





SOYADEV DEVADOSS

BUSINESS SYSTEMS ANALYST

CONTACT

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PROFILE

An innovative and scientifically rigorous data science enthusiast with a team-oriented attitude, eager to leverage my technical proficiency, experience in quantitative modeling, data analysis, and statistical modeling to drive business decisions and support data-driven growth and deliver actionable insights to stakeholders. With a total of 8+ years of experience and working with a team of 20+ members, keen to contribute to the success of the company by effectively collaborating with cross-functional teams and communicating findings to executives.

SKILLS

- DATA ANALYSIS
- DATABASE MANAGEMENT
- STATISTICAL MODELING
- DATA VISUALIZATION
- FRONT-END DEVELOPMENT
- UI/UX DESIGN
- PROJECT MANAGEMENT

EXPERIENCE

Business System Analyst, UPS SCS

March 2022 - Present

Developed and successfully implemented an automated testing solution for new client onboarding and regression testing, demonstrating exceptional technical abilities. This automation is estimated to reduce testing time by 10% for every client project. Demonstrated leadership abilities by effectively collaborating with clients, leading requirement documentation, and managing projects through Azure DevOps. Utilized Azure DevOps also for project tracking and improving team communication and efficiency and ensured 4 swim lanes for managing Security, Platform, Reporting and Upgrades. Got appreciations and featured in internal Awesome newsletter. Completed a 12-week DevOps Security training program at UPS University, further honing technical skills

EDUCATION

Master of Science in Analytics
Georgia Institute of Technology- Atlanta, GA
2023-2025

Bachelor of Computer Science
Georgia State University - Atlanta, GA
2019-2022

Frontend Developer Intern and CO-OP, UPS SCS

June 2021 – March 2022

Created a Rapid Testing Tool for the Enterprise Technology Post Sale team using SharePoint, JavaScript, HTML, CSS, Draw.io, Postman, Balsamiq, Figma, DB-Browser for SQLite, Python, and SQL script to analyze data and integrate API calls for multiple clients. Demonstrated strong organizational and project management abilities, effectively working with a team and completed the Phase 1 and Phase 2 of projects in stipulated timeline

CERTIFICATIONS

- [Certified Scrum Product Owner](#)
- [System Administration and IT Infrastructure Services](#)
- [SAS Programming 1: Essentials](#)

Lead Operations Specialist, JP Morgan Chase Bank

August 2010 – May 2016

Served as a Lead-Operation Specialist at JPMorgan Chase Bank, overseeing a team of tellers in daily operations and training new hires. Monitored and managed the branch's financial performance, including auditing employee cash access daily, and conducting mutual fund compliance audits. Acknowledged for successful management of branch operations, including balancing daily cash transactions, and ensuring compliance with bank policies and regulations.