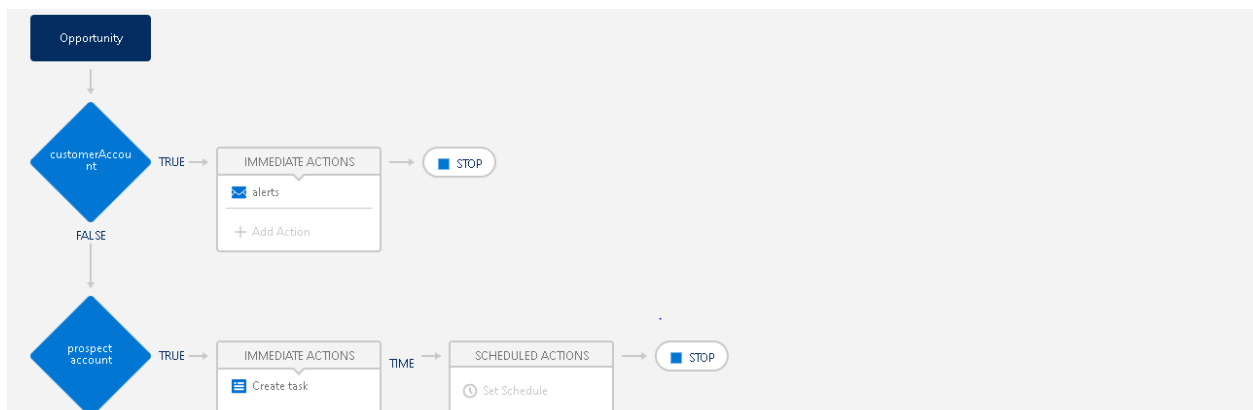
| Action | Type | Description |
|---|--------------|-------------------------------|
| Edit | Record Lock | Unlock the record for editing |
| Edit Remove | Field Update | sales step |
| Edit Remove | Email Alert | Opportunity Needs Approval |

