

Empathy map canvas

Use this framework to empathize with a customer, user, or any person who is affected by a team's work.

Document and discuss your observations and note your assumptions to gain more empathy for the people you serve.

Originally created by Dave Gray at



Says

What have we heard them say? What can we imagine them saying?

categorize
and solve
crimes more
efficiently.

justice and

closure for

our loved

ones.

prevent and understand criminal patterns.

create a powerful and reliable crime classification system.

Crime Vision:
Advanced Crime
Classification With
Deep Learning

Thinks

What are their wants, needs, hopes, and dreams What other thoughts might infuence their behavior?

Rising complexity of criminal activities

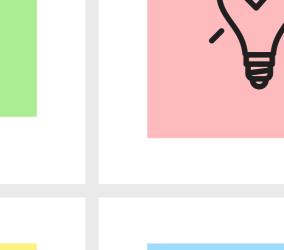
Technology
can help us
solve cases
faster

advancement of technology could help bring justice

potential impact of work on crime prevention and resolution.







Anxious about rising crime rates

Experiencing pain, trauma, and a strong desire for justice.

Concerned about personal safety

pressure to maintain public safety.

Feels

What are their fears, frustrations, and anxieties? What other feelings might infuence their behavior?

Supports community policing efforts

Shares case

details with

law

enforcement

stays
informed
about local
crime trends

collaborates
with law
enforcement
agencies.

Does

What behavior have we observed? What can we imagine them doing?

See an example

Pain

Struggle with a backlog of unsolved cases

challenges
of manually
classifying
crimes

Highpressure
environment
to maintain
public safety.

Gain

Improved efficiency and quicker case resolutions.

Enhanced crime prediction capabilities.

Greater trust from the public through effective crime classification.

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