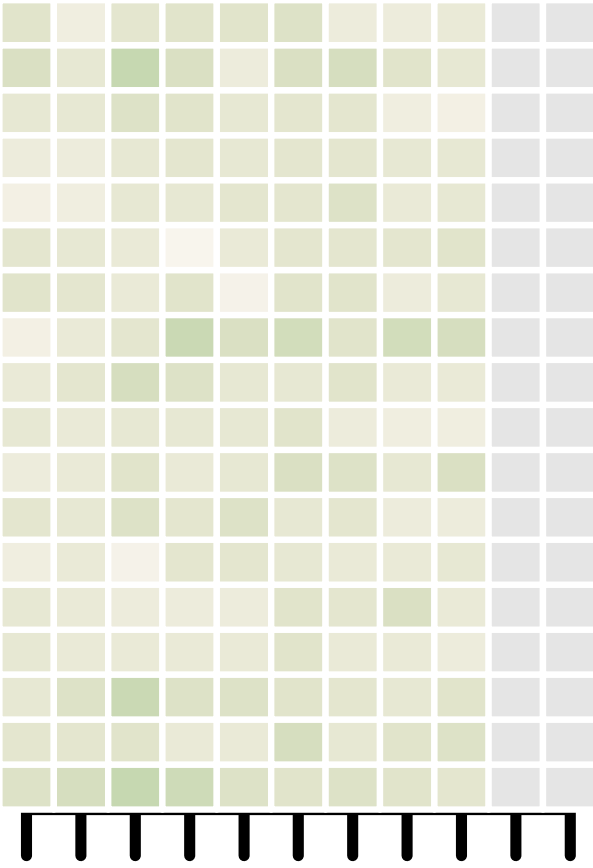16–21