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## Introduction

## 1.1 Project Overview: Predictive Mental Health for Working Professionals

The Predictive Mental Health for Working Professionals project aims to develop a cutting-edge system leveraging machine learning to predict and address mental health issues among working professionals. The primary objective is to provide proactive support, personalized intervention plans, and early identification of potential mental health challenges within the workplace. The project encompasses the creation of a scalable and secure platform, incorporating diverse data sources related to work habits, communication patterns, and self-reported assessments. Key features include a dynamic risk assessment module, personalized intervention plans, sentiment analysis integration, and user-friendly dashboards for both employees and management. The project is expected to enhance overall employee well-being, contribute to a healthier work environment, and facilitate timely intervention for improved mental health outcomes.

## 1.2 Purpose

The purpose of the Predictive Mental Health for Working Professionals project is to revolutionize the approach to mental health support in the workplace. Recognizing the increasing importance of mental well-being, this project seeks to proactively address the challenges faced by working professionals by harnessing the power of machine learning. Through the development of a sophisticated and scalable platform, our goal is to predict potential mental health issues, enabling early identification and personalized intervention plans. By leveraging diverse data sources, including work-related activities, individual habits, and communication patterns, we aim to create a comprehensive solution that not only fosters a healthier work environment but also empowers both employees and management with actionable insights. The overarching purpose is to contribute to a positive shift in workplace culture, emphasizing the well-being of employees and fostering a more supportive and understanding professional environment.

# Literature Survey

## 2.1 Existing Problem

In contemporary workplaces, the mental health of working professionals is increasingly recognized as a critical aspect of overall well-being. However, existing approaches often fall short in providing timely and personalized support. Many professionals face challenges in articulating their mental health needs, and organizations struggle to identify early signs of distress. Traditional methods of mental health monitoring are often reactive, leading to delayed interventions and a lack of holistic understanding. Moreover, the stigma associated with mental health discussions in the workplace further compounds these challenges, hindering open communication and preventing the implementation of proactive measures. The existing gap in mental health support systems necessitates a transformative solution that leverages advanced technologies to predict, address, and destigmatize mental health issues in the professional sphere.

#### 2.2 References

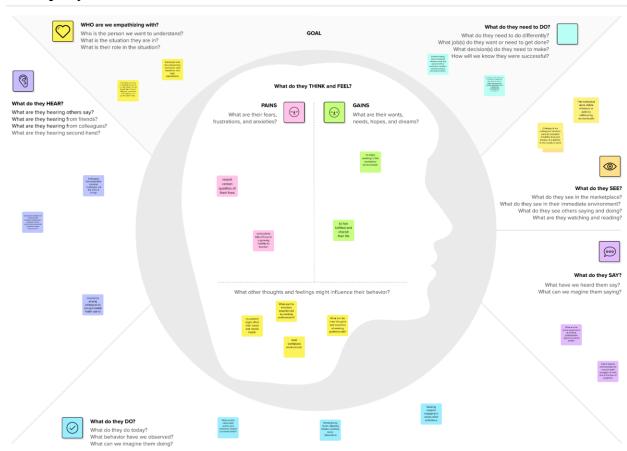
https://journals.sagepub.com/doi/full/10.1177/0312896220922292

## 2.3 Problem Statement Definition

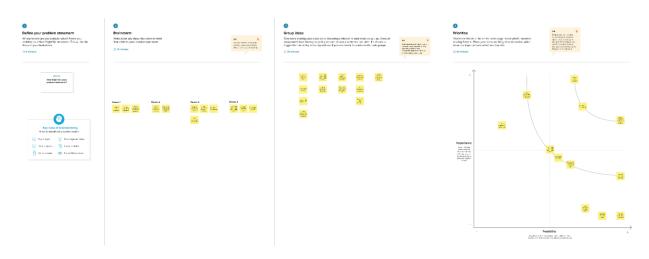
In today's fast-paced work environments, the mental health of working professionals is a growing concern. We aim to control the damage.

# **Ideation & Proposed Solutions**

## 3.1 Empathy Canvas



## 3.2 Brainstorming



# REQUIREMENT ANALYSIS

## 4.1 Functional requirement

## 1. User Authentication and Authorization:

• The system should provide secure user authentication to ensure that only authorized personnel can access the platform. Different user roles (e.g., employees, managers) should have appropriate levels of access.

