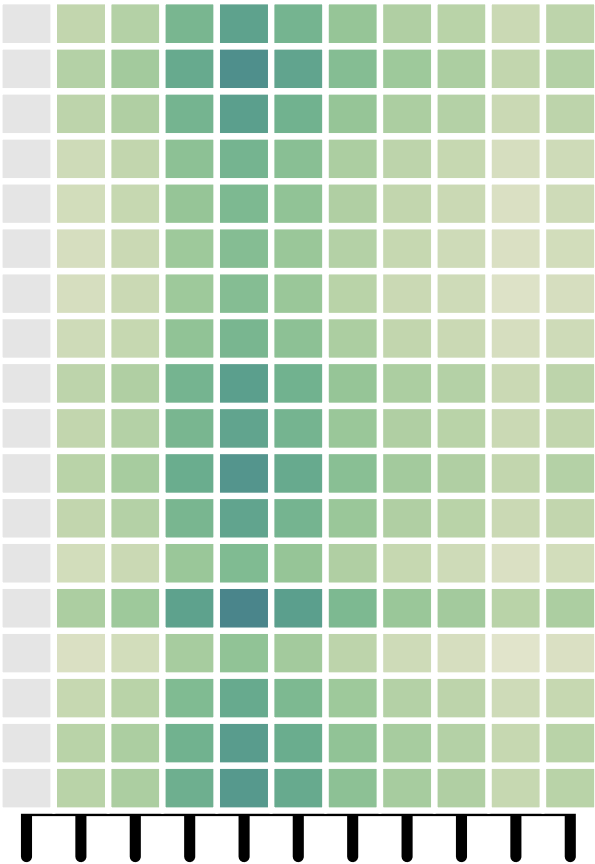11–17