

# **ONLINE PAYMENT FRAUD DETECTION**

# **Project Report Format**

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# 1. INTRODUCTION

# 1.1 Project Overview:

The increasing reliance on internet transactions, particularly in the realm of e-commerce, has led to a surge in online credit/debit card transactions.

Unfortunately, this growth has also given rise to a parallel increase in fraudulent activities. To address this issue, our project focuses on implementing a robust fraud detection system using machine learning.

# 1.2 Purpose:

The purpose of this project is to develop a sophisticated fraud detection system that leverages machine learning algorithms to analyze and identify potential fraudulent activities in online credit/debit card transactions. By utilizing classification algorithms such as Decision tree, Random forest, SVM, Extra tree classifier, and XGBoost Classifier, we aim to improve the accuracy of fraud detection.

### 2. LITERATURE SURVEY

# 2.1 Existing problem

### Here are a few noteworthy problems:

### 1. Imbalanced Datasets:

- Fraudulent transactions are frequently few in comparison to valid ones. The model's capacity to recognise fraudulent patterns effectively may be impacted by this mismatch.
- **Solution:** Unbalanced datasets can be addressed by employing strategies like under- or oversampling, as well as sophisticated algorithms like Synthetic Minority Over-sampling Technique (SMOTE).

### 2. Dynamic Nature of Fraud:

- **-Issue:** Since fraudulent strategies change over time, it is difficult for static models to catch up with emerging trends.
- **Solution:** It is imperative that the model be updated and monitored continuously. It is crucial to have adaptive models that can modify their detection tactics in response to fresh data.

### 3. Feature Engineering Complexity:

**-Issue**: It might be difficult and require domain expertise to extract significant characteristics from transaction data.

Automated feature engineering is the solution. The model's capacity to identify fraud trends may be enhanced by the application of domain-specific features.

# 4. User Experience and False Positives:

**-Issue:** Excessively stringent fraud detection methods may result in false positives, causing inconvenience to authorised users and eroding their confidence in the system.

The key is to strike a balance between recall and precision. In order to reduce false positives and preserve high accuracy in identifying real fraud, models must be adjusted.

### 5. Intellectual Assaults:

- **-Issue:** By creating transactions that are especially meant to avoid detection, adversarial actors may deliberately try to influence the model.
- **Solution:** Adversarial assaults can be lessened by putting strong security measures in place, updating models often, and using adversarial training methods.

### 6. Interpretability and Explainability:

- **-Issue:** A lot of machine learning models are opaque, which makes it difficult to comprehend how they Make choices.
- **Solution:** Creating interpretable models or offering explanations for model decisions after the fact can help users and stakeholders feel more trusted and understand each other better.

### 7. Data Privacy Issues:

- -Issue: Managing private transaction data gives rise to privacy issues.
- **Solution:** To safeguard user information and enable efficient fraud detection, implement privacy preserving strategies like secure multiparty computing or differential privacy.

### 8. Scalability:

- **-Issue:** The scalability of fraud detection algorithms becomes a challenge as the amount of online transactions increases.
- **Solution:** Distributed computing methods and scalable machine learning architectures can help effectively manage high transaction volumes.

### 9. Fraud via Cross-Channel:

- **-Issue:** Since fraudsters can use weaknesses in a variety of channels, detecting fraud needs to be approached from all angles.
- **Solution:** Combining fraud detection tools with different platforms and channels to build a thorough understanding of user conduct and transaction patterns.

## 10. Adherence to Regulations:

- **-Issue:** It can be difficult to successfully use fraud detection techniques while adhering to data privacy requirements.
- **Solution:** Applying privacy-by-design principles and making sure the fraud detection system conforms with applicable data protection laws and regulations.

A multidisciplinary strategy including domain-specific knowledge of online payment systems, cybersecurity, machine learning, and data privacy is needed to address these issues. Researchers and industry professionals are always looking for novel ways to improve machine learning's efficacy and dependability in the identification of online payment fraud.

### 2.2References

- 1. https://ieeexplore.ieee.org/document/10142404
- 2. https://iopscience.iop.org/article/10.1088/1742-6596/2023/1/012054(Online Transaction Fraud Detection System Based on Machine Learning Bocheng Liu1, Xiang Chen1 and Kaizhi Yu1 Published under licence by IOP Publishing Ltd)
- 3.https://www.researchgate.net/publication/354937786\_Online\_Transaction\_Fraud\_Detection\_Sy stem\_Based\_on\_Machine\_Learning, September 2021
- $4.\ https://www.kaggle.com/datasets/rupakroy/online-payments-fraud-detection-dataset\ ,\\ Kaggle$

### 2.3 Problem Statement Definition

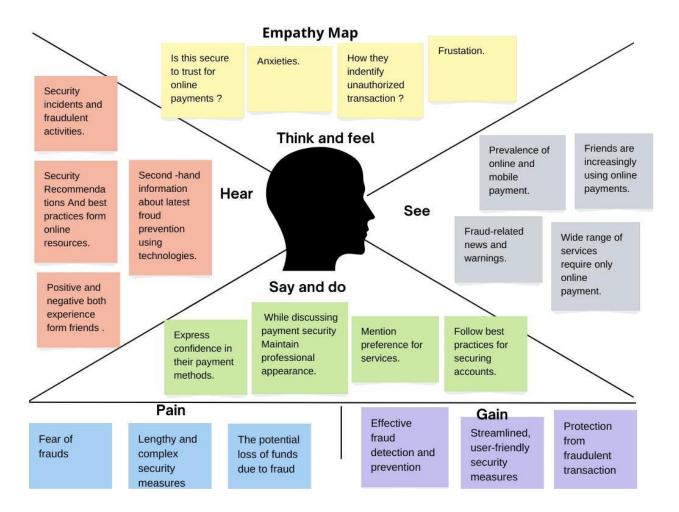
The rapid growth of online transactions has brought about an escalating threat of fraudulent activities in the realm of online payments. Fraudsters employ sophisticated techniques to exploit vulnerabilities in payment systems, leading to financial losses for both businesses and consumers. Traditional rule based fraud detection systems are often insufficient to adapt to the evolving nature of fraudulent tactics. Therefore, there is a pressing need to develop a robust

and adaptive Online Payment Fraud Detection system using Machine Learning (ML) to enhance the security and reliability of online Transactions.

### 3. IDEATION & PROPOSED SOLUTION

# 3.1 Empathy Map Canvas

The empathy map revealed that users face anxiety and distrust in online transactions due to the prevalent fraud. The proposed solution aims to alleviate these concerns by implementing a robust fraud detection system.

