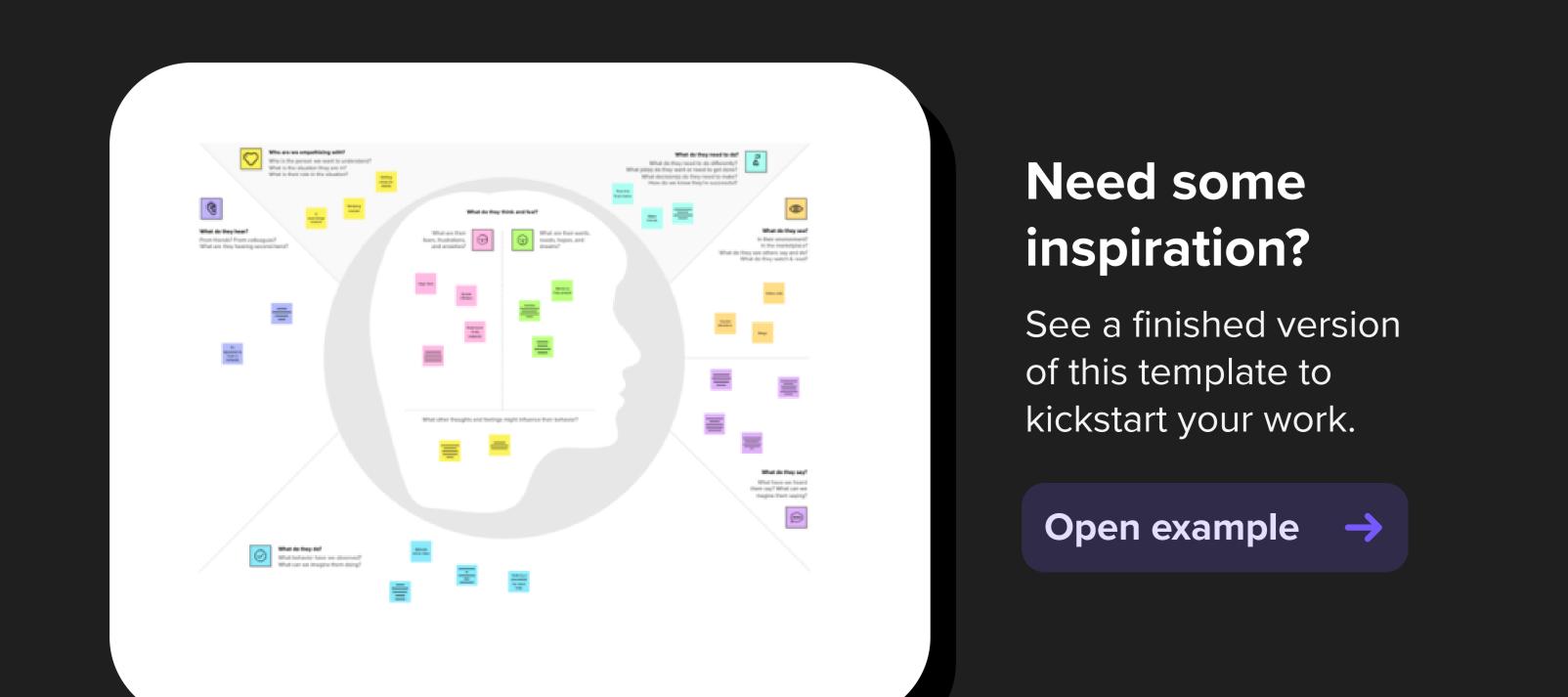


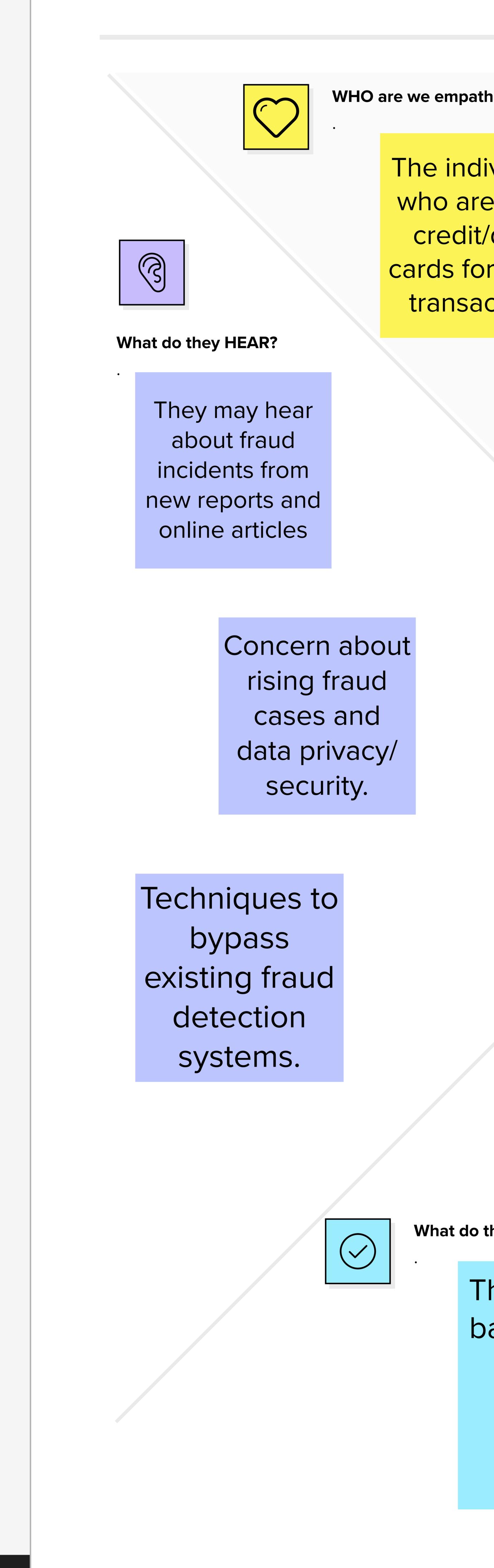
Empathy map for Online Payments Fraud Detection