## 2. Data Collection and Integration:

 The system should be able to collect and integrate data from various sources, including work-related activities, communication patterns, and self-reported assessments.

## 3. Machine Learning Models:

 The system should implement machine learning models for predictive analysis of mental health. These models should be capable of analyzing input data and generating predictions or risk assessments.

#### 4. Personalized Intervention Plans:

 Based on the predictions from the machine learning models, the system should generate personalized intervention plans for individuals at risk. These plans may include recommendations for stress management, workload adjustments, or access to mental health resources.

## 5. Real-time Monitoring and Alerts:

 The system should offer real-time monitoring of user data and mental health indicators. It should generate alerts or notifications for individuals, managers, or HR personnel when potential issues are detected.

## 6. User Dashboards:

 Provide user-friendly dashboards for both employees and management to visualize individual and aggregate mental health data. Dashboards should include relevant metrics, trends, and actionable insights.

### 7. Communication and Feedback Mechanism:

 Implement a communication channel within the system for users to provide feedback, report concerns, or seek assistance. The system should facilitate communication between employees and management in a secure and confidential manner.

### 8. Scalability:

 The system should be scalable to handle a growing user base and increasing volumes of data. It should efficiently accommodate additional features, users, and data sources without compromising performance.

## 9. Integration with Existing Systems:

• Ensure seamless integration with existing HR and communication systems within the organization to facilitate data flow and avoid duplication of efforts.

### 10. Security Measures:

Implement robust security measures to protect sensitive mental health data. This
includes encryption of data in transit and at rest, role-based access controls, and
regular security audits.

## 11. Anonymization of Data:

• Ensure that any personally identifiable information (PII) is anonymized or pseudonymized to protect user privacy while still allowing for effective analysis.

## 12. Training and Support:

Provide training resources and support for users and administrators to effectively use and manage the system.

## 4.2 Non-Functional requirements

#### 1. Performance:

 The system should provide responses to user queries and predictions within a maximum response time of 2 seconds under normal operating conditions.

## 2. Scalability:

• The system should be designed to handle a 20% increase in the user base and data volume within the next year without a significant degradation in performance.

#### 3. Reliability:

• The system should have an uptime of at least 99.9%, ensuring continuous availability for users and preventing significant disruptions.

## 4. Availability:

• The system should be available for use 24/7, with planned maintenance windows communicated in advance to users.

## 5. Security:

 Data transmission should be encrypted using TLS to ensure the confidentiality and integrity of information exchanged between users and the system.

## 6. Privacy:

 The system should comply with relevant privacy regulations and standards, ensuring the confidentiality of user data and allowing users to control their datasharing preferences.

### 7. Usability:

The user interface should be intuitive and user-friendly, requiring no more than 30 minutes of training for new users to become proficient in using the system.

## 8. Compatibility:

• The system should be compatible with commonly used web browsers (e.g., Chrome, Firefox, Safari) and mobile devices (iOS and Android).

## 9. Maintainability:

 The system should be designed with modular and well-documented code to facilitate ease of maintenance and future enhancements.

## 10. Auditability:

The system should maintain an audit trail of user interactions, predictions, and interventions for accountability and compliance purposes.

## 11. Response Time:

• The system should generate predictive analyses and alerts within a maximum time of 5 seconds to ensure timely intervention.

## 12. Capacity:

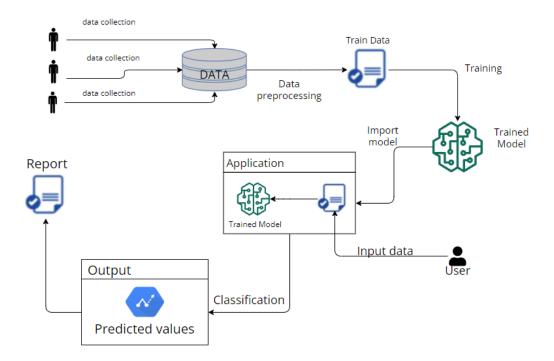
• The system should be capable of handling a concurrent user load of at least 500 users without experiencing a degradation in performance.

## 13. Cultural Sensitivity:

• The system's communication and intervention plans should be culturally sensitive and avoid biases based on gender, ethnicity, or cultural background.