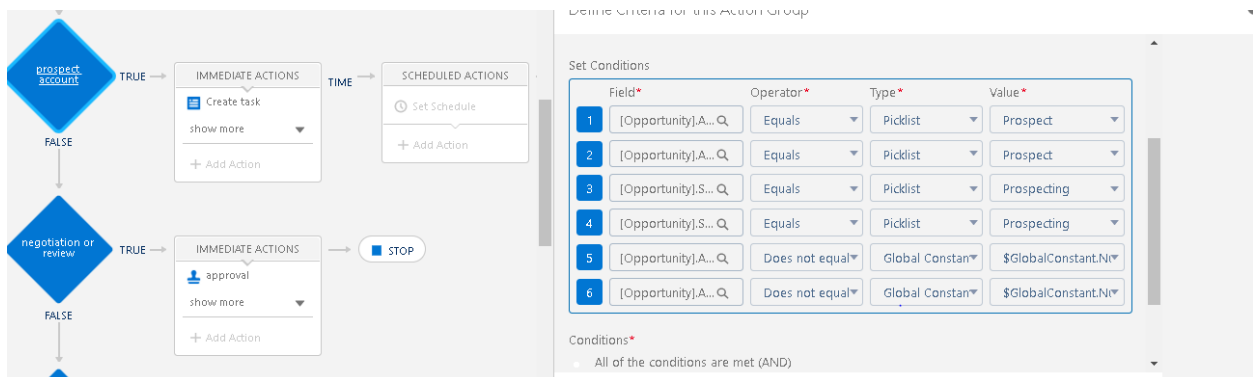
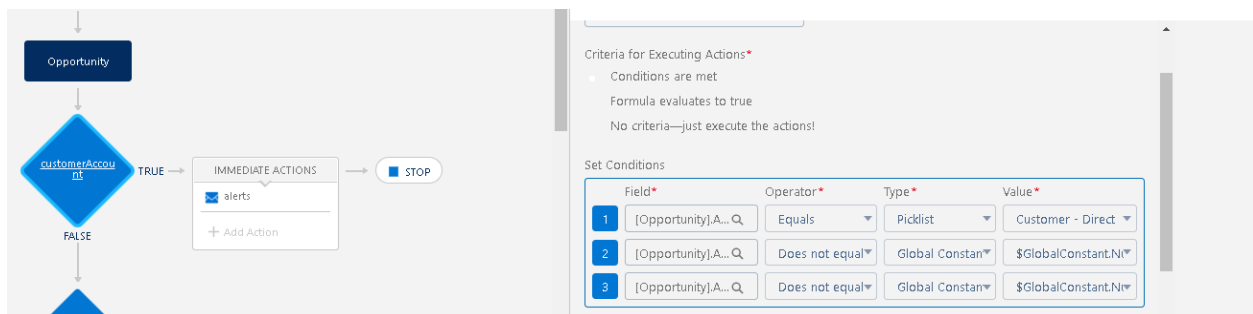
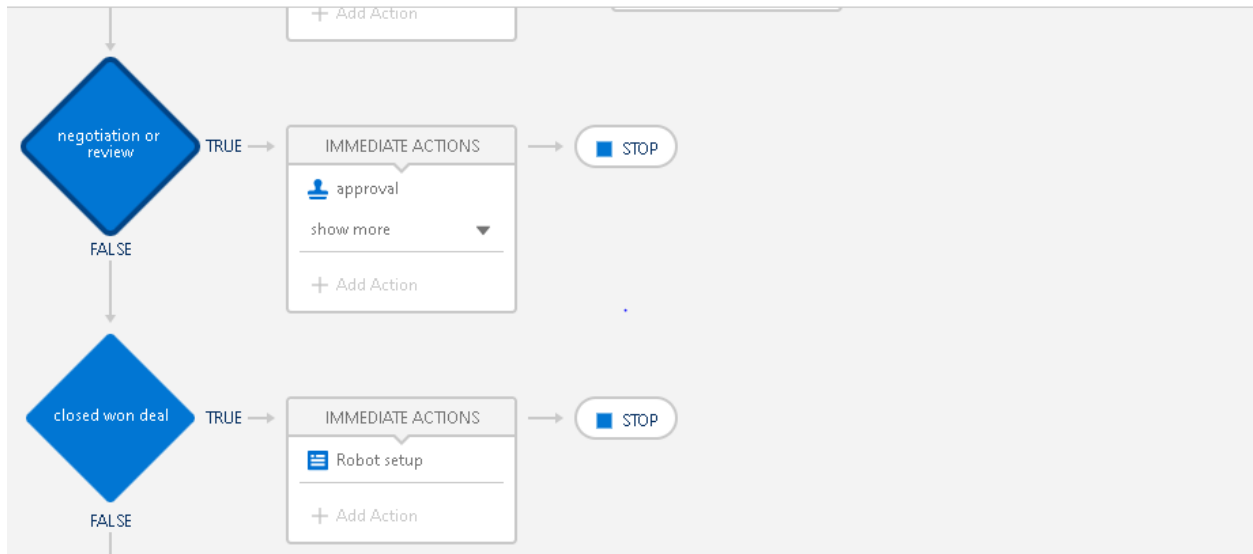
Recall Actions

