Project Report

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Super badges: Apex Specialist , Process Automation Specialist

Introduction:

It is one of the most popular cloud-based CRM platforms that are designed for businesses. It has been developed by the company Salesforce and it helps in managing business processes, customer relationships and sales.
It provides many tools for marketing, lead management, sales and other

functionalities.The main purpose of the platform is to enhance sales performance and provide better customer service. This is one of the best ways to manage the leads and customers.

Salesforce has been designed with the help of technology that is based on the concepts of social networks. It allows you to create a user-friendly environment for your business. The core purpose of the Salesforce platform is to make business processes more effective. It gives you a complete control over all the activities which take place within your business. You can easily access all the data from anywhere and anytime. The platform also allows you to automate various processes and workflows which will improve your productivity and efficiency.

About Super Badges:

Apex Specialist :

Use integration and business logic to push your Apex coding skills to the limit with the Apex Specialist superbadge.

- Apex Triggers: Whether you can automatically create records using Apex triggers
- Asynchronous Apex: If you know how to schedule Apex code to run at specific intervals
- Apex Integration: If you can integrate Salesforce with an external system using REST
- Apex Testing: Test, Test, Test! That's how you ensure only clean code lives in your production environment

Automate Record Creation:

➤ **MaintenanceRequest.cls:**

```
trigger MaintenanceRequest on Case (before update, after update) {
   if(Trigger.isUpdate && Trigger.isAfter){
      MaintenanceRequestHelper.updateWorkOrders(Trigger.New,
Trigger.OldMap);
   }
}
```

➤ **MaintenanceRequestHelper.cls:**

```
public with sharing class MaintenanceRequestHelper {
   public static void updateworkOrders(List<Case> updWorkOrders,
Map<Id,Case> nonUpdCaseMap) {
      Set<Id> validIds = new Set<Id>();
      For (Case c : updWorkOrders){
         if (nonUpdCaseMap.get(c.Id).Status != 'Closed' && c.Status ==
'Closed'){
            if (c.Type == 'Repair' || c.Type == 'Routine Maintenance'){
```

```
            validIds.add(c.Id);
          }
        }
      }

      //When an existing maintenance request of type Repair or Routine
Maintenance is closed,
      //create a new maintenance request for a future routine checkup.
      if (!validIds.isEmpty()){
        Map<Id,Case> closedCases = new Map<Id,Case>([SELECT Id,
Vehicle__c, Equipment__c, Equipment__r.Maintenance_Cycle__c,
                                    (SELECT Id,Equipment__c,Quantity__c
FROM Equipment_Maintenance_Items__r)
                                    FROM Case WHERE Id IN :validIds]);
        Map<Id,Decimal> maintenanceCycles = new Map<ID,Decimal>();

        //calculate the maintenance request due dates by using the
maintenance cycle defined on the related equipment records.
        AggregateResult[] results = [SELECT Maintenance_Request__c,
                            MIN(Equipment__r.Maintenance_Cycle__c)cycle
                            FROM Equipment_Maintenance_Item__c
                            WHERE Maintenance_Request__c IN :ValidIds
GROUP BY Maintenance_Request__c];

        for (AggregateResult ar : results){
          maintenanceCycles.put((Id) ar.get('Maintenance_Request__c'),
(Decimal) ar.get('cycle'));
        }

        List<Case> newCases = new List<Case>();
        for(Case cc : closedCases.values()){
          Case nc = new Case (
```

```
                ParentId = cc.Id,
                Status = 'New',
                Subject = 'Routine Maintenance',
                Type = 'Routine Maintenance',
                Vehicle__c = cc.Vehicle__c,
                Equipment__c =cc.Equipment__c,
                Origin = 'Web',
                Date_Reported__c = Date.Today()
            );

            //If multiple pieces of equipment are used in the maintenance
request,
            //define the due date by applying the shortest maintenance cycle
to today’s date.
            If (maintenanceCycles.containskey(cc.Id)){
                nc.Date_Due__c = Date.today().addDays((Integer)
maintenanceCycles.get(cc.Id));
            } else {
                nc.Date_Due__c = Date.today().addDays((Integer)
cc.Equipment__r.maintenance_Cycle__c);
            }

            newCases.add(nc);
        }

        insert newCases;

        List<Equipment_Maintenance_Item__c> clonedList = new
List<Equipment_Maintenance_Item__c>();
        for (Case nc : newCases){
            for (Equipment_Maintenance_Item__c clonedListItem :
closedCases.get(nc.ParentId).Equipment_Maintenance_Items__r){
```

```
                Equipment_Maintenance_Item__c item = clonedListItem.clone();
                item.Maintenance_Request__c = nc.Id;
                clonedList.add(item);
            }
        }
        insert clonedList;
    }
  }
}
```