Originally created by Dave Gray at



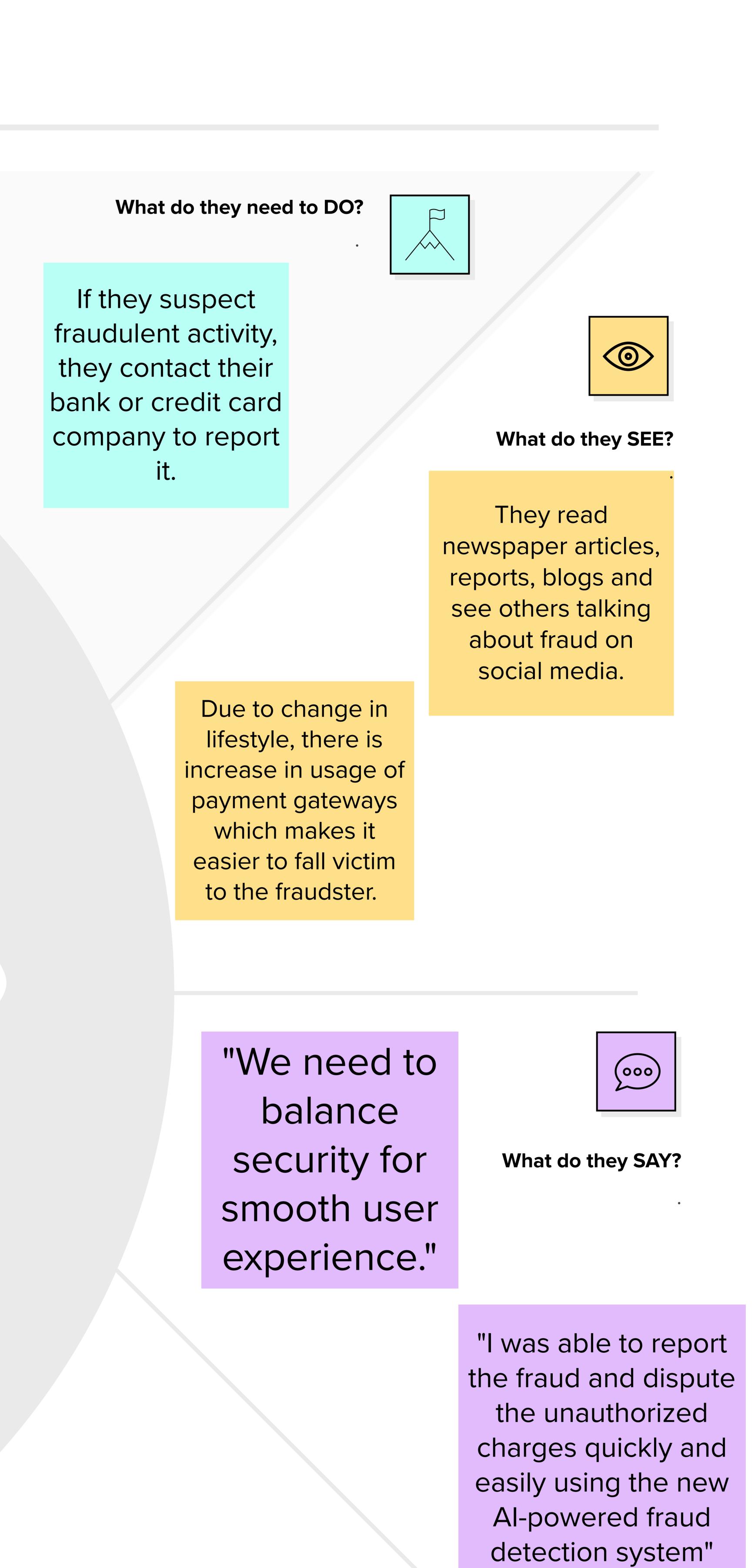
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They could become more proactive in monitoring their transactions and set up alerts for

suspicious activity.