

## Empathy map canvas

Use this framework to empathize with a customer, user, or any person who is affected by a team's work.

Document and discuss your observations and note your assumptions to gain more empathy for the people you serve.

Originally created by Dave Gray at



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## Al-Enhanced Intrusion Detection System

The user persona for the Al-Enhanced Intrusion Detection System is a cybersecurity analyst. They prioritize reliability, real-time alerts, and staying informed about evolving threats. Their concerns include false positives, data breaches, and the need to continually enhance their skills.