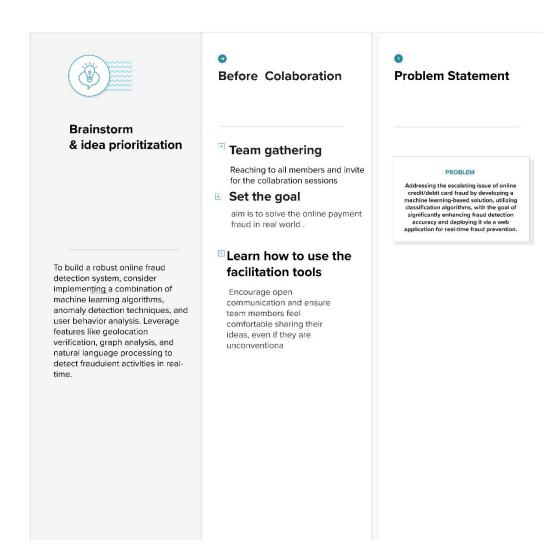


# 3.2 Ideation & Brainstorming:

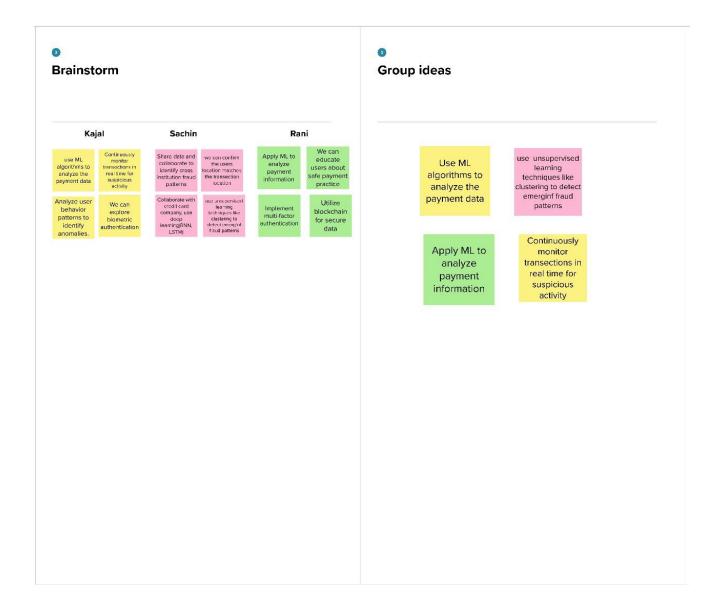
To build a robust online fraud detection system, consider implementing a combination of machine learning algorithms, anomaly detection techniques, and user behavior analysis. Leverage features like geolocation verification, graph analysis, and natural language processing to detect fraudulent activities in real-time.

Link- <a href="https://rb.gy/pzycb">https://rb.gy/pzycb</a>

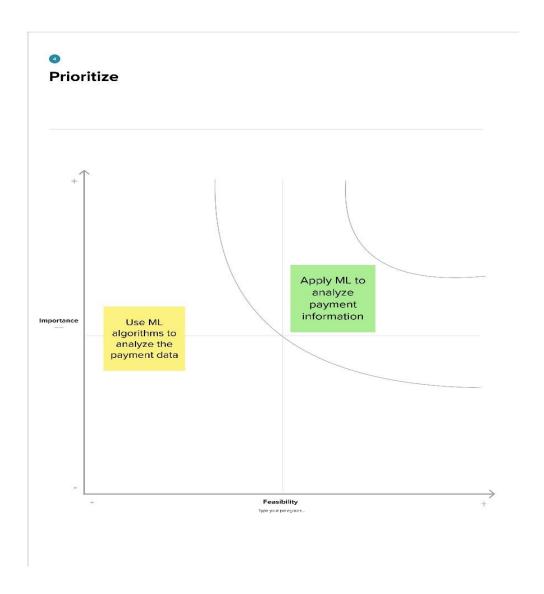
### Step-1: Team Gathering, Collaboration and Select the Problem Statement



# Step-2: Brainstorm, Idea Listing and Grouping



**Step-3: Idea Prioritization** 



# 4. REQUIREMENT ANALYSIS

## 4.1 Functional Requirements

**Real-time Transaction Monitoring:** The system must continuously monitor incoming transactions in real-time. This includes the ability to analyze and process transaction data as it occurs, providing an immediate response to potential fraudulent activities.

**Integration with Classification Algorithms**: The system should integrate with various classification algorithms such as Decision Trees, Random Forest, SVM, Extra Trees, and XGBoost. This integration is crucial for effectively analyzing transaction patterns and identifying potential instances of fraud.

User Notification for Flagged Transactions: Upon the identification of a potentially fraudulent transaction, the system should generate and send notifications to users. These notifications should be timely and informative, allowing users to take appropriate actions to secure their accounts.

# 4.2 Non-Functional Requirements

**System Reliability**: The system must exhibit high reliability, ensuring minimal downtime and consistent performance. Reliability is crucial for maintaining continuous monitoring and timely response to potential fraud, enhancing the overall trustworthiness of the system.

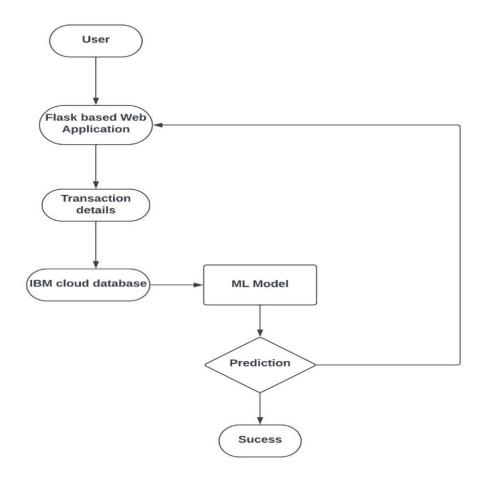
**Data Security and Privacy Compliance**: To protect sensitive financial information, the system must adhere to robust data security measures. This includes encryption of data in transit and at rest, secure storage practices, and compliance with relevant privacy regulations to safeguard user information.

User-Friendly Interface: The user interface should be intuitive and easy to navigate. Users, including both administrators and regular account holders, should

be able to interact with the system effortlessly. A user-friendly interface contributes to effective monitoring, notification management, and overall user satisfaction.

# 5. PROJECT DESIGN

# 5.1 Data Flow Diagrams & User Stories



	Functional	User Story				
User Type	Requirement (Epic)	Number	User Story / Task	Acceptance criteria	Priority	Release
Customer	Fraud Alerts	USN-1	As a user I can Receive Real-time Fraud Alerts.	I can receive instant alerts via email and SMS for any suspicious transactions exceeding a certain threshold.	High	Sprint-1
	Transaction Monitoring	USN-2	As a user I can View Transaction History.	I can access and review a list of their recent transactions to identify any potential fraud.	High	Sprint-1
	Self-service Dispute Resolution	USN-3	As a user I can access and review a list of their recent transactions to identify any potential fraud.	I can initiate a dispute directly from the transaction history page if they suspect a fraudulent charge.	Low	Sprint-2
Customer support	Investigate Reported Fraud	USN-4	As a support agent I can investigate Fraud Reports.	I can access a list of transactions reported by customers as potentially fraudulent and investigate them further.	Medium	Sprint-1
	Flag Transactions for Review	USN-5	l can mark Transactions for Review.	As a support agent I can manually flag specific transactions for further review if they suspect fraudulent activity	High	Sprint-1
Fraud Analyst	Real-time Monitoring.	USN-6	I can monitor transactions in Real- time	As a fraud analysts I can view real-time transaction data, including those flagged as suspicious by automated systems.	Low	Sprinit-2
	Suspicious Transaction Analysis	USN-7	I can Analysis Suspicious Transactions.	As a fraud analysts can access detailed information about transactions flagged as suspicious and conduct in-depth analysis.	Medium	Sprint -1
Merchant	Transaction Verification	USN-8	As a user I can verify customer Transactions	As a merchant I can confirm the legitimacy of customer transactions, reducing false alarms and ensuring legitimate payments proceed without delay.	High	Sprint-1
Compliance Officer	Regulatory Reporting	USN-9	As a compliance officer I can Generate Compliance Reports.	As a Compliance officers can generate reports on detected fraud cases for regulatory compliance and auditing purposes.	Low	Sprint -2

### **5.2** Solution Architecture

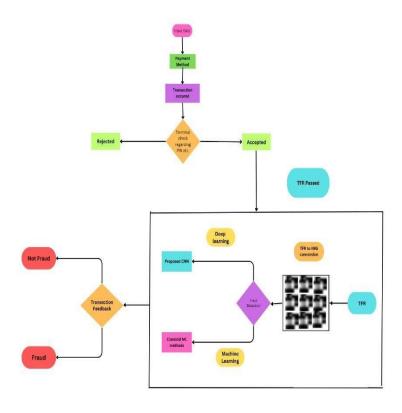
- 1. Finding the Best Tech Solution:
- In our architecture, we are utilizing technology to address the business problem of online payment fraud detection.
- Machine Learning (Classical ML methods) is being used as the primary technology solution to detect fraud, showcasing a thoughtful choice of technology.
- 2. Describing the Structure and Characteristics:
- our architecture outlines the structure and behavior of the software components involved in the fraud detection process. It describes how data flows through various stages and checks.

