

AI: Intelligent Agents



Chapter 2

Outline

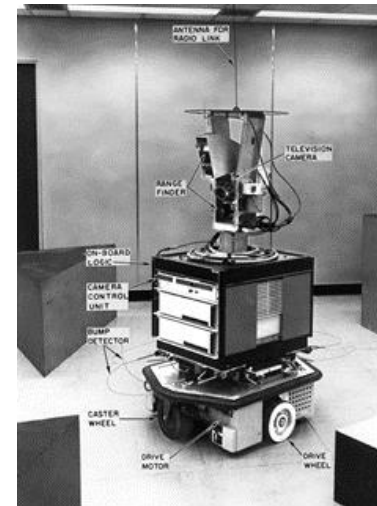
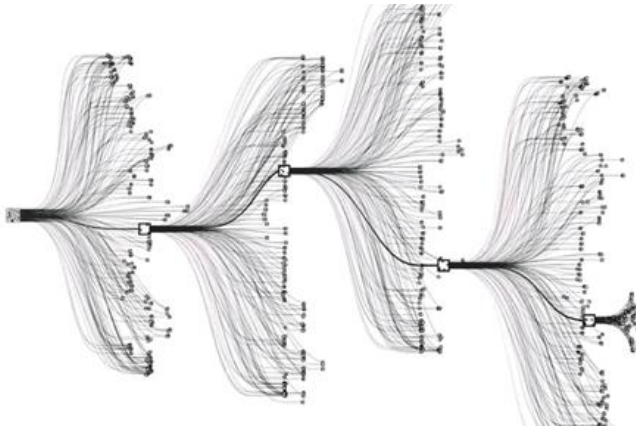
<> Agents and environments

<> Rationality

<> PEAS (Performance measure, Environment, Actuators, Sensors)

<> Environment types

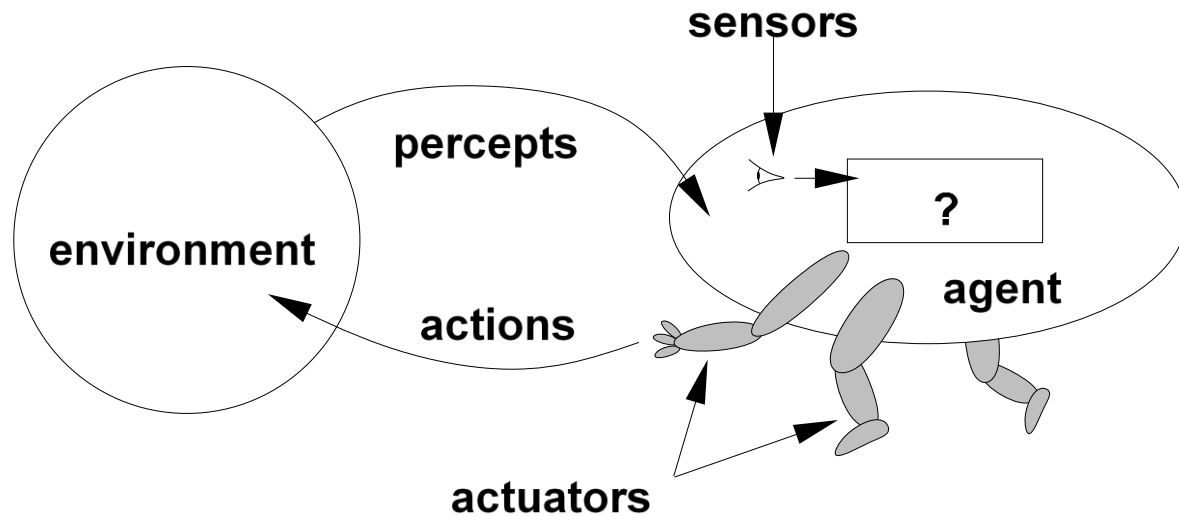
<> Agent types



Agents

- ◆ An “**agent**” is anything that can be viewed as perceiving its environment through **sensors** and acting upon that environment through **actuators**.
- ◆ **Percept** refers to the agent’s perceptual inputs at a given time instant; an agent’s **perceptual sequence** is the complete history of everything the agent has ever perceived.
- ◆ In general, an agent’s choice of action at any given instant can depend on the entire precept sequence observed to date, but not on anything it hasn’t perceived.

