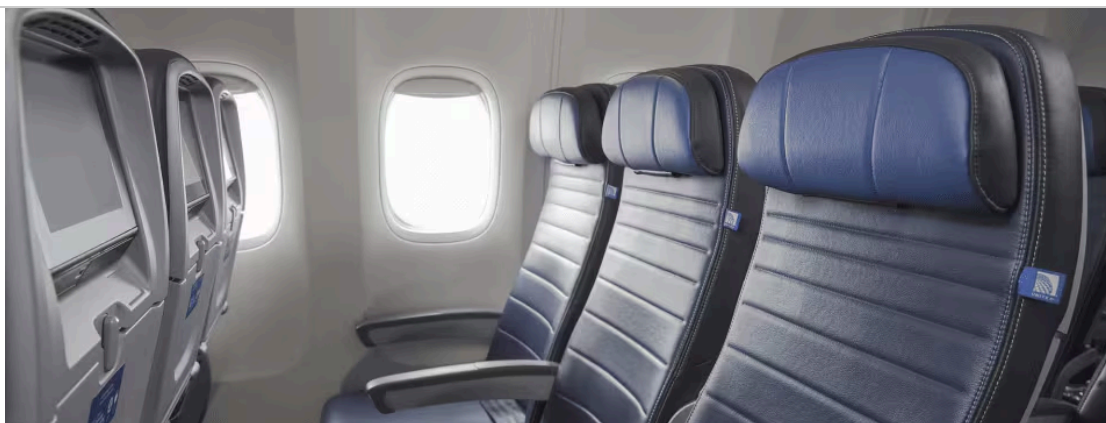




We're working to fix a temporary technical issue that is affecting calls into our contact centers. Please use [united.com](https://www.united.com) or the United App.



Save on your ticket price and get most of the same inflight services as standard Economy, like drinks, snacks, and inflight entertainment. Make sure to check the rules and restrictions before booking.



[Your bags](#)



[Your seats](#)



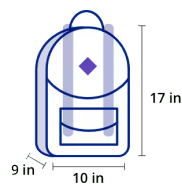
[Changing flights](#)



[At the airport](#)

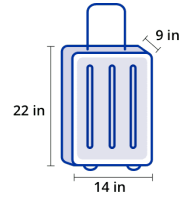


Your bags



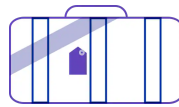
Personal item

You can travel with one personal item, like a shoulder bag, backpack, or laptop bag that fits under the seat in front of you.



Carry-on bag

Carry-on bags are **not included** unless you're flying to Canada, South America, across the Atlantic or on an international flight across the Pacific. You need to check any carry-on bags before airport security for a fee starting at \$35. If you bring a carry-on bag to the gate that won't fit under the seat, you need to pay a \$65 fee to check it.



Checked bags

If your flight across the Pacific is international, you get one free checked bag, excluding China and Tahiti.

For MileagePlus Premier members or cardholders

You get one free carry-on if you're a MileagePlus[®] member with Premier status, traveling with a Premier member, or are the primary card member of a [qualifying* MileagePlus credit card](#) with Priority Boarding.

*The United GatewaySM Card and the United MileagePlus[®] Select Card do not qualify for a free carry-on bag in Basic Economy.



Baggage fee calculator

Depending on where and how you travel, you may have to pay to check your bag. Use our calculator to see how much it'll cost to check your bags.

[Calculate baggage fees](#)

Your seats

Seat assignments

We'll pick a seat for you and automatically assign it to you before boarding.

Sitting with children

Up to two children under 12 can sit next to the first adult listed on the reservation for free. You can select these seats after booking in My trips on our website or "Seat preferences" in the United app seat map. The rest of your party may be separated. To help make sure everyone is seated together, consider paying to select seats for everyone.

Changes and cancellations

While changes may not be allowed, you can cancel your flight for a refund within 24 hours according to our [flexible booking policy](#). You can then book a new trip if you want. You can also cancel your trip after 24 hours for a [partial travel credit](#).

At the airport



Checking bags

If you're bringing any bag larger than a personal item, you need to check it. If you're checking a bag, you can check in through our website or app. Bring your bags to the airport to confirm [weight and size](#).



Carrying a personal item only

If you're not checking a bag, you need to check in at the airport. We'll confirm your personal item meets [size and height requirements](#) at the airport.