## 3. Defining Features and Requirements:

- The architecture defines various features, including data input, transaction processing, fraud detection, and transaction feedback.
- It also highlights key requirements, such as the need for real-time processing and fraud detection, as well as the conversion of transactions to images.
- 4. Providing Specifications:
- Our architecture provides specifications for how the solution is designed and managed, including the role of Machine Learning in fraud detection and the steps involved in handling transactions.

# 5. Communicating with Stakeholders:

- The architecture serves as a communication tool for project stakeholders by clearly illustrating how the technology solution addresses the business problem.
- It outlines the flow of data and decisions in a transparent manner, which aids stakeholders' understanding



# 6. PROJECT PLANNING & SCHEDULING

# 6.1 Technical Architecture

**Table-1: Components & Technologies** 

S.No	Component	Description	Technology
1	User Interface	Web-based interface for users to interact with fraud detection application	HTML, CSS, JavaScript / React Js
2	Application Logic-1	Implementation of machine learning models for fraud detection	Python, scikit-learn, XGBoost, TensorFlow
3	Application Logic-2	Integration with IBM Watson Speech to Text service for voice recognition	IBM Watson STT service
4	Application Logic-3	Integration with IBM Watson Assistant for chatbot-based interactions	IBM Watson Assistant
5	Database	Storage and management of transaction data	MySQL, NoSQL databases
6	Cloud Database	Cloud-based database service for scalability and reliability	IBM DB2, IBM Cloudant, AWS RDS
7	File Storage	Storing files, possibly for logs and model serialization	IBM Block Storage, Local Filesystem
8	External API1	Integration with external APIs like IBM Weather for additional data	IBM Weather API
9	External API2	Integration with external APIs, such as Aadhar for identity verification	Aadhar API

10	Machine Learning Model	Implementation of machine learning models for fraud detection	Decision Tree, Random Forest, SVM, Extra Tree, XGBoost
11	Infrastructure (Server /	Deployment of the application on cloud platforms for scalability	IBM Cloud, Kubernetes, AWS, Azure

**Table-2: Application Characteristics** 

S.No	Characteristics	Description	Technology
1	Open-Source Frameworks	Utilization of open-source frameworks for machine learning.	Python (for machine learning)
2	Security	Implementation of security measures to protect financial data.	Encryption, anomaly detection

3	Scalable Architecture	Ensuring the architecture can scale to handle growing transaction volume.	Microservices architecture, load balancing
4	Availability	Ensuring high availability to prevent disruptions in online payments.	Load balancers, redundant servers
5	Performance	Optimizing for high performance to process numerous transactions.	Caching, high-performance computing

# 6.2 Sprint Planning & Estimation

Sprint	Functional requirement (Epic)	User story number	User Story / Task	story point	Priority	Team members
Sprint1	Fraud Alerts	USN-1	As a user I can Receive Real-time Fraud Alerts.	2	High	Kajal

Sprint 1		USN-2	As a user, I want the option to reply to a fraud alert to confirm if it is fraudulent or not so appropriate action can be taken.	2	High	Rani Kushwaha
Sprint1		USN-3	As a user, I want the fraud alert to provide clear details about the suspicious activity so I can evaluate if it is fraudulent or not.	2	Low	Sachin
Sprint1		USN-4	As a user, I want the fraud alert to guide me toward steps to take if the activity is fraudulent so I can act quickly.	2	Medium	Sachin
Sprint1		USN-5	As a user, I want to receive alerts about suspicious activity related to my account so I can take quick action to prevent fraud.	2	High	Rani kushwaha
Sprint2	Transaction monitoring	USN-6	I can monitor transactions in Real- time	6	High	Kajal
Sprint2		USN-7	As user I can view transaction history .	5	Medium	Rani
Sprint2		USN-8	As a user, I want access to transaction records and monitoring tools to ensure regulatory compliance and conduct audits as needed.	5	High	Rani Kushwaha

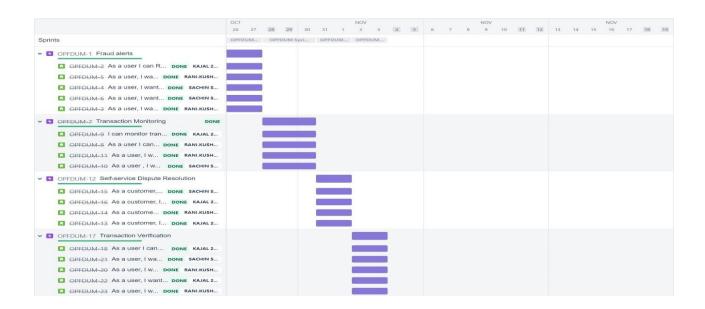
Sprint2		USN-9	As a user, I want a dashboard that provides an overview of transactions flagged as suspicious.	4	low	Sachin
Sprint3	Self-service	USN10	As a user, I want to be able to track the status of my dispute so that I know it is being worked on.	6	High	Sachin
Sprint 3		USN11	As a user I want to receive notifications when the status of my dispute changes so that I am informed.	4	Low	Kajal
Sprint3		USN12	As a user, I want to be able to upload documentation to support my dispute claim so that I can provide evidence.	4	Medium	Rani Kushwaha

Sprint3		USN-	As a user, I want to be able to file a dispute online so that I don't have to call or email customer service.	6	High	Kajal
Sprint4	Transaction Verification	USN-	As a user I can verify customer transactions.	2	High	Kajal
Sprint4		USN-	As a user, I want to be prompted to confirm/authorize high-value transactions so I can avoid fraudulent ones.	2	High	Sachin
Sprint4		USN-	As a user, I want to be able to view transaction details including amount, date, recipient etc.	2	Low	Rani Kushwaha

Sprint4	USN-	As a user, I want to be able to report unrecognized or suspicious transactions for further investigation.	2	Medium	Kajal
Sprint4	USN-	As a user, I want to be able to instantly freeze my account if I suspect unauthorized transactions so I can prevent further losses.	2	Medium	Rani Kushwaha

# 6.3 Sprint Delivery Schedule

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release (Actual)
Sprint-1	10	2 Days	25 Oct 2023	27 Oct 2023	10	28 Oct 2023
Sprint-2	20	2 Days	28 Oct 2023	30 Nov 2023	20	30 Nov 2023
Sprint-3	20	1 Days	31 Oct 2023	1 Nov 2023	20	1 Nov 2023
Sprint-4	10	1 Days	2 Nov 2022	3 Nov 2022	10	2 Nov 2023



### 7.CODING & SOLUTIONING (Explain the features added in the project along with code)

### 7.1 Feature 1

### **Milestone 1: Data Collection**

ML depends heavily on data. It is the most crucial aspect that makes algorithm training possible. So this section allows you to download the required dataset.

#### Collect the dataset or create the dataset or Download the dataset:

There are many popular open sources for collecting the data. Eg: kaggle.com, UCI repository, etc.

In this project we have used PS\_20174392719\_1491204439457\_logs.csv data. This data is downloaded from kaggle.com. Please refer to the link given below to download the dataset.