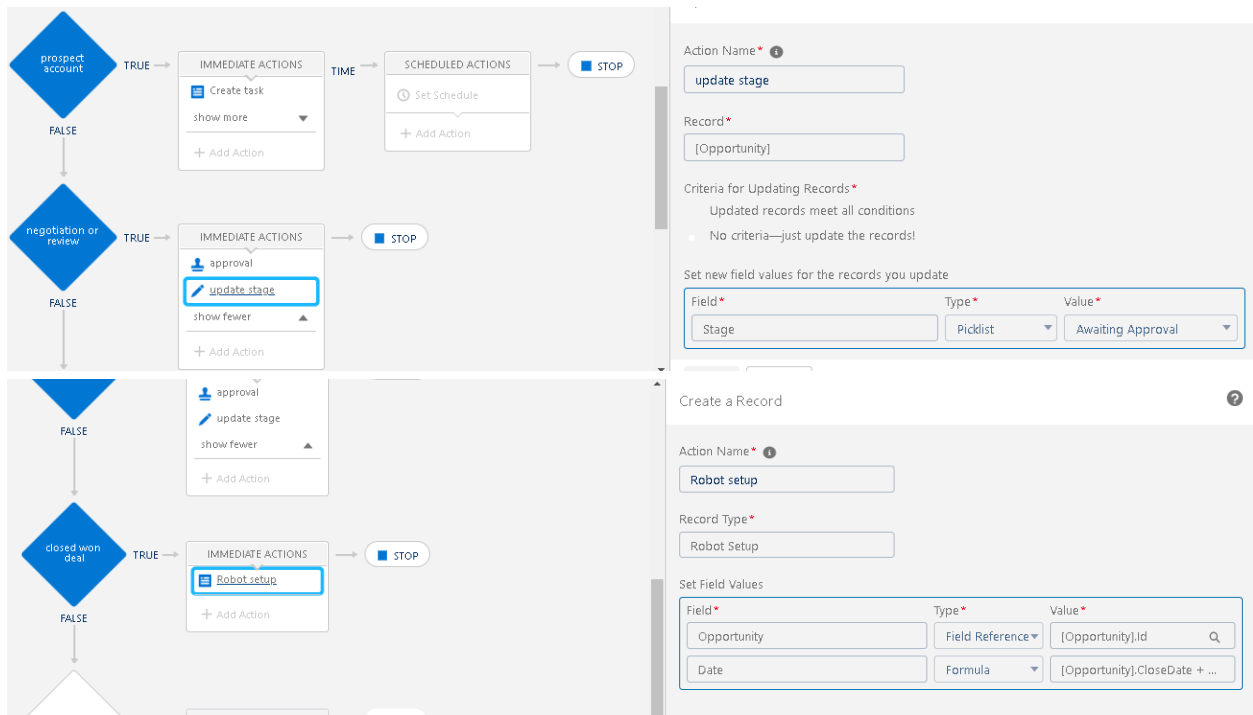
Add Existing Add New ▼

| Action | Type | Description |
|---|--------------|-------------------------------|
| | Record Lock | Unlock the record for editing |
| Edit Remove | Field Update | stage close won2 |
| Edit Remove | Field Update | approval check 2 |

