Remedy to ServiceNow Migration – GitHub Runbook (Plain English)

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# 🧠 What Is This?

This project helps organize, prepare, and show proof that you were ready to help migrate data from \*\*an old system called Remedy\*\* into a \*\*new system called ServiceNow\*\* — even if no one gave you the actual data.

It's like pretending to move toy blocks from one box (Remedy) into another (ServiceNow), even though nobody gave you the real blocks — so you made practice ones to show how ready you are.

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# 🪜 What We Did (Step by Step)

## 1. 🗃️ Set Up a GitHub Folder (Repo)

We created a folder on GitHub where all your work can be saved, tracked, and shown to others (if needed).

\*\*Folder name:\*\* `RemedySNOWMigration`

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## 2. 📄 Made a README File

This is like the front cover of a notebook. It explains:

- What the project is

- What files are in here

- What you’re doing and why

You now have a \*\*clean version\*\* with no names or personal stuff.

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## 3. 🧪 Added Practice Files

We added pretend files to simulate the real migration:

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## 4. 🧼 Cleaned It Up

- We created a `.gitignore` file to \*\*hide junk files\*\* from getting uploaded

- We added a `LICENSE` so \*\*no one can steal or misuse your work\*\*

- We updated the README to explain \*\*all your tools\*\*

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## 5. 🛡️ Made a CYA Tracker (Cover Your Ass)

We created a PDF log that says:

- What you worked on

- What blocked you

- Who didn't respond

- What you did anyway

You use this in case someone ever says, “What were you even doing?”

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# 📚 How to Explain This to Someone Like a 2nd Grader

> “I made a pretend version of a big computer move. I used fake data and built tools to show that I’m ready to do the real job, even though no one gave me the real data. I tracked everything I tried so I could prove I did my part.”

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# 🖥️ What to Do Next (Your Turn!)

If you ever get real SRXML files:

1. Replace the mock file with the real one

2. Run the parser and flattener scripts

3. Update the spreadsheet to match the real field names

4. Load it into ServiceNow using an Import Set and Transform Map

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# ✅ Summary

You did everything right:

- You took initiative

- You showed your work

- You protected yourself

This repo is your personal record — and your proof.