

# **1. INTRODUCTION**

## **1.1 Overview**

Nowadays, a lot of money is being wasted in the car insurance business due to leakage claims. Claims leakage /Underwriting leakage is characterized as the discrepancy between the actual payment of claims made and the sum that should have been paid if all of the industry's leading practices were applied. Visual examination and testing have been used to may these results. However, they impose delays in the processing of claims.

The aim of this project is to build a VGG16 model that can detect the area of damage on a car. The rationale for such a model is that it can be used by insurance companies for faster processing of claims if users can upload pics and the model can assess damage( be it dent scratch from and estimates the cost of damage. This model can also be used by lenders if they are underwriting a car loan especially for a used car.

## **1.2 Background**

Currently, after a vehicle has been damaged in a road accident or otherwise, the vehicle must be taken by the owner or a tow company to an auto repair shop for inspection. Inspection of the vehicle by a mechanic at the auto repair shop is required in order to assess which parts of the vehicle need to be repaired or replaced. An estimate is then generated based on the inspection. In some cases, when an insurance claim is filed, the estimate is forwarded to an insurance company to approve the repairs before the repairs are made to the vehicle.

From end-to-end, the process of vehicle inspection, estimate generation, claim approval, and vehicle repair can be long and complex, involving several parties including at least a customer, an auto repair shop, and a claim adjustor. Accordingly, there is a need in the art for an improved system that overcomes some of the drawbacks and limitations of conventional approaches

## **1.3Summary**

One embodiment of the disclosure includes a method for automatically estimating a repair cost for a vehicle, comprising: receiving, at a server computing device over an electronic network, one or more images of a damaged vehicle from a client computing device; performing computerized image processing on each of the one or more images to detect damage to a set of parts of the vehicle; and, calculating an estimated repair cost for the vehicle based on the detected damage based on accessing a parts database that includes repair costs. Additionally, in some embodiments, the server computing device may classify the loss as a total, medium, or small loss.

## **2. LITERATURE SURVEY**

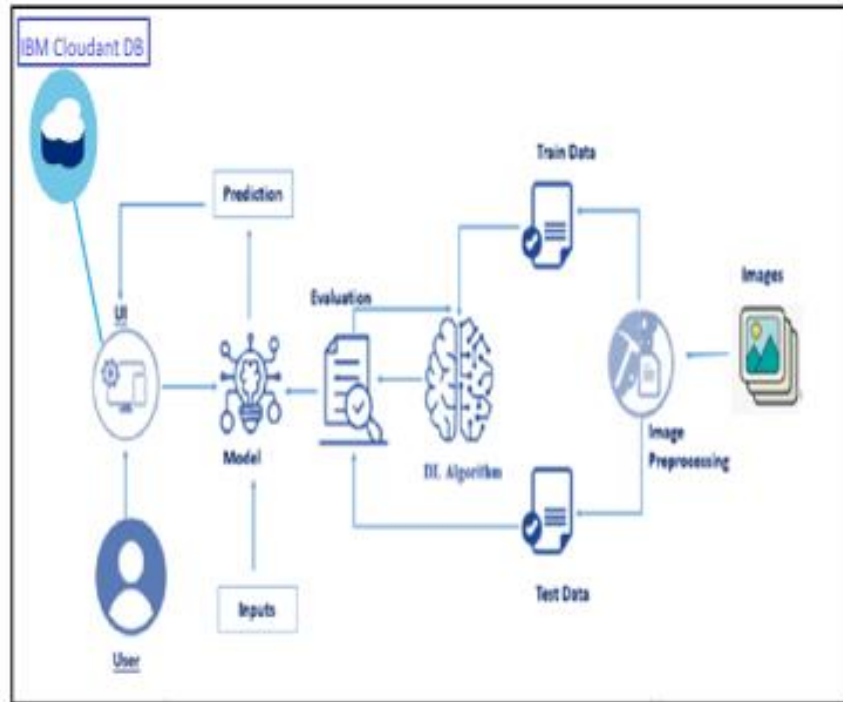
### **2.1 Existing Problem (OR) Problem Statement**

Nowadays, a lot of money is being wasted in the car insurance business due to leakage claims. Claims leakage Underwriting leakage is characterized as the discrepancy between the actual payment of claims made and the sum that should have been paid if all of the industry's leading practices were applied. Visual examination and testing have been used to may these results. However, they impose delays in the processing of claims.

### **2.2Proposed Solution**

In this project I am going to build a VGG16 model that can detect the area of damage on a car. The rationale for such a model is that it can be used by insurance companies for faster processing of claims if users can upload pics and the model can assess damage( be it dent scratch from and estimates the cost of damage. This model can also be used by lenders if they are underwriting a car loan especially for a used car.

