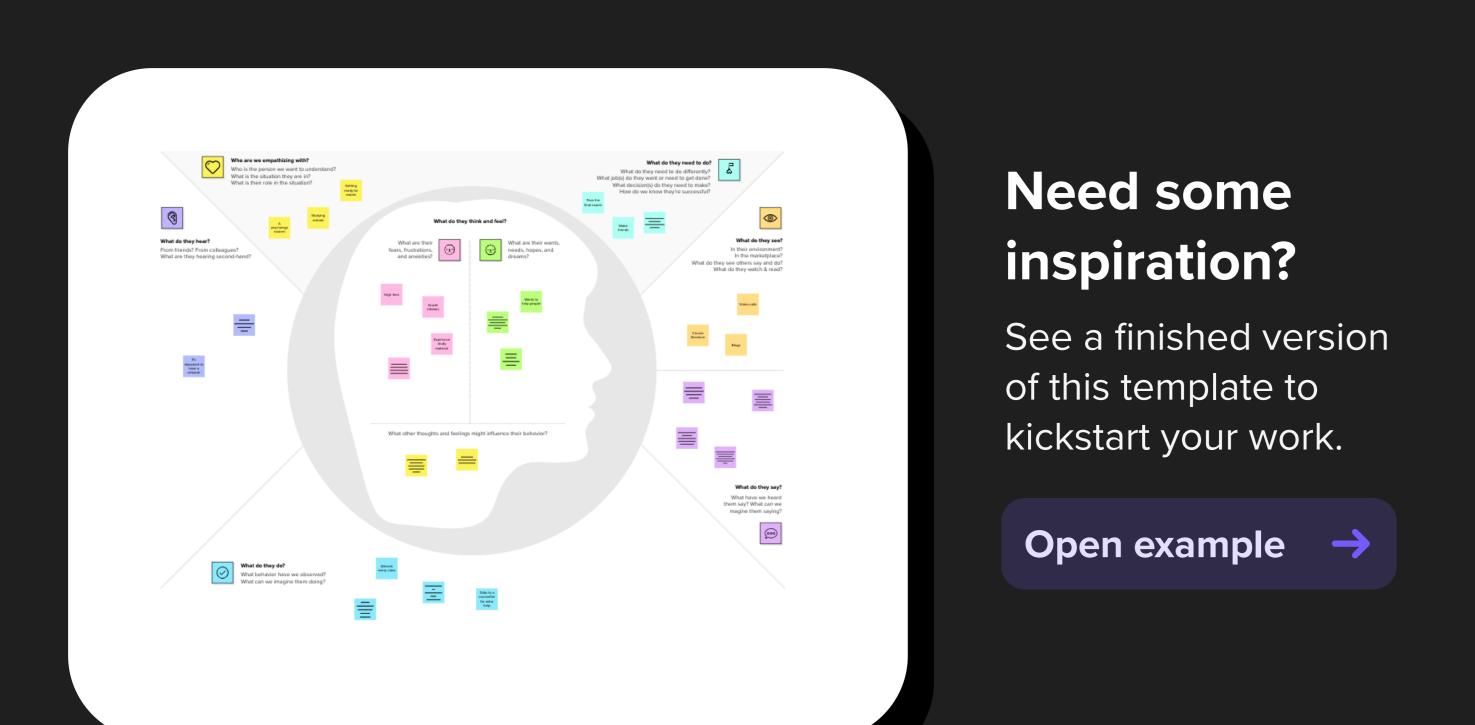
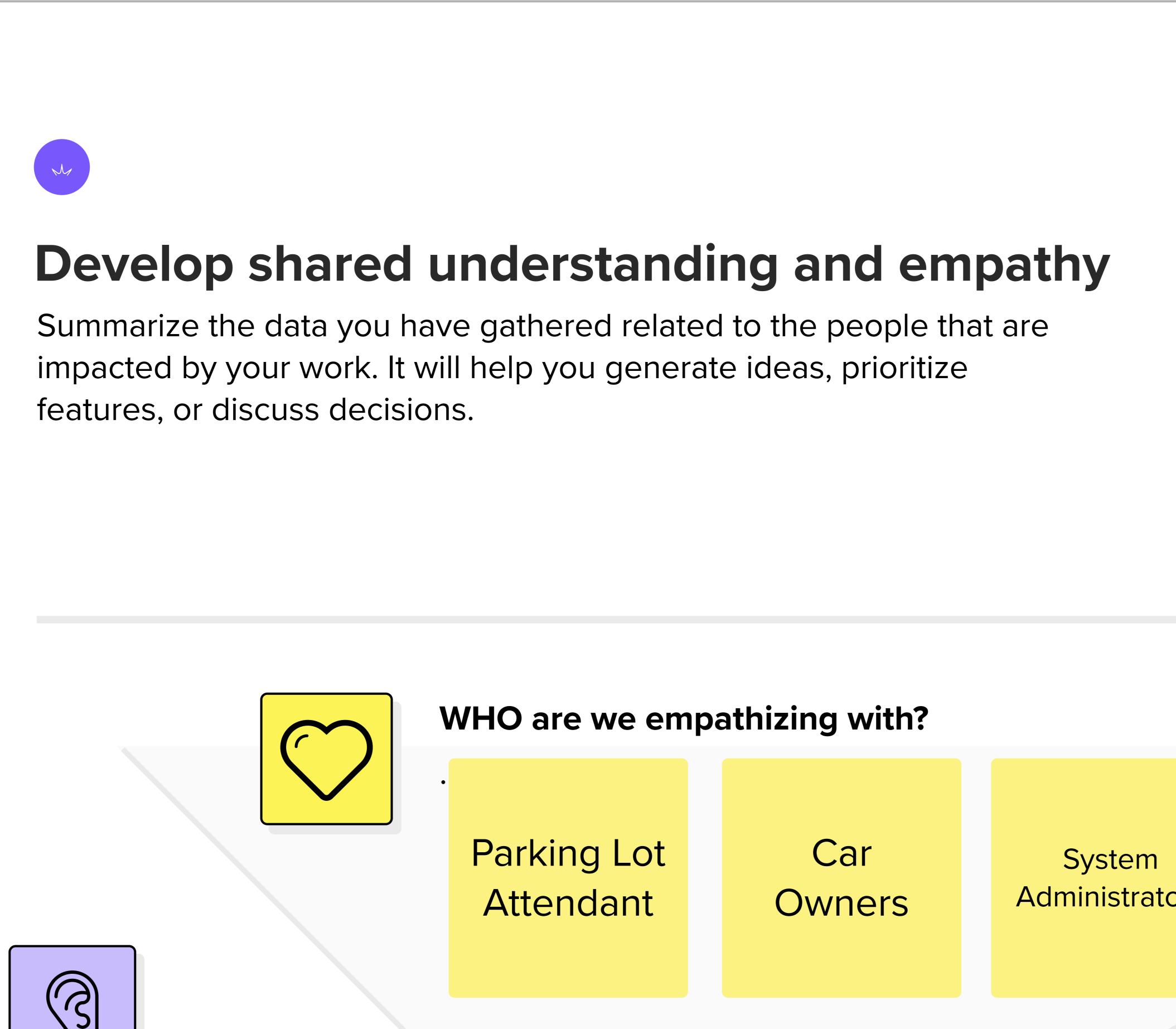