Synchronize Salesforce data with an external system:

WarehouseCalloutService.cls:

```
public with sharing class WarehouseCalloutService implements Queueable
{
  private static final String WAREHOUSE_URL = 'https://th-superbadge-
apex.herokuapp.com/equipment';

  //Write a class that makes a REST callout to an external warehouse
system to get a list of equipment that needs to be updated.
  //The callout's JSON response returns the equipment records that you
upsert in Salesforce.

  @future(callout=true)
  public static void runWarehouseEquipmentSync(){
    System.debug('go into runWarehouseEquipmentSync');
    Http http = new Http();
    HttpRequest request = new HttpRequest();

    request.setEndpoint(WAREHOUSE_URL);
    request.setMethod('GET');
    HttpResponse response = http.send(request);

    List<Product2> product2List = new List<Product2>();
```

```
        System.debug(response.getStatusCode());
        if (response.getStatusCode() == 200){
            List<Object> jsonResponse =
(List<Object>)JSON.deserializeUntyped(response.getBody());
            System.debug(response.getBody());

            //class maps the following fields:
            //warehouse SKU will be external ID for identifying which equipment
records to update within Salesforce
            for (Object jR : jsonResponse){
                Map<String,Object> mapJson = (Map<String,Object>)jR;
                Product2 product2 = new Product2();
                //replacement part (always true),
                product2.Replacement_Part__c = (Boolean)
mapJson.get('replacement');
                //cost
                product2.Cost__c = (Integer) mapJson.get('cost');
                //current inventory
                product2.Current_Inventory__c = (Double) mapJson.get('quantity');
                //lifespan
                product2.Lifespan_Months__c = (Integer) mapJson.get('lifespan');
                //maintenance cycle
                product2.Maintenance_Cycle__c = (Integer)
mapJson.get('maintenanceperiod');
                //warehouse SKU
                product2.Warehouse_SKU__c = (String) mapJson.get('sku');

                product2.Name = (String) mapJson.get('name');
                product2.ProductCode = (String) mapJson.get('_id');
                product2List.add(product2);
            }
```

```
            if (product2List.size() > 0){
                upsert product2List;
                System.debug('Your equipment was synced with the warehouse
one');
            }
        }
    }

    public static void execute (QueueableContext context){
        System.debug('start runWarehouseEquipmentSync');
        runWarehouseEquipmentSync();
        System.debug('end runWarehouseEquipmentSync');
    }

}
```

Schedule synchronization:

WarehouseSyncSchedule.cls:

```
global with sharing class WarehouseSyncSchedule implements
Schedulable{
    global void execute(SchedulableContext ctx){
        System.enqueueJob(new WarehouseCalloutService());
    }
}
```

Test automation logic:

MaintenanceRequest.cls:

```
trigger MaintenanceRequest on Case (before update, after
update) {
    if(Trigger.isUpdate && Trigger.isAfter){
        MaintenanceRequestHelper.updateWorkOrders(Trigger.New,
```

```
Trigger.OldMap);
    }
}
```

