

ROBOTIC PROCESS AUTOMATION

EMAIL AUTOMATION

INTRODUCTION

Email has become the main method of communication for businesses around the world. It is critical to so many parts of your organization, but sifting through the inbox takes up valuable time.

Many organizations look to automation for specific parts of their email operations in order to serve customers more efficiently and allow humans to focus on the messages only they can handle.

Automates RPA functionality features an intuitive drag-and-drop interface that lets IT and business users quickly and easily automate email actions without writing a line of code. Use Automate for email automation with your overarching enterprise automation strategy.

LITERATURE SURVEY

when we require to send a mail number of users it may take much more time. To avoid this problem we use blue prism software by creating an automated process. for creating this process we two ways to do it...

By using and creating a bot which generate mail and send it to number of

receivers.

here,we first create a object studio of entering,opening and composing a mail.And this process will be linked to a process studio which is having MS Excel VBO.

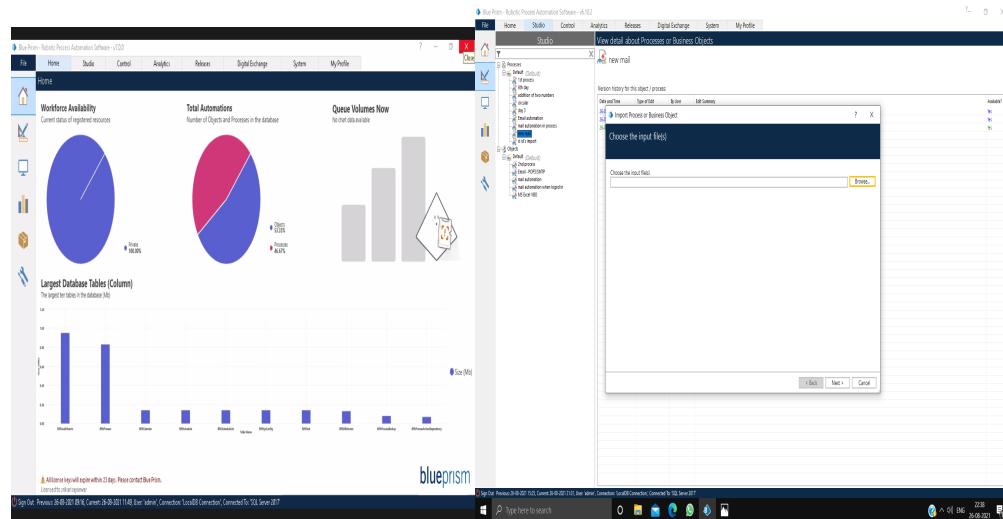
other way is by using VBO's of Email and Excel.

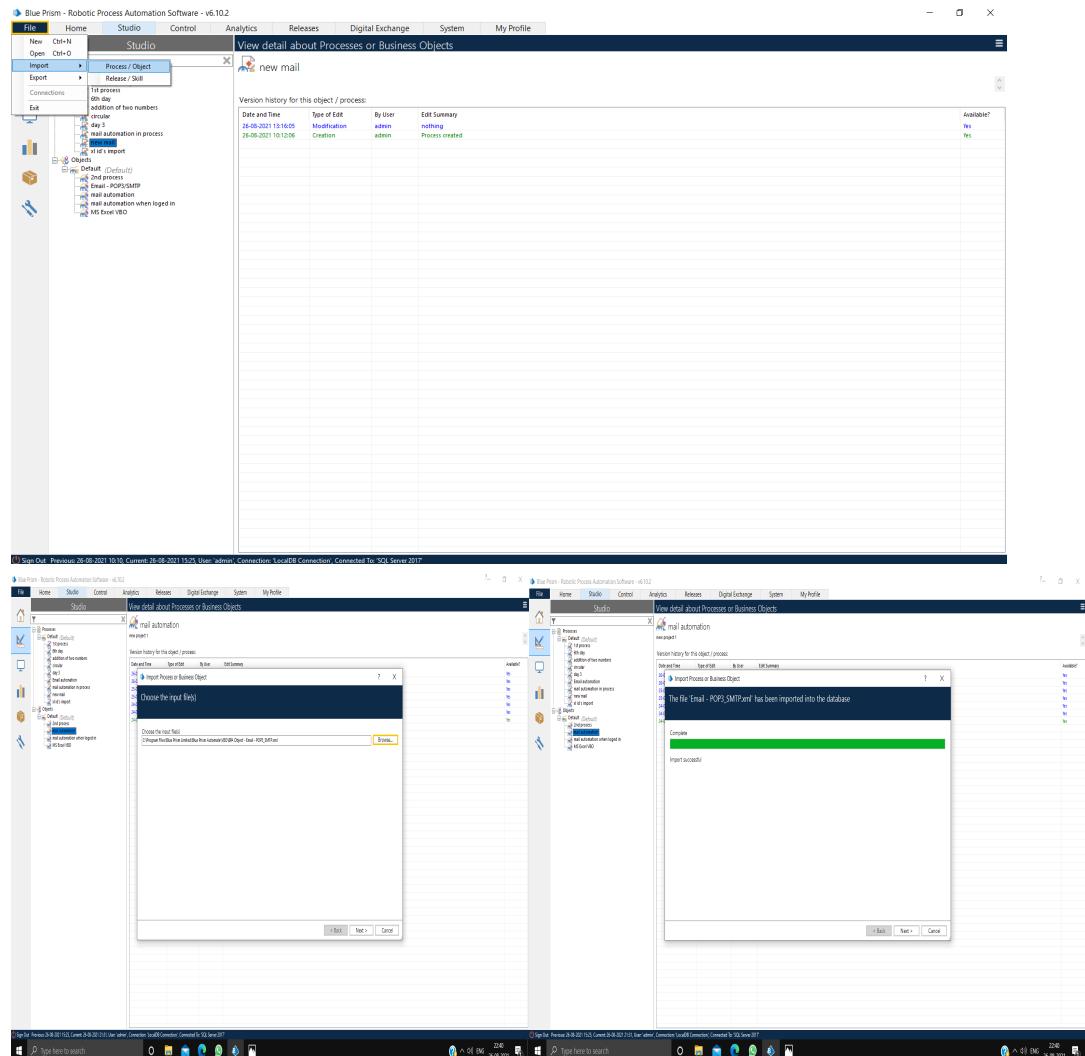
By directly importing MS Excel and Email VBO's and attaching the required file i.e. by tracing its path.

