

Social or Business Impact:

With automated testing of the website in action, we are able to achieve a fully functional website with a user-friendly interface. It provides good security and is able to avoid any bugs. All this allows timely execution of the operations in the website and hence makes the process of booking medical appointments easier and more efficient thus leaving each patient happy.

Social Impact: A properly working website for online appointment booking ensures good patient health care. It also helps health centres to treat patients at the right time without any delay. Such an early intervention could be crucial for many patients to avoid further complications. A user friendly interface also helps patients who are not that experienced with technology to access and navigate through the website easily.

Business Impact: New features like an email or sms notification system to inform patients of the availability or absence of certain doctors could be developed. The website could also develop a form of recommendation engine to recommend certain doctors or healthcare centres to the patient on the basis of the patient's needs and available ratings and reviews.