

What do they HEAR?

What are they hearing others say?

What are they hearing from friends?

What are they hearing second-hand?

What are they hearing from colleagues?

WHO are we empathizing with?

Who is the person we want to understand?

Strict law

enforcement

to prevent

further

incidents

What is the situation they are in? What is their role in the situation?

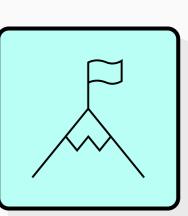
> Empathize with victims or witnesses of gun violence

GOAL

Ensure first aid facilities are available in the neighbourhood

What do they need to DO?

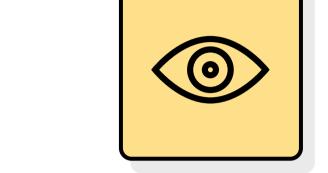
What do they need to do differently? What job(s) do they want or need to get done? What decision(s) do they need to make? How will we know they were successful?



Establishment of armed security forces in each neighbourhood

Careless disposal of weapons

Unlicensed use of weapons by individuals



What do they SEE?

What do they see in the marketplace? What do they see in their immediate environment? What do they see others saying and doing? What are they watching and reading?



What do they SAY?

What have we heard them say? What can we imagine them saying?

Complaints of frequent sightings of weapons in public spaces

No longer confident to move freely even in familiar surroundings

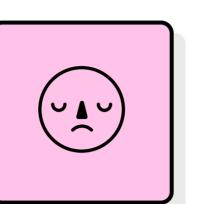
What do they THINK and FEEL?

PAINS

Loss of

/ Death

What are their fears, frustrations, and anxieties?



GAINS

What are their wants, needs, hopes, and dreams?

loved ones

Sense of security

Fear of aircraft being hijacked

Stress free environment

Innocent people become act of

Peaceful journey

victim of the terrorism

What other thoughts and feelings might influence their behavior?

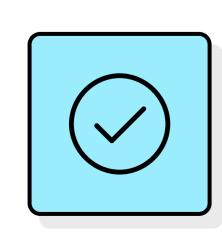
Post Traumatic Stress Disorder (PTSD)

Panic attacks

Distress of the families

Daily reports of such incidents in their neighbourhood, thus, leading to panic

> Practice and promote self defence



What do they DO?

What do they do today? What behavior have we observed? What can we imagine them doing?