THEORITICAL ANALYSIS

step 1:-

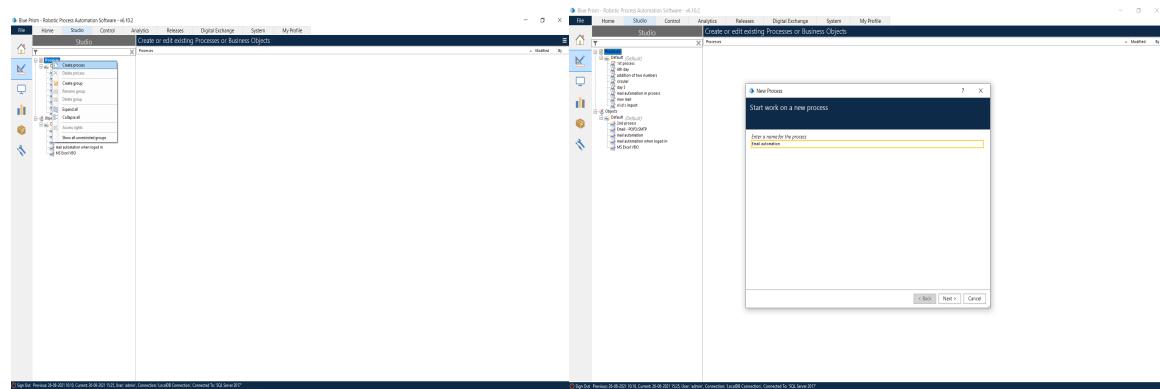
As soon as we launch the blue prism software we will find subheading "file". On clicking on it we will find import option where we will import MS Excel and Email VBO's will get imported.we could able to find the VBO's in below path."C:\Program Files\Blue Prism Limited\Blue Prism"