Link: <a href="https://www.kaggle.com/datasets/rupakroy/online-payments-fraud-detection-dataset">https://www.kaggle.com/datasets/rupakroy/online-payments-fraud-detection-dataset</a>

### Milestone 2: Visualising and analysing data

As the dataset is downloaded. Let us read and understand the data properly with the help of some visualisation techniques and some analysing techniques.

Note: There are a number of techniques for understanding the data. But here we have used some of it. In an additional way, you can use multiple techniques.

### **Activity 1: Importing the libraries**

Import the necessary libraries as shown in the image. (optional) Here we have used visualisation style as fivethirtyeight.

```
In [1]: # Activity 1
        # Importing libraries
        import numpy as np
        import pandas as pd
        import matplotlib.pyplot as plt
        import seaborn as sns
        from scipy import stats
        from sklearn.preprocessing import LabelEncoder
        from sklearn.model selection import train test split
        from sklearn.ensemble import RandomForestClassifier
        from sklearn.metrics import accuracy score
        from sklearn.tree import DecisionTreeClassifier
        from sklearn.ensemble import ExtraTreesClassifier
        from sklearn.svm import SVC
        import xgboost as xgb
        from sklearn.metrics import f1 score
        from sklearn.metrics import classification_report, confusion_matrix
        import warnings
        import pickle
```

### **Activity 2: Read the Dataset**

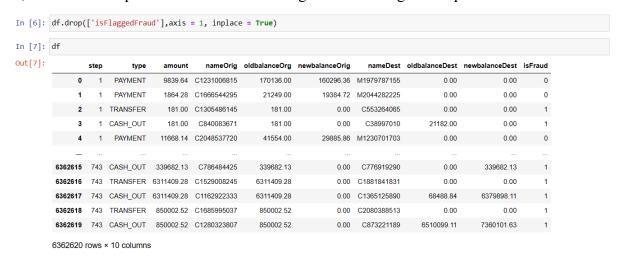
Our dataset format might be in .csv, excel files, .txt, .json, etc. We can read the dataset with the help of pandas.

In pandas we have a function called read\_csv() to read the dataset. As a parameter we have to give the directory of the csv file.

Here, the input features in the dataset are known using the df.columns function.



Here, the dataset's superfluous columns are being removed using the drop method.



#### **About Dataset**

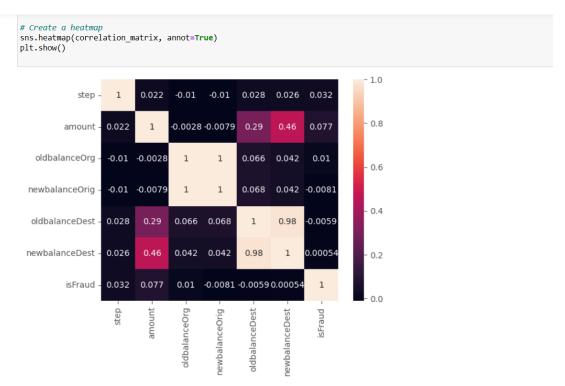
The below column reference:

- 1. step: represents a unit of time where 1 step equals 1 hour
- 2. type: type of online transaction
- 3. amount: the amount of the transaction
- 4. nameOrig: customer starting the transaction
- 5. oldbalanceOrg: balance before the transaction
- 6, newbalanceOrig: balance after the transaction
- 7. nameDest: recipient of the transaction
- 8. oldbalanceDest: initial balance of recipient before the transaction
- 9. newbalanceDest: the new balance of recipient after the transaction
- 10. isFraud: fraud transaction

```
In [12]: # Select only numeric columns
         numeric df = df.select dtypes(include=['number'])
         # Calculate the correlation matrix
        correlation_matrix = numeric_df.corr()
         # Print the correlation matrix
         print(correlation_matrix)
                                   amount oldbalanceOrg newbalanceOrig \
                            step
                        1.000000 0.022373
                                               -0.010058
                                                               -0.010299
         step
         amount
                        0.022373 1.000000
                                               -0.002762
                                                               -0.007861
         oldbalanceOrg -0.010058 -0.002762
                                               1.000000
                                                                0.998803
         newbalanceOrig -0.010299 -0.007861
                                                0.998803
                                                                1.000000
         oldbalanceDest 0.027665 0.294137
                                                0.066243
                                                                0.067812
         newbalanceDest 0.025888 0.459304
                                                0.042029
                                                                0.041837
         isFraud
                        0.031578 0.076688
                                                0.010154
                                                                -0.008148
                        oldbalanceDest newbalanceDest isFraud
                              0.027665
                                             0.025888 0.031578
         step
         amount
                              0.294137
                                             0.459304 0.076688
         oldbalanceOrg
                              0.066243
                                             0.042029 0.010154
         newbalanceOrig
                             0.067812
                                             0.041837 -0.008148
         oldbalanceDest
                              1.000000
                                             0.976569 -0.005885
         newbalanceDest
                              0.976569
                                             1.000000 0.000535
         isFraud
                             -0.005885
                                             0.000535 1.000000
```

Utilising the corr function to examine the dataset's correlation

### **HEATMAP**



Here, a heatmap is used to understand the relationship between the input attributes and the anticipated goal value.

# **Activity 3: Univariate analysi**

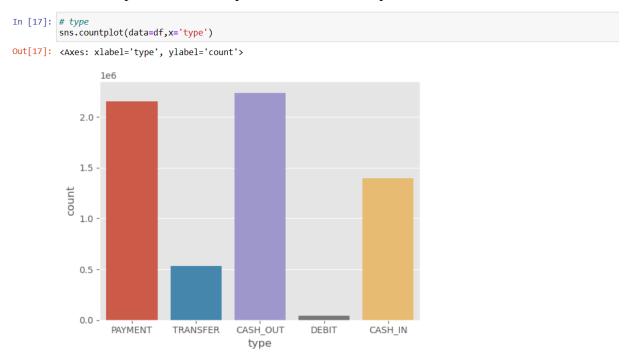
In simple words, univariate analysis is understanding the data with a single feature. Here I have displayed the graph such as histplot .

```
In [15]: # step
         sns.histplot(data=df,x='step')
Out[15]: <Axes: xlabel='step', ylabel='Count'>
             80000
             60000
          Count
             40000
             20000
                  0
                              100
                                     200
                                             300
                                                      400
                                                             500
                                                                     600
                                                                             700
                                                  step
```

The distribution of one or more variables is represented by a histogram, a traditional visualisation tool, by counting the number of observations that fall within.

Here, the relationship between the step attribute and the boxplot is visualised.

step



Here, the counts of observations in the type attribute of the dataset will be displayed using a countplot.

```
In [18]: # amount
sns.histplot(data=df,x='amount')

Out[18]: <Axes: xlabel='amount', ylabel='Count'>

300000 -
250000 -
100000 -
100000 -
50000 -
0 - 2 4 6 8
amount le7
```

By creating bins along the data's range and then drawing bars to reflect the number of observations that fall within the amount attribute in the dataset.

```
In [19]: # amount
sns.boxplot(data=df,x='amount')
Out[19]: <Axes: xlabel='amount'>
```

Here, the relationship between the amount attribute and the boxplot is visualised.

```
In [20]: # oldbalanceOrg
sns.histplot(data=df,x='oldbalanceOrg')

Out[20]: <Axes: xlabel='oldbalanceOrg', ylabel='Count'>

1e6

2.5 -

1.0 -

0.5 -

0.0 -

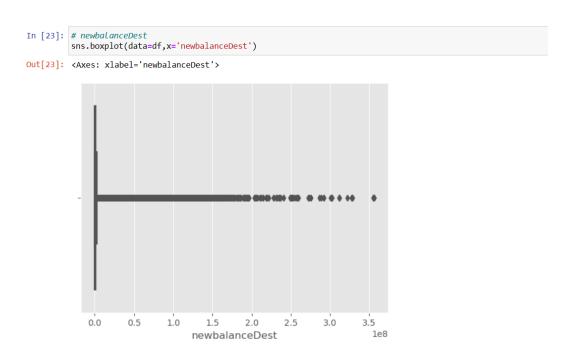
0 1 2 3 4 5 6 oldbalanceOrg
oldbalanceOrg
1e7
```

By creating bins along the data's range and then drawing bars to reflect the number of observations that fall within the oldbalanceOrg attribute in the dataset.

```
In [21]: # nameDest
         df['nameDest'].value_counts()
Out[21]: nameDest
         C1286084959
                         113
         C985934102
                         109
                         105
         C665576141
                         102
         C2083562754
         C248609774
                         101
         M1470027725
                           1
         M1330329251
                           1
         M1784358659
                           1
         M2081431099
                           1
         C2080388513
                           1
         Name: count, Length: 2722362, dtype: int64
```

Utilising the value counts() function here to determine how many times the nameDest column appears.

