

Social Or Business Impact.

Social Impact-

Improving patient care has become a priority for all health care providers with the overall objective of achieving a high degree of patient satisfaction.

The quality of patient care is essentially determined by the quality of infrastructure, quality of training, competence of personnel and efficiency of operational systems.

Some of the issues that need to be addressed to improve patient care are listed below.

1. **Access.** Accessibility and availability of both the hospital and the physician should be assured to all those who require health care.
2. **Waiting.** Waiting times for all services should be minimised. In most developing countries, the high demand for services often makes this a huge problem. Nevertheless, it has to be addressed effectively through continual review of patient responses and other data and using this feedback to make the necessary changes in systems.
3. **Information.** Patient information and instruction about all procedures, both medical and administrative, should be made very clear. Well trained patient counsellors form an effective link between the patient and the hospital staff and make the patient's experience better and the physicians' task much easier.
4. **Administration.** Check-in and check-out procedures should be 'patient friendly'. For example, for in-patients, we have instituted a system of discharging patients in their rooms, eliminating the need for the patient or the family to go to another office or counter in the hospital and waiting there for a long time. This has been favourably received by patients.
5. **Communication.** Communicating with the patient and the family about possible delays is a factor that can avoid a lot of frustration and anxiety. The creation of a special 'Patient Care Department' with a full time Administrator has helped our institution significantly and has enhanced our interactions with patients and their families.
6. **Ancillary Services.** Other services such as communication, food, etc. should be accessible both to patients and to attending families.

Business Impact-

Mobile app development, nevertheless, is one of the most essential elements that has contributed significantly to this shift. The potential future of medicine lies in developing an on-demand doctor appointment booking app. It uses a simple yet powerful technological tool—smartphones—to benefit medical professionals, patients, and healthcare initiatives.

Everyone gains from the development of this app for doctor appointments. With a couple of fingertip taps, you can schedule a doctor's appointment and avoid consuming your time or cash.

On-Demand Doctor Appointment Booking App-

Consider that you are experiencing a terrible cramp in your stomach suddenly at night. How about you?

main goal of doctor appointment app development is to provide efficient health services and eliminate lengthy queues. Patients can quickly schedule an appointment with the doctor of their choice using the most dependable healthcare providers.

Disadvantages of Virtual Doctor's Appointments

Other issues can involve lags in chat or audio that can make communication more difficult. Virtual appointments are not appropriate for all conditions. There are many times when a doctor will need to be physically in the room with you to assess your symptoms properly.