Mr SAKTHIVEL S

SYSTEM ADMINISTRATOR

System Administrator with 3 years of experience managing IT infrastructure, servers, and network systems. Skilled in maintaining Windows and Linux environments, improving system performance, and ensuring data security. I am excited to utilize my technical skills and problem-solving abilities in a dynamic organization.



sakthivel15111@gmail.com



+91 6384553887



in Linked In



Portfolio



Chennai, India

WORK EXPERIENCE

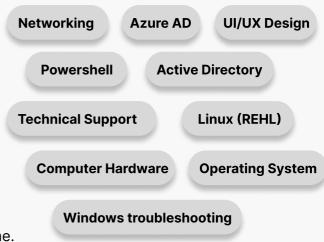
System Administrator TATA Consultancy services

May 2022 - Present

Chennai, India

- · Handled daily IT support tickets, **Resolving** user issues related to hardware, software, and system access.
- Diagnosed and repaired hardware faults, Including desktops, laptops, and peripherals.
- Installed and configured various operating systems like MAC, Linux & Windows ensuring system readiness and security compliance.
- Troubleshot ODC (Offshore Development Center) network issues, maintaining connectivity and up time.
- · Worked with cloud and device management tools like Microsoft Azure and Jamf for system provisioning and policy enforcement.
- Provided technical support during system upgrades, migrations, and patch deployments.
- · Maintained documentation for IT procedures, asset inventory, and incident resolutions.

SKILLS



EDUCATION

B.Sc - CS

70 %

Muthayammal College Of Arts & Science 05/2018 - 04/2022

HSC

57 %

Bharathi Matriculation Higher secondary school

02/2017 - 03/2018

LANGUAGES

- Tamil
- English

PROJECT

Digital Infrastructure Services 02/2022 - Present

- Installed and configured Windows and Linux operating systems on End user machines.
- Ensured all IT assets are compliant with organizational policies using JAMF and Azure tools.
- Managed user accounts via Active Directory including password resets, group membership updates, and account provisioning/deprovisioning.
- Resolved IT support tickets related to hardware, software, and user access issues using own tools.
- Collaborated with cross-functional teams to ensure timely resolution of issues and asset deployment.
- · Performed regular compliance checks and reporting to maintain infrastructure integrity and security.

CERTIFICATES

• I completed the Google IT Support Professional Certificate on (Coursera) in 2022.