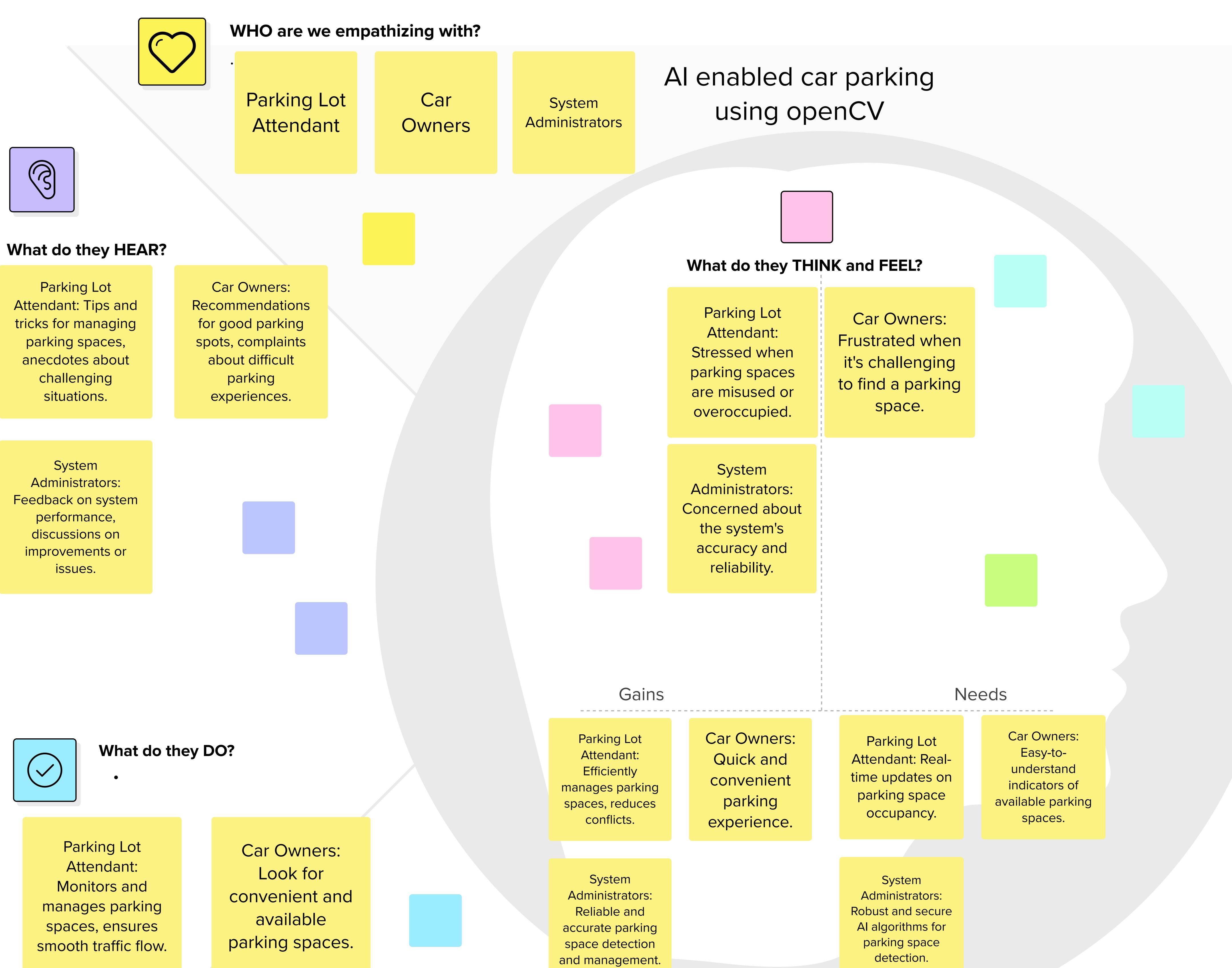
canvas

Use this framework to empathize with a customer, user, or any person who

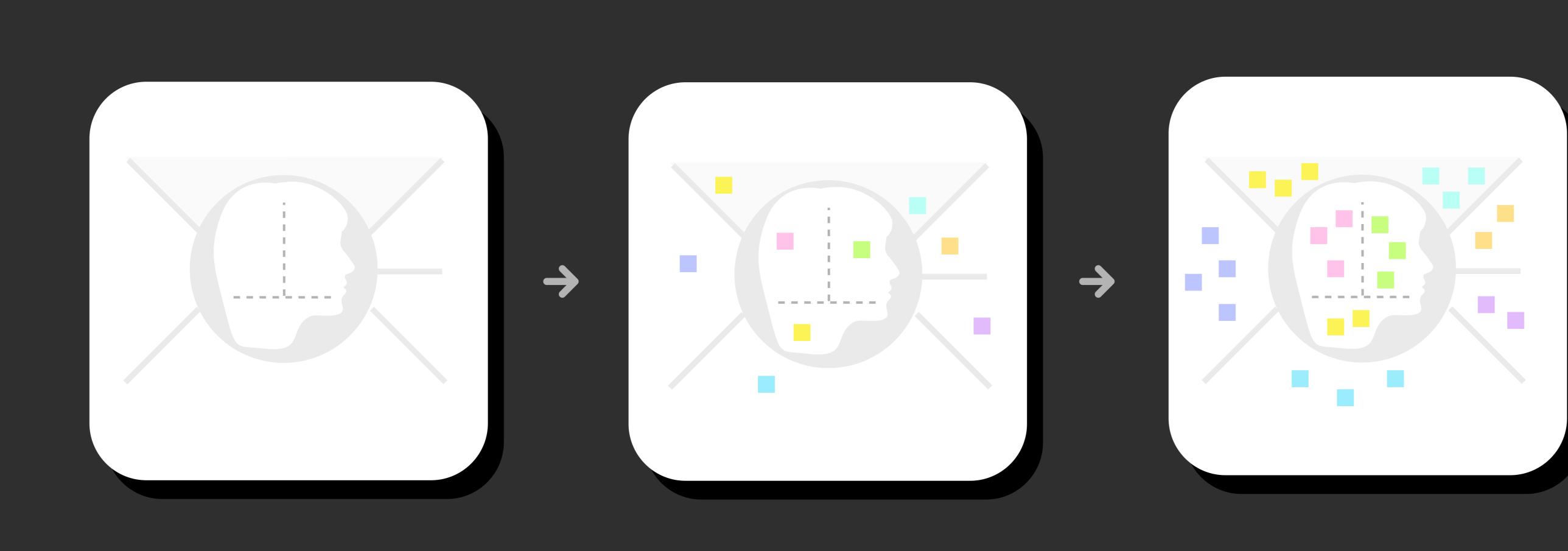
is affected by a team's work. Document and discuss your observations and note your assumptions to gain more empathy for the people you serve. Originally created by Dave Gray at XPLANE ® Share template feedback







System Administrators: Maintain and optimize the AIenabled parking system.

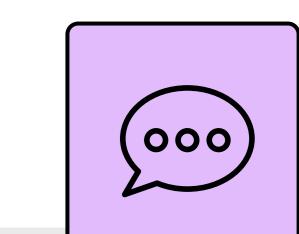


What do they need to DO?

Parking Lot Attendant: Quickly identify and resolve parking space issues, communicate with other attendants.

Car Owners: Locate an available parking space efficiently, navigate to the spot.

System Administrators: Monitor system health, address any issues promptly, and optimize algorithms.



What do they SAY?

Parking Lot Attendant: "Managing parking spaces efficiently is crucial."

Car Owners: "I want a hassle-free parking experience."

System Administrators: "We need a reliable system to monitor and manage parking spaces."