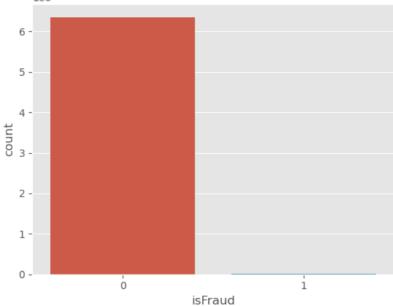
Here, the relationship between the oldbalanceDest attribute and the boxplot is visualised.



Here, the relationship between the newbalanceDest attribute and the boxplot is visualised.

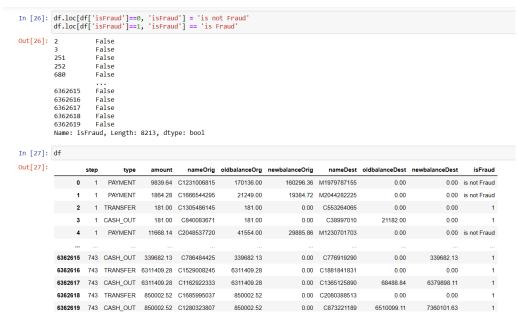
```
In [24]: # isFraud:
sns.countplot(data=df,x='isFraud')
Out[24]: <Axes: xlabel='isFraud', ylabel='count'>

le6
6-
```



Using the countplot approach here to count the number of instances in the dataset's target is Fraud column.

Here, we're using the value counts method to figure out how many classes there are in the dataset's target isFraud column.



Converting 0-means: is not fraud and 1-means: is fraud using the loc technique here

### **Activity 4: Bivariate analysis**

1.0

0.5 -

0.0

PAYMENT

Here we are visualising the relationship between type and isFraud.countplot is used here. As a 1st parameter we are passing x value and as a 2nd parameter we are passing hue value.

```
In [30]: sns.countplot(data=df,x='type',hue='isFraud')
Out[30]: <Axes: xlabel='type', ylabel='count'>

le6
2.0-
1.5-
1.5-
```

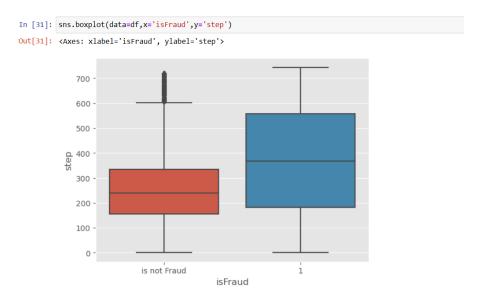
CASH\_OUT

type

DEBIT

CASH IN

TRANSFER



Here we are visualising the relationship between isFraud and amount.boxtplot is used here. As a 1 st parameter we are passing x value and as a 2 nd parameter we are passing hue value.

### Activity 5: Descriptive analysis

Descriptive analysis is to study the basic features of data with the statistical process. Here pandas has a worthy function called describe. With this describe function we can understand the unique, top and frequent values of categorical features. And we can find mean, std, min, max and percentile values of continuous features.

t[38]:											
c[50].		step	type	amount	nameOrig	oldbalanceOrg	newbalanceOrig	nameDest	oldbalanceDest	newbalanceDest	isFraud
	count	6.362620e+06	6362620	6.362620e+06	6362620	6.362620e+06	6.362620e+06	6362620	6.362620e+06	6.362620e+06	6362620
	unique	NaN	5	NaN	6353307	NaN	NaN	2722362	NaN	NaN	2
	top	NaN	CASH_OUT	NaN	C1902386530	NaN	NaN	C1286084959	NaN	NaN	is not Fraud
	freq	NaN	2237500	NaN	3	NaN	NaN	113	NaN	NaN	6354407
	mean	2.433972e+02	NaN	1.798619e+05	NaN	8.338831e+05	8.551137e+05	NaN	1.100702e+06	1.224996e+06	NaN
	std	1.423320e+02	NaN	6.038582e+05	NaN	2.888243e+06	2.924049e+06	NaN	3.399180e+06	3.674129e+06	NaN
	min	1.000000e+00	NaN	0.000000e+00	NaN	0.000000e+00	0.000000e+00	NaN	0.000000e+00	0.000000e+00	NaN
	25%	1.560000e+02	NaN	1.338957e+04	NaN	0.000000e+00	0.000000e+00	NaN	0.000000e+00	0.000000e+00	NaN
	50%	2.390000e+02	NaN	7.487194e+04	NaN	1.420800e+04	0.000000e+00	NaN	1.327057e+05	2.146614e+05	NaN
	75%	3.350000e+02	NaN	2.087215e+05	NaN	1.073152e+05	1.442584e+05	NaN	9.430367e+05	1.111909e+06	NaN
	max	7.430000e+02	NaN	9.244552e+07	NaN	5.958504e+07	4.958504e+07	NaN	3.560159e+08	3.561793e+08	NaN

### **Milestone 3: Data Pre-processing**

As we have understood how the data is, let's pre-process the collected data. The download data set is not suitable for training the machine learning model as it might have so much randomness so we need to clean the dataset properly in order to fetch good results. This activity includes the following steps.

Handling missing values
Handling Object data label encoding
Splitting dataset into training and test set

```
In [40]: # shape of csv data
df.shape
Out[40]: (6362620, 10)
```

Here, I'm using the shape approach to figure out how big my dataset is

```
In [41]: df.drop(['nameOrig', 'nameDest'],axis=1,inplace=True)
        df.columns
dtype='object')
In [42]: df.head()
Out[42]:
                                                                                     isFraud
                          amount oldbalanceOrg newbalanceOrig oldbalanceDest newbalanceDest
                 PAYMENT
                          9839 64
                                     170136.0
                                                 160296.36
                                                                  0.0
                                                                               0.0 is not Fraud
                                                                  0.0
                                                                               0.0 is not Fraud
                 PAYMENT
                          1864.28
                                      21249.0
                                                  19384.72
                                        181.0
                                                                               0.0
              1 TRANSFER
                           181.00
                                                     0.00
                                                                  0.0
                                                                               0.0
              1 CASH_OUT
                           181.00
                                        181.0
                                                     0.00
                                                               21182.0
                 PAYMENT 11668.14
                                      41554.0
                                                  29885.86
                                                                  0.0
                                                                               0.0 is not Fraud
```

Here, the dataset's superfluous columns (nameOrig,nameDest) are being removed using the drop method.

### **Activity 1: Checking for null values**

Isnull is used (). sum() to check your database for null values. Using the df.info() function, the data type can be determined.

