<u>Apex Specialist</u>

<u>Challenge 1</u> Automated Record Creation

- 1.Go to the App Launcher -> Search How We Roll Maintenance -> click on Maintenance Requests -> click on first case -> click Details -> change the type Repair to Routine Maintenance -> select Origin = Phone -> Vehicle = select Teardrop Camper, save it. 2.Feed -> Close Case = save it..
- 3.Go to the Object Manager -> Maintenance Request -> Field & Relationships -> New -> Lookup Relationship -> next -> select Equipment -> next -> Field Label = Equipment -> next-> next -> save it .
- 4. Now go to the developer console use below code.

MaintenanceRequestHelper.apxc

```
FROM Case WHERE Id IN:validIds]);
     Map<Id,Decimal> maintenanceCycles = new Map<ID,Decimal>();
     AggregateResult[] results = [SELECT Maintenance Request c,
MIN(Equipment_r.Maintenance_Cycle_c)cycle FROM Equipment_Maintenance_Item_c WHERE
Maintenance Request c IN: ValidIds GROUP BY Maintenance Request c];
   for (AggregateResult ar : results){
     maintenanceCycles.put((Id) ar.get('Maintenance Request c'), (Decimal) ar.get('cycle'));
   }
     for(Case cc : closedCasesM.values()){
       Case nc = new Case (
         ParentId = cc.Id.
       Status = 'New',
         Subject = 'Routine Maintenance',
         Type = 'Routine Maintenance',
         Vehicle c = cc.Vehicle c,
         Equipment c = cc. Equipment c,
         Origin = 'Web',
         Date Reported c = Date.Today()
       );
       If (maintenanceCycles.containskey(cc.Id)){
         nc.Date Due c = Date.today().addDays((Integer) maintenanceCycles.get(cc.Id));
       } else {
         nc.Date_Due__c = Date.today().addDays((Integer) cc.Equipment__r.maintenance_Cycle__c);
       newCases.add(nc);
     insert newCases:
     List<Equipment_Maintenance_Item__c> clonedWPs = new
List<Equipment_Maintenance_Item__c>();
     for (Case nc : newCases){
       for (Equipment_Maintenance_Item__c wp:
closedCasesM.get(nc.ParentId).Equipment Maintenance Items r){
         Equipment Maintenance Item c wpClone = wp.clone();
         wpClone.Maintenance_Request__c = nc.Id;
         ClonedWPs.add(wpClone);
```

```
insert ClonedWPs;
```

MaitenanceRequest.apxt

trigger MaintenanceRequest on Case (before update, after update) { if(Trigger.isUpdate && Trigger.isAfter){ MaintenanceRequestHelper.updateWorkOrders(Trigger.New, Trigger.OldMap);

- 1. After saving the code go back the How We Roll Maintenance,
- 2. click on Maintenance Requests -> click on 2nd case -> click Details -> change the type Repair to Routine Maintenance -> select Origin = Phone -> Vehicle = select Teardrop Camper, save it.
- 3. Feed -> Close Case = save it...

Now check challenge.

Challenge 2 Synchronize Salesforce data with an external system

- Setup -> Search in quick find box -> click Remote Site Settings -> Name = Warehouse URL, Remote Site URL = https://th-superbadgeapex.herokuapp.com, make sure active is selected.
- Go to the developer console use below code.