# PROJECT DESIGN

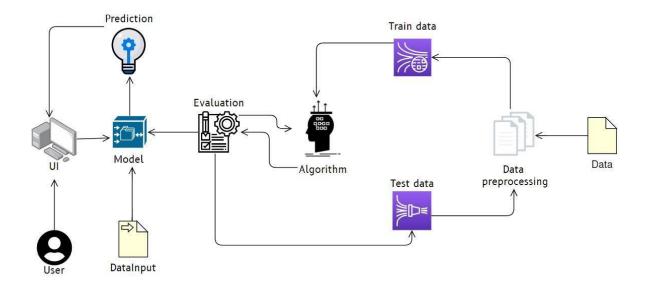
## **5.1 Data Flow Diagrams & User Stories**



| User Type                            | Functiona<br>l<br>Requirem<br>ent<br>(Epic) | User<br>Story<br>Numb<br>er | User Story / Task  | Acceptance<br>criteria   | Priority | Release    |
|--------------------------------------|---|-----------------------------|--|--|----------|------------|
| HR<br>Manager                        | Data<br>Upload                              | USN -                       | As an HR Manager, I want to upload employee survey data easily so that the system can analyse and predict mental health statuses based on the collected information.                       | The system should provide a user-friendly interface for HR Managers to upload CSV files containing employee survey data.   | High     | Sprint - 1 |
| Data<br>Scientist                    | Data<br>processing                          | USN -<br>2                  | As a Data Scientist, I want<br>to access and preprocess<br>raw data efficiently so that<br>the machine learning<br>model can be trained on<br>clean and relevant data.                     | The Data Preprocessing Module should provide a command-line interface for data scientists to access raw data.  | High     | Sprint - 1 |
| System<br>Administra<br>tor          | Monitorin<br>g and<br>Alerts                | USN -                       | As a System Administrator, I want to monitor the system's performance and receive alerts for potential issues so that I can ensure the reliability of the mental health prediction system. | The system should log key performance metrics, including data processing time and model training time. A monitoring dashboard should display real-time system performance. | High     | Sprint - 2 |
| Mental<br>health<br>profession<br>al | Evaluation<br>Metrics                       | USN -<br>4                  | As a Mental Health Professional, I want to review the evaluation metrics and model performance to ensure the accuracy and reliability of mental health predictions.                        | The Evaluation Module should provide a dashboard displaying key model metrics, including accuracy, precision, recall, and F1 score.  | Medium   | Sprint - 2 |
| Employee                             | Well-<br>being<br>Feedback                  | USN -<br>5                  | As an Employee, I want to receive timely and confidential feedback on my mental health status so that I can take proactive steps to maintain my wellbeing.                                 | The User Interface<br>Module should<br>provide a secure<br>login for<br>employees to<br>access their   | High     | Sprint - 3 |

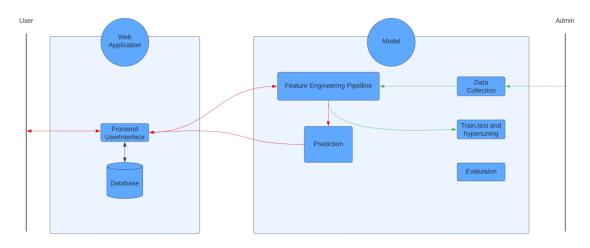
| managed transfer at 11 |
|------------------------|
| personalized well-     |
| being feedback.        |
| Upon login,            |
| employees should       |
| see a clear            |
| visualization of       |
| their predicted        |
| mental health          |
| status along with      |
| an explanation of      |
| contributing           |
| factors.               |

## **5.2 Solution Architecture**



# PROJECT PLANNING & SCHEDULING

## **6.1 Technical Architecture**



## Components & Technologies:

| SNo | Component              | Description                         | Technology   |
|-----|------------------------|-------------------------------------|--|
| 1.  | User Interface         | A web user interface                | HTML CSS JavaScript  |
| 2.  | Application Logic -1   | Data Collection Module              | Python , Flask   |
| 3.  | Application Logic -2   | Feature Engineering                 | Python , Pandas,numpy  |
| 4.  | Application Logic -3   | Machine Learning Model              | Python,scikit-learn  |
| 5.  | Application Logic -4   | Personalized Intervention<br>Module | Python , Flask   |
| 6.  | Machine Learning Model | To classify the user input data     | LogisticRegression<br>DecisionTreeClassifier<br>RandomForestClassifier |