MaintenanceRequestHelper.cls:

```
public with sharing class MaintenanceRequestHelper {
    public static void updateworkOrders(List<Case>
updWorkOrders, Map<Id,Case> nonUpdCaseMap) {
        Set<Id> validIds = new Set<Id>();
        For (Case c : updWorkOrders){
            if (nonUpdCaseMap.get(c.Id).Status != 'Closed' && c.Status
== 'Closed'){
                if (c.Type == 'Repair' || c.Type == 'Routine Maintenance'){
                    validIds.add(c.Id);
                }
            }
        }

        //When an existing maintenance request of type Repair or
Routine Maintenance is closed,
        //create a new maintenance request for a future routine
checkup.
        if (!validIds.isEmpty()){
            Map<Id,Case> closedCases = new Map<Id,Case>([SELECT
Id, Vehicle__c, Equipment__c,
Equipment__r.Maintenance_Cycle__c,
                                                (SELECT
Id,Equipment__c,Quantity__c FROM
```

```
Equipment_Maintenance_Items__r)
                                        FROM Case WHERE Id IN
:validIds]);
        Map<Id,Decimal> maintenanceCycles = new
Map<ID,Decimal>();

        //calculate the maintenance request due dates by using the
maintenance cycle defined on the related equipment records.
        AggregateResult[] results = [SELECT
Maintenance_Request__c,

MIN(Equipment__r.Maintenance_Cycle__c)cycle
                            FROM Equipment_Maintenance_Item__c
                            WHERE Maintenance_Request__c IN
:ValidIds GROUP BY Maintenance_Request__c];

        for (AggregateResult ar : results){
           maintenanceCycles.put((Id)
ar.get('Maintenance_Request__c'), (Decimal) ar.get('cycle'));
        }

        List<Case> newCases = new List<Case>();
        for(Case cc : closedCases.values()){
           Case nc = new Case (
              ParentId = cc.Id,
              Status = 'New',
              Subject = 'Routine Maintenance',
```

```
                Type = 'Routine Maintenance',
                Vehicle__c = cc.Vehicle__c,
                Equipment__c =cc.Equipment__c,
                Origin = 'Web',
                Date_Reported__c = Date.Today()
            );

            //If multiple pieces of equipment are used in the
maintenance request,
            //define the due date by applying the shortest
maintenance cycle to today’s date.
            //If (maintenanceCycles.containskey(cc.Id)){
                nc.Date_Due__c = Date.today().addDays((Integer)
maintenanceCycles.get(cc.Id));
            //} else {
            //    nc.Date_Due__c = Date.today().addDays((Integer)
cc.Equipment__r.maintenance_Cycle__c);
            //}

            newCases.add(nc);
        }

        insert newCases;

        List<Equipment_Maintenance_Item__c> clonedList = new
List<Equipment_Maintenance_Item__c>();
        for (Case nc : newCases){
```

```
            for (Equipment_Maintenance_Item__c clonedListItem :
closedCases.get(nc.ParentId).Equipment_Maintenance_Items__r
){
                Equipment_Maintenance_Item__c item =
clonedListItem.clone();
                item.Maintenance_Request__c = nc.Id;
                clonedList.add(item);
            }
        }
        insert clonedList;
    }
  }
}
```