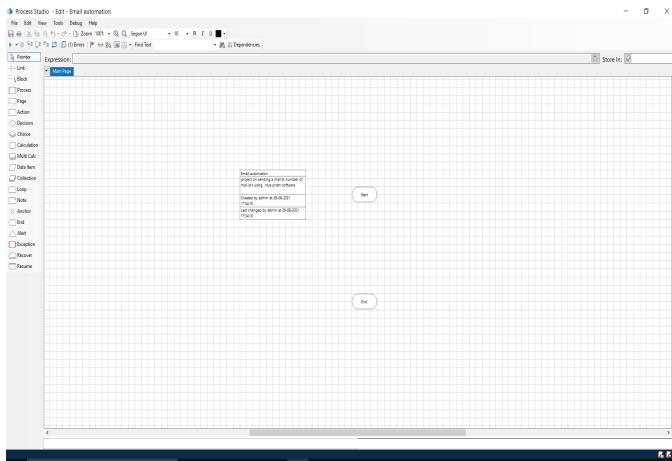




step 2:-

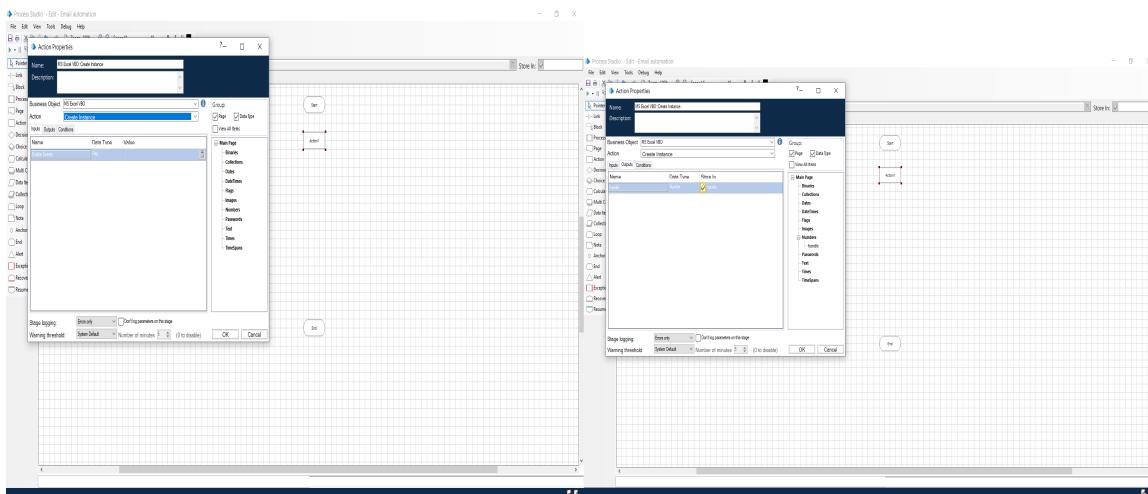
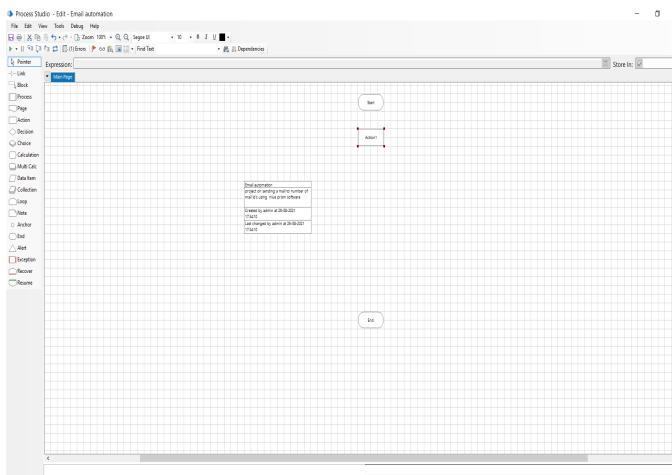
After importing, create a new process in process studio.





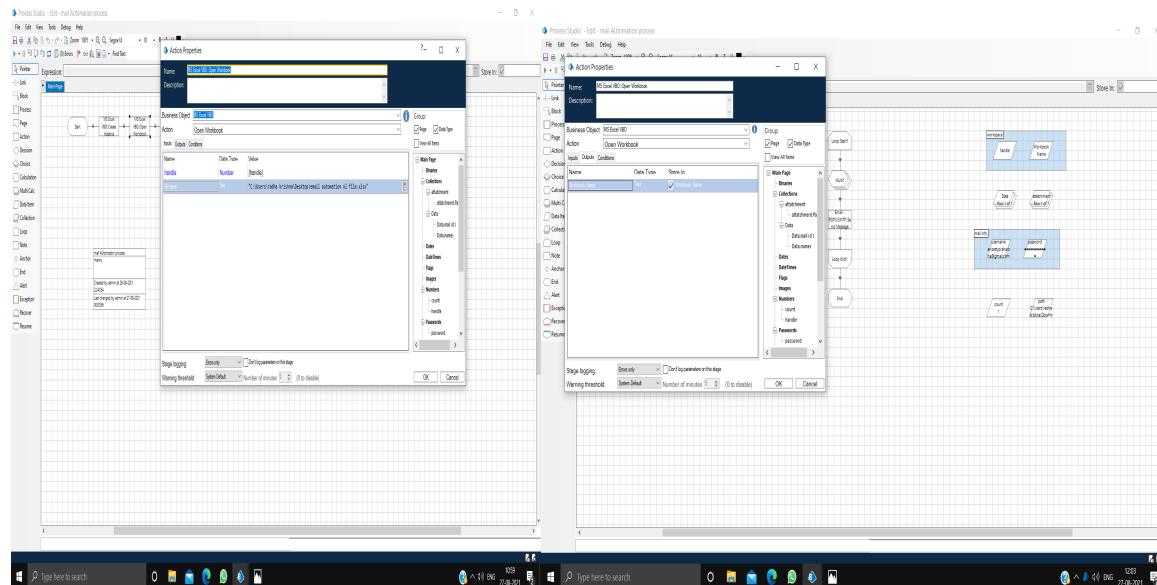
step3:

After creating and entering into process drag and drop the action stage to create an instance and fill it as shown below by using MS Excel object process.

