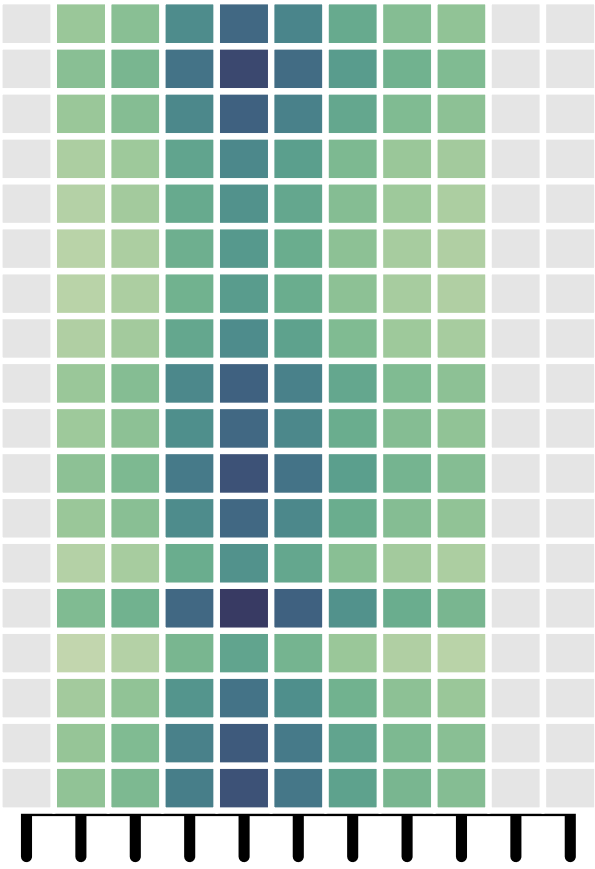11–19