Boarding group

You'll board in Group 6 unless an [exception](#) applies.



Adding benefits

If you want more flexibility you can add benefits like the option to change or cancel your flight, bring a carry-on bag, choose your own seat or upgrade to Economy Plus[®] or a premium cabin.

[My trips](#)

Compare your options



United Economy



Standard legroom and space



Seats are located at the back and middle of the plane



In-seat power isn't always available



Free soft drinks, juices, tea, and freshly brewed illy® coffee*


[Learn more](#)





Economy Plus




Extra legroom and space

 Seats are located in front of United Economy*

 In-seat power is always available

 Free soft drinks, juices, tea, and freshly brewed illy® coffee*

 Earn Premier qualifying points

[Learn more](#)

*Illy Cold Brew Classico is available for purchase.

Basic Economy FAQs

How is seating assigned for unaccompanied minors traveling on a Basic Economy ticket?

Seat assignments can be made for unaccompanied minors. To receive a seat assignment for an unaccompanied minor, call the [United Customer Contact Center](#) after your booking is complete and you have paid the unaccompanied minor fee. See our [Children Traveling Alone](#) page for more information about travel for unaccompanied minors.

I have a disability that requires me to sit in a particular type of seat when I travel. Can I purchase a Basic Economy ticket?

Yes, certain seats are made available to customers with a disability if the request is made at least 24 hours in advance of the scheduled flight. Call the [United Customer Contact Center](#) after your booking is complete to receive a seat assignment. We also recommend visiting our [Seating Accommodations](#) page for more information.

If I need a collapsible wheelchair or other assistive medical device, will I be able to carry on my devices with a Basic Economy ticket?

Yes, travelers will still be allowed to carry on approved assistive devices in addition to a personal item when traveling on a Basic Economy ticket. You can find a list of these items as well as other items that do not count as a carry-on bag on our [Carry-on Bag](#) page.

If I have a Basic Economy ticket, can I gate check my carry-on bag for free?

No, you can't gate check your bag for free with a Basic Economy ticket.

Basic Economy tickets only include one personal item. They do not include carry-on bags. If you decide to travel with a carry-on bag, you must check it in the airport lobby for a fee starting at \$35. If you bring a carry-on bag to the gate that won't fit under the seat, you need to pay a \$65 fee to check it.

What is the carry-on policy for musical instruments in Basic Economy?

A small musical instrument can be carried on as long as the instrument fits under the seat in front of you or in the overhead bin.

A larger musical instrument that doesn't fit in the overhead bin and is brought to the gate will be checked to your final destination and subject to the applicable checked baggage fees plus a \$25 gate handling charge.

Is pre-boarding still allowed for customers who purchase Basic Economy and have a disability or need additional assistance?

Yes, customers with disabilities and customers who need additional assistance will still be allowed to pre-board. See our [Boarding Process](#) page for more information.

If I purchase a seat assignment, which boarding group will I be in?

On trans-Atlantic and trans-Pacific flights, your boarding group will vary.

On all other flights, customers with a Basic Economy ticket will be in the last boarding group unless they're a MileagePlus Premier member or companion traveling on the same reservation, a primary cardmember of a qualifying MileagePlus credit card or a Star Alliance Gold member.

What happens if I book a Basic Economy ticket, then my trip changes due to a cancellation or schedule change by United?

If we cancel or change your flight, we will rebook you according to our usual [rebooking procedures](#).

If I buy a seat assignment, is it eligible for PQP accrual toward Premier status?

MileagePlus members, including MileagePlus Premier members, will not earn PQP or other accruals toward Premier status for purchasing a standard Economy seat assignment when traveling on a Basic Economy ticket. However, members traveling in Basic Economy will earn PQP upon completion of travel if they purchase Economy Plus or a preferred seat. PQP will be earned at a rate of 1 PQP for each U.S. dollar spent (excluding taxes and fees) or 1 PQP for every 100 MileagePlus miles redeemed for the EconomyPlus or preferred seat purchase. PQP are credited to the account of the member who travels, not the member who purchases the Economy Plus or preferred seat.

For more information, see our PQP [Frequently Asked Questions](#).

Are carry-on bags included on flights to Japan?

If you're flying between Japan and Micronesia, you qualify for one carry-on bag.

