

Working with approval process

Quiz:

1) Which of the following is a configuration available in approval process step ?

Answer:

C) Add the submit for approval button and approval history related list to all the object's page layouts

2) Users indicate the approval request is routed to wrong department. What should a system administrator do to resolve this issue ?

Answer:

A) Review the entry criteria

3) Which workflow action is available upon approval or rejection of the configuration of an approval step ?

Answer:

D) Field update