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#### What are we going to cover?

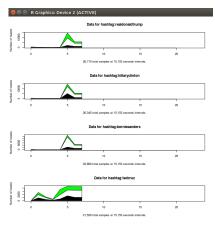
- Look to the future
- Talk briefly about sentiment analysis
- Address the polyglot of computer languages
- Talk about our sentiment analysis system
- Data wrangle tweets using Python



Things that will be happening today

# Things that we will be doing.

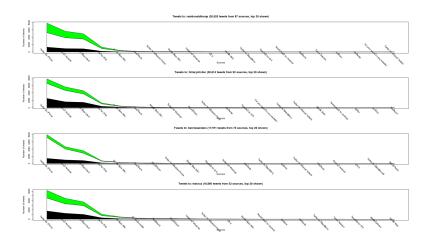
- Data wrangle tweets using python
- Conduct sentiment analysis on tweets
- Look at the sentiments in different ways



Sentiments over time.

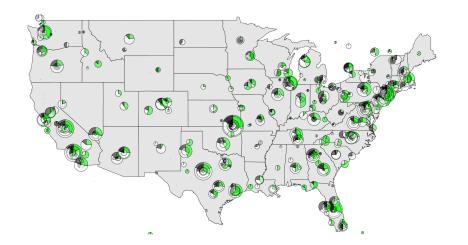
Things that will be happening today

#### Sentiment by sending device



Things that will be happening today

### Sentiment by geographic location



What is it, and why should I care?

### A working definition

"Sentiment analysis (also known as opinion mining) refers to the use of natural language processing, text analysis and computational linguistics to identify and extract subjective information in source materials. Sentiment analysis is widely applied to reviews and social media for a variety of applications, ranging from marketing to customer service."

W. Staff [3]

What is it, and why should I care?

#### More formal definitions

"The field of opinion mining and sentiment analysis is well-suited to various types of intelligence applications. Indeed, business intelligence seems to be one of the main factors behind corporate interest in the field."

Pang and Lee [2]

"Sentiment analysis, also called opinion mining, is the field of study that analyzes peoples opinions, sentiments, evaluations, appraisals, attitudes, and emotions towards entities such as products, services, organizations, individuals, issues, events, topics, and their attributes."

Liu [1]

## Our approach to sentiment analysis

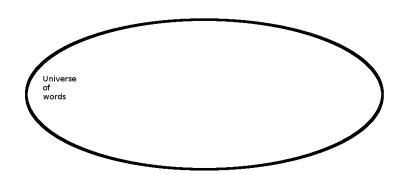
#### We will:

- Search the "twitterverse" for tweets using specific hashtags
- Tokenize each tweet
- Data wrangle each token
- Remove all stop words from the tokens

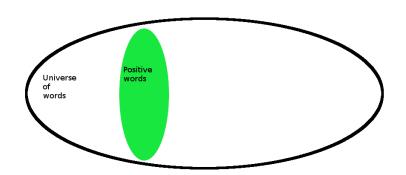
- Count number of positive and negative tokens
- Compute the positive, negative, or neutral sentiment for the tokens
- O Display the results

Our approach is language agnostic.

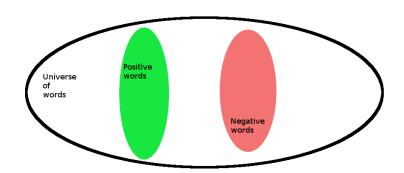
#### A "Universe" of words



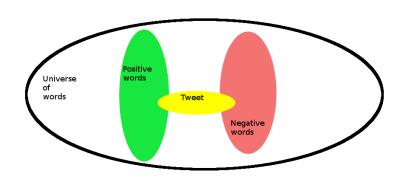
#### Some words are "Positive"



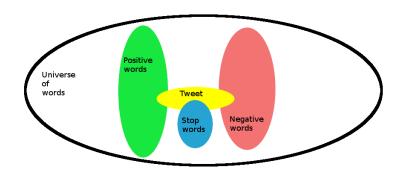
### Some words are "Negative"



## A tweet will/may have positive and negative words



#### Some words we don't care about



# Mechanically this is what we are doing

#### The steps are:

Break the tweet into tokens

0000000

- Remove stop words from the tokens
- Ompute the percentage of remaining tweet token that are positive
- Compute the percentage of remaining tweet tokens that are negative
- 6 Classify the tokens as positive, negative, or neutral

