# **MIT SHAH**

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#### **PROFILE**

I'm a dedicated programmer with a love for web design and web development. I'm a recent graduate of Seneca College's Computer Programming student and a fantastic problem-solver. I'm now seeking a position in the software industry where I can expand my abilities, learn new technologies, and contribute with a high level of devotion to the operations of the company.

#### **PROJECTS**

#### **Personal Portfolio**

I created a Personal Portfolio website using HTML, Tailwind, and React, showcasing my skills, projects, and achievements with a clean and interactive design.

#### **Real Estate Website**

As a passionate developer, I took the initiative to develop a fully functional front end website using HTML, CSS, and JavaScript as a personal project.

## **Movix Project**

I developed a dynamic web application using React & Redux which allows users to discover movies and explore their details. With a user-friendly interface and vast collection of movies and TV shows.

### **Travel Website**

I developed a Travel Website to showcase my front end skills in Web Designing and Development using React, CSS, and Vite.

## **WORK EXPERIENCE**

## **Quantum First Automation**

Dec 2021 - Present

#### **Warehouse Supervisor**

- Managing and coordinating warehouse staff and daily activities.
- Ensuring efficient and accurate order picking, packing, and shipping.
- Implementing safety procedures and ensuring a safe working environment.
- Handling customer inquiries and addressing issues promptly.
- Meeting or exceeding performance and productivity targets.
- Overseeing inventory control and maintaining accurate records.

## **BELL (Sales Associate)**

March 2023 – Present

- Selling Bell products and services to customers in a retail or call center environment.
- Meeting or exceeding monthly and quarterly sales quotas.
- Providing exceptional customer service by addressing inquiries, resolving issues, and offering tailored solutions.
- Keeping up to date with product knowledge and promotions.
- Using CRM software to track customer interactions and sales leads.
- Following up with customers to ensure satisfaction and address any concerns.
- Participating in sales training and development programs.

#### **EDUCATION**

# **Computer Programming (CPP)**

Seneca College, Toronto, ON

Sept 2021 – Dec 2022

- Ontario College Diploma
- Cumulative GPA 3.5/4

## The National High School (GSEB)

Ahmedabad, Gujarat, India

Apr 2018 – Apr 2020

**High School Certificate** 

## QUALIFICATION/SKILLS

- Front end Web Development
- Backend Web Development
- Knowledge of JavaScript frameworks and libraries (Node.js, Express.js, React)
- Database and Web Technology (Oracle)
- Internet Client and Server-side Development
- Solve Problems associated with Software Installation
- Familiarity with HTML, CSS, and web development tools
- Development with GitHub pages, Heroku, and MongoDB Atlas
- Authentication and Security
- Introduction to Microsoft Cloud Technologies (Azure)
- MS Office 365 administration and deployment (spreadsheets)
- IT Project Mgmt. Fundamentals, Tools, and Techniques
- Data Analyst/Validation (MS Excel, SQL)
- MS Windows
- Well experienced in Microsoft Excel

## LANGUAGE SKILLS

- HTML
- CSS 3
- JAVASCRIPT
- jQuery, UI/UX design
- NODE, JSON
- REACT (in progress)
- SQL
- C, C++ (Object Oriented)
- Python (DSA)
- GIT, GITHUB
- MICROSOFT AZURE
- PROJECT MANAGEMENT
- UNIX/Linux
- Internet
- MS Office 365 (EXCEL/Spreadsheet, WORD, POWERPOINT, ETC)

## **ADDITIONAL SKILLS**

- Developing and maintaining web applications using JavaScript and/or Node.js
- Strive to create visually appealing sites that feature user-friendly design and clear navigation.
- Set up and manage promotional banners on the website.
- Perform regular maintenance on existing websites, including installing and testing updates.
- Developing good understanding of the surveillance software used.
- Receiving field operations and IT Setup installation and system configuration information through the SalesForce.
- Prioritizing and sharing daily workload with team members utilizing common spreadsheet uploaded to SharePoint.
- Uploading web optimized map JPG files in the system for monitoring.
- Performing appropriate system data input in the supporting programs.
- Flexibility in schedule