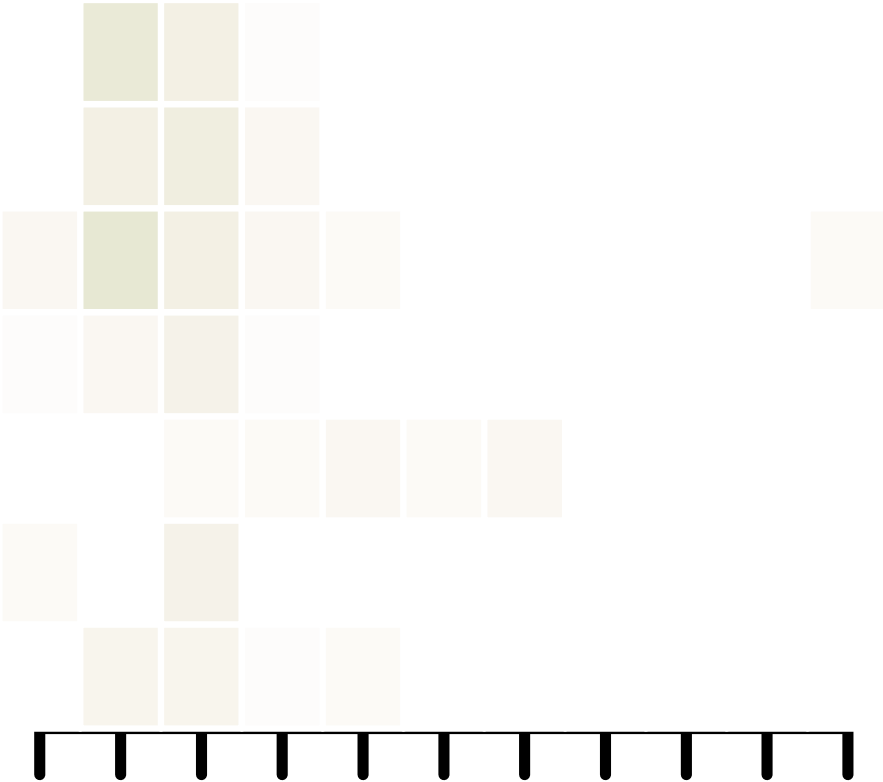# 11–14