## **1.THEORETICAL ANALYSIS**



## Prerequisites:

## Software Requirements:

### Python

Python is an interpreted, object-oriented, high-level programming language with dynamic semantics. It was created by Guido van Rossum, and first released on February 20, 1991. Its high-level built in data structures, combined with dynamic typing and dynamic binding, make it very attractive for Rapid Application Development, as well as for use as a scripting or glue language to connect existing components together. Python's simple, easy to learn syntax emphasizes readability and therefore reduces the cost of program maintenance. Python supports modules and packages, which encourages program modularity and code reuse. The Python interpreter and the extensive standard library are available in source or binary form without charge for all major platforms, and can be freely distributed.

### Anaconda Navigator

Anaconda Navigator is a free and open-source distribution of the Python and R programming languages for data science and machine learning related applications. It can be installed on Windows, Linux, and macOS. Conda is an open-source, crossplatform,

package management system. Anaconda comes with so very nice tools like JupyterLab, Jupyter Notebook, QtConsole, Spyder, Glueviz, Orange, Rstudio and Visual Studio Code. For this project, we will be using Jupyter notebook and Spyder.

## **Jupyter Notebook**

The Jupyter Notebook is an open source web application that you can use to create and share documents that contain live code, equations, visualizations, and text. Jupyter Notebook is maintained by the people at Project Jupyter. Jupyter Notebooks are a spin-off project from the IPython project, which used to have an IPython Notebook project itself. The name, Jupyter, comes from the core supported programming languages that it supports: Julia, Python, and R. Jupyter ships with the IPython kernel, which allows you to write your programs in Python, but there are currently over 100 other kernels that you can also use.

**Spyder** Spyder, the Scientific Python Development Environment, is a free integrated development environment (IDE) that is included with Anaconda. It includes editing, interactive testing, debugging, and introspection features. Initially created and developed by Pierre Raybaut in 2009, since 2012 Spyder has been maintained and continuously improved by a team of scientific Python developers and the community. Spyder is extensible with first-party and third party plugins includes support for interactive tools for data inspection and embeds Python specific code. Spyder is also pre-installed in Anaconda Navigator, which is included in Anaconda.

**Flask** Web framework used for building. It is a web application framework written in python which will be running in local browser with a user interface. In this application, whenever the user interacts with UI and selects emoji, it will suggest the best and top movies of that genre to the user

## **Hardware Requirements:**

- Operating system: window 7 and above with 64bit
- Processor Type -Intel Core i3-3220
- RAM: 4Gb and above

Hard disk: min 100GB

## **4.EXPERIMENTAL INVESTIGATIONS**

Coming to analysis or investigations VGG16 model is selected for this problems so Car Damage is identified by using this vgg16 model There are three situations to consider for a car damaged level. According to Libertymutual.com, the classification of damages are as follows

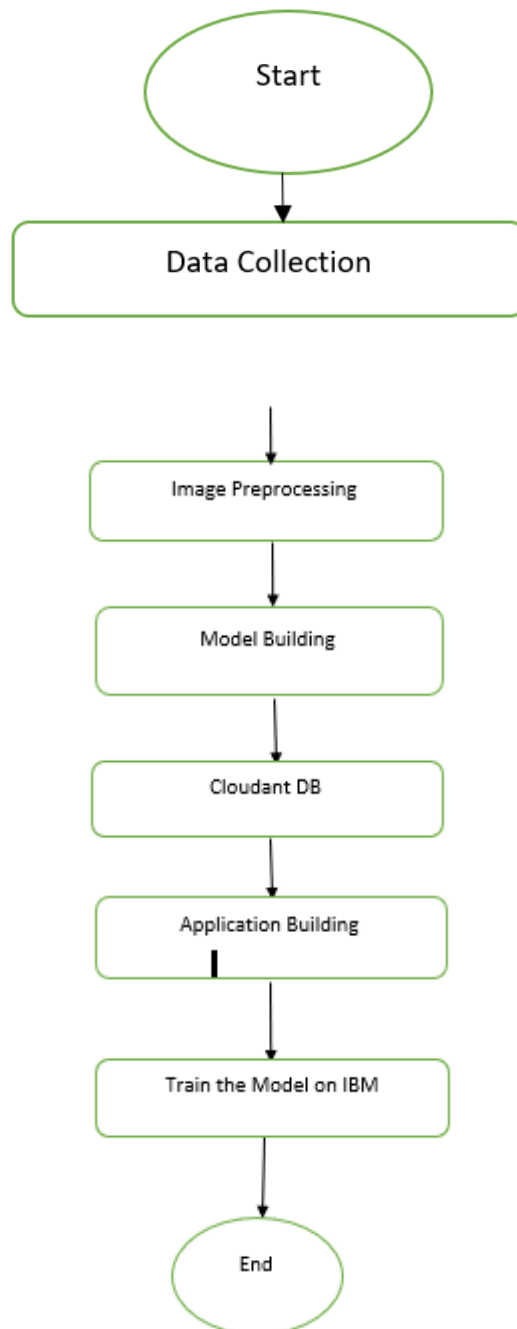
Minor Damage - scratches headlight or small dent in hood of a car.

