




Boston Area Research Initiative's Boston Data Portal (Boston Area Research Initiative, Northeastern University)

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311 Requests

Version 1.0



O'Brien, Dan, 2016, "311 Requests", <https://doi.org/10.7910/DVN/CVKM87>, Harvard Dataverse, V1, UNF:6:sOUsl+dPeo22JKE4f4hiw== [fileUNF]

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Description ⓘ

The 311 database is an archive of reports received by the City of Boston's 311 system (formerly the Boston's Mayor's Hotline or Constituent Relationship Management), as well as a set of derived data and associated measures, including: the types of cases received by the system; the reporting patterns of individual users; and ecometric measures of neighborhood characteristics. Documentation of each of these files and their contents is also included.

Subject ⓘ

Social Sciences

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