# **BUSINESS REQUIREMENTS**

#### 1. User Authentication and Authorization:

- Ensure secure user authentication and authorization processes to grant access only to authorized users within the CURA Healthcare Service platform.
- Requirements include unique user registration, encrypted password storage, and defined user roles for access control.

### 2. Services Information Accuracy:

- Maintain accurate and up to date product information aligned with user preferences and wishlists.
- Criteria involve realtime database synchronization, periodic updates based on user activity, and validation through feedback and monitoring.

#### 3. Flexible User Profiles:

- Allow users to customize their profiles to suit individual preferences and needs.
- Features should enable personalization, easy modification, and adaptability based on user interactions.

### 4. Legal and Regulatory Compliance:

- Ensure compliance with medical and data privacy regulations and standards.
- Requirements include regular audits, data protection features, and transparent communication of privacy policies.

#### 5. Intuitive User Interface:

- Design an intuitive and userfriendly interface to enhance the overall user experience.
- Criteria involve clear navigation, consistent design elements, and accessibility features.

#### 6. Efficient Booking Process:

- Streamline the booking process for a seamless user experience.
- Requirements include oneclick booking, secure checkout, and tracking features.

### 7. Enhanced Date/Program Choosing Functionality:

- Improve date choosing functionality for efficient booking.
- Criteria include accurate results and advanced filters based on various criteria.

## 8. Performance and Scalability:

- Ensure optimal performance and scalability of the system.
- Requirements involve performance testing, scalability features, and monitoring tools.

### 9. History Mechanism:

- Implement a history mechanism for users to access previous booking details.
- Criteria include a userfriendly history page and viewing moderation.

### 10. Integration with ThirdParty Services:

- Seamlessly integrate with thirdparty services to enhance the user experience.
- Requirements include secure integration with booking gateways and collaboration with customer support platforms.

### 11. Mobile Responsiveness:

- Ensure responsiveness and consistency across various devices, especially mobile.
- Criteria involve responsive design, mobilespecific features, and crossbrowser compatibility.

The objective of these business requirements is to create a CURA Healthcare Service platform that is secure, adaptable, and easy to use, while also meeting legal requirements and providing an efficient experience for users. Modifications can be made according to the project's specific goals and scope.