Agents and environments



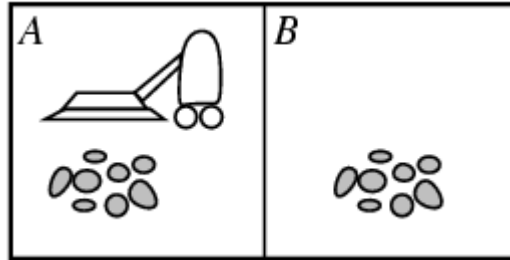
Agents include humans, robots, softbots, thermostats, etc.

The agent function maps from percept histories to actions:

$$f: P^* \rightarrow A$$

The agent program runs on the physical architecture to produce f .

Vacuum-cleaner world



- Percepts: location and contents, e.g., [A,Dirty]
- Actions: *Left*, *Right*, *Suck*, *NoOp*

A vacuum-cleaner agent

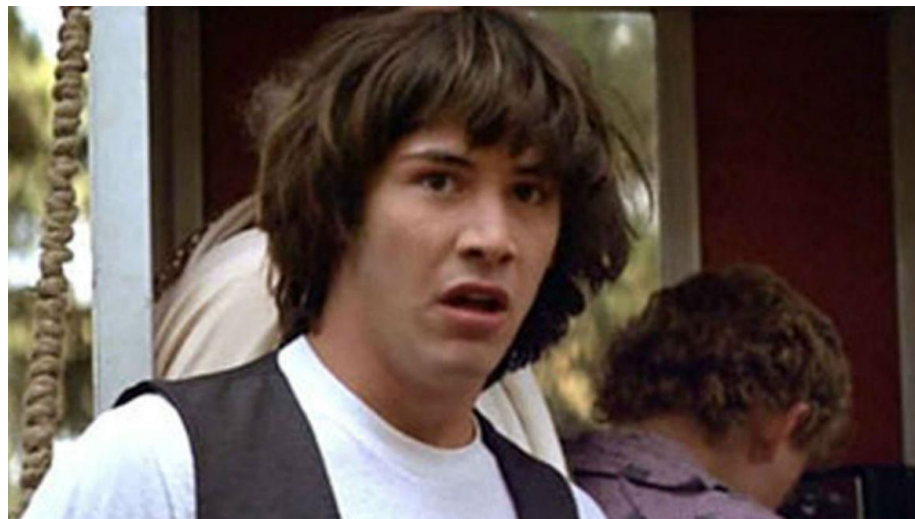
Percept sequence	Action
[A,Clean]	<i>Right</i>
[A,Dirty]	<i>Suck</i>
[B,Clean]	<i>Left</i>
[B,Dirty]	<i>Suck</i>
[A,Clean], [A,Clean]	<i>Right</i>
[A,Clean], [A,Dirty]	<i>Suck</i>
...	...

What is the **right** function?

Can it be implemented in a small agent program?

Good Behavior: Rationality

- A rational agent is one that “does the right thing”, i.e. the table for the agent function is filled out “correctly.”
- But what does it mean to do the right thing? We use a **performance measure** to evaluate any given sequence of environment states.
- Importantly, we emphasize that the performance is assessed in terms of environment states and not agent states; self-assessment is often susceptible to self-delusion.
- Here is a relevant rule of thumb: *It is advisable to design performance measures according to what one actually wants in the environment, as opposed to how one believes that agent should behave.*



Rationality

What is **rational** at any given time depends on (at least) four things:

- (1) The performance measure
- (2) The agent's prior knowledge
- (3) The actions the agents can perform
- (4) The agent's percept sequence to date.

Definition of a rational agent: *For each possible precept sequence, a rational agent should select an action that is expected to maximize its performance measure, given the evidence provided by the percept sequence and whatever built-in knowledge the agent possesses.*