MaintenanceRequestHelperTest.cls:

```
@isTest
public with sharing class MaintenanceRequestHelperTest {

  // createVehicle
  private static Vehicle__c createVehicle(){
    Vehicle__c vehicle = new Vehicle__C(name = 'Testing Vehicle');
    return vehicle;
  }

  // createEquipment
  private static Product2 createEquipment(){
    product2 equipment = new product2(name = 'Testing equipment',
                      lifespan_months__c = 10,
                      maintenance_cycle__c = 10,
                      replacement_part__c = true);
```

```
        return equipment;
    }

    // createMaintenanceRequest
    private static Case createMaintenanceRequest(id vehicleId, id equipmentId){
        case cse = new case(Type='Repair',
                            Status='New',
                            Origin='Web',
                            Subject='Testing subject',
                            Equipment__c=equipmentId,
                            Vehicle__c=vehicleId);
        return cse;
    }

    // createEquipmentMaintenanceItem
    private static Equipment_Maintenance_Item__c createEquipmentMaintenanceItem(id
equipmentId,id requestId){
        Equipment_Maintenance_Item__c equipmentMaintenanceItem = new
Equipment_Maintenance_Item__c(
            Equipment__c = equipmentId,
            Maintenance_Request__c = requestId);
        return equipmentMaintenanceItem;
    }

    @isTest
    private static void testPositive(){
        Vehicle__c vehicle = createVehicle();
        insert vehicle;
        id vehicleId = vehicle.Id;

        Product2 equipment = createEquipment();
        insert equipment;
        id equipmentId = equipment.Id;

        case createdCase = createMaintenanceRequest(vehicleId,equipmentId);
        insert createdCase;

        Equipment_Maintenance_Item__c equipmentMaintenanceItem =
createEquipmentMaintenanceItem(equipmentId,createdCase.id);
        insert equipmentMaintenanceItem;
```

```
    test.startTest();
    createdCase.status = 'Closed';
    update createdCase;
    test.stopTest();

    Case newCase = [Select id,
                    subject,
                    type,
                    Equipment__c,
                    Date_Reported__c,
                    Vehicle__c,
                    Date_Due__c
                   from case
                   where status ='New'];

    Equipment_Maintenance_Item__c workPart = [select id
                                    from Equipment_Maintenance_Item__c
                                    where Maintenance_Request__c =:newCase.Id];
    list<case> allCase = [select id from case];
    system.assert(allCase.size() == 2);

    system.assert(newCase != null);
    system.assert(newCase.Subject != null);
    system.assertEquals(newCase.Type, 'Routine Maintenance');
    SYSTEM.assertEquals(newCase.Equipment__c, equipmentId);
    SYSTEM.assertEquals(newCase.Vehicle__c, vehicleId);
    SYSTEM.assertEquals(newCase.Date_Reported__c, system.today());
}

@isTest
private static void testNegative(){
    Vehicle__C vehicle = createVehicle();
    insert vehicle;
    id vehicleId = vehicle.Id;

    product2 equipment = createEquipment();
    insert equipment;
    id equipmentId = equipment.Id;

    case createdCase = createMaintenanceRequest(vehicleId,equipmentId);
    insert createdCase;
```

```
        Equipment_Maintenance_Item__c workP = createEquipmentMaintenanceItem(equipmentId,
createdCase.Id);
        insert workP;

        test.startTest();
        createdCase.Status = 'Working';
        update createdCase;
        test.stopTest();

        list<case> allCase = [select id from case];

        Equipment_Maintenance_Item__c equipmentMaintenanceItem = [select id
                                    from Equipment_Maintenance_Item__c
                                    where Maintenance_Request__c = :createdCase.Id];

        system.assert(equipmentMaintenanceItem != null);
        system.assert(allCase.size() == 1);
    }

    @isTest
    private static void testBulk(){
        list<Vehicle__C> vehicleList = new list<Vehicle__C>();
        list<Product2> equipmentList = new list<Product2>();
        list<Equipment_Maintenance_Item__c> equipmentMaintenanceItemList = new
list<Equipment_Maintenance_Item__c>();
        list<case> caseList = new list<case>();
        list<id> oldCaseIds = new list<id>();

        for(integer i = 0; i < 300; i++){
            vehicleList.add(createVehicle());
            equipmentList.add(createEquipment());
        }
        insert vehicleList;
        insert equipmentList;

        for(integer i = 0; i < 300; i++){
            caseList.add(createMaintenanceRequest(vehicleList.get(i).id, equipmentList.get(i).id));
        }
        insert caseList;
```

```
        for(integer i = 0; i < 300; i++){

equipmentMaintenanceItemList.add(createEquipmentMaintenanceItem(equipmentList.get(i).id,
caseList.get(i).id));
        }
        insert equipmentMaintenanceItemList;

        test.startTest();
        for(case cs : caseList){
           cs.Status = 'Closed';
           oldCaseIds.add(cs.Id);
        }
        update caseList;
        test.stopTest();

        list<case> newCase = [select id
                              from case
                              where status ='New'];



        list<Equipment_Maintenance_Item__c> workParts = [select id
                                                         from Equipment_Maintenance_Item__c
                                                         where Maintenance_Request__c in: oldCaseIds];

        system.assert(newCase.size() == 300);

        list<case> allCase = [select id from case];
        system.assert(allCase.size() == 600);
    }
}
```

Test callout logic:

WarehouseCalloutService.cls:

```
public with sharing class WarehouseCalloutService implements
Queueable {
    private static final String WAREHOUSE_URL = 'https://th-
superbadge-apex.herokuapp.com/equipment';
```

```
    //Write a class that makes a REST callout to an external warehouse system to get a list of equipment that needs to be updated.
    //The callout's JSON response returns the equipment records that you upsert in Salesforce.

    @future(callout=true)
    public static void runWarehouseEquipmentSync(){
        System.debug('go into runWarehouseEquipmentSync');
        Http http = new Http();
        HttpRequest request = new HttpRequest();

        request.setEndpoint(WAREHOUSE_URL);
        request.setMethod('GET');
        HttpResponse response = http.send(request);

        List<Product2> product2List = new List<Product2>();
        System.debug(response.getStatusCode());
        if (response.getStatusCode() == 200){
            List<Object> jsonResponse =
(List<Object>)JSON.deserializeUntyped(response.getBody());
            System.debug(response.getBody());

            //class maps the following fields:
            //warehouse SKU will be external ID for identifying which equipment records to update within Salesforce
```

```
        for (Object jR : jsonResponse){
            Map<String,Object> mapJson = (Map<String,Object>)jR;
            Product2 product2 = new Product2();
            //replacement part (always true),
            product2.Replacement_Part__c = (Boolean)
mapJson.get('replacement');
            //cost
            product2.Cost__c = (Integer) mapJson.get('cost');
            //current inventory
            product2.Current_Inventory__c = (Double)
mapJson.get('quantity');
            //lifespan
            product2.Lifespan_Months__c = (Integer)
mapJson.get('lifespan');
            //maintenance cycle
            product2.Maintenance_Cycle__c = (Integer)
mapJson.get('maintenanceperiod');
            //warehouse SKU
            product2.Warehouse_SKU__c = (String)
mapJson.get('sku');

            product2.Name = (String) mapJson.get('name');
            product2.ProductCode = (String) mapJson.get('_id');
            product2List.add(product2);
        }

        if (product2List.size() > 0){
```

```
            upsert product2List;
            System.debug('Your equipment was synced with the
warehouse one');
        }
    }
}

    public static void execute (QueueableContext context){
        System.debug('start runWarehouseEquipmentSync');
        runWarehouseEquipmentSync();
        System.debug('end runWarehouseEquipmentSync');
    }

}
```

WarehouseCalloutServiceMock.cls:

```
@isTest
global class WarehouseCalloutServiceMock implements
HttpCalloutMock {
    // implement http mock callout
    global static HttpResponse respond(HttpRequest request) {

        HttpResponse response = new HttpResponse();
        response.setHeader('Content-Type', 'application/json');

response.setBody('[{"_id":"55d66226726b611100aaf741","replace
ment":false,"quantity":5,"name":"Generator 1000
kW","maintenanceperiod":365,"lifespan":120,"cost":5000,"sku":"100
```

```
003"},{"_id":"55d66226726b611100aaf742","replacement":true,"quantity":183,"name":"Cooling Fan","maintenanceperiod":0,"lifespan":0,"cost":300,"sku":"100004"},{"_id":"55d66226726b611100aaf743","replacement":true,"quantity":143,"name":"Fuse 20A","maintenanceperiod":0,"lifespan":0,"cost":22,"sku":"100005"}]');
        response.setStatusCode(200);

        return response;
    }
}
```

WarehouseCalloutServiceTest.cls:

```
@IsTest
private class WarehouseCalloutServiceTest {
    // implement your mock callout test here
        @isTest
    static void testWarehouseCallout() {
        test.startTest();
        test.setMock(HttpCalloutMock.class, new WarehouseCalloutServiceMock());
        WarehouseCalloutService.execute(null);
        test.stopTest();

        List<Product2> product2List = new List<Product2>();
        product2List = [SELECT ProductCode FROM Product2];

        System.assertEquals(3, product2List.size());
```

```
        System.assertEquals('55d66226726b611100aaf741',
product2List.get(0).ProductCode);
        System.assertEquals('55d66226726b611100aaf742',
product2List.get(1).ProductCode);
        System.assertEquals('55d66226726b611100aaf743',
product2List.get(2).ProductCode);
    }
}
```

Test scheduling logic:

WarehouseCalloutServiceMock.cls:

```
@isTest
global class WarehouseCalloutServiceMock implements
HttpCalloutMock {
    // implement http mock callout
    global static HttpResponse respond(HttpRequest request) {

        HttpResponse response = new HttpResponse();
        response.setHeader('Content-Type', 'application/json');

response.setBody('[{"_id":"55d66226726b611100aaf741","replace
ment":false,"quantity":5,"name":"Generator 1000
kW","maintenanceperiod":365,"lifespan":120,"cost":5000,"sku":"100
003"},{"_id":"55d66226726b611100aaf742","replacement":true,"qua
ntity":183,"name":"Cooling
Fan","maintenanceperiod":0,"lifespan":0,"cost":300,"sku":"100004"},{
"_id":"55d66226726b611100aaf743","replacement":true,"quantity":
143,"name":"Fuse
```

```
20A","maintenanceperiod":0,"lifespan":0,"cost":22,"sku":"100005"}]');
        response.setStatusCode(200);

        return response;
    }
}
```

WarehouseSyncSchedule.cls:

```
global with sharing class WarehouseSyncSchedule implements
Schedulable {
    // implement scheduled code here
    global void execute (SchedulableContext ctx){
        System.enqueueJob(new WarehouseCalloutService());
    }
}
```