# Mathematically this is what we are doing

The steps are:

```
tokens = {words in tweet}
               tokensLessStop = tokens - stopWords
                      positivePart = positiveWords ∩ tokensLessStop
                     negativePart = negativeWords \cap tokensLessStop
classification = \begin{cases} & \text{if} positiveThreshold} & \leq & \frac{positivePart}{tokensLessStop} \\ & positive, & AND \\ & \frac{negativePart}{tokensLessStop} < negativeThreshold \\ & \text{if} negativeThreshold} & \leq & \frac{negativePart}{tokensLessStop} \\ & negative, & AND \\ & & \frac{positivePart}{tokensLessStop} < positiveThreshold \\ & neutral \end{cases}
                                                                                                                                otherwise
```

#### Comparing a known language with Python and R

A specific language was not a requirement for this boot camp. Python and R used in boot-camp. Too many languages to compare to Python and R.



http://hyperpolyglot.org/

Use Hyperployglot.org as a cross reference.



# A software design document

#### The document contains:

- Overall system design
- Algorithms used through out the system
- Oetails about the configuration file
- Details about the database tables

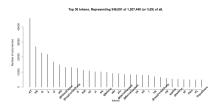


The file is attached.



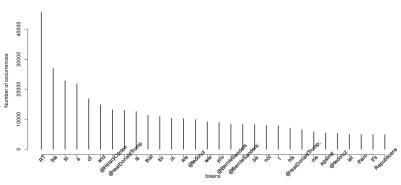
#### What will happen to the tweets when we do nothing.

A histogram of how often a token occurs.



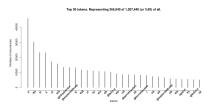
# Same image.

Top 30 tokens. Representing 348,091 of 1,207,440 (or %29) of all.



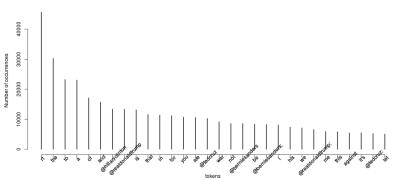
# What will happen to the tweets when we make everything the same case

Changing case is easy, unless they are emojois.



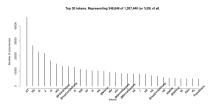
# Same image.

Top 30 tokens. Representing 365,040 of 1,207,440 (or %30) of all.



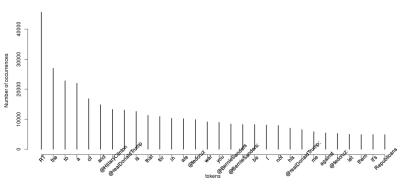
#### What will happen to the tweets we remove non-ASCII

We need to talk about ASCII and the rest of the character systems.



# Same image.

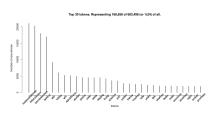
Top 30 tokens. Representing 348,846 of 1,207,440 (or %29) of all.



# What will happen to the tweets when we remove "stop words"

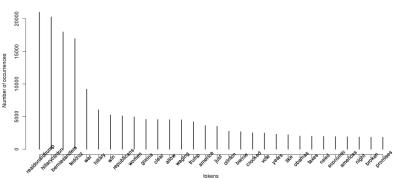
Stop words are words/tokens that have no use in whatever we are doing. Stop words are domain specific.

And we change case, remove non-ASCII, remove punctuation, etc.



## Same image.

Top 30 tokens. Representing 166,658 of 683,498 (or %24) of all.



Q & A time.

"The Answer to the Great Question ... Of Life, the Universe and Everything ... is ... forty-two,' said Deep Thought, with infinite majesty and calm."

Douglas Adams, The Hitchhiker's Guide to the Galaxy



#### What have we covered?

- A preview of today's activities
- An overview of the sublime IDE



Next: Hands on analysing tweets with Python.

#### References I

- [1] Bing Liu, Sentiment analysis and opinion mining, 2012.
- [2] Bo Pang and Lillian Lee, Opinion mining and sentiment analysis, 2008.
- [3] Wikipedia Staff, <u>Sentiment analysis</u>, https://en.wikipedia.org/wiki/Sentiment\_analysis, 2016.

#### Files of interest

softwareOverview.pdf