# Silvia Melecrinis

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# **Frontend Developer**

#### **STATEMENT**

I'm a Front-End Developer with a proven ability to collaborate effectively with senior developers while spending my spare time learning new things and improving my skills. As I worked in a smaller team, I had to manage multiple responsibilities and regularly context switch to be able to support the team however needed.

With a passion for both personal growth and software development, I'm ready to apply my coding skills and talents with an engineering team to develop and deliver quality solutions.

# **CORE SKILLS**

HTML | CSS | Javascript | C# | Blazor | TailwindCSS | Bootstrap | Git | npm | Responsive design | Attention to details | Problem solver | Teamwork | Time management

#### **WORK EXPERIENCES**

# Flex Systems, Cardiff - Junior Frontend Developer

APRIL 2021 - PRESENT

My role as a Junior Frontend Developer in the company started by completing small edits and updates requested by customers or fixing bugs on our legacy software.

As we moved into building our new booking platform web application, thinkBooker, I worked alongside the development team and independently on new features to improve the user interface of the platform.

Together with the design and user experience team, I was implementing new designs and layout features, ensuring requirements were followed to the best standards and always maintaining great attention to essential design details.

Working in a development sprint, I would attend meetings with project managers and the development team to understand and refine features, requirements, and specifications, flagging any potential issues and ensuring that each user story was assessed and pointed for delivery in the development sprint.

I would also participate in peer code reviews and collaborate with other developers to test and fix bugs in existing components and web pages.

#### Flex Systems, Cardiff - Technical Support

SEPTEMBER 2019 - MARCH 2021

In my initial role at Flex Systems, I joined as Technical Support for the development team, helping to reduce the burden on the development team, and allowing them to maintain focus and momentum during a development sprint.

I was responsible for handling inbound phone calls and emails, logging support tickets with complete accuracy, and releasing fixes and updates back to the client in a timely fashion.

In this role, I also prioritised the support tickets, making high-pressure decisions on which issues should be resolved in the time available, and flagging any issues that were close to violating any SLAs agreed upon with the customer.

As I gathered experience and knowledge of the wide range of bespoke websites and systems developed by the company, my role evolved into a more developmental one where I was able to resolve many inbound issues, such as making changes to the HTML and CSS code of client websites when required, without a more senior developer's assistance.

### McDonald's, Cardiff - Shift Manager

OCTOBER 2014 - AUGUST 2019

My responsibilities as a Shift Manager included running shifts daily with effective pre-shift and post-shift work, and overseeing all operations of the restaurant during the shift to maximize productivity, and profitability at all levels of customer service, by setting and achieving daily goals and expectations.

I was also working towards targets in areas such as customer satisfaction, labour, waste, sales, food safety, kitchen efficiency and speed, following all security procedures, cashing up tills, and counting and managing the safe.

# **EDUCATION**

# Codez Academy - 12 weeks Frontend Web Development course

APRIL 2019 - JULY 2019

This development course covered three main languages: CSS, HTML, and Javascript. The course covered many aspects from problem-solving to embedding elements, giving me a broad understanding of the fundamentals of web development and coding best practices.

The course taught me the core skills needed to build a modern, colourful, and interactive website giving me all the tools to feel confident and competent enough to build an entire website and be able to continue developing and practising new-found skills by the time the training was complete.

#### ITC Romanazzi, Bari, Italy - High School Diploma

2003 - 2008 - COMPUTER SCIENCE AND BUSINESS MANAGEMENT

This course consisted of a three-year specialisation course, preceded by a two-year preparatory period in the economic legal business, accountancy, and general culture area.

From the third year, the course specialised in IT and the analysis, development, and control processes of automated information systems where I learned to both create new software and maintain existing software.