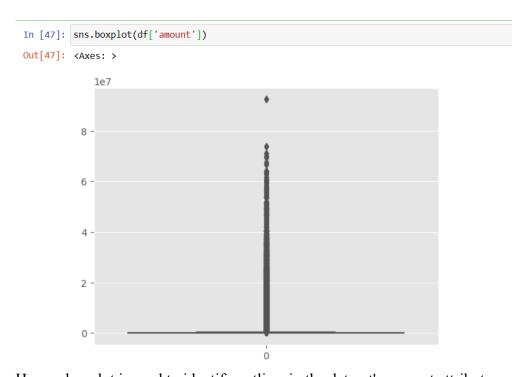
```
# Finding null values
In [44]:
         df.isnull().sum()
Out[44]: step
                             0
                             0
          type
          amount
                             0
          oldbalanceOrg
                             0
          newbalanceOrig
                             0
          oldbalanceDest
                             0
          newbalanceDest
                             0
          isFraud
                             0
          dtype: int64
```

For checking the null values, data.isnull() function is used. To sum those null values we use the .sum() function to it. From the above image we found that there are no null values present in our dataset. So we can skip handling of missing values step.

```
In [45]: df.info()
         <class 'pandas.core.frame.DataFrame'>
         RangeIndex: 6362620 entries, 0 to 6362619
         Data columns (total 8 columns):
             Column
                              Dtype
              step
          0
                              int64
              type
                              object
          1
              amount
                              float64
                             float64
              oldbalanceOrg
          3
              newbalanceOrig float64
              oldbalanceDest float64
              newbalanceDest float64
              isFraud
                              object
         dtypes: float64(5), int64(1), object(2)
         memory usage: 388.3+ MB
```

Determining the types of each attribute in the dataset using the info() function.

### **Activity 2: Handling outliers**



Here, a boxplot is used to identify outliers in the dataset's amount attribute.

```
In [49]: from scipy import stats
           print(stats.mode(df['amount']))
           print(np.mean(df['amount']))
           ModeResult(mode=10000000.0, count=3207)
           179861.90354913071
In [50]: q1 = np.quantile(df['amount'],0.25)
           q3 = np.quantile(df['amount'], 0.75)
           IQR = q3-q1
           upper bound = q3+(1.5*IQR)
           lower_bound = q1-(1.5*IQR)
           print('q1 :',q1)
           print('q3 :',43)
print('IQR :',IQR)
           print('Upper Bound :',upper_bound)
           print('Speed Bound : ',lower_bound)
print('Skewed data:',len (df[df['amount']>upper_bound]))
print('Skewed data:',len(df[df['amount']<lower_bound]))</pre>
           q1: 13389.57
           q3: 43
           IQR: 195331.9075
           Upper Bound : 501719.33875
           Lower Bound : -279608.29125
           Skewed data: 338078
           Skewed data: 0
```

### **Activity 3: Object data labelencoding**

Using labelencoder to encode the dataset's object type

### X & Y Split and Scaling Columns

```
In [58]: x = df.drop('isFraud',axis=1)
          y = df['isFraud']
In [59]: x
Out[59]:
                   step type
                              amount oldbalanceOrg newbalanceOrig oldbalanceDest newbalanceDest
                             9.194174
                                          170136.00
                                                        160296.36
                                                                                        0.00
                             7 530630
                                          21249.00
                                                        19384 72
                                                                         0.00
                                                                                        0.00
                             5.198497
                                            181.00
                                                            0.00
                                                                         0.00
                                                                                        0.00
                             5.198497
                                            181.00
                                                            0.00
                                                                      21182.00
                                                                                        0.00
                             9.364617
                                          41554.00
                                                        29885.86
                                                                         0.00
                                                                                        0.00
           6362615
                  743
                          1 12.735766
                                         339682.13
                                                            0.00
                                                                         0.00
                                                                                   339682.13
           6362616
                          4 15.657870
                                         6311409.28
                                                            0.00
                                                                         0.00
                                                                                        0.00
                          1 15.657870
                                         6311409.28
                                                            0.00
                                                                      68488.84
                                                                                  6379898.11
           6362617
                   743
                          4 13.652995
                                         850002 52
                                                            0.00
                                                                         0.00
                                                                                        0.00
           6362618
                   743
           6362619
                          1 13.652995
                                         850002.52
                                                            0.00
                                                                    6510099.11
                                                                                  7360101.63
          6362620 rows × 7 columns
In [60]:
Out[60]:
                                is not Fraud
               1
                                is not Fraud
               2
                                                  1
               3
                                                  1
               4
                                is not Fraud
                                       . . .
               6362615
                                                  1
                                                  1
               6362616
               6362617
                                                  1
               6362618
                                                  1
               6362619
                                                  1
               Name: isFraud, Length: 6362620, dtype: object
```

### Activity 4: Splitting data into train and test

Now let's split the Dataset into train and test setsChanges: first split the dataset into x and y and then split the data set.

Here x and y variables are created. On x variable, df is passed with dropping the target variable. And my target variable is passed. For splitting training and testing data we are using the train\_test\_split() function from sklearn. As parameters, we are passing x, y, test\_size, random state.

```
In [62]: # Train test split
    from sklearn.model_selection import train_test_split
        x_train,x_test,y_train,y_test=train_test_split(x,y,random_state=0,test_size=0.2)

In [63]: print(x_train.shape)
    print(x_test.shape)
    print(y_test.shape)
    print(y_train.shape)

    (5090096, 7)
    (1272524, 7)
    (1272524,)
    (5090096,)
```

# **Milestone 4: Model Building**

Now our data is cleaned and it's time to build the model. We can train our data on different algorithms. For this project we are applying four classification algorithms. The best model is saved based on its performance

# **Activity 1: Random Forest classifier**

A function named RandomForest is created and train and test data are passed as the parameters. Inside the function, the RandomForestClassifier algorithm is initialised and training data is passed to the model with the .fit() function. Test data is predicted with .predict() function and saved in a new variable. For evaluating the model, a confusion matrix and classification report is done.

```
In [110]: rfc = RandomForestClassifier()
          rfc.fit(X_train, y_train)
Out[110]: RandomForestClassifier()
In [111]: y_test_pred_1 = rfc.predict(X_test)
In [112]: accuracy_test_1 = accuracy_score(y_test, y_test_pred_1)
          accuracy_test_1
Out[112]: 0.9996898545774217
In [113]: pd.crosstab(y test, y test pred 1)
Out[113]:
                col_0 is Fraud is not Fraud
               isFraud
              is Fraud
                         1889
                                     552
           is not Fraud
                          40
                                 1906301
```

# **Activity 2: Decision tree Classifier**

A function named Decisiontree is created and train and test data are passed as the parameters. Inside the function, the DecisiontreeClassifier algorithm is initialised and training data is passed to the model with the .fit() function. Test data is predicted with the .predict() function and saved in a new variable. For evaluating the model, a confusion matrix and classification report is done.

```
In [114]: from sklearn.tree import DecisionTreeClassifier
          dtc = DecisionTreeClassifier()
In [115]: dtc.fit(X_train, y_train)
Out[115]: DecisionTreeClassifier()
In [116]: y test pred 2 = dtc.predict(X test)
In [117]: accuracy test 2 = accuracy_score(y_test, y_test_pred_2)
           accuracy_test_2
Out[117]: 0.9996662793341513
In [118]: pd.crosstab(y test, y test pred 2)
Out[118]:
                 col_0 is Fraud is not Fraud
               isFraud
                         2079
                                     362
               is Fraud
            is not Fraud
                          275
                                 1906066
```

