Project: CURA Health Care Service

Social or Business Impact:-

Social Impact: Improved Patient Care

The CURA Health Service project is poised to make a significant social impact by contributing to improved patient care. Through the provision of accurate and up-to-date information on doctor availability, healthcare professionals gain a valuable tool for making informed decisions about treatment options. This real-time insight ensures that patients receive timely and appropriate medical attention, resulting in enhanced overall healthcare outcomes. The positive social impact is reflected in:

#### 1. Informed Decision-Making:

- Healthcare professionals can make well-informed decisions about patient care plans based on the current availability of doctors.
- Accurate information on doctor schedules enables timely interventions and appropriate treatment strategies.

### 2. Reduced Waiting Times:

- Patients experience reduced waiting times as healthcare providers can efficiently manage their schedules, minimizing delays in appointments and treatments.
  - Improved efficiency in healthcare service delivery contributes to a positive patient experience.

#### 3. Enhanced Patient Satisfaction:

- The project fosters a patient-centric approach by addressing the need for timely and accurate information.
- Enhanced patient satisfaction is a direct outcome of improved communication and streamlined healthcare processes.

### 4. Optimized Resource Utilization:

- Healthcare facilities can optimize resource allocation based on real-time data, ensuring that medical professionals are available when and where they are needed most.
  - This leads to improved resource efficiency and a more responsive healthcare system.

### 5. Healthcare Equity:

- Access to timely and informed healthcare is crucial for promoting healthcare equity.
- The project contributes to reducing disparities in healthcare access by ensuring that all patients receive prompt and informed medical attention.

Business Impact: Improved Doctor Availability and Notification System

The CURA Health Service project not only brings about social benefits but also has a significant impact on the business aspects of healthcare delivery. By providing information about the availability of doctors and facilitating various modes of interaction, the project contributes to the development of a robust notification system. This, in turn, has substantial business impacts:

#### 1. Efficient Appointment Management:

- The project assists in the efficient management of doctor availability, enabling healthcare facilities to optimize appointment scheduling.
- Improved scheduling leads to reduced idle time for medical professionals, maximizing their productivity.

## 2. Development of New Notifications:

- The project enables the development of innovative notifications to alert patients and healthcare providers if a booked appointment slot becomes unavailable.
  - Proactive notifications contribute to better patient communication and satisfaction.

# 3. Enhanced Patient Engagement:

- The availability of multiple channels for interactions, including notifications, fosters increased patient engagement.
- Patients can receive personalized updates and reminders, promoting adherence to appointments and treatment plans.

### 4. Data-Driven Decision-Making:

- The project provides valuable data on doctor availability and patient interactions.
- Healthcare administrators can use this data to make informed decisions about resource allocation, staffing, and service improvement initiatives.

# 5. Increased Operational Efficiency:

- The development of a comprehensive notification system contributes to increased operational efficiency in healthcare facilities.
- Streamlined communication and information dissemination lead to a more agile and responsive healthcare environment.

In summary, the CURA Health Service project generates positive social impact by improving patient care and contributes to the business aspects of healthcare by enhancing doctor availability and developing a sophisticated notification system. These impacts collectively create a healthcare ecosystem that is not only more efficient but also more patient-focused and responsive to the needs of both healthcare providers and patients.