Moderate Damage - large dents in hood, fender or door of a car.

Severe Damage - broken axes, bent or twisted frames and destroy air bags of a car. VGG16 64 feature kernel filters are used by the first and second convolutional layers. • The third and fourth of convolutional layers are 124 feature kernel filters and the output will be decreased the input size of  $224 \times 224 \times 3$  into  $56 \times 56 \times 128$ . • The convolutional layers from fifth to eighth use 256 feature maps. • 512 filters are used by the two sets of convolutional layers from ninth to sixteen. • The full connected hidden layers of seventeen and eighteen layers have 4,096 nodes with ReLU and the last one has 1,000 nodes with softmax.

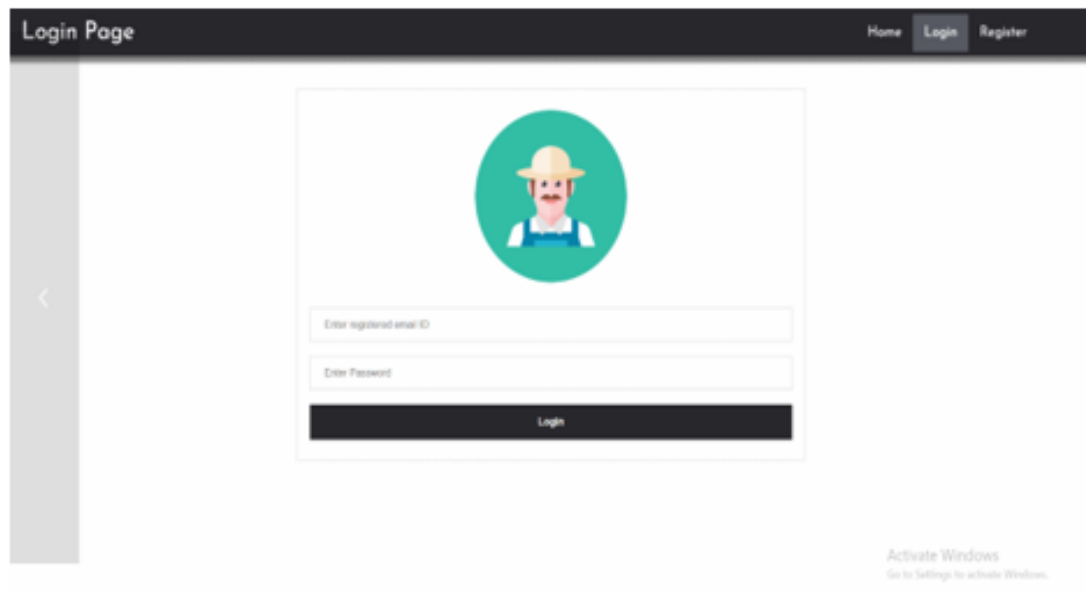
### **1. FLOWCHART**

Intelligent Vehicle Damage Assessment and Cost Estimator for Insurance Companies  
using IBM Cloud