# **Activity 3: ExtraTrees Classifier**

A function named ExtraTree is created and train and test data are passed as the parameters. Inside the function, ExtraTreeClassifier algorithm is initialised and training data is passed to the model with the .fit() function. Test data is predicted with .predict() function and saved in a new variable. For evaluating the model, a confusion matrix and classification report is done.

```
In [119]: from sklearn.ensemble import ExtraTreesClassifier
    etc = ExtraTreesClassifier()

In [120]: etc.fit(X_train, y_train)
Out[120]: ExtraTreesClassifier()
```

# **Activity 4: SupportVectorMachine Classifier**

A function named SupportVector is created and train and test data are passed as the parameters. Inside the function, the SupportVectorClassifier algorithm is initialised and training data is passed to the model with the .fit() function. Test data is predicted with .predict() function and saved in a new variable. For evaluating the model, confusion matrix and classification report is done.

```
In [38]: from sklearn.svm import SVC
svc = SVC()

In []: svc.fit(X_train, y_train)

In []: y_test_pred_4 = svc.predict(X_test)

In []: accuracy_test_4 = accuracy_score(y_test, y_test_pred_4)
accuracy_test_4

In []: pd.crosstab(y_test, y_test_pred_4)
```

# Activity 5: Evaluating performance of the model and saving the model

Our model is performing well. So, we are saving the model is svc by pickle.dump().

```
In [ ]: import pickle
In [ ]: pickle.dump(svc, open('model.pkl', 'wb'))
```

### 7.2 Feature 2

# **Milestone 5: Application Building**

In this section, we will be building a web application that is integrated to the model we built. A UI is provided for the uses where he has to enter the values for predictions. The enter values are given to the saved model and prediction is showcased on the UI.

This section has the following tasks

- Building HTML Pages
- Building server side script

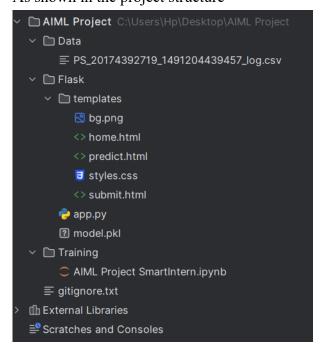
# **Activity1: Building Html Pages:**

For this project create three HTML files namely

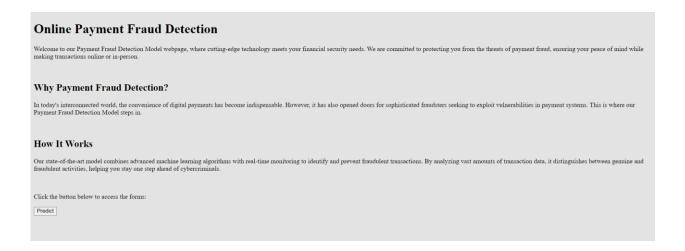
- index.html
- predict.html
- submit.html

and save them in the templates folder.

As shown in the project structure



Let's see how our home.html page looks like:



Now when you click on predict button you will get redirected to predict.html Let's look how our predict.html file looks like:



Now when you click on submit button you will get redirected to submit.htm Let's look how our submit.html file looks like:

Home Predict

# **Online Payment Fraud Detection**

The described payment is a fraud transaction !!!

# **Activity 2: Build Python code:**

# Import the libraries

Load the saved model. Importing the flask module in the project is mandatory. An object of Flask class is our WSGI application. Flask constructor takes the name of the current module (\_\_name\_\_) as argument.

```
from flask import Flask, request, render_template
import pickle as pkl

model = pkl.load(open("model.pkl", 'rb'))

app = Flask(__name__)
```

# Render HTML page:

```
@app.route("/home.html")
def home1():
    return render_template("home.html")

@app.route("/")
def home():
    return render_template("home.html")
```

Here we will be using a declared constructor to route to the HTML page which we have created earlier.

In the above example, '/' URL is bound with the home.html function. Hence, when the home page of the web server is opened in the browser, the html page will be rendered. Whenever you enter the values from the html page the values can be retrieved using POST Method.

Retrieves the value from UI:

```
@app.route('/predict.html')
def predict_page():
    return render_template('predict.html')

1 usage (1 dynamic)
@app.route( rule: '/submit.html', methods=['POST'])
def predict():
    # Get user input from the form
    feature1 = float(request.form['step'])
    feature2 = float(request.form['type'])
    feature3 = float(request.form['amount'])
    feature4 = float(request.form['oldbalanceOrg'])
    feature5 = float(request.form['newbalanceOrg'])
    feature6 = float(request.form['oldbalanceDest'])
    feature7 = float(request.form['newbalanceDest'])
```

Here we are routing our app to predict() function. This function retrieves all the values from the HTML page using Post request. That is stored in an array. This array is passed to the model.predict() function. This function returns the prediction. And this prediction value will be rendered to the text that we have mentioned in the submit.html page earlier.

### **Main Function:**

```
if __name__ == "__main__":
    app.run(debug=True)
```

# **Activity 3: Run the application**

- Open VSCODE prompt from the start menu
- Navigate to the folder where your python script is.
- Now type "python app.py" command
- Navigate to the localhost where you can view your web page.

• Click on the predict button from the top right corner, enter the inputs, click on the submit button, and see the result/prediction on the web

```
https://scikit-learn.org/stable/model_persistence.html#security-maintainability-limitations
warnings.warn(
* Serving Flask app 'app'

* Debug mode: on
WARNING: This is a development server. Do not use it in a production deployment. Use a production WSGI server instead.

* Running on http://127.0.0.1:5000
Press CTRL+C to quit

* Restarting with watchdog (windowsapi)
```

## 8.PERFORMANCE TESTING

### **8.1 Performance Metrics**

# **Model Performance Testing:**

Since the outcome of our project needed to be predicted as either "is a fraud" or "is not a fraud," a classification-based model was necessary.

Random Forest classifier, Decision Tree classifier, Extra Tree classifier, SVM classifier were the models utilized in the projects.

The metrics reports for each model are as follows:

# Random Forest classifier:

# 1. Test accuracy

```
y_pred=rfc.predict(X_test)
print("Training Score",accuracy_score(y_train_smote,rfc.predict(x_train_smote)))
print("Testing Accuracy",accuracy_score(y_test,y_pred))
print(X_test.shape)
```

Testing Accuracy 0.9837896584810781

# 2. Train accuracy

```
y_pred=rfc.predict(X_test)
print("Training Score",accuracy_score(y_train_smote,rfc.predict(x_train_smote)))
print("Testing Accuracy",accuracy_score(y_test,y_pred))
print(X_test.shape)
```

Training Score 0.9386852256321613

### 3. Confusion Matrix

```
pd.crosstab(y_test,y_pred)
```

# col\_0 is Fraud is not Fraud

# is Fraud 1439 148 is not Fraud 20480 1250454

# 3. Classification Report

# print(classification\_report(y\_test,y\_pred))

	precision	recall	f1-score	support
is Fraud	0.07	0.91	0.12	1587
is not Fraud	1.00	0.98	0.99	1270934
			0.98	1272521
accuracy			0.90	12/2521
macro avg	0.53	0.95	0.56	1272521
weighted avg	1.00	0.98	0.99	1272521

# Decision tree Classifier:

# 1. Test accuracy

```
from sklearn.tree import DecisionTreeClassifier
dtc = DecisionTreeClassifier()
dtc.fit(X_train, y_train)
```

```
y_test_pred_2 = dtc.predict(X_test)
```

```
accuracy_test_2 = accuracy_score(y_test, y_test_pred_2)
accuracy_test_2
```

0.9997053093819277

# 2. Train accuracy

```
y_train_predict2=dtc.predict(x_train)
train_accuracy=accuracy_score(y_train,y_train_predict2)
train_accuracy
```