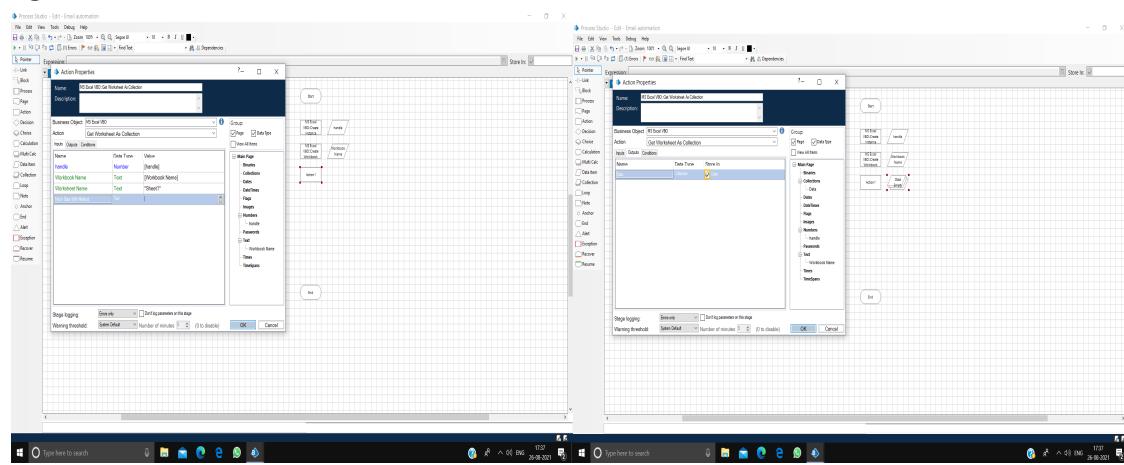


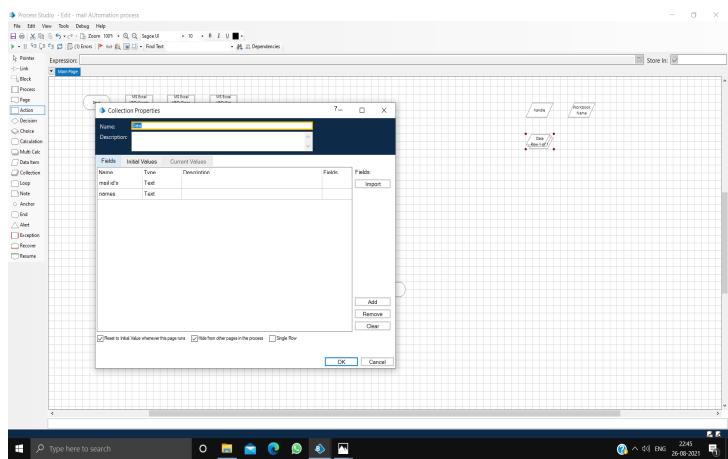
step 4:-

Now,drag and drop another action stage to open a work book.



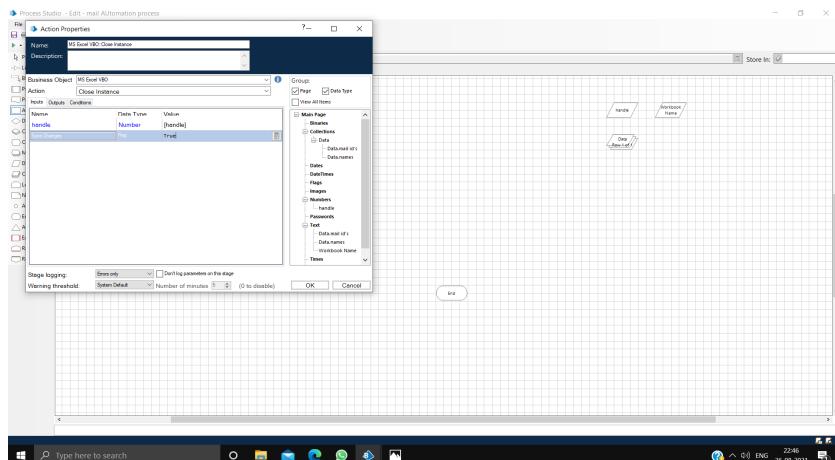
step 5:- In this step we will get the information of mail id's as collection by using action "get worksheet as collection"