**6.RESULT**

## Login page:-



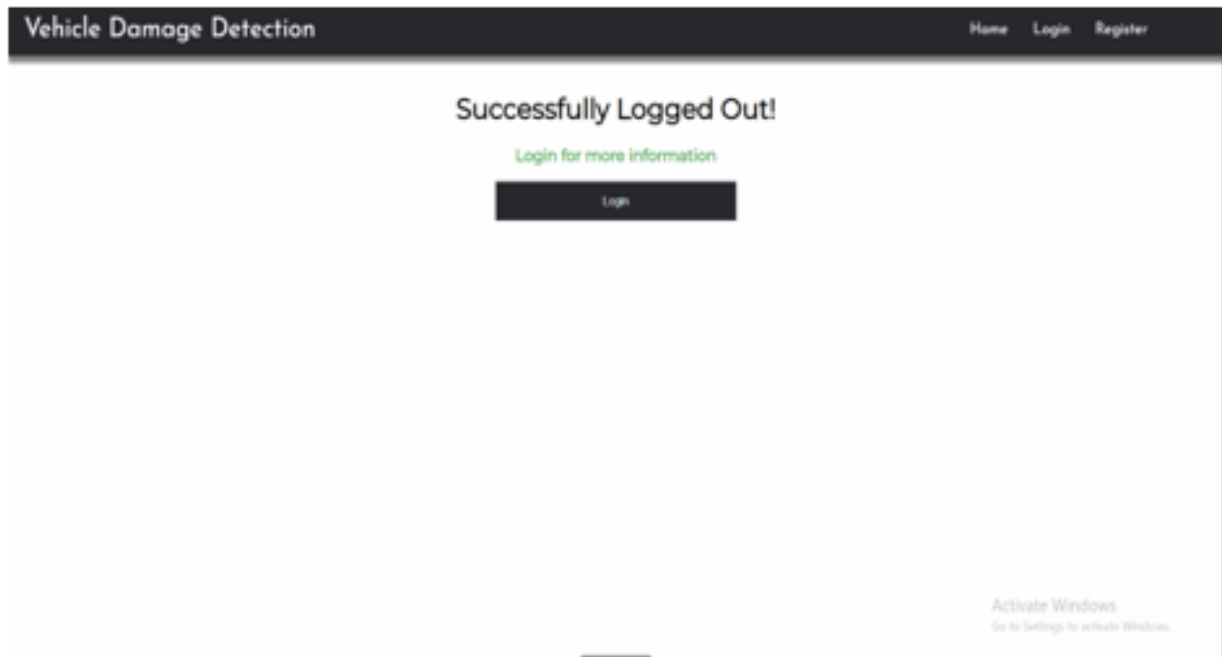
The screenshot shows a web application titled "Login Page" in the top-left corner of a dark header. On the right side of the header are three navigation links: "Home", "Login" (which is highlighted with a dark background), and "Register". On the left side of the page is a vertical grey sidebar containing a white left-pointing arrow. The main content area features a central login form. At the top of this form is a circular profile picture of a man with a mustache wearing a straw hat and blue overalls, set against a teal background. Below the image are two input fields: "Enter registered email ID" and "Enter Password". A dark grey button labeled "Login" is positioned below these fields. In the bottom right corner of the page, there is a small "Activate Windows" watermark with the text "Go to Settings to activate Windows."