Rationality

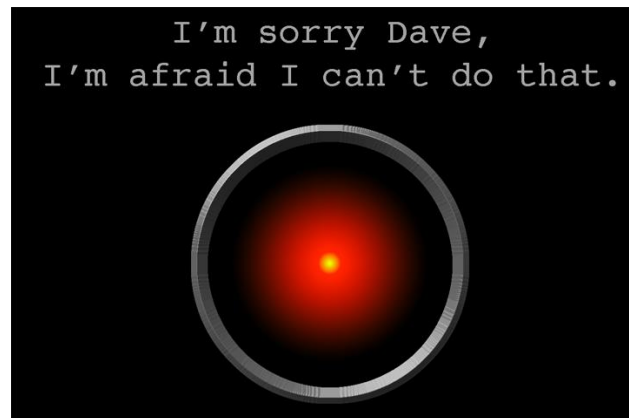
- Note that rationality is not the same as **omniscience**; an omniscient agent knows the actual outcome of its actions and can act accordingly. Percepts may not supply all relevant information.
- Similarly, rationality is not the same thing as **clairvoyance** (action outcomes may be unexpected) nor **perfection** (we maximize expected performance, not actual performance).
- Performing actions in order to modify future percepts (i.e. information gathering) is a crucial part of rationality and is closely aligned with exploration.



Not to be absolutely certain is, I think, one of the essential things in rationality.

(Bertrand Russell)

- An intelligent agent should not only gather information, but also **learn**.
- The agent's initial configuration could reflect some **prior knowledge** of the environment, but as the agent gains experience, this may be modified and augmented (an extreme case is when the environment is known *a priori*).
- Generally speaking, a rational agent should be **autonomous**, in the sense that it learns what it can to compensate for partial or incorrect prior knowledge. After sufficient experience of its environment, the behavior of a rational agent can become effectively *independent* of its prior knowledge.
- Ideally, the incorporation of learning allows for the design of a single rational agent that will succeed in a variety of different environments and for a variety of tasks (the goal of **AGI**).



PEAS

To design a rational agent, we must specify the **task environment**.

Consider, e.g., the task of designing an automated taxi:

Performance measure??

Environment??

Actuators??

Sensors??

PEAS

To design a rational agent, we must specify the task environment

Consider, e.g., the task of designing an automated taxi:

Performance measure safety, destination, profits, legality, comfort, ...

Environment US streets/freeways, traffic, pedestrians, weather, ...

Actuators steering, accelerator, brake, horn, speaker/display, ...

Sensors video, accelerometers, gauges, engine sensors, keyboard, GPS, ...

PEAS

Agent: Medical diagnosis system

Performance measure: Healthy patient, minimize costs, lawsuits

Environment: Patient, hospital, staff

Actuators: Screen display (questions, tests, diagnoses, treatments, referrals)

Sensors: Keyboard (entry of symptoms, findings, patient's answers)

PEAS

- **Agent:** Part-picking robot
- **Performance measure:** Percentage of parts in correct bins
- **Environment:** Conveyor belt with parts, bins
- **Actuators:** Jointed arm and hand
- **Sensors:** Camera, joint angle sensors

PEAS

- **Agent:** Interactive English tutor
- **Performance measure:** Maximize student's score on test
- **Environment:** Set of students
- **Actuators:** Screen display (exercises, suggestions, corrections)
- **Sensors:** Keyboard

Environment types

- **Fully observable** (vs. partially observable): An agent's sensors give it access to the complete state of the environment at each point in time.
- **Deterministic** (vs. stochastic): The next state of the environment is completely determined by the current state and the action executed by the agent. (If the environment is deterministic except for the actions of other agents, then the environment is **strategic**).
- **Episodic** (vs. sequential): The agent's experience is divided into atomic "episodes" (each episode consists of the agent perceiving and then performing a single action), and the choice of action in each episode depends only on the episode itself.

Environment types

- **Static** (vs. dynamic): The environment is unchanged while an agent is deliberating. (The environment is **semidynamic** if the environment itself does not change with the passage of time but the agent's performance score does)
- **Discrete** (vs. continuous): A limited number of distinct, clearly defined percepts and actions.
- **Single agent** (vs. multiagent): An agent operating by itself in an environment.

Environment types

	Chess with a clock	Chess without a clock	Taxi driving
Fully observable	Yes	Yes	No
Deterministic	Strategic	Strategic	No
Episodic	No	No	No
Static	Semi	Yes	No
Discrete	Yes	Yes	No
Single agent	No	No	No

- The environment type largely determines the agent design
- The real world is (of course) partially observable, stochastic, sequential, dynamic, continuous, multi-agent

Environment types

	Solitaire	Backgammon	Internet shopping	Taxi
<u>Observable??</u>	Yes	Yes	No	No
<u>Deterministic??</u>	Yes	No	Partly	No
<u>Episodic??</u>	No	No	No	No
<u>Static??</u>	Yes	Semi	Semi	No
<u>Discrete??</u>	Yes	Yes	Yes	No
<u>Single-agent??</u>	Yes	No	Yes (except auctions)	No