## Application Characteristics:

| Sno | Characteristic           | Description                              | Technology   |
|-----|--------------------------|--|--|
| 1.  | Open-Source Frameworks   | Flask , scikit-<br>Learn,Pickle          | Flask is a web<br>framework for<br>Python,Scikit-learn is<br>a machine learning<br>library for<br>Python,Pickles is a<br>living documentation<br>generator |
| 2.  | Security Implementations | Encryption,IAM                           | Flask uses HTTPS to<br>encrypt data<br>transferred and<br>Admins have an<br>access check before<br>they can modify the<br>model.                           |
| 3.  | Scalable Architecture    | Modularity,Asynchron ous Processing      | The application has been divided into two major parts to ensure modularity and Python multithreading is used to ensure asynchronous processing.            |
| 4.  | Availability             | Continuous<br>Monitoring                 | Continuous<br>monitoring of the<br>application's health<br>and performance   |
| 5.  | Performance              | Caching<br>Strategies,CDN<br>Integration | Localstorage of<br>browsers used to<br>cache login<br>information and often<br>used images are<br>fetched using CDN<br>and cached                          |

## **6.2 Sprint Planning & Estimation**

| Sprint        | Functional Requirement (Epic) | User<br>Story<br>Number | User Story / Task   | Story<br>Points | Priority | Team<br>Members |
|---------------|-------------------------------|-------------------------|---|-----------------|----------|-----------------|
| Sprint -<br>1 | Data Upload                   | USN - 1                 | As an HR Manager, I want to upload employee survey data easily so that the system can analyse and predict mental health statuses based on the collected information.                      | 2               | High     |                 |
| Sprint -<br>1 |                               | USN - 2                 | As a Data Scientist, I want to access and preprocess raw data efficiently so that the machine learning model can be trained on clean and relevant data.                                   | 1               | High     |                 |
| Sprint -<br>2 | Monitoring and Alerts         | USN - 3                 | As a System Administrator, I want to monitor the system's performance and receive alerts for potential issues so that I can ensure the reliability of the mental health prediction system | 1               | High     |                 |

| Sprint - 2 | USN - 4 | As a Mental Health Professional, I want to review the evaluation metrics and model performance to ensure the accuracy and reliability of mental health predictions. | 2 | Medium |  |
|------------|---------|---|---|--------|--|
| Sprint - 3 | USN - 5 | As an Employee,<br>I want to receive<br>timely and<br>confidential<br>feedback on my<br>mental health<br>status so that I<br>can take                               | 1 | High   |  |

## **CODING & SOLUTIONING**

## 7.1 Dynamic Risk Assessment

Implement a dynamic risk assessment module that continuously evaluates mental health indicators and adjusts risk scores based on real-time data. This feature ensures that the system adapts to changing circumstances and provides up-to-date insights.

```
@app.route('/predict',methods=['POST','GET'])
def predict():
    int_features=[int(x) for x in request.form.values()]
    temp= scaler.transform(np.array(int_features[0]).reshape(1,-1))[0][0]
    int_features[0] = temp
    final=[np.array(int_features)]
    prediction=model.predict_proba(final)
    output='{0:.{1}ff'.format(prediction[0][1], 2)
```

```
if output>str(0.5):
    return render_template('index.html',pred='You need a treatment.\nProbability of
mental illness is {}'.format(output))
    else:
        return render_template('index.html',pred='You do not need treatment.\n
Probability of mental illness is {}'.format(output))
```

## 7.2 useState functionality in pre-rendered HTML

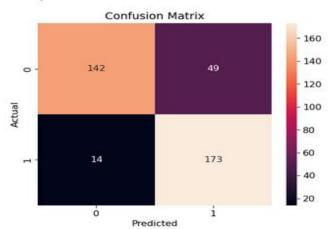
On the click of the button the predicted value is automatically re-rendered in an already pre-rendered static HTML page.

```
<button type="submit" class="btn">Predict Probability</button>
<h1>{{pred}}</h1>
```

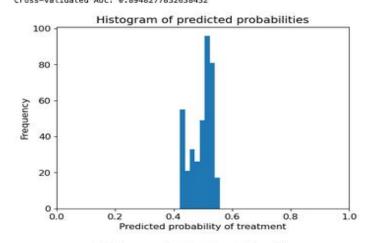
# PERFORMANCE TESTING

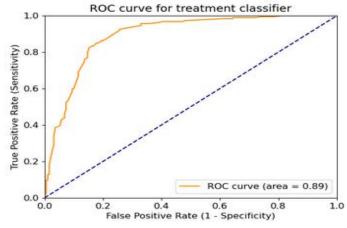
## **8.1 Performance Metrics**

Accuracy: 0.8333333333333334



Classification Accuracy: 0.83333333333333334 Classification Error: 0.16666666666666663 False Positive Rate: 0.25654450261780104 Precision: 0.7792792792793 AUC Score: 0.83429459361080856 Cross-validated AUC: 0.8948277832638432