4) process builder

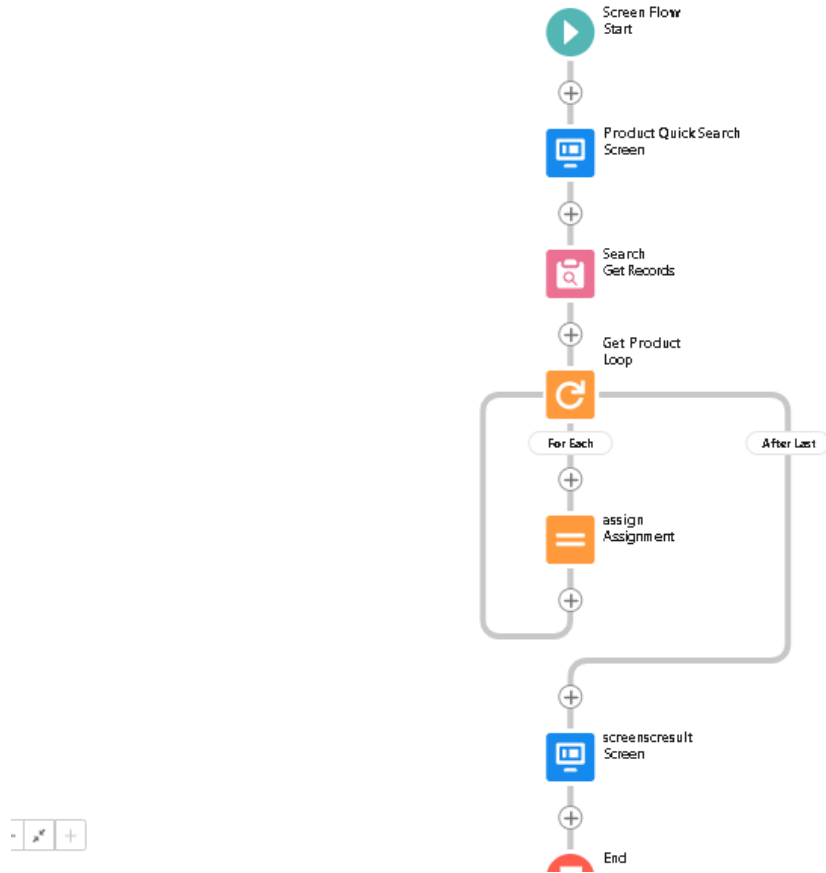






Create Flow for Opportunities

1) create flow for opportunity



Edit Screen

Components

Fields (Beta)

Search components...

▼ Input (24)

Address

Call Script

Checkbox

Checkbox Group

Currency

Date

Date & Time

Dependent Picklists

Get more on the AppExchange

Product Quick Search

Product

☐ <em style="color: rgb(51, 51, 51); background-color: rgb(255, 255, 255); font-size: 12px;">RainbowBot

☐ <em style="color: rgb(51, 51, 51); background-color: rgb(255, 255, 255); font-size: 16px; font-family: "Salesforce Sans", -apple-system, BlinkMacSystemFont, "Segoe UI", Roboto, sans-serif;">CloudyBot

☐ <em style="color: rgb(51, 51, 51); background-color: rgb(255, 255, 255); font-size: 16px; font-family: "Salesforce Sans", -apple-system, BlinkMacSystemFont, "Segoe UI", Roboto, sans-serif;">Assembly System

Pause

Previous

Finish

Screen Properties

Product Quick Search

(Product_Quick_Search)

> Configure Header

> Configure Footer

Cancel

Done


h - VI

✕

De

Edit Get Records

Find Salesforce records and store their field values in flow variables.

Search (Search) 

Get Records of This Object

*Object

Product

Filter Product Records

Condition Requirements

All Conditions Are Met (AND) ▼

Field


Name

Operator

Contains ▼

Value

Aa Product ✕



+ Add Condition

Sort Product Records

Sort Order

Cancel

Done

Edit Get Records

- ☐ Only the first record
☒ All records

How to Store Record Data

- ☐ Automatically store all fields
☐ Choose fields and let Salesforce do the rest
☒ Choose fields and assign variables (advanced)

To use the returned **Product** records in the flow, store their fields in variables.

Select Variable to Store Product Records

*Record Collection

 Filterproducts 

Select Product Fields to Store in Variable

Field

ID

Field

Name



 Add Field

☐ When no records are returned, set specified variables to null.

Cancel


Done

Auto-Layout Version 1: Active—Last modified 2 days ago Run Debu

✕

Edit Loop

Start a loop path for iterating over items in a collection variable. For each iteration, the flow temporarily stores the item in the loop variable.

Get Product (Get_Product) 

Select Collection Variable

*Collection Variable


{!Filterproducts}

Specify Direction for Iterating Over Collection

*Direction

☒ First item to last item

☐ Last item to first item

 To use the current item in other elements in the loop, use the API name of the Loop element. Example: if your flow iterates over accounts with a Loop element named "My_Account_Loop" you can reference the current item from that loop element. Just start typing "My_Account_Loop" and select "Current Item from Loop My_Account_Loop".


Cancel Done

assign
Assignment

Start

✕

Edit Assignment

assign (assign) 

Set Variable Values

Each variable is modified by the operator and value combination.