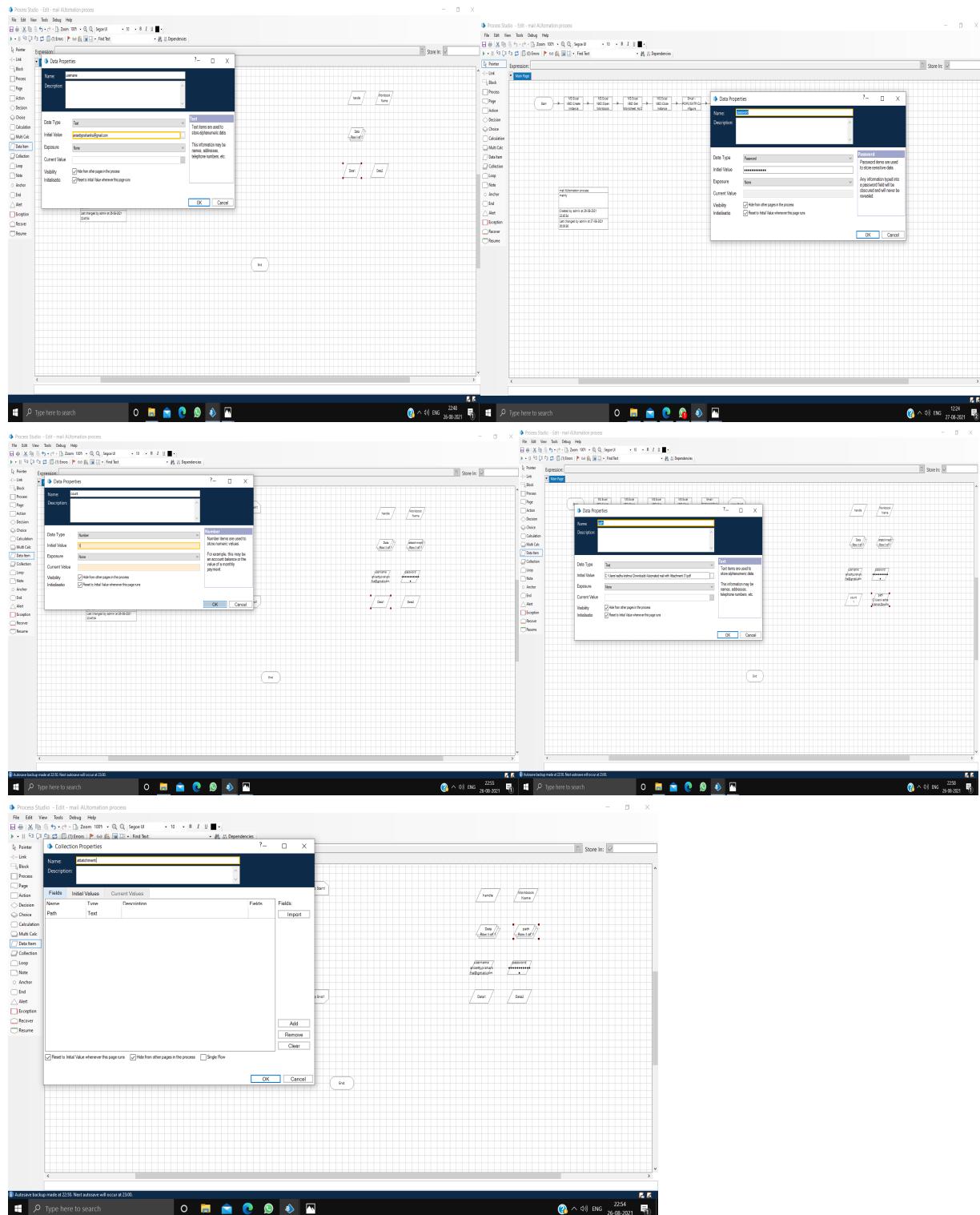
step 6:-

this step is for closing instance using action stage which we opened at the step 3.



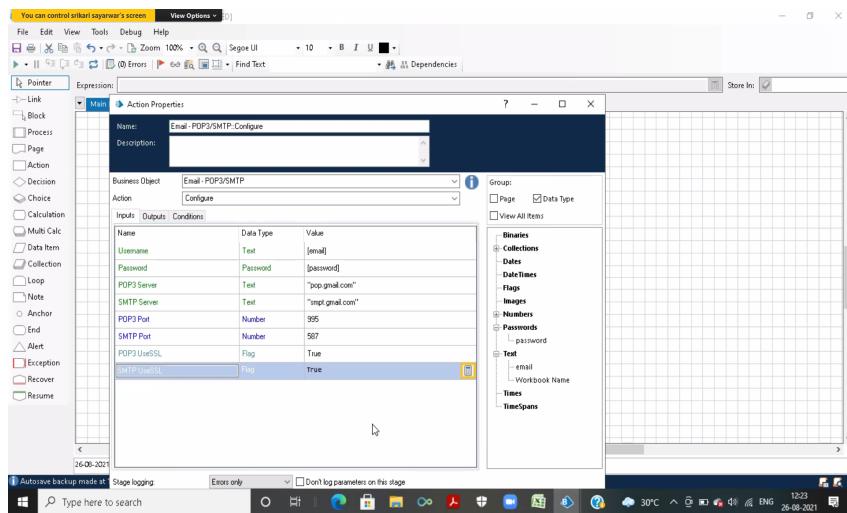
step 7:-

Create data elements of username,password,count,path and a collection for attachments.



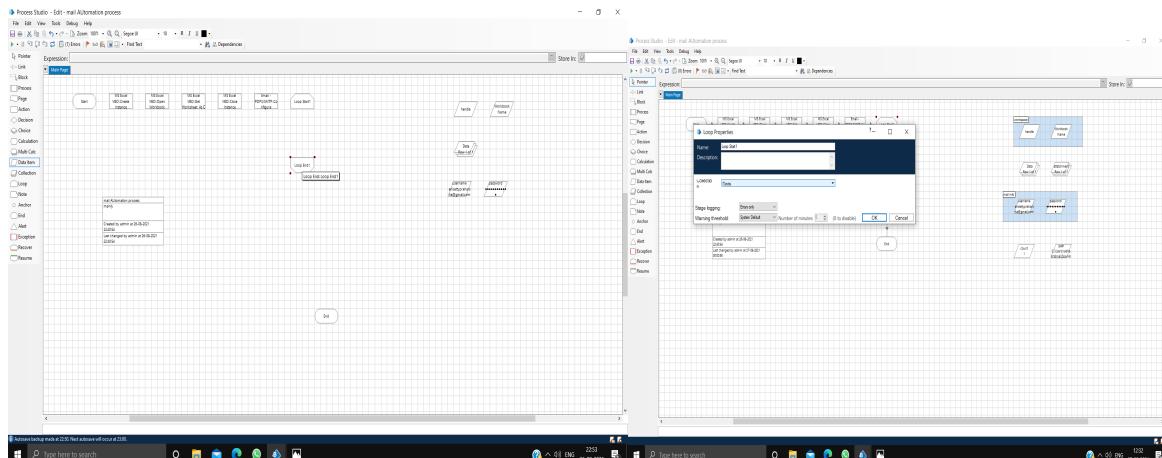
step 8:-

This step is to configure the Email path.