The environment type largely determines the agent design

Agent types

Four basic types in order of increasing generality:

- simple reflex agents
- reflex agents with state
- goal-based agents
- utility-based agents

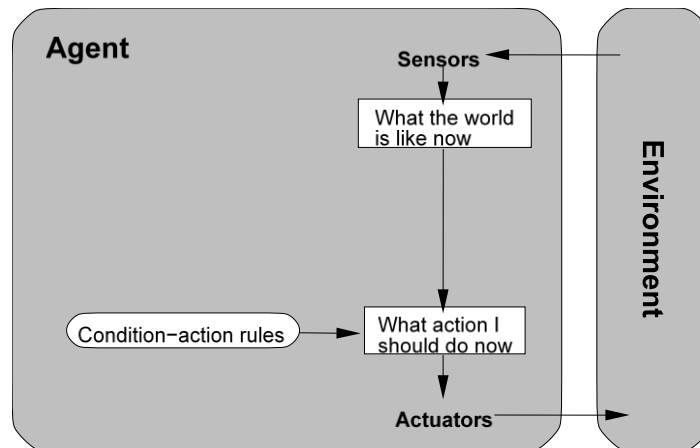
All these can be turned into learning agents

Simple Reflex Agents

- The simplest kind of agent. These agents select actions on the basis of the current percept, ignoring the rest of the percept history. (An example for the vacuum world is below).

```
function Reflex-Vacuum-Agent([location,status]) returns an action
  if status = Dirty then return Suck
  else if location = A then return Right
  else if location = B then return Left
```

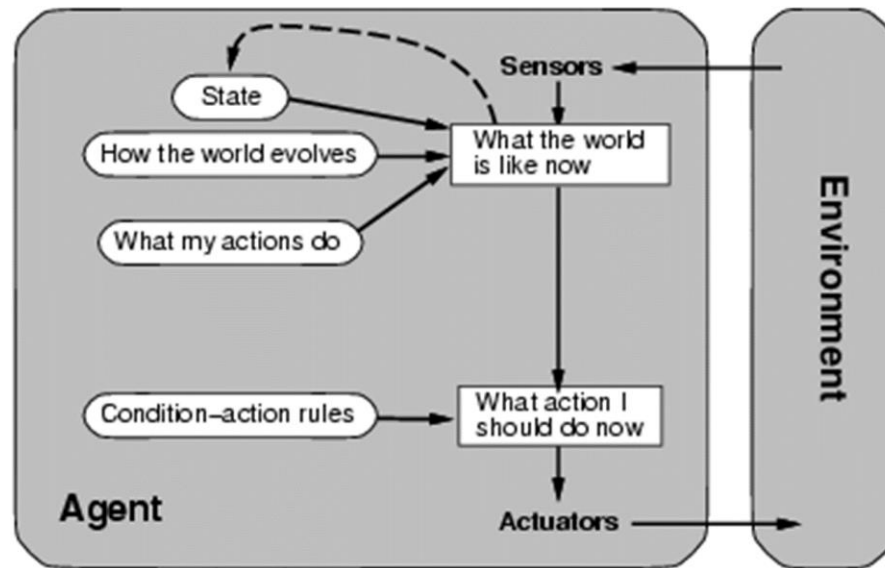
- Notice that the vacuum agent program is very small compared to a look-up table; the chief reduction comes from ignoring the percept history (reduction in rule set from 4^T to just 4).
- Simple reflex agents are, naturally, simple, but they turn out to be of limited intelligence. The agent will only work if the correct decision can be made on the basis of only the current percept (so only if the environment is fully observable).



Model-based Reflex Agents

- The most effective way to handle partial observability is for the agent to keep track of the part of the world it can't see now; we say the agent maintains an internal state that depends on the percept history.
- Updating this internal state information requires two kinds of knowledge: (1) we need information about how the world evolves independent of the agent; (2) we need information about how the agent's own actions affect the world.
- The model of “how the world works” is called the model of the world.
- Note that we can't expect the representation to be perfect; instead the model of the world is an approximation – the agent's “best guess.”