Variable

Operator

Value

A loopRecords x

Equals

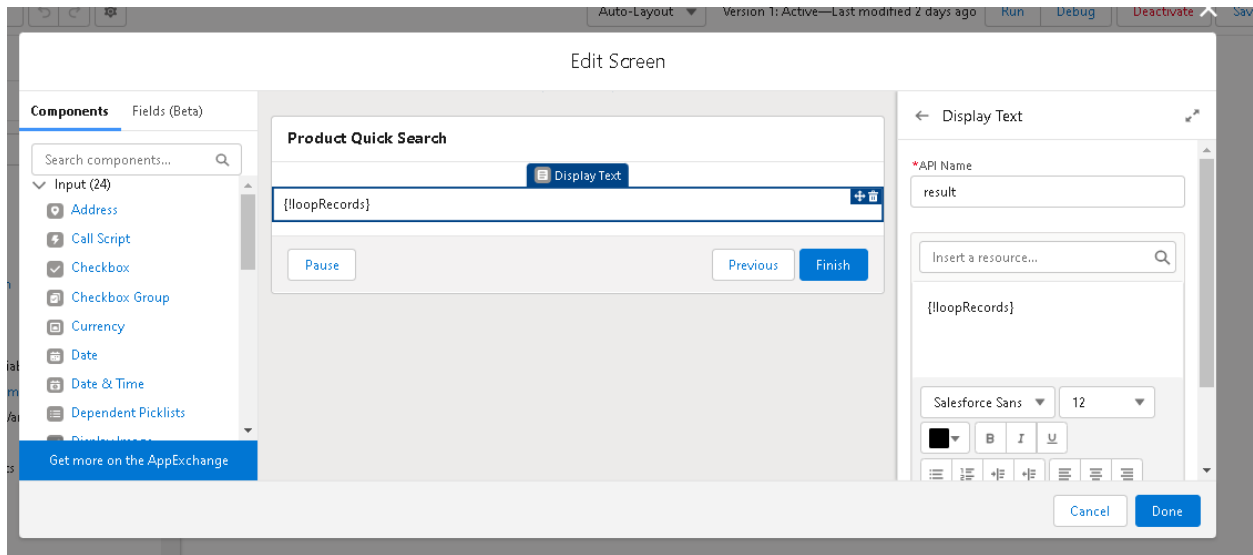
Enter value or search resources...  

+ Add Assignment

Cancel Done

For Each

After Last

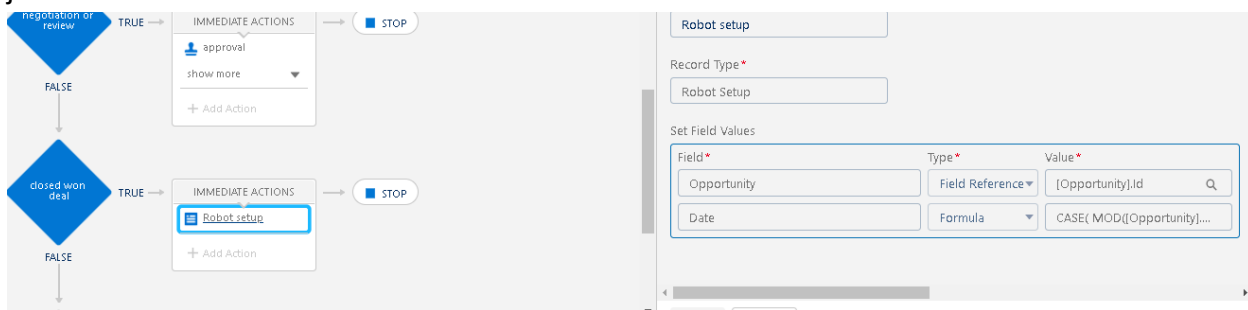


active it save

Automate Setups

1) just follw the step which Automate Opportunities where we create process builder

just add formula in



closed won deal - action -create record name =Robot setup

change date criteria =date-formula = CASE(MOD([Opportunity].CloseDate + 180 - DATE(1900, 1, 7), 7), 0, [Opportunity].CloseDate + 181, 6, [Opportunity].CloseDate + 182, [Opportunity].CloseDate + 180)