WarehouseCalloutService.apxc:-

public with sharing class WarehouseCalloutService implements Queueable { private static final String WAREHOUSE_URL = 'https://th-superbadge-

```
apex.herokuapp.com/equipment';
  //class that makes a REST callout to an external warehouse system to get a list of equipment that
needs to be updated.
  //The callout's JSON response returns the equipment records that you upsert in Salesforce.
  @future(callout=true)
  public static void runWarehouseEquipmentSync(){
   Http http = new Http();
    HttpRequest request = new HttpRequest();
   request.setEndpoint(WAREHOUSE URL);
    request.setMethod('GET');
   HttpResponse response = http.send(request);
   List<Product2> warehouseEq = new List<Product2>();
   if (response.getStatusCode() == 200){
     List<Object> jsonResponse = (List<Object>)JSON.deserializeUntyped(response.getBody());
     System.debug(response.getBody());
      //class maps the following fields: replacement part (always true), cost, current inventory,
lifespan, maintenance cycle, and warehouse SKU
      //warehouse SKU will be external ID for identifying which equipment records to update
within Salesforce
     for (Object eq : jsonResponse){
        Map<String,Object> mapJson = (Map<String,Object>)eq;
        Product2 myEq = new Product2();
        myEq.Replacement Part c = (Boolean) mapJson.get('replacement');
        myEq.Name = (String) mapJson.get('name');
        myEq.Maintenance_Cycle__c = (Integer) mapJson.get('maintenanceperiod');
        myEq.Lifespan Months c = (Integer) mapJson.get('lifespan');
        myEq.Cost__c = (Integer) mapJson.get('cost');
        myEq.Warehouse_SKU__c = (String) mapJson.get('sku');
        myEq.Current Inventory c = (Double) mapJson.get('quantity');
        myEq.ProductCode = (String) mapJson.get('_id');
        warehouseEq.add(myEq);
     if (warehouseEq.size() > 0){
       upsert warehouseEq;
```

System.debug('Your equipment was synced with the warehouse one');

}

```
public static void execute (QueueableContext context){
   runWarehouseEquipmentSync();
}
```

After saving the code open execute anonymous window (CTRl+E) and run this method ,

System.enqueueJob(new WarehouseCalloutService());

Now check Challenge.

<u>Challenge 3</u> Schedule synchronization using Apex code

• Go to the developer console use below code,

WarehouseSyncShedule.apxc:-

```
global with sharing class WarehouseSyncSchedule implements Schedulable{
global void execute(SchedulableContext ctx){
System.enqueueJob(new WarehouseCalloutService());
}
}
```

Save it, after that...

 Go to setup -> Seacrh in Quick find box -> Apex Classes -> click Schedule Apex and Jb Name = WarehouseSyncScheduleJob , Apex Class =
 WarehouseSyncSchedule as it is below shown in the image , Now check challenge.

