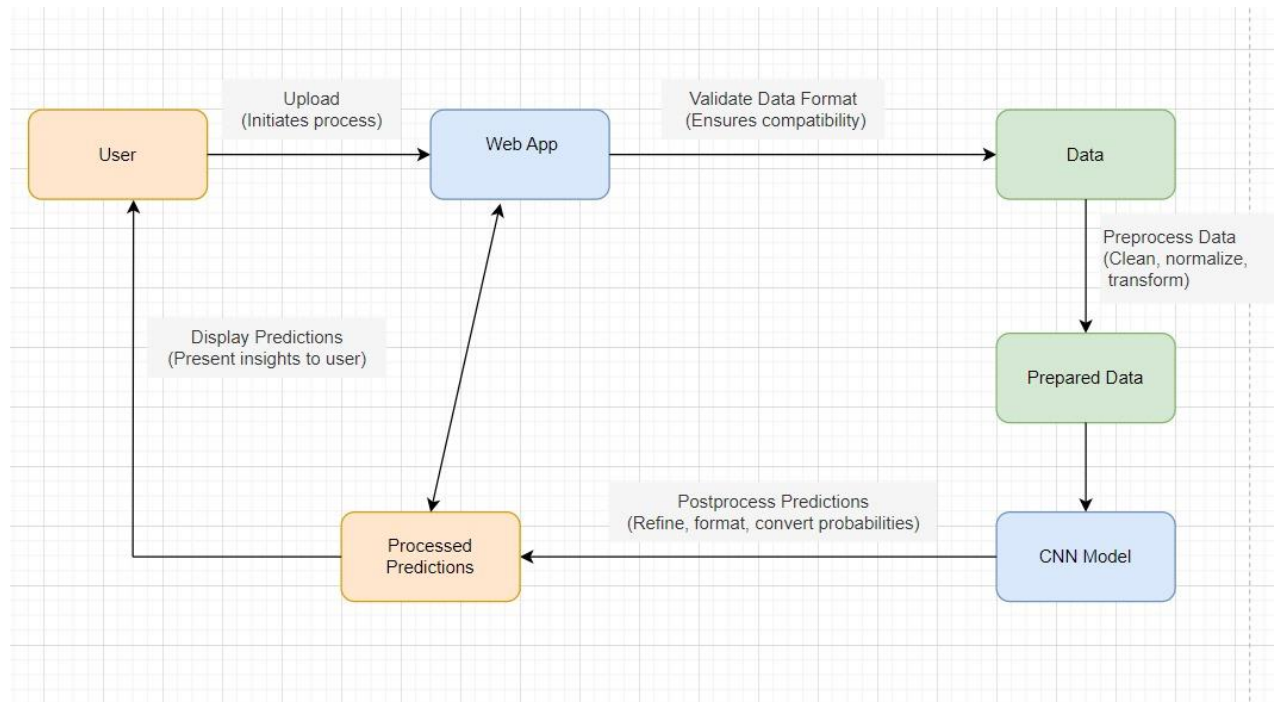


## Project Design Phase-II

### Data Flow Diagram & User Stories

Date	14 November 2023
Team ID	Team-592664
Project Name	T20 Totalitarian: Mastering Score Predictions
Maximum Marks	4 Marks

#### Data Flow Diagrams:



## User Stories

Use the below template to list all the user stories for the product.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	Discuss the different user stories that have been identified for the product, and how they will be implemented.	I can access my account/dashboard	High	Sprint-1
Customer (Mobile user)	Registration	USN-2	I will receive confirmation email once I have registered for the application.	I can receive confirmation email & click confirm	Medium	Sprint-1
Customer (Mobile user)	Registration	USN-3	I can register for the application through Facebook.	I can register & access the dashboard with Facebook Login	Medium	Sprint-2
Customer (Mobile user)	Registration	USN-4	I can log into the application by entering email & password.	I can register & access the dashboard with Gmail Login	Medium	Sprint-1
Customer (Mobile user)	Login	USN-5	I can register for the application through Gmail.	I can successfully login to the application	High	Sprint-1
	Dashboard		Monitoring the performance of a business or process: This could include tracking sales figures, customer satisfaction ratings, or operational efficiency metrics.	I can successfully access to the Dashboard	High	Sprint-1
Customer (Web user)	Web API	USN-6	Provide an interface for users to interact with the T20 Totalitarian score prediction model through a REST API.	Users can send a request to the REST API with the necessary information to make a prediction, and the API will return a prediction response.	High	Sprint-1
Customer (Web user)	Web API	USN-7	Users should be able to authenticate with the REST API using their account credentials.	Users should be able to generate a JWT token and include it in the request header to authenticate with the REST API.	High	Sprint-1
Customer (Web user)	Web API	USN-8	The REST API should be able to handle a high volume of requests.	The REST API should be able to handle a sustained load of 100 concurrent requests.	High	Sprint-1

Customer Care Executive	Web APP	USN-9	Provide a dashboard for customer care executives to view and manage customer support tickets.	The dashboard should display a list of open tickets, ticket details, and ticket history.	High	Sprint-1
Customer Care Executive	Web APP	USN-10	Allow customer care executives to filter and search tickets based on various criteria.	Customer care executives should be able to filter tickets by status, priority, assignee, and other relevant criteria.	Medium	Sprint-2
Administrator	Web Database		Provide a dashboard for administrators to view and manage overall system performance, user management, and ticket statistics.	The dashboard should display average ticket resolution time, customer satisfaction ratings.	High	Sprint-1