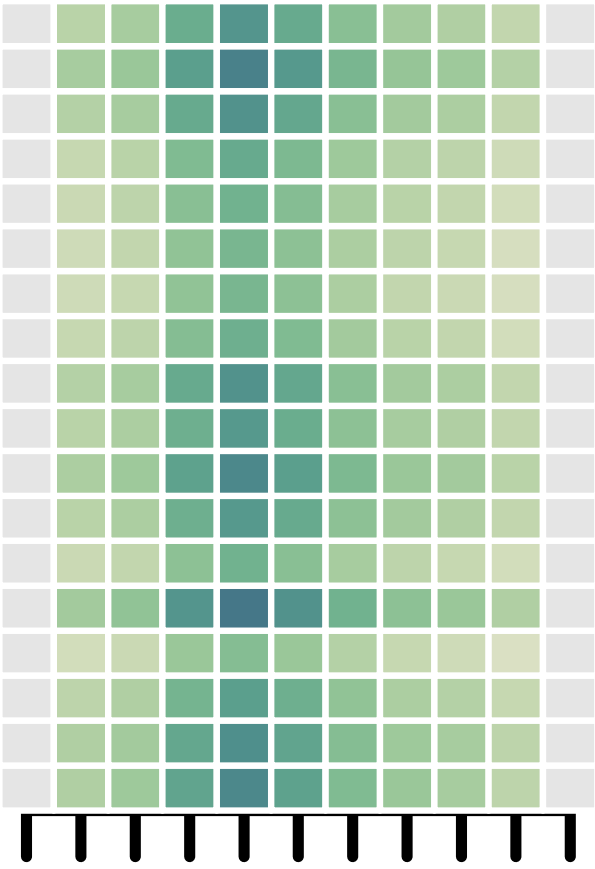11–18