_Challenge 4 Test automation logic

• Go to the developer console use below code,

MaintenanceRequestHelperTest.apxc:-

```
@istest
public with sharing class MaintenanceRequestHelperTest {
  private static final string STATUS_NEW = 'New';
  private static final string WORKING = 'Working';
  private static final string CLOSED = 'Closed';
  private static final string REPAIR = 'Repair';
  private static final string REQUEST_ORIGIN = 'Web';
  private static final string REQUEST_TYPE = 'Routine Maintenance';
  private static final string REQUEST_SUBJECT = 'Testing subject';
  PRIVATE STATIC Vehicle c createVehicle(){
   Vehicle__c Vehicle = new Vehicle__C(name = 'SuperTruck');
   return Vehicle:
 }
  PRIVATE STATIC Product2 createEq(){
   product2 equipment = new product2(name = 'SuperEquipment',
                    lifespan_months_C = 10,
                    maintenance_cycle__C = 10,
                    replacement_part__c = true);
   return equipment;
```

```
PRIVATE STATIC Case createMaintenanceRequest(id vehicleId, id equipmentId){
   case cs = new case(Type=REPAIR,
            Status=STATUS NEW,
            Origin=REQUEST_ORIGIN,
            Subject=REQUEST SUBJECT,
            Equipment_c=equipmentId,
            Vehicle c=vehicleId);
   return cs:
 PRIVATE STATIC Equipment_Maintenance_Item__c createWorkPart(id equipmentId,id requestId){
    Equipment_Maintenance_Item__c wp = new Equipment_Maintenance_Item__c(Equipment__c
= equipmentId,
                                    Maintenance_Request__c = requestId);
   return wp;
 @istest
  private static void testMaintenanceRequestPositive(){
   Vehicle__c vehicle = createVehicle();
   insert vehicle:
   id vehicleId = vehicle.Id:
   Product2 equipment = createEq();
   insert equipment;
   id equipmentId = equipment.Id;
   case somethingToUpdate = createMaintenanceRequest(vehicleId,equipmentId);
   insert somethingToUpdate;
   Equipment_Maintenance_Item__c workP =
createWorkPart(equipmentId,somethingToUpdate.id);
   insert workP:
   test.startTest();
   somethingToUpdate.status = CLOSED;
   update somethingToUpdate;
   test.stopTest();
   Case newReq = [Select id, subject, type, Equipment_c, Date_Reported_c, Vehicle_c,
Date Due c
          from case
          where status =: STATUS NEW];
```

```
Equipment_Maintenance_Item__c workPart = [select id
                     from Equipment_Maintenance_Item__c
                     where Maintenance Request c =: newReg.Id];
 system.assert(workPart != null);
 system.assert(newReq.Subject != null);
 system.assertEquals(newReq.Type, REQUEST_TYPE);
 SYSTEM.assertEquals(newReq.Equipment c, equipmentId);
 SYSTEM.assertEquals(newReq.Vehicle__c, vehicleId);
 SYSTEM.assertEquals(newReq.Date Reported c, system.today());
@istest
private static void testMaintenanceRequestNegative(){
 Vehicle C vehicle = createVehicle();
 insert vehicle;
 id vehicleId = vehicle.Id:
 product2 equipment = createEq();
 insert equipment;
 id equipmentId = equipment.Id;
 case emptyReg = createMaintenanceRequest(vehicleId,equipmentId);
 insert emptyReq;
 Equipment_Maintenance_Item__c workP = createWorkPart(equipmentId, emptyReq.Id);
 insert workP;
 test.startTest();
 emptyReq.Status = WORKING;
 update emptyReq;
 test.stopTest();
 list<case> allRequest = [select id
              from case];
 Equipment_Maintenance_Item__c workPart = [select id
                      from Equipment_Maintenance_Item__c
                      where Maintenance_Request__c = :emptyReq.Id];
 system.assert(workPart != null);
 system.assert(allRequest.size() == 1);
@istest
```

```
private static void testMaintenanceRequestBulk(){
    list<Vehicle C> vehicleList = new list<Vehicle C>();
    list<Product2> equipmentList = new list<Product2>();
    list<Equipment_Maintenance_Item__c> workPartList = new
list<Equipment Maintenance Item c>();
    list<case> requestList = new list<case>();
    list<id> oldRequestIds = new list<id>();
    for(integer i = 0; i < 300; i++){
     vehicleList.add(createVehicle());
      equipmentList.add(createEq());
    insert vehicleList;
    insert equipmentList;
    for(integer i = 0; i < 300; i++){
      requestList.add(createMaintenanceRequest(vehicleList.get(i).id, equipmentList.get(i).id));
    insert requestList;
    for(integer i = 0; i < 300; i++){
      workPartList.add(createWorkPart(equipmentList.get(i).id, requestList.get(i).id));
    insert workPartList;
    test.startTest();
    for(case req : requestList){
      req.Status = CLOSED;
      oldRequestIds.add(req.Id);
    update requestList;
    test.stopTest();
    list<case> allRequests = [select id
                from case
                where status =: STATUS_NEW];
    list<Equipment_Maintenance_Item__c> workParts = [select id
                            from Equipment_Maintenance_Item__c
                            where Maintenance Request c in: oldRequestIds];
    system.assert(allRequests.size() == 300);
```