WarehouseSyncScheduleTest.cls:

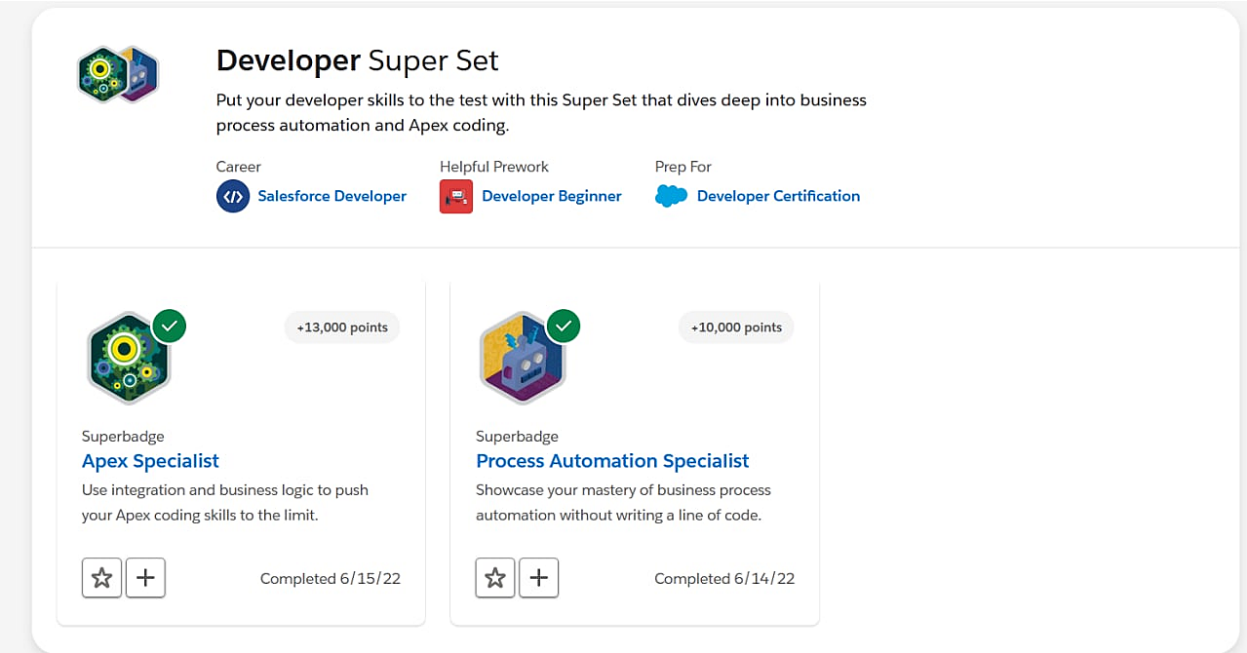
```
@isTest
public with sharing class WarehouseSyncScheduleTest {
    // implement scheduled code here
    //
    @isTest static void test() {
        String scheduleTime = '00 00 00 * * ? *';
        Test.startTest();
        Test.setMock(HttpCalloutMock.class, new
WarehouseCalloutServiceMock());
        String jobId = System.schedule('Warehouse Time to Schedule
to test', scheduleTime, new WarehouseSyncSchedule());
        CronTrigger c = [SELECT State FROM CronTrigger WHERE Id
```

```
=: jobId];
        System.assertEquals('WAITING', String.valueOf(c.State),
'JobId does not match');

        Test.stopTest();
    }
}
```

WarehouseSyncScheduleTest.cls:

```
@isTest
public with sharing class WarehouseSyncScheduleTest {
    // implement scheduled code here
    //
    @isTest static void test() {
        String scheduleTime = '00 00 00 * * ? *';
        Test.startTest();
        Test.setMock(HttpCalloutMock.class, new
WarehouseCalloutServiceMock());
        String jobId = System.schedule('Warehouse Time to Schedule
to test', scheduleTime, new WarehouseSyncSchedule());
        CronTrigger c = [SELECT State FROM CronTrigger WHERE Id
=: jobId];
        System.assertEquals('WAITING', String.valueOf(c.State),
'JobId does not match');

        Test.stopTest();
    }
}
```

Conclusion:



Salesforce has been growing tremendously its employees, customers, offices throughout the world by providing innovative and best ideas/solutions to solve present generation businessproblems.This Superbadges Improves My skill and this superbadges makes efficiently work in salesforce.