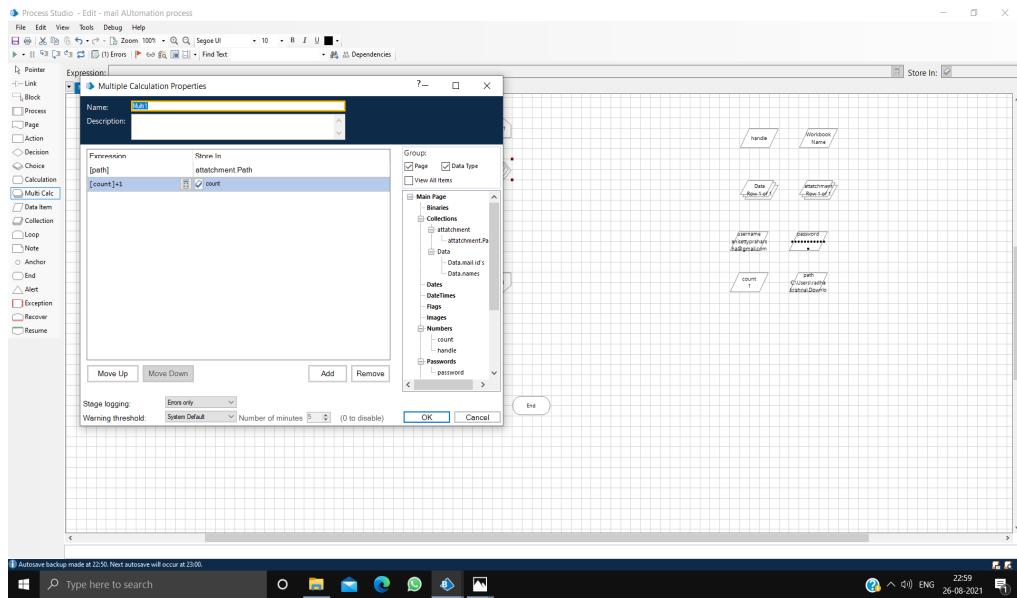
step 9:-

In this step we will create a loop with collection of data.



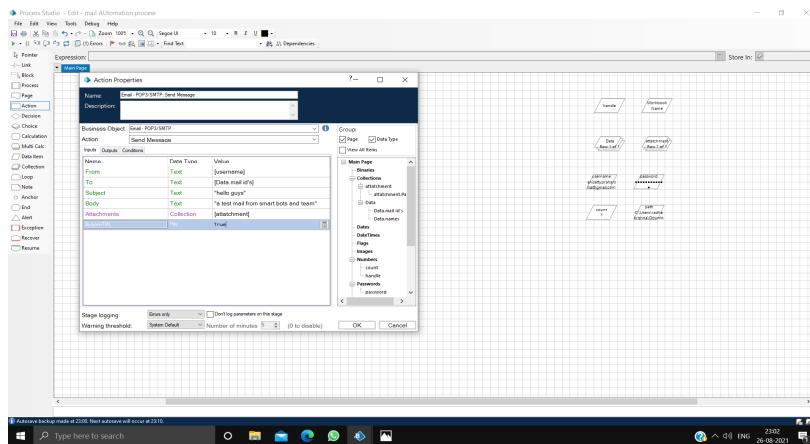
step 10:-

Here we insert "multi cal" stage to increment the count and trace the path for each mail.

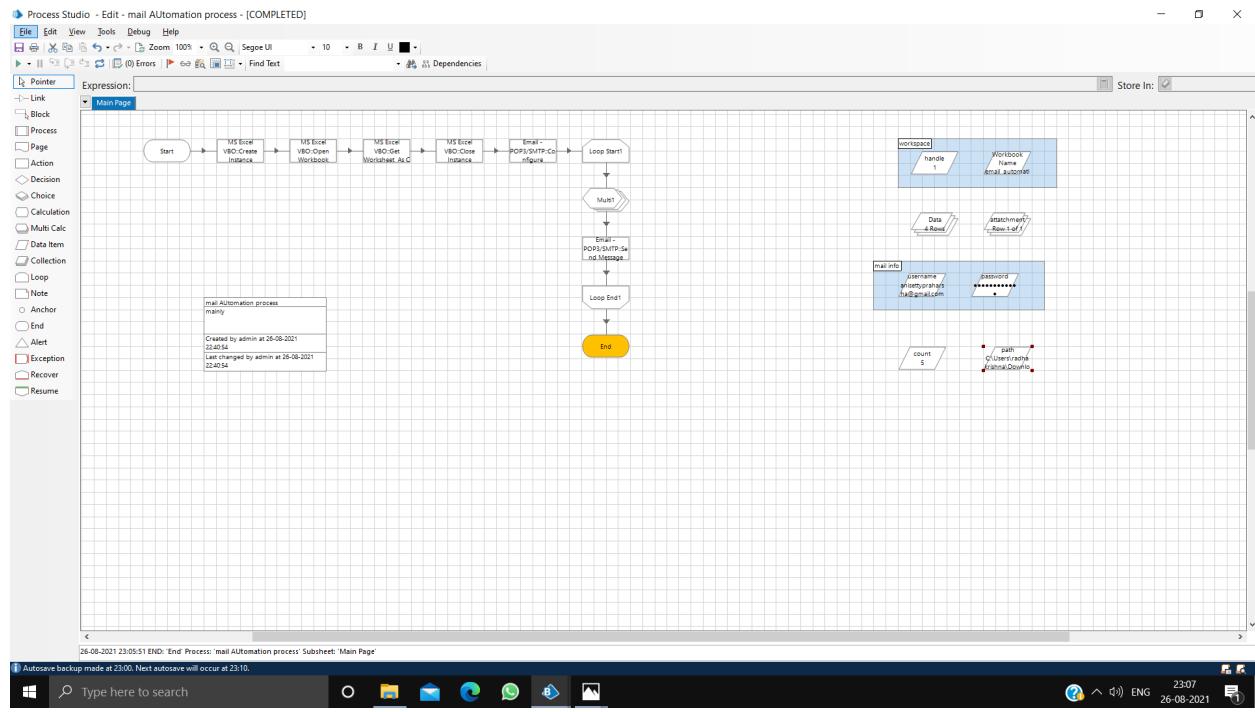


step 11:-

In this stage we will write the subject and body of the mail using the action stage as shown below.