MaintenanceRequestHelper.apxc:-

```
public with sharing class MaintenanceRequestHelper {
 public static void updateworkOrders(List<Case> updWorkOrders, Map<Id,Case> nonUpdCaseMap) {
   Set<Id> validIds = new Set<Id>():
   For (Case c : updWorkOrders){
     if (nonUpdCaseMap.get(c.Id).Status != 'Closed' && c.Status == 'Closed'){
       if (c.Type == 'Repair' || c.Type == 'Routine Maintenance'){
         validIds.add(c.Id);
     }
     }
   if (!validIds.isEmpty()){
     List<Case> newCases = new List<Case>();
     Map<Id,Case> closedCasesM = new Map<Id,Case>([SELECT Id, Vehicle__c, Equipment__c,
Equipment_r.Maintenance_Cycle_c,(SELECT Id,Equipment_c,Quantity_c FROM
Equipment Maintenance Items r)
                          FROM Case WHERE Id IN:validIds]);
     Map<Id,Decimal> maintenanceCycles = new Map<ID,Decimal>();
     AggregateResult[] results = [SELECT Maintenance_Request__c,
MIN(Equipment_r.Maintenance_Cycle_c)cycle FROM Equipment_Maintenance_Item_c WHERE
Maintenance Request c IN: ValidIds GROUP BY Maintenance Request c];
   for (AggregateResult ar : results){
     maintenanceCycles.put((Id) ar.get('Maintenance_Request__c'), (Decimal) ar.get('cycle'));
   }
     for(Case cc : closedCasesM.values()){
       Case nc = new Case (
         ParentId = cc.Id,
       Status = 'New'.
         Subject = 'Routine Maintenance',
         Type = 'Routine Maintenance',
         Vehicle c = cc.Vehicle c,
         Equipment__c = cc. Equipment__c,
         Origin = 'Web',
         Date Reported c = Date.Today()
       );
```

```
If (maintenanceCycles.containskey(cc.Id)){
         nc.Date_Due__c = Date.today().addDays((Integer) maintenanceCycles.get(cc.Id));
       newCases.add(nc);
     insert newCases;
     List<Equipment_Maintenance_Item__c> clonedWPs = new
List<Equipment_Maintenance_Item__c>();
     for (Case nc : newCases){
       for (Equipment_Maintenance_Item__c wp:
closedCasesM.get(nc.ParentId). Equipment\_Maintenance\_Items\_\_r) \{
         Equipment_Maintenance_Item__c wpClone = wp.clone();
         wpClone.Maintenance_Request__c = nc.Id;
         ClonedWPs.add(wpClone);
     insert ClonedWPs;
MaintenanceRequest.apxt:-
trigger MaintenanceRequest on Case (before update, after update) {
if(Trigger.isUpdate && Trigger.isAfter){
MaintenanceRequestHelper.updateWorkOrders(Trigger.New, Trigger.OldMap);
run all
```

Now check challenge.

<u>Challenge 5</u> Test callout logic • Go to the developer console use below code,

WarehouseCalloutService.apxc:-

```
public with sharing class WarehouseCalloutService {
```

```
private static final String WAREHOUSE_URL = 'https://th-superbadge-
apex.herokuapp.com/equipment';
  //@future(callout=true)
 public static void runWarehouseEquipmentSync(){
   Http http = new Http();
   HttpRequest request = new HttpRequest();
   request.setEndpoint(WAREHOUSE_URL);
   request.setMethod('GET');
   HttpResponse response = http.send(request);
   List<Product2> warehouseEq = new List<Product2>();
   if (response.getStatusCode() == 200){
     List<Object> jsonResponse = (List<Object>)JSON.deserializeUntyped(response.getBody());
     System.debug(response.getBody());
     for (Object eq : jsonResponse){
       Map<String,Object> mapJson = (Map<String,Object>)eq;
       Product2 myEq = new Product2();
       myEq.Replacement_Part__c = (Boolean) mapJson.get('replacement');
       myEq.Name = (String) mapJson.get('name');
       myEq.Maintenance_Cycle__c = (Integer) mapJson.get('maintenanceperiod');
       myEq.Lifespan_Months__c = (Integer) mapJson.get('lifespan');
       myEq.Cost__c = (Decimal) mapJson.get('lifespan');
       myEq.Warehouse_SKU__c = (String) mapJson.get('sku');
       myEq.Current_Inventory__c = (Double) mapJson.get('quantity');
       warehouseEq.add(myEq);
     }
     if (warehouseEq.size() > 0){
```

```
upsert warehouseEq;
System.debug('Your equipment was synced with the warehouse one');
System.debug(warehouseEq);
}
}
}
}
```

