

**Project Design Phase-II**  
**Data Flow Diagram & User Stories**

Date	01-11-2023
Team ID	Team-593025
Project Name	Project - Online Payments Fraud Detection Using ML
Maximum Marks	4 Marks

**Data Flow Diagrams:**

Data Flow Diagram (DFD) for Online Fraud Detection System Using ML

**External Entities:**

User: Represents the end-users or external entities interacting with the system.

Credit Card Transaction Database: An external source providing transaction data.

**Processes:**

Data Preprocessing: Cleans, normalizes, and transforms raw transaction data to prepare it for analysis.

Model Training: Involves training machine learning models using preprocessed data.

Model Testing/Evaluation: Evaluates the performance of the trained models using a separate set of test data.

**Data Stores:**

Preprocessed Data Store: Temporary storage for cleaned and transformed data before model training.

Trained Model Store: Where trained machine learning models are saved for future use.

**Data Flows:**

Raw Transaction Data Flow: Shows the flow of raw transaction data from external sources to data preprocessing.

Preprocessed Data to Model Training: Represents the path of preprocessed data to train machine learning models.

Test Data to Model Testing: Illustrates how test data is used to evaluate model performance.

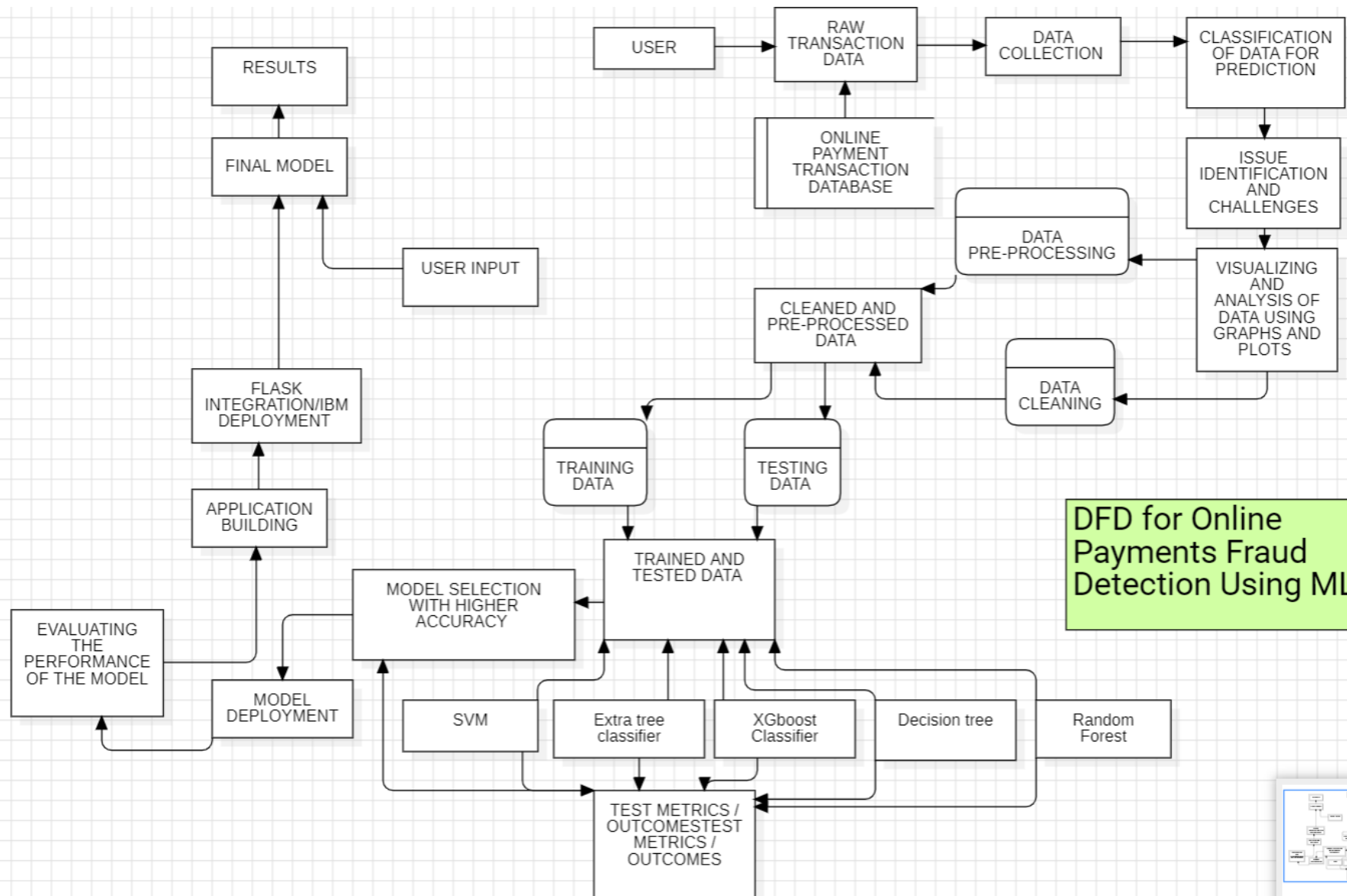
Best Model to Deployment: Indicates the path from selecting the best model for deployment.

