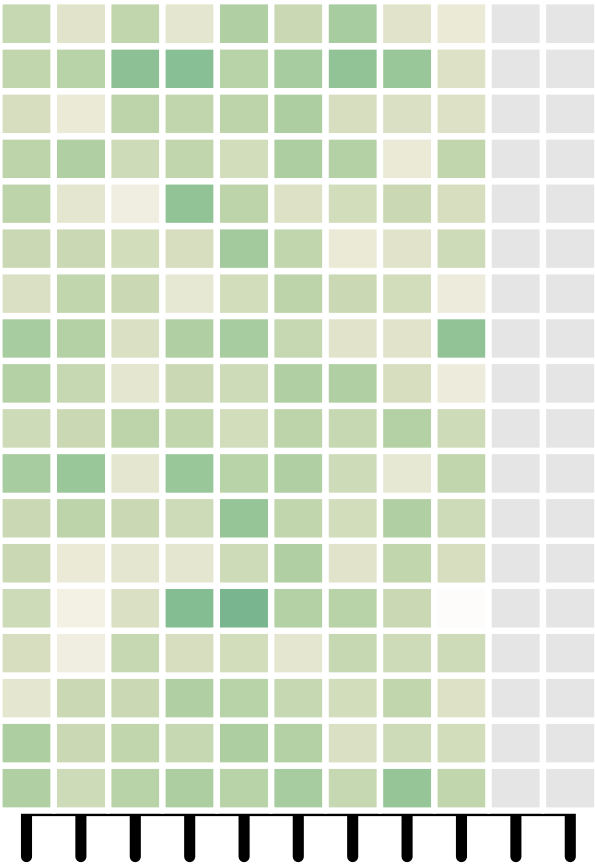14–21