WarehouseCalloutServiceTest.apxc:-

@isTest

```
private class WarehouseCalloutServiceTest {
@isTest
static void testWareHouseCallout(){
Test.startTest();
// implement mock callout test here
Test.setMock(HTTPCalloutMock.class, new WarehouseCalloutServiceMock());
WarehouseCalloutService.runWarehouseEquipmentSync();
Test.stopTest();
System.assertEquals(1, [SELECT count() FROM Product2]);
}
}
```

WarehouseCalloutServiceMock.apxc:-

```
@isTest
global class WarehouseCalloutServiceMock implements HttpCalloutMock {
// implement http mock callout
global static HttpResponse respond(HttpRequest request) {
System.assertEquals('https://th-superbadge-apex.herokuapp.com/equipment',
request.getEndpoint());
System.assertEquals('GET', request.getMethod());
// Create a fake response
HttpResponse response = new HttpResponse();
response.setHeader('Content-Type', 'application/json');
response.setBody('[{"_id":"55d66226726b611100aaf741","replacement":false,"quantity":5,"name":"
Generator 1000 kW","maintenanceperiod":365,"lifespan":120,"cost":5000,"sku":"100003"}]');
response.setStatusCode(200);
return response;
}
```

run all

Now check challenge.

<u>Challenge 6</u> Test scheduling logic

• Go to the developer console use below code,

WarehouseSyncSchedule.apxc:-

```
global class WarehouseSyncSchedule implements Schedulable {
global void execute(SchedulableContext ctx) {
WarehouseCalloutService.runWarehouseEquipmentSync();
WarehouseSyncScheduleTest.apxc:-
@isTest
public class WarehouseSyncScheduleTest {
@isTest static void WarehousescheduleTest(){
String scheduleTime = '00 00 01 * * ?';
Test.startTest():
Test.setMock(HttpCalloutMock.class, new WarehouseCalloutServiceMock());
String jobID=System.schedule('Warehouse Time To Schedule to Test', scheduleTime, new
WarehouseSyncSchedule());
Test.stopTest();
//Contains schedule information for a scheduled job. CronTrigger is similar to a cron job on UNIX
// This object is available in API version 17.0 and later.
CronTrigger a=[SELECT Id FROM CronTrigger where NextFireTime > today];
System.assertEquals(jobID, a.Id, 'Schedule ');
```

Process Automation Specialist

Important Pre-works before you start doing this Superbadge:

- Create a new Trailhead Playground for this superbadge. Your new org
 will have all the special data you need. (Be sure to create a Trailhead
 Playground, and not a regular Developer Edition org. Only Trailhead
 Playgrounds have the correct data for these challenges.) Using this org
 for any other reason might create problems when validating the
 challenges.
- Use Lightning Experience.
- Install the <u>Process Automation superbadge unmanaged</u> <u>package(package ID 04t46000001Zch4)</u>. If you have trouble installing a

managed or unmanaged package or app from AppExchange, follow the steps in <u>this article</u>.

• Don't use Workflow to solve any challenges.

These three are very important to avoid any error while doing challenges in the superbadge.

Validation Rule

- Check the function for Length.
- Remember to check the NULL Values in Validation rule.

Queue Creation

- This is straightforward normal Queue creation
- Create Names with related to appropriate sales team.

Assignment Rule

- Create new Assignment rule for this scenario(Do not use the standard rule).
- Make sure that you rule is Active before you validate this step.

Tip: Create 2 public groups (Sales Team) and assign each one queue.

