

# **Business Requirements**

## **1. Accurate and Up-to-date Product Information:**

### **Testing Focus:**

Verify that the system retrieves and displays the most recent and product information is accurate, up-to-date, and aligned with the preferences and wish lists of end users.

### **Criteria:**

- Real-time synchronization with product databases.
- Regular updates of product information based on user activity and market trends.
- Accuracy validation through user feedback and system monitoring.  
accurate product information from the database.
- Ensure the correctness of displayed product details, prices, and availability.

## **2. User-Friendly Interface:**

### **Testing Focus:**

The Amazon system must feature an intuitive and user-friendly interface to enhance the overall user experience.

### **Criteria:**

- Verify that the website is easy to navigate with clear menus, links, and buttons.
- Verify that the website loads quickly and displays content accurately.
- Verify that the website is user-friendly and provides a smooth and seamless shopping experience.

## **3. Enhanced Search Functionality:**

### **Testing Focus:**

The search functionality should be advanced and efficient, helping users find products easily.

### **Criteria:**

- Verify that users can search for products based on various criteria such as keywords, categories, brands, etc.

- Verify that search results display accurate and relevant products.
- Verify that users can filter and sort search results based on different parameters.

#### **4. User Registration and Authentication:**

##### **Testing Focus:**

The system must implement secure user registration and authentication mechanisms to ensure that only authorized users can access and perform actions within the Amazon platform.

##### **Criteria:**

- Verify that users can register with valid details such as name, email, and password.
- Verify that users cannot register with invalid or duplicate email addresses.
- Verify that users can login with valid credentials (email and password).
- Verify that users cannot login with invalid or incorrect credentials.
- Verify that users can reset their password in case they forget it.
- Verify that appropriate error messages are displayed for incorrect login attempts.

#### **5. Flexible User Profiles:**

##### **Testing Focus:**

The Amazon system should allow users to customize their profiles to align with individual preferences and needs.

##### **Criteria:**

- Verify that users can update their account information, such as name, email, password, etc.
- Verify that users can manage their shipping addresses, payment methods, and wish lists.
- Verify that users can subscribe or unsubscribe from newsletters or promotional emails.
- Verify that users can delete their accounts and receive appropriate confirmation messages.

## **6. Compliance:**

### **Testing Focus:**

Ensure the project complies with all relevant laws and regulations.

### **Criteria:**

- Verify that the system handles user data securely and adheres to privacy and legal requirements.
- Verify that user passwords are stored securely using encryption techniques.
- Verify that the website has appropriate authentication and authorization mechanisms in place.
- Verify that user data is stored securely and protected against unauthorized access.
- Verify that the website uses HTTPS for secure communication and data encryption.

## **7. Order Management and Checkout:**

### **Testing Focus:**

Ensure that the project complies the ordering process and the checkout should be seamless and hassle free for the users.

### **Criteria:**

- Verify that users can view their order history and track the status of their orders.
- Verify that users can cancel or modify their orders, including changing shipping addresses or payment methods.
- Verify that users receive order status updates and notifications via email or SMS.
- Verify that users can proceed to checkout and enter shipping and payment details.
- Verify that users can select appropriate shipping options, such as standard, expedited, or next-day delivery.
- Verify that users can make payments securely using various payment methods such as credit/debit cards, net banking, etc.

## **8. Performance, Integration and Scalability:**

### **Testing Focus:**

Ensure that the system maintains optimum performance, integrates with 3<sup>rd</sup> party services and scalable for future growth.

### **Criteria:**

- Verify that the website integrates properly with third-party systems for payment processing, order management, etc.
- Verify that the website performs well under different load conditions, including high traffic and concurrent users.
- Verify that the website handles errors and exceptions gracefully without crashing or freezing.
- Verify that the website has appropriate error logging and monitoring mechanisms.

## **9. Feedback from Users:**

### **Testing Focus:**

Ensure that the system includes a feedback mechanism to take feedback from users.

### **Criteria:**

- Verify that users can view and edit their product reviews, ratings, and recommendations.
- Taking feedback from users regarding UI or any other errors they are facing through feedback submission forms.

## **Conclusion:**

In conclusion, The Business requirements provide a comprehensive understanding of the challenges and requirements for the Amazon project. Testing strategies should align with the identified business problems and requirements to ensure the successful implementation of the project.