Terms and conditions

Terms and conditions

- **Basic Economy tickets are nonrefundable** and non-changeable except as allowed by our [24-hour flexible booking policy](#). They can't be combined with any other fare type. They have no value if canceled or unused. They may be eligible for partial travel credit if canceled prior to departure.
- **Seat selection:** Seats are automatically assigned prior to boarding and can't be changed. Customers traveling together, including families, will not be able to sit together. Advance seat assignments may be available for purchase during booking and up until check-in opens.
- **Carry-on bags:** On trans-Atlantic and trans-Pacific flights, your carry-on bag allowance is the same as for standard Economy tickets. For all other Basic Economy tickets, you're allowed one small personal item that fits under the seat in front of you, such as a shoulder bag, purse, laptop bag or other small item that is 9 inches x 10 inches x 17 inches (22 cm x 25 cm x 43 cm) or less. Mobility aids and other assistive devices are also permitted. [View our bag policies](#). You're not allowed a carry-on bag unless you're a MileagePlus Premier member or companion traveling on the same reservation, primary cardmember of a qualifying MileagePlus credit card or Star Alliance Gold member. **Anyone else who brings a carry-on bag will be required to check their bags before security for a fee starting at \$35.** If you bring a carry-on bag to the gate that won't fit under the seat, you need to pay a \$65 fee to check it.
- **Premier qualifying credits:** MileagePlus members will earn full Premier qualifying points and no Premier qualifying flights. They will still earn award miles based on the fare and their MileagePlus status, lifetime miles and toward the four-segment minimum.
- **Economy Plus and upgrades:** Travelers with Basic Economy fares are only eligible to purchase Economy Plus seating at check-in and are not eligible to purchase premium cabin upgrades, use their Economy Plus subscription benefits or purchase United Travel Options packages.
- **MileagePlus and Premier member seating benefits:** Travelers with Basic Economy fares who are MileagePlus members, including Premier members, will not be eligible to use paid upgrades, mileage upgrades, Complimentary Premier Upgrades, PlusPoints upgrades or any other upgrade types. Complimentary Economy Plus seating will not be available for MileagePlus Premier members.
- **Boarding groups:** Travelers with Basic Economy fares will be assigned to the last boarding group, with the exception of MileagePlus Premier members and their companions on the same reservation, primary cardmembers of a qualifying MileagePlus credit card and Star Alliance Gold members. Passengers requiring special assistance will be able to pre-board the aircraft.
- **If you are planning to check bags** please review our [bag policies](#) to determine if any service charges apply.
- Your travel is subject to United's Contract of Carriage.

Add United Economy® Benefits: Terms and Conditions

- Adding United Economy benefits to a Basic Economy ticket permits a customer to
 - Bring one full-sized carry-on item on board
 - Select an available seat in Economy cabin prior to check-in
 - Change their seat by selecting a seat in Economy cabin or purchase an Economy Plus® or premium cabin seat
 - Change or cancel their flight without paying a change fee (for Basic Economy tickets purchased after April 30, 2021)
 - Customers who add United Economy benefits won't pay a change fee to change to a new flight of equal or lesser value. If the new flight is a higher fare, customers will be charged the difference between the original fare and the new fare.
- On trips with more than one passenger, all passengers on the reservation must add United Economy benefits. Benefits will be added to all portions of the reservation that have not yet been flown (outbound and return if travel has not started, or all segments of the return trip if outbound travel has commenced).
- This option is available on United and United Express® flights only.
- MileagePlus® Premier® members who add United Economy benefits will be eligible for select benefits associated with their Premier status, including complimentary access to Economy Plus and preferred seating, Complimentary Premier Upgrades, and the option to upgrade using PlusPoints, as applicable.
- Premier Qualifying Flights (PQF) will be earned only for flight segments where United Economy benefits are added, upon completion of travel.
- Premier Qualifying Points (PQP) will be based on the original Basic Economy fare. No PQP will be earned for the service charge to add United Economy benefits.
- The service charge to add United Economy benefits is nonrefundable.
- Electronic travel certificates (ETC) may not be used towards this service charge.
- Add-ons to Basic Economy tickets such as pre-paid baggage or seat assignments will not be refunded when a customer adds United Economy benefits.

- United Economy benefits cannot be added to award tickets, deeply discounted promotional tickets, or bulk tickets.
 - This offer is subject to change without notice.
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