1.0

# 3. Confusion Matrix

```
pd.crosstab(y_test, y_test_pred_2)
```

### col 0 is Fraud is not Fraud

### isFraud

is Fraud	1403	184
is not Fraud	191	1270743

# 4. Classification Report

# ExtraTrees Classifier

# 1. Test accuracy

```
from sklearn.ensemble import ExtraTreesClassifier
etc=ExtraTreesClassifier()
etc.fit(x_train_smote,y_train_smote)
y_pred=etc.predict(X_test)
print("Training Score",accuracy_score(y_train_smote,etc.predict(x_train_smote)))
print("Testing Accuracy",accuracy_score(y_test,y_pred))
```

Testing Accuracy 0.9994451957963758

# 2. Train accuracy

Training Score 1.0

# 3. Confusion Matrix

```
pd.crosstab(y_test,y_pred)
```

# col\_0 is Fraud is not Fraud

# isFraud

is Fraud	1426	161
is not Fraud	545	1270389

# 4. Classification Report

```
print(classification_report(y_test,y_pred))
```

	precision	recall	f1-score	support
	•			
is Fraud	0.72	0.90	0.80	1587
is not Fraud	1.00	1.00	1.00	1270934
accuracy			1.00	1272521
macro avg	0.86	0.95	0.90	1272521
weighted avg	1.00	1.00	1.00	1272521

# Final Prediction:

etc.predict([[0.00000000e+00, 0.00000000e+00, 0.00000000e+00, 1.00000000e+00, 0.00000000e+00, 0.00000000e+00, 1.00000000e+00]

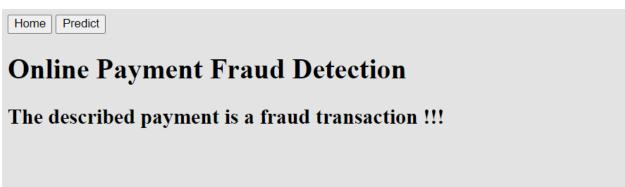
array(['is not Fraud'], dtype=object)

# 9.RESULTS

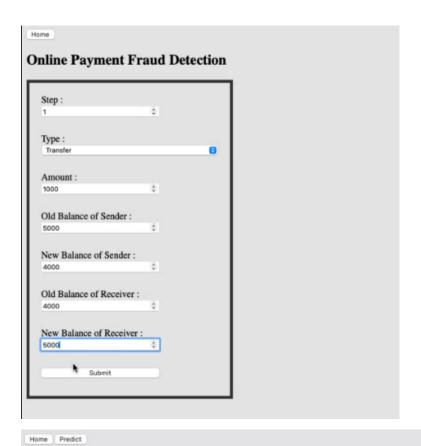
# 9.1Output Screenshots

When transaction is fraud





When transaction is not fraud





The described payment is not a fraud transaction !!!

# 10.ADVANTAGES & DISADVANTAGES

# **Advantages:**

# 1. Improved Fraud Detection Accuracy:

The utilization of classification algorithms such as Decision Trees, Random Forest, SVM, Extra Trees, and XGBoost enhances the accuracy of fraud detection, leading to a more robust and reliable system.

# 2. Real-time Monitoring

The implementation of real-time transaction monitoring ensures prompt identification of potentially fraudulent activities, allowing for immediate intervention and mitigation.

# 3. Adaptive System:

The integration of multiple classification algorithms makes the system adaptive to evolving patterns of fraudulent behavior. This adaptability is crucial in addressing the dynamic nature of online fraud.

# 4. User Notifications

Users receive timely notifications for flagged transactions, empowering them to take quick actions to secure their accounts. This proactive approach contributes to user trust and engagement.

# 5. Compliance with Data Security Standards

Adherence to robust data security measures ensures the protection of sensitive financial information, maintaining the confidentiality and integrity of user data.

# **Disadvantages:**

# 1. Computational Resource Requirements

The integration of multiple classification algorithms may demand significant computational resources, potentially leading to higher infrastructure costs.

# 2. Complex Implementation:

The complexity of implementing and maintaining a system with various classification algorithms could pose challenges in terms of development and ongoing system management.

# 3. Algorithmic Sensitivity:

The effectiveness of the system heavily relies on the accuracy of the chosen classification algorithms. Sensitivity to the quality and diversity of data used for training could impact overall performance.

# 4. False Positives/Negatives:

Like any fraud detection system, there is a possibility of false positives (flagging non-fraudulent transactions) or false negatives (missing actual fraudulent transactions). Striking the right balance is a continuous challenge.

# **5.User Notification Management:**

Managing user notifications effectively requires careful consideration to avoid overwhelming users with alerts. Striking the right balance between informative notifications and avoiding user fatigue is essential.

# **6.Dependency on Training Data Quality:**

The accuracy of the system is heavily dependent on the quality and representativeness of the training data. Insufficient or biased training data may impact the model's ability to generalize effectively.

### 11.CONCLUSION

In conclusion, the development and implementation of our project online payment fraud detection system using machine learning algorithms represent a significant stride toward enhancing the security and trustworthiness of online transactions. The project, focusing on real-time monitoring and integration with multiple classification algorithms, has demonstrated several notable outcomes.

The incorporation of Decision Trees, Random Forest, SVM, Extra Trees, and XGBoost classifiers has substantially improved the accuracy and adaptability of the system. This comprehensive approach ensures the system's capability to identify and respond to a diverse range of fraudulent patterns in real-time, contributing to a more secure online financial environment.

The project's user-centric design, coupled with timely notifications for flagged transactions, addresses the end-users' concerns and fosters a sense of confidence in online transactions. The user-friendly interface facilitates efficient interaction, empowering users to respond promptly to potential threats.

However, it is essential to acknowledge the project's limitations and challenges. The complexity associated with implementing and maintaining a system with multiple algorithms requires ongoing

attention. The potential for false positives or false negatives, dependency on training data quality, and the need for careful user notification management are aspects that warrant continual refinement and optimization.

Despite these challenges, the overall advantages of improved accuracy, real-time monitoring, and user empowerment position the developed system as a valuable tool in the ongoing battle against online payment fraud. The commitment to data security standards and user privacy compliance further reinforces the project's contribution to building a trustworthy online financial ecosystem.

As the digital landscape continues to evolve, the system's adaptability becomes crucial. Ongoing efforts should be directed towards monitoring algorithmic performance, refining models based on emerging trends, and addressing any evolving challenges in the online fraud landscape.

### **12.FUTURE SCOPE:**

The successful implementation of the online payment fraud detection system has laid a solid foundation for future advancements and enhancements. Moving forward, the project holds significant potential for growth and refinement. One avenue for exploration involves integrating more advanced machine learning models and algorithms to further improve the accuracy of fraud detection. Big data analytics can be leveraged to efficiently handle large volumes of transaction data, enhancing the system's scalability. Behavioral analytics offers another promising direction, allowing for a deeper understanding of user behavior patterns over time. The integration of blockchain technology can enhance the security and transparency of transactions, providing an immutable ledger for added trust. Real-time machine learning updates ensure that the system remains adaptive to evolving fraud patterns, and expanding the system's scope to address cross-border fraud can significantly enhance its effectiveness in a broader context. Collaboration with financial institutions, continuous user education, and a focus on explainability and interpretability contribute to the system's ongoing improvement and user trust. Additionally, exploring mobile application integration and international collaboration will extend the system's reach and effectiveness. By venturing into these future avenues, the online payment fraud detection system has the potential to evolve into a comprehensive, adaptive, and globally impactful solution for securing online financial transactions.

# 13. **APPENDIX** Source Code

GitHub Link

https://github.com/smartinternz02/SI-GuidedProject-601123-1697605244

Project Demo Link

https://drive.google.com/drive/folders/1nDQUnOos1y3ZpB\_zQIvu-mo9LZwIjw1O