

ATHIYA M

Senior Salesforce Developer

Email: athiyavit@gmail.com

SUMMARY:

- 6+ years of Information Technology experience with 4+ years of experience with CRM platforms as a Salesforce developer.
- Experienced in developing and administrating various projects to customize Salesforce applications and implement business logic.
- Worked on Process Builder, Flows, Workflow, Apex classes, Triggers, Web services, Aura Component, LWC, and Visualforce pages for multiple projects by following Salesforce best practices.
- Experienced in multiple tools like Data Loader, Workbench, Visual Studio Code, SoapUI, Postman, etc.
- Worked as a business/system analyst to help the client find a backup solution for Salesforce.
- Identified the backup/recovery tools.
- Accustomed to working in large and small team environments and coordinating with cross-functional teams.

Key technologies I work with:

- Apex, LWC, Aura Component, Visualforce, SOQL, SOSL, REST API, Webservices, Java, C++, C, XML, MySQL, JSON, HTML, JavaScript, CSS, Python
- Force.com IDE Eclipse, IntelliJ, Data Loader, Wireshark, Tcpdump, Network Miner, Snort, VMWare

TECHNICAL SKILLS:

Consulting:

- Salesforce consulting

- Solution-specific consulting
- Technical consulting

Engineering practices:

- CI/CD
- Debugging
- SAP CRM development
- Salesforce Primary Clouds
- Unit testing
- Backup and disaster recovery implementation and maintenance
- Capability modeling

Technologies:

- Visualforce
- Aura components
- Bootstrap CSS
- CSS modules
- JavaScript
- Postman
- SFDX CLI
- SOAP
- SOQL
- Salesforce platform
- Salesforce Apex
- Salesforce Classic

- Salesforce Lightning
- Salesforce Data Loader
- Salesforce Experience Cloud
- Salesforce Sales Cloud
- Salesforce Security Model
- Salesforce Service Cloud

Leadership & soft skills:

- Problem-solving
- Professional development
- Planning
- Results validation
- Building strategies
- Business needs identification

WORK EXPERIENCE (SAMPLE PROJECT DESCRIPTION):

Jan 2022 - now

Project Role: Lead Salesforce Developer

Customer Domain: Life Sciences & Healthcare

Team size: 19-21 members

Responsibilities:

- Worked as a Development Team Lead in developing user stories.
- Actively followed agile methodology principles.
- Technical assessment of existing architecture and designing documentation for customer requirements to satisfy business expectations.

- Worked on production bugs and user stories.
- Maintaining good communication during calls with the client to minimize gaps helped me reach their expectations.

Database: Salesforce

Tools: Salesforce, VS Code, Copado, Jira

Technologies: Apex, Aura Components, Salesforce Service Cloud, REST API, Visualforce, Batch Apex, Schedulable Apex, Agile, SOQL, HTML, CSS, JavaScript

EDUCATION:

Master in Science and Engineering, 2017

CERTIFICATIONS:

- Salesforce Platform Developer I
- Salesforce Platform Developer II
- Salesforce Administrator 201
- Salesforce App Builder
- Project Management - Six Sigma White Belt

LANGUAGES:

- English C1
- Spanish Native