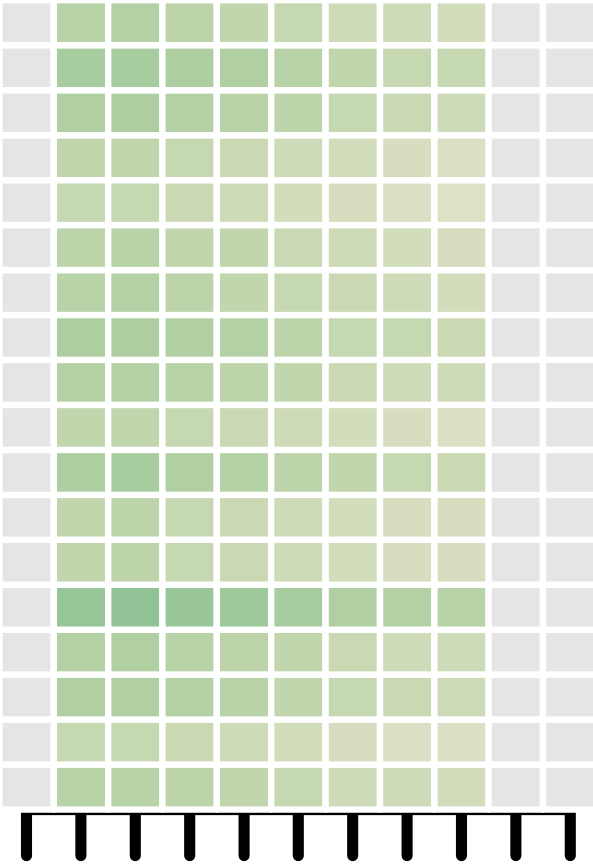12−20