**Data Flow Annotations:**

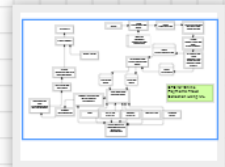
Data: Identifies the type of data being processed, such as raw transaction data or preprocessed data.

Processes: Specifies the tasks or activities being performed, including data preprocessing, model training, and model testing.

Stores: Shows where data is stored, like the preprocessed data store and trained model store.



DFD for Online Payments Fraud Detection Using ML



## User Stories

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Fraud Analyst	Detecting Fraud Patterns	US001	As a fraud analyst, I want to view a list of potentially fraudulent transactions.	<ul style="list-style-type: none"> <li>-The system displays a list of transactions flagged as potentially fraudulent.</li> <li>-Transactions are ranked based on their risk score.</li> <li>- I can filter the list by date and transaction type.</li> </ul>	High	1.0
End User	Real-time Fraud Alerts	US002	As an end user, I want to receive immediate notifications when suspicious activity is detected on my account.	<ul style="list-style-type: none"> <li>-The system sends an alert to my registered email or mobile app for unusual transactions. -</li> <li>The alert includes details of the transaction, location, and a recommended action.</li> </ul>	High	1.0
System Administrator	User Management	US003	As a system administrator, I want to manage user accounts and their access permissions.	<ul style="list-style-type: none"> <li>- I can create, update, or delete user accounts.</li> <li>- I can assign specific roles and access rights to each user.</li> <li>- User actions are</li> </ul>	High	1.1

				audited for security purposes.		
Fraud Analyst	Custom Rule Configuration	US004	As a fraud analyst, I want to define custom fraud detection rules based on our business requirements.	<ul style="list-style-type: none"> <li>- I can create custom rules specifying conditions, triggers, and actions.</li> <li>- Rules can be tested before deployment.</li> <li>- Alerts are generated when custom rules are triggered.</li> </ul>	High	1.1
End User	Transaction History	US005	As an end user, I want to access my transaction history and review past transactions.	<ul style="list-style-type: none"> <li>- I can view a list of my recent transactions.</li> <li>- Transactions are categorized and include details like date, merchant, and amount.</li> <li>- The history can be exported for my records.</li> </ul>	Medium	1.2
Fraud Analyst	Reporting and Analytics	US006	As a fraud analyst, I want to generate reports and analyze historical data to identify fraud patterns.	<ul style="list-style-type: none"> <li>- I can create customizable reports with charts and graphs.</li> <li>- Reports can be based on various criteria, such as transaction type or location.</li> <li>- The system provides insights into trends and anomalies.</li> </ul>	High	1.2
End User	Secure Account Recovery	US007	As an end user, I want a secure and user-friendly account recovery process in case	<ul style="list-style-type: none"> <li>- I can reset my password or unlock my account via a</li> </ul>	Medium	1.3

			of false positives or account lockout.	secure verification process. - The process guides me through identity verification steps.		
Fraud Analyst	Model Performance Tracking	US008	As a fraud analyst, I want to monitor the performance of machine learning models used in fraud detection.	- I can view model performance metrics (accuracy, precision, recall). - Model performance changes trigger alerts. - Model updates are scheduled based on performance.	High	1.3
System Administrator	Data Retention Policy	US009	As a system administrator, I want to set data retention policies to comply with regulatory requirements.	- I can configure how long transaction data and logs are retained. - Automatic data purging and archiving are implemented based on policies.	Medium	1.4
End User	Multifactor Authentication	US010	As an end user, I want to enable multifactor authentication for added security.	-I can enable two-factor authentication (2FA) for my account. - The system supports authentication through OTPs, biometrics, or authenticator apps.	Medium	1.4