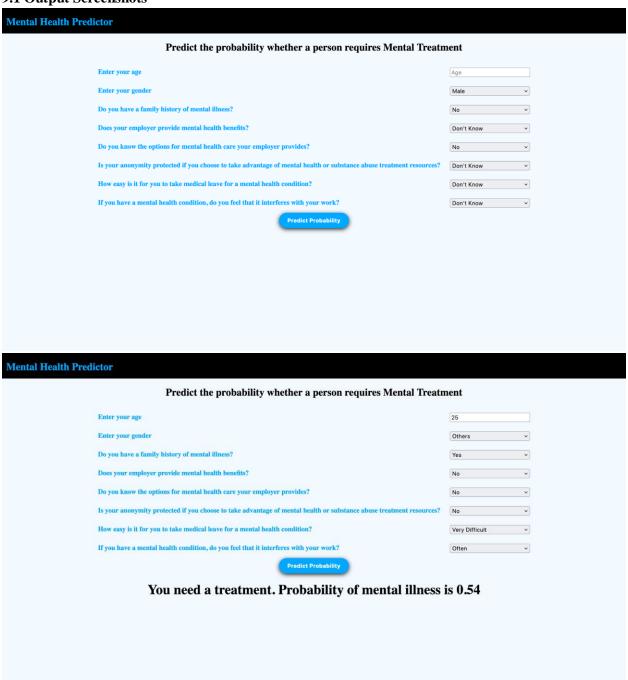




[[142 49] [ 14 173]]

## **RESULTS**

## 9.1 Output Screenshots



## **ADVANTAGES & DISADVANTAGES**

## **Advantages:**

## **&** Early Detection:

➤ Machine learning models can analyze patterns in large datasets to detect early signs of mental health issues, enabling timely intervention and support.

## **Objective Assessment:**

> ML models can provide an objective assessment based on data, reducing the impact of subjective biases that might be present in human evaluations.

## **Personalized Insights:**

> ML algorithms can tailor predictions based on individual characteristics, providing personalized insights and recommendations for support.

## **&** Efficiency and Scalability:

➤ Once trained, machine learning models can quickly analyze large amounts of data, making them efficient and scalable for screening a large number of individuals.

## **Continuous Monitoring:**

➤ ML models can be used for continuous monitoring, offering a dynamic and ongoing assessment of an individual's mental health status over time.

## **Resource Optimization:**

➤ Predictive models can help allocate mental health resources more effectively by focusing on individuals who are at higher risk, thus optimizing the use of healthcare resources.

## **Disadvantages:**

#### **❖** Data Bias:

➤ If the training data is biased or not representative, the model may also be biased. This could lead to inaccurate predictions and potential disparities in the assessment of mental health.

#### **Privacy Concerns:**

➤ Dealing with sensitive mental health data raises privacy concerns. Ensuring compliance with regulations and protecting individuals' privacy becomes crucial.

## **Complexity of Mental Health:**

➤ Mental health is a complex and multifaceted issue. Machine learning models may oversimplify the problem, potentially missing important nuances and contributing factors.

### **!** Interpretability Challenges:

> Some advanced machine learning models, particularly deep learning models, can be difficult to interpret. Understanding how a model arrives at a particular prediction may be challenging, raising concerns about trust and accountability.

## **>** Dynamic Nature of Mental Health:

Mental health conditions can change over time, and the factors influencing them may evolve. Models may struggle to adapt to these changes and may require regular updates.

## **\*** False Positives and Negatives:

> Models may produce false positives (predicting a mental health issue that doesn't exist) or false negatives (missing an actual issue). Striking a balance between sensitivity and specificity is crucial but challenging.

## **\*** Ethical Considerations:

Ethical issues, including the potential for stigmatization and discrimination based on mental health predictions, need to be carefully addressed.

## **User Acceptance:**

➤ Users, especially working professionals, may be skeptical or resistant to the use of machine learning in mental health assessment. Ensuring user acceptance and understanding is essential for successful implementation.