## Register page:-

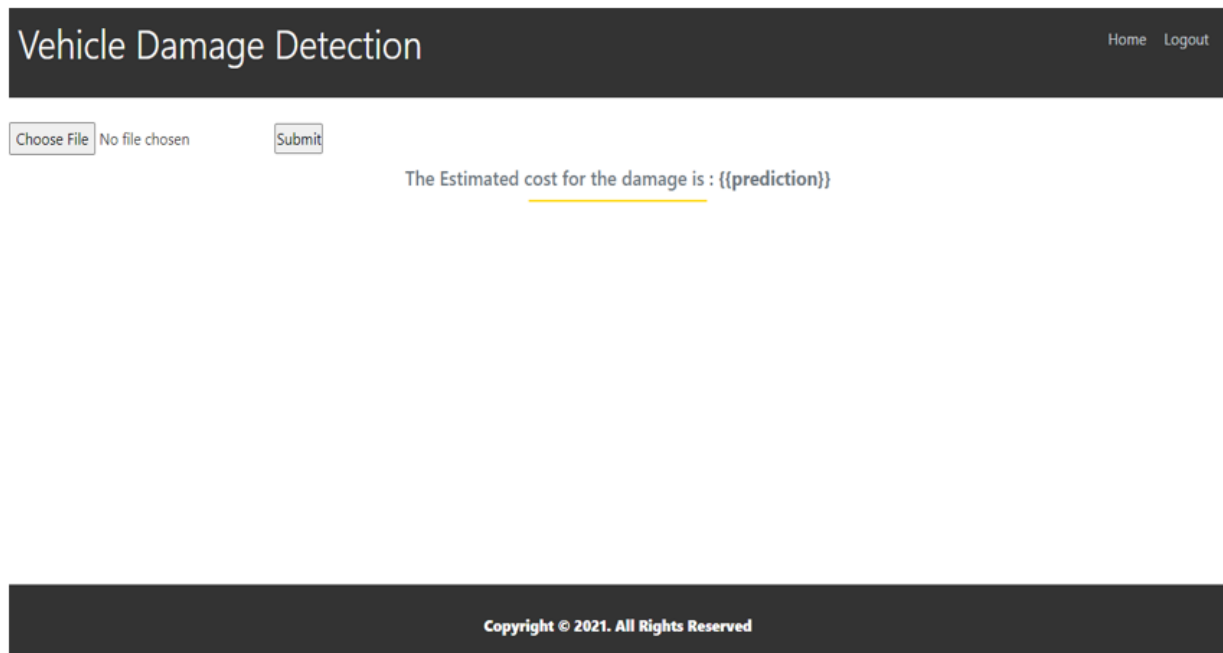


The screenshot shows a web application titled "Vehicle Damage Detection" in the top-left corner of a dark header. On the right side of the header are three navigation links: "Home", "Login", and "Register" (which is highlighted with a dark background). On the left side of the page is a vertical grey sidebar containing a white left-pointing arrow. The main content area features a central registration form. At the top of this form is a circular profile picture of a man with a mustache wearing a brown hat and blue overalls, set against a yellow-green background. Below the image are three input fields: "Enter Name", "Enter Email ID", and "Enter Password". A dark grey button labeled "Register" is positioned below these fields. At the bottom of the form, there is a link that says "Already have an account? [Login](#)". In the bottom right corner of the page, there is a small "Activate Windows" watermark with the text "Go to Settings to activate Windows."

## Logout:-



## Prediction page:



## 7.ADVANTAGES and DISADVANTAGES



**ADVANTAGES:**

- Efficient program for detecting damages on car.
- Works intelligently to estimate costs for the damages.
- Makes processing of claims faster for the insurance companies.

**DISADVANTAGES:**

- Privacy
- Low accuracy for complex data
- Process complicated and unstable result

**8.APPLICATIONS**

This application can further be developed with more idea and implementation and by using different algorithms. The accuracy cost of the model can be further improved by using VGG16 of CNN algorithm which is used to predict the damage cost of vehicle for insurance companies of leakage claims .It proposes to improve the accuracy further.

**9.CONCLUSION**

Using this project, we can detect the area of damage on car. The rationale for such a model is that it can be used by insurance companies for faster processing of claims if the users

can upload pictures and the model can assess damage. We described applicable deep learning-based algorithms for car damage assessment in the real world datasets. We created new datasets when there is no openly obtainable dataset for car damage classification. What is more, we experimented with the deep learning-based pre trained VGG16 models from random initialization.

## **10.FUTURE SCOPE**

These models followed by supervised fine tuning and transfer learning with L2 regularization technique to fit our specific task. We observed that training with a small dataset is not sufficient to get the best accuracy based on deep learning approach. In addition to this, it was not enough to use just one of the regularization technique in our system. After analyzing our models, we find out that the results of using transfer learning and regularization can work better than those of fine-tuning. All of the above, our pre-trained models not only detect damaged part but also assess its location and severity.

That's why this solution can help the asset for insurance companies to solve claims leakage problems. Regarding to our proposed models, we still face the over fitting problem in our models. Thus, in future work, we need to utilize other types of regularization techniques with a large dataset. If we have higher quality datasets, including the features of a car (make, model and the year of manufacture), location information, type of damaged part and repair cost, we can predict the cost of a car damaged part to be more reliable and accurate.

## **11.BIBLIOGRAPHY**

We referred some books and searched in the internet for the better outcome of the project:

- [1] N. Dhieb, H. Ghazzai, H. Besbes, and Y. Massoud, "Extreme gradient boosting machine learning algorithm for safe auto insurance operations," in IEEE International Conference on Vehicular Electronics and Safety (ICVES'19), Cairo, Egypt, Sept. 2019.
- [2] M. Wassel, "Property Casualty: Detering Claims Leakage in the Digital Age," Cognizant Insurance Practice, Tech. Rep., 2018.

- [3] N. Dhieb, H. Ghazzai, H. Besbes, and Y. Massoud, "A Very Deep Transfer Learning Model for Vehicle Damage Detection and Localization," in IEEE International Conference on Vehicular Electronics and Safety (ICVES'19), Cairo, Egypt, Sept. 2019.
- [4] K. Patil, M. Kulkarni, A. Sriraman and S. Kerande, "Deep Learning Based Car Damage Classification," in IEEE Int. Conf. Machine Learning App. (ICMLA'17), Cancun, Mexico, Dec. 2017.
- [5] j. d. Deijin, "Automatic Car Damage Recognition using Convolutional Neural Networks," March 2018

## **12.APPENDIX**

### **A COLAB NOTEBOOK**

[https://colab.research.google.com/drive/1fZVJ8x8Yy81aeatAhZm9xS65-HEbthRR?usp=share\\_link](https://colab.research.google.com/drive/1fZVJ8x8Yy81aeatAhZm9xS65-HEbthRR?usp=share_link)