Field Creations on Account Object

- Number of deals Field should be a Roll-Up Summary take count of COUNT Opportunities
- Number of won deals Field should be a Roll-Up Summary (COUNT Opportunity) with filter criteria of Closed Won
- Amount of won deals Field should be a Roll-Up Summary (SUM Opportunity) with filter criteria of Closed Won
- Last won deal date Field should be a Roll-Up Summary (MAX Opportunity)
- Deal win percent Field should be a Formula(Percentage field) IF Number_of_deals__c greater than 0 the , Number_of_won_deals__c /Number_of_deals__c otherwise Zero
- Call for Service Field should be a Formula (Date) IF(OR(TODAY() 730 > Last_won_deal_date__c, TODAY() + 730 < Last_won_deal_date__c),
 (Yes','No')

Validation Rules on Account Object

- For Customer Channel
 ISCHANGED(Name) && ISPICKVAL(Type, "Customer Channel")
- For Customer Direct
 ISCHANGED(Name) && ISPICKVAL(Type, "Customer Direct")
- For Billing State/Province

NOT(

CONTAINS("AL:AK:AZ:AR:CA:CO:CT:DE:DC:FL:GA:HI:ID:" &

"IL:IN:IA:KS:KY:LA:ME:MD:MA:MI:MN:MS:MO:MT:NE:NV:NH:" &

"NJ:NM:NY:NC:ND:OH:OK:OR:PA:RI:SC:SD:TN:TX:UT:VT:VA:" &

"WA:WV:WI:WY", BillingState))

• For Billing Country

BillingCountry <> "US" && BillingCountry <> "USA" && BillingCountry <> "United States" && NOT(ISBLANK(BillingCountry))

• For Shipping State/Province and Shipping Country

Don't forget replicate For Shipping State/Province and Shipping Country same as Billing State/Province and Billing Country validation which I have mentioned above.

It can be done easily:

- Create a object and make sure the object name should be Robot_Setup_c
- Edit the Robot name(Standard field) switch the data type from Text to AutoNumber and make sure the display format should be ROBOT SETUP-{0000}
- Create following fields with correct data type:

- Create Sales Process in Opportunity; the name should be *RB Robotics*Sales Process.
- Create a record type; the name should be *RB Robotics Process RT*.
- Add Awaiting Approval value in opportunity Stage don't forget to add RB Robotics Process RT record type.
- Create a Checkbox field and Name it Approved.
- Write a validation rule as below:

AND(Amount > 100000, Approved_c = False)

Approval Process Definition Detail: See the screenshot below for details

It's time to create **Process Builder**.

Name: Automate Opportunities

Note: If you have trouble in creating process builder, comment the errors you are getting, so that I will guide you to process it.

Create the flow to display products.

Screen (Product Type Search) Properties:

Get Records (Product Name Lookup) Properties:

- Activate the flow
- Add the flow to the opportunity screen using app builder.

Create a Record Page on Opportunity Object:

Go to Lightning App Builder page and click new. Record Page Properties are as follows

- Add the component on newly created Opportunity Record Page.
- Please don't forgot to Activate the page.

• Change the datatype for "Day of the week" field from TEXT to Formula (TEXT) and use the following the formula to get Day of the week

```
CASE( MOD( Date_c - DATE(1900, 1, 7), 7), 0, "Sunday", 1, "Monday", 2, "Tuesday", 3, "Wednesday", 4, "Thursday", 5, "Friday", 6, "Saturday", "Error")
```

Or You can use this formula also instead of above formula

```
CASE(WEEKDAY( Date_c),
1, "Sunday",
2, "Monday",
3, "Tuesday",
4, "Wednesday",
5, "Thursday",
6, "Friday",
7, "Saturday",
Text(WEEKDAY( Date_c)))
```

Create Another Process Builder (Name: Robot Setup)

Conditions are as below:

- If Day of the week is Saturday , change [Robot_Setup__c].Date__c +2
- If Day of the week is Saturday, change [Robot_Setup_c].Date_c +1

Activate the Process and you are done!