

## **Social Impact:**

### **Economic and Social Impacts of Health Systems:**

Health systems have a positive impact on communities and on economic development. The trickle-down economic effect of investing in health systems, as well as the social benefits of providing high-quality jobs and procuring goods and services from local businesses, are significant.

### **Social Reporting in Healthcare:**

Social reporting has become a critical area of interest in healthcare systems. It has become increasingly important for the academic community and practitioners in recent decades. Recent studies have found the existence of a slow spread of social reporting initiatives in public hospitals and a lack of guidelines and homogeneity in social reporting documents.

### **Participatory Development in Healthcare:**

A participatory approach can contribute to the development of clinical ethics support (CES) instruments. For example, a low-threshold clinical ethics support instrument called CURA has been developed for caregivers working in palliative care.

### **Improved Accessibility:**

Online booking systems can make healthcare services more accessible to everyone, regardless of their location. This is particularly beneficial for patients in remote areas or those with mobility issues.

### **Efficiency and Time-Saving:**

These systems can reduce waiting times and make the appointment process more efficient. This can lead to improved patient satisfaction.

### **24/7 Availability:**

Unlike traditional booking methods, online systems are available round the clock, allowing patients to book appointments at their convenience.

### **Reduced Administrative Burden:**

By automating the booking process, these systems can reduce the administrative burden on healthcare staff, allowing them to focus more on patient care.

### **Data Management:**

Online booking systems can also facilitate better management of patient data, leading to improved healthcare outcomes.

### **Equity in Health Service Delivery:**

By making it easier for everyone to book appointments, online systems can help ensure that healthcare services are distributed more equitably.