People: Process Accountability Chart (PACe)

Gazelles
GROWING LEADERS – GROWING COMPANIES

1. Identify 4 to 9 processes that drive your business.
2. Assign someone specific accountability for each process.
3. List Key Performance Indicators (KPI's) for each process (better, faster, cheaper).

② Person Accountable	① Name of Process	③ KPI's Better, Faster, Cheaper