## **CONCLUSION**

Leveraging machine learning for predicting mental health illnesses among working professionals presents both promising opportunities and significant challenges. The advantages of early detection, objective assessment, personalized insights, efficiency, scalability, and resource optimization demonstrate the potential positive impact on individual well-being and healthcare resource allocation. However, these benefits must be carefully weighed against the potential disadvantages and ethical considerations associated with data bias, privacy concerns, the complexity of mental health, interpretability challenges, the dynamic nature of mental health, the risk of false positives and negatives, and user acceptance issues.

## **FUTURE SCOPE**

## **❖** Improved Accuracy and Personalization:

➤ Future advancements in machine learning algorithms, especially those incorporating deep learning techniques, may enhance the accuracy of predictions and provide more personalized insights by capturing subtle patterns in diverse datasets.

## **\*** Integration with Wearable Devices:

➤ As wearable technology becomes more prevalent, integrating data from devices such as smartwatches and fitness trackers could offer real-time information on physiological and behavioral indicators, contributing to more comprehensive and dynamic mental health assessments.

## Incorporating Multimodal Data:

Combining data from various sources, such as social media activity, speech patterns, and physiological signals, could lead to a more holistic understanding of an individual's mental health. This multimodal approach may provide a more nuanced and accurate assessment.

## **Explainable AI (XAI) in Mental Health Models:**

> The development of more explainable machine learning models can address concerns related to interpretability. This will be essential for gaining trust from both professionals and individuals using these predictive tools.

# **APPENDIX**

Github Repo

Project Demo Link

## Source Code:

## app.py

```
app = Flask(__name__, template folder='templates')
model=pickle.load(open('./model.pkl','rb'))
@app.route('/')
   int features=[int(x) for x in request.form.values()]
if name == ' main ':
```

## index.html

```
<div class="container">
mental illness?</label>
```

```
benefits?</label>
health care your employer provides?</label>
```

## notebook.ipynb

```
from sklearn.ensemble import RandomForestClassifier, ExtraTreesClassifier
RepeatedStratifiedKFold
```

```
train df = pd.read csv('survey.csv')
print(train df.shape)
print(train df.info())
missing_data = pd.concat([total, percent], axis=1, keys=['Total', 'Percent'])
missing_data.head(20)
print(missing_data)
train df.drop(['Timestamp'], axis= 1, inplace=True)
```

```
binary", "nah", "all", "enby", "fluid", "gendergueer", "androgyne", "agender", "male
```

```
train df['Age'] = s
s = pd.Series(train df['Age'])
s[s>120] = train df['Age'].median()
train df.head()
```

```
print(missing data)
plt.subplot(10,2,20)
plt.title('Phyiscal Health Dicussion')
plt.title('Mental Health Dicussion')
plt.subplot(10,2,20)
```

```
plt.title('Phyiscal Health Consequence')
plt.subplot(10,2,20)
sns.countplot(x=train_df['mental_health_consequence'],hue= train_df['treatment'])
plt.title('Mental Health Consequence')
plt.figure(figsize=(12,8))
sns.histplot(train df["Age"], bins=24)
plt.title("Distribution and density by Age")
```

```
X =ct.fit_transform(X)
y = LabelEncoder().fit transform(y)
```

```
forest.fit(X, y)
importances = forest.feature importances
std = np.std([tree.feature_importances_ for tree in forest.estimators_],
indices = np.argsort(importances)[::-1]
labels = []
for f in range(X.shape[1]):
plt.figure(figsize=(12,8))
plt.bar(range(X.shape[1]), importances[indices],
plt.xticks(range(X.shape[1]), labels, rotation='vertical')
plt.xlim([-1, X.shape[1]])
plt.show()
```

```
def logisticRegression():
logisticRegression()
```

```
min samples leaf=8, min samples split=3, n estimators = 20, random state = 1)
```

```
max_features=1.0, bootstrap_features=False)
bagging()
```

```
boosting()
```

```
bestBoosting()
final_clf=AdaBoostClassifier(DecisionTreeClassifier(criterion='entropy',
max depth=1),n estimators = 16,learning rate=1.16)
final_clf.fit(X_train, y_train)
y_pred_class = final_clf.predict(X_test)
accuracy score = evalClassModel(final clf, y test, y pred class, True)
pickle.dump(final_clf,open('model.pkl','wb'))
```