Mr. SAKTHIVEL S
System Administrator

System Administrator with over 3 years of experience in managing IT infrastructure, servers, and network systems. Proficient in Windows and Linux environments, JAMF, and Active Directory. Skilled in resolving support tickets, improving system compliance, and ensuring data security. I am excited to utilize my technical expertise and problem-solving skills in a dynamic organization.

📧 sakthivel15111@gmail.com   📞 +91 63845 53887   in Linked In   Portfolio   📍 Chennai , India

WORK EXPERIENCE

System Administrator
TATA Consultancy Services (May 2022 – Present)

- Resolved IT support tickets related to hardware, networking, and software.
- Installed and configured Windows, MAC and Linux operating systems.
- Ensured asset compliance using JAMF and Azure tools.
- Managed user accounts via Active Directory and Microsoft entra ID.
- Executed system patching, updates, and performance monitoring.
- Maintained ticket documentation per ITIL standards.

PROJECT

Digital Infrastructure Services (June 2022 – Present)

- Configured and deployed OS on user devices and Installed and configured Windows and Linux operating systems on End user machines.
- Ensured systems were compliant and secure. Ensured all IT assets are Compliant with organizational policies using JAMF and Azure tools.
- Managed tickets and incidents in line with SLA.
- Managed user accounts via Active Directory including password resets, Group membership updates, and account provisioning/deprovisioning.

SKILLS

- Operating Systems: Windows, MAC, Linux (RHEL)
- IT Administration: Active Directory, JAMF, PowerShell
- Support Tools: Own Tools, Windows Troubleshooting
- Networking, Hardware Setup, Compliance Reporting

EDUCATION

- B.Sc – Computer Science, Muthayammal College of Arts & Science (2019 – 2022) – 70%
- HSC – Bharathi Matriculation Higher Secondary School (2017 – 2018)

CERTIFICATES

- Google IT Support Professional Certificate – Coursera (2022)

LANGUAGES

-Tamil & English