Model-based Reflex Agents



Function MODEL-BASED-REFLEX-AGENT (*percept*) **returns** an action

Persistent: *state*, the agent's current conception of the world state

model, a description of how the next state depends on the current state and action

rules, a set of condition-action rules

action, the most recent action, initially none

state ← UPDATE-STATE (state, action percept, model)

rule ← RULE-MATCH(state, rules)

action ← rule.ACTION

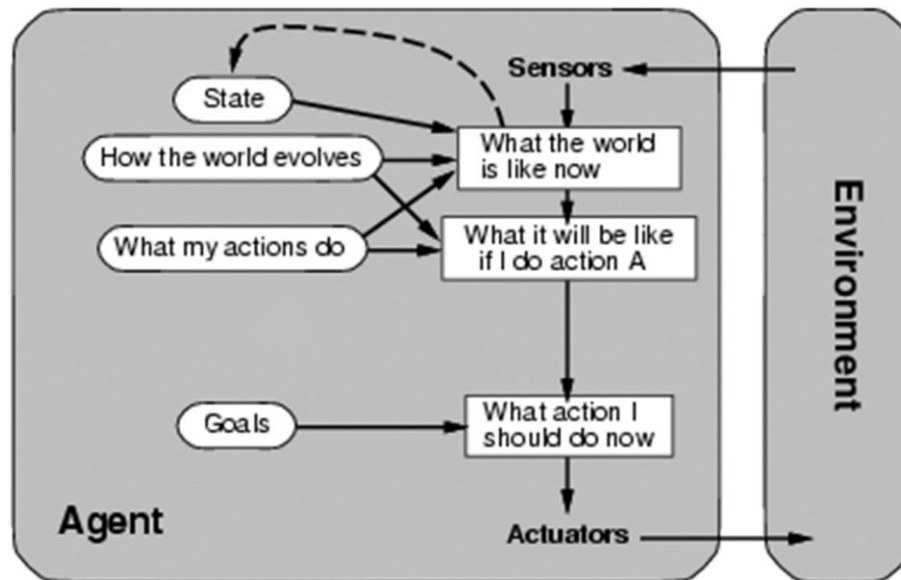
return action

Model-based Reflex Agents

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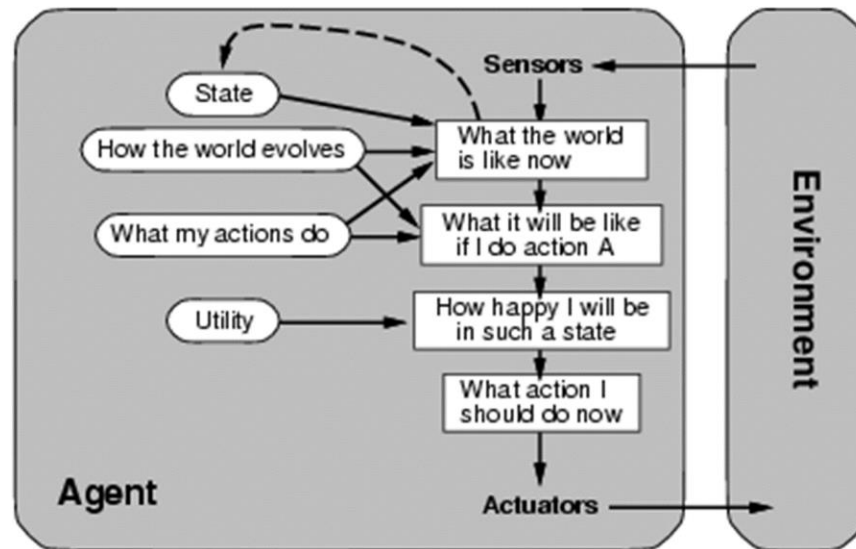
Goal-based Reflex Agents

- Often, to make the correct decision, the agent needs some sort of goal information that describes situations that are desirable.
- Occasionally, goal-based action selection is straightforward (e.g. follow the action that leads directly to the goal); at other times, however, the agent must consider also search and planning. Decision making of this latter kind involves consideration of the future.
- Goal-based agents are commonly more flexible than reflex agents.



Utility-based Reflex Agents

- Goals alone are not enough to generate high-quality behavior in most environments.
- An agent's **utility function** is essentially an internalization of the performance measure. If the internal utility function and the external performance measure are in agreement, then an agent that chooses actions to maximize its utility will be rational according to the external performance measure.
- A utility-based agent has many advantages in terms of flexibility and learning (e.g. in the case of conflicting goals and cases when there exist several goals).



Learning Agents

