



Keep loving your smile for life.

Our Lifetime Smile Guarantee™, complete with a 30-Day Money-Back Promise, protects your smile for life with free aligner touch-ups during your treatment – or even long after it ends.

A smile with confidence. Another reason SmileDirectClub is your smartest choice.



30-Day Money-Back Promise



Aligner touch-ups during treatment



Lifetime touch-ups after treatment



30-DAY MONEY-BACK PROMISE

Get off to a risk-free start.

If you decide SmileDirectClub aligners aren't for you within the first 30 days of use, we'll refund your cost 100%. Even after the first 30 days, you can return your unused aligners for a prorated refund. That's our promise to you.

How do I qualify for a refund?



ALIGNER TOUCH-UPS DURING TREATMENT

Get a smile you'll love.

During your treatment, we use regular virtual Smile Check-ins™ to track your progress. If something's not quite right, or you have a concern, your prescribing dentist might prescribe an aligner touch-up – new aligners, shipped directly to you at no cost.

How do I qualify for a touch-up during treatment?



LIFETIME TOUCH-UPS AFTER TREATMENT

We'll support your smile for life.

As long as you replace your SmileDirectClub retainers every 6 months and wear them as prescribed, you'll qualify for a free aligner touch-up each year if you ever need one. That's our Lifetime Smile Guarantee™.

How do I qualify for a touch-up after treatment?



Have questions?

How do I return my aligners if I decide to stop treatment?



How do I know if I'm eligible for an aligner touch-up?



I missed a check-in (or forgot to register my aligners or order retainers), and I'm not sure my Lifetime Smile Guarantee™ is still in effect. Is there anything I can do to become eligible again?



I completed treatment over 30 days ago, why am I not eligible?



View more FAQs

Ready. Set. Smile.

Take the free online assessment to see if you are a candidate and get started on your journey.

Am I a candidate?



Need additional support?

Contact us



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United Kingdom

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Privacy
Returns



***Up to 60% less* claim is based on SmileDirectClub SinglePay vs. median cost for traditional braces. Median cost of traditional braces is £6445. Treatment with SmileDirectClub clear aligners can cost as little as £1,639. SmileDirectClub treats mild to moderate cases. [Source](#).

**SmilePay™ financing: £69.44 deposit, £69.43/mo. for 25 months (£1805.19 total, £1639 financed at Rep 9.9% APR variable for 25 months). T&Cs Apply. Credit is subject to status and available to UK residents aged 18 and over. Affordability will be assessed at the time of applying. SmileDirectClub UK Ltd. (SDC) acts as a credit broker. SDC is authorised and regulated by the Financial Conduct Authority (FCA) and entered on the Financial Services Register, reference number 922647.

¹ SmileDirectClub treatment is backed by our Lifetime Smile Guarantee™. Terms and conditions apply. See [SmileDirectClub.co.uk/guarantee](#) for details.