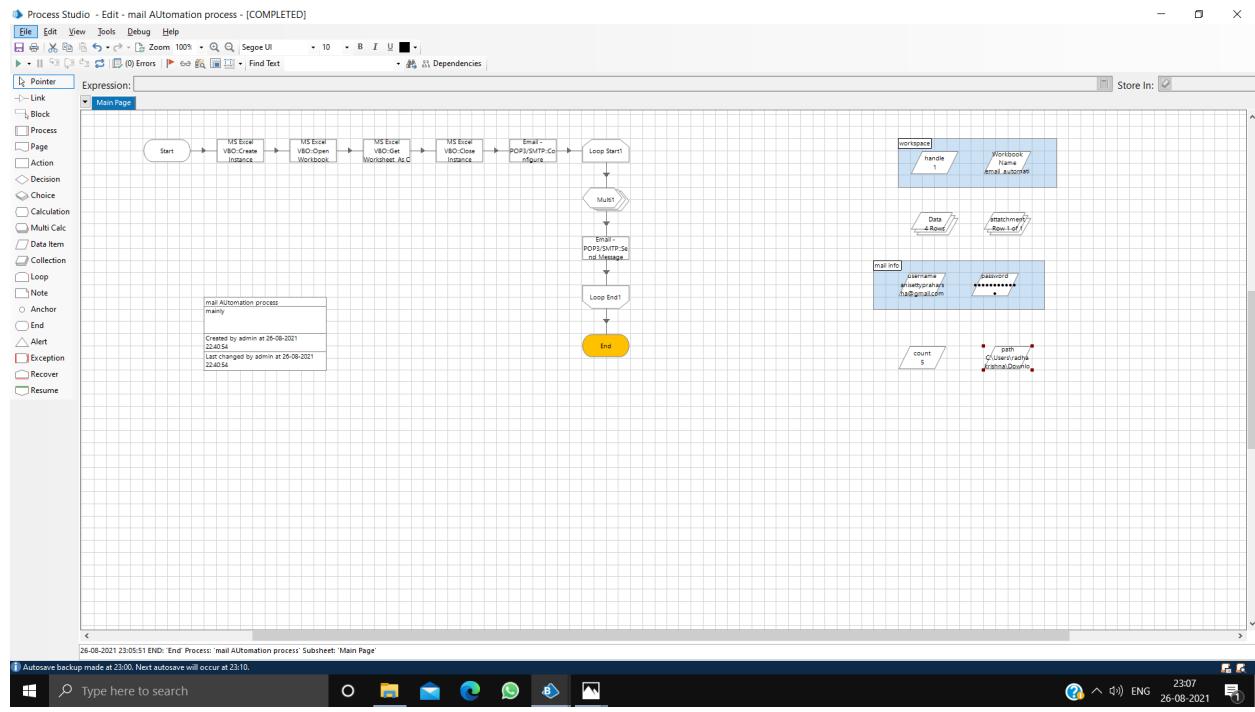
step 12:- By linking all the stages the flow gets completed. By running the process the mails are sent.



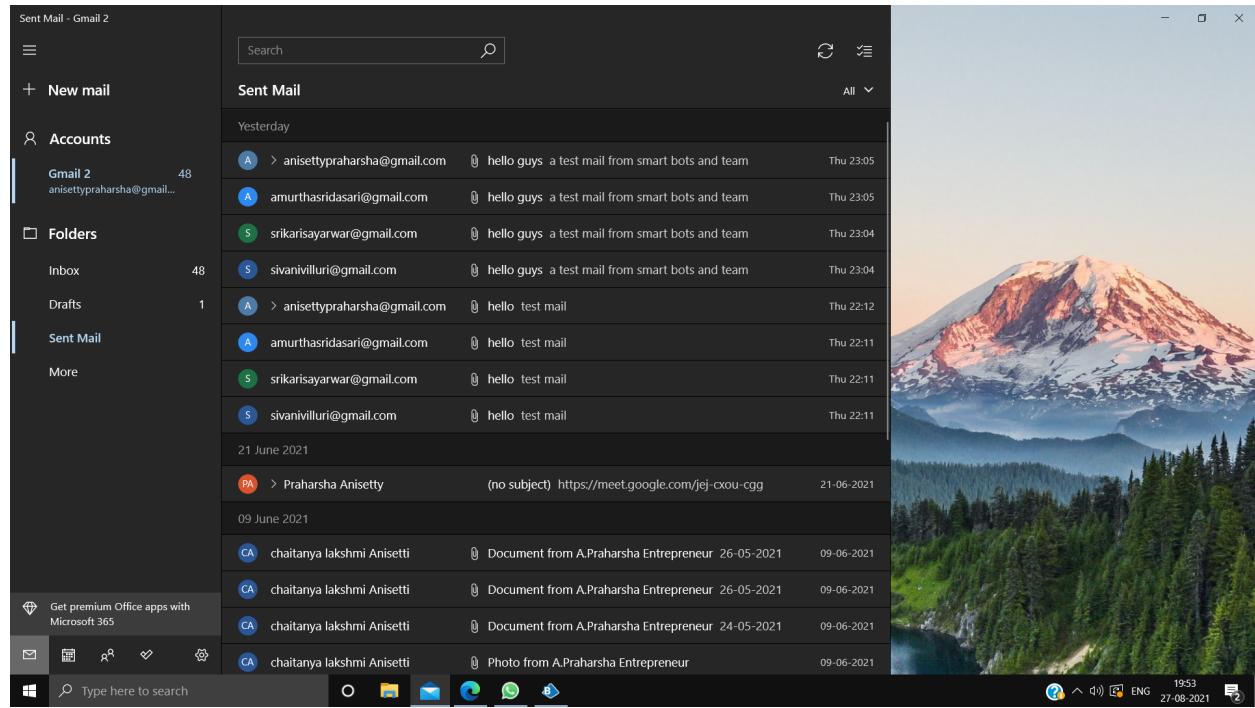
EXPERIMENTAL ANALYSIS:-

While the process is running, keep your hands off the mouse and keyboard. The robot will be moving the mouse and pressing keys. If you interfere with its operation, the process may get interrupted with errors. You can send multiple attachments by separating their paths using comma.

FLOWCHART:



RESULT:



ADVANTAGES AND DIS ADVANTAGES:

Considering the amount of time that opening, reading, responding to, and managing email takes out of most people's days, it's no surprise that RPA could have a positive impact when it comes to email. The obvious benefit of using RPA for email is time savings. Let's delve into some specific ways you can employ RPA for email to save time.

1. Launch tasks based on incoming email:

Email automation can take care of many tasks coming into your inbox without manual effort.

2. Automatically route attachments from incoming email:

Whether it's an invoice, a receipt for archival, an Excel report, or another type of document, you can set up tasks with RPA to identify the attachment and follow rules for processing. Maybe the invoice is sent through AP processes, the receipt is sent to your document management system, and the Excel report is filed for reference later. While Outlook automation does exist within the platform, it's limited by only being able to file emails within Outlook. An RPA bot could file your document or Excel within an EDMS or in SharePoint.

3. Automate outgoing email:

The possibilities for automating outgoing email are endless, but here are a few use cases. HR might need to email all employees

within a certain region every other Tuesday to remind them to get their time off requests in before the end of the pay period. Sales support might need to generate and send a monthly sales report to individual representatives with their totals for the month.

Automating email in this way not only reduces that 28% figure, but it also helps you to be more agile and on-the-ball. The right information, document, or reminder can get to the right place at the right time, dependably, even if you are out of the office or busy with other value-adding work.

APPLICATIONS:

There are several applications of RPA, but here, we are listing some of the common application areas:

- In this project we use it for Generating Mass Emails.
- If there is a need for sending mass emails frequently, then RPA can be a great option to automate the process.

CONCLUSIONS:

The MS Excel VBO is a fairly new object that was made available to Blue

Prism 6.3 developers. It has significantly simplified the task of sending emails compared to earlier versions. In this project, we completed the building of the process by getting the bot to send an email to the requester . We saw that after the search is complete, the email properties, message body, and attachments are all stored into a collection that we can retrieve by looping.

FUTURE SCOPE:

The scope of RPA is infinite and huge. In fact, it is anticipated that the RPA will be the future of IT automation. If someone wants to build his or her career in RPA this particular field will automatically grow their career views. The field of Artificial Intelligence is one of the prospects and it would include the innovative level of decision making and job implications. Also, the RPA would show its great prospects in the banking domain, where the robots will going to be utilized to practically perform all the calculations and transactions. It will also show its consequences in more leading-edge technology in the area such as automobiles and aircraft manufacturing. It is highly anticipated that regular as well as online courses are going to barb up extremely in the next approaching years. Most of the RPA tools such as RPA Blue Prism, UiPath, automation anywhere are already being used in the business. The candidate who wants to build their career in the field of RPA can learn any of this tool to implement the RPA in the future

- 1. Efficiency:** The software robots are highly efficient they can operate 24/7 without taking any break.
- 2. Accuracy:** In order to carry out data entry task, the robots can perform it in the same way as the human beings without making any mistakes.
- 3. Cost Reduction:** The software robots help to reduce the organizations cost.

- 4. Change management can be performed easily by the RPA as it reserves the application and data integrity.**
- 5. Enhanced audit and monitoring compliance: A detail audit logs are offered by the robots by allowing the advanced business analytics and enhanced compliance.**

BIBIOGRAPHY:

sources we used to complete our project are:

1.Orally library - topic: Robotics Process Automation website:

<https://www.oreilly.com/library/view/robotic-process-automation/9781789610444/3e8039ec-2870-4252-b3e7-9dda3b27f0b4.xhtml>

2.Blue Prism tutorial - topic: Email and surface Automation website:

https://www.tutorialspoint.com/blue_prism/blue_prism_email_surface_automation.htm

3.Geeks tutorial - topic: RPA Email automation website:

<https://www.geeksforgeeks.org/robotic-process-automation-rpa-email-automation-using-uipath/>