SILVIA MELECRINIS - Frontend Developer

Github - s.melecrinis@gmail.com - Cardiff

SUMMARY

Junior Frontend Developer with strong foundation in HTML, CSS, and JavaScript. I am passionate about creating engaging and responsive user interfaces that enhance the user experience. With a keen eye for design and a dedication to staying up-to-date with the latest technologies, I am eager to contribute to a dynamic team and grow as a developer.

SKILLS

Languages: HTML, CSS, Javascript, C#

Technologies: TailwindCSS, Blazor, Bootstrap, Git, npm, Browserstack, Azure, CosmosDB, Wordpress

Tools: Visual Studio, Figma, Photoshop, InDesign, Trello, Monday.com, G Suite, Microsoft Office.

WORK EXPERIENCE

Flex Systems — Junior Frontend Developer

Online booking and scheduling systems

APR 2021 - AUG 2022, Cardiff

- Contributed to the development of a new booking platform web application (thinkBooker) using Blazor, C#, and TailwindCSS.

- Successfully incorporated client-requested modifications and resolved bugs in the code for over 50 legacy software clients utilizing HTML, CSS, and JavaScript.

- Contributed to the pattern library components, as part of the booking system and ensured consistency in design and user experience across the platform.

- Collaborated closely with the design and UX team to integrate new designs and features with meticulous attention to detail.

- Acquired proficiency in SCRUM and Agile methodologies, including providing development estimations during refinement sessions.

- Demonstrated versatility in learning new skills and technologies while effectively collaborating with others to maintain a complex codebase.

- Implemented continuous integration and continuous deployment (CI/CD) processes, ensuring efficient and streamlineddeployment of code to production environments.

- Familiar with APIs and experienced working with RESTful APIs to enhance the functionality of applications.

Flex Systems — Technical Support

Online booking and scheduling systems

SEP 2019 -AUG 2022, Cardiff

- Managed and processed incoming phone calls and emails, logging support tickets with complete accuracy, and releasing fixes and updates back to clients.

- Ability to support non-technical customers by effectively explain complex IT concepts in easy-to-understand terms and provide guidance on the CMS functionality.

- Proficient in identifying and solving various technical issues, demonstrating a strong ability to resolve customer problems effectively.

- Identified recurring patterns in support tickets and proactively proposed enhancements and preventative measures to mitigate future occurrences.

- Prioritized support tickets and made high-pressure decisions on which issues to resolve in the available time, flagging any issues close to violating SLAs.

- Proficient in documenting resolved issues in a clear, concise, and easily understandable manner, enabling others to efficiently resolve similar problems.

- Evolved into a more developmental role, reducing the burden on the development team by resolving inbound issues such as making changes to the code of client websites without senior developer assistance.

- Successfully executed installation and renewal of SSL licenses on Azure, ensuring secure data transmission and protection of sensitive information.

- Installed, maintained and updated plugins on legacy clients Wordpress sites or made content changes on request.

McDonald's — Shift Manager

OCT 2014 - AUG 2019, Cardiff

- Oversaw daily operations of the restaurant to maximize productivity and profitability while maintaining high levels of customer service.

- Worked towards targets in areas such as customer satisfaction, labor, waste, sales, food safety, kitchen efficiency and speed.

- Implemented effective pre-shift and post-shift work, and followed all security procedures including cashing up tills and managing the safe.

EDUCATION

Codez Academy — Frontend Web Development Bootcamp

APR 2019 - JULY 2019, Cardiff

ITC Romanazzi, Italy - High School Diploma (A-Level equivalent)

SEP 2003 - JUN 2008 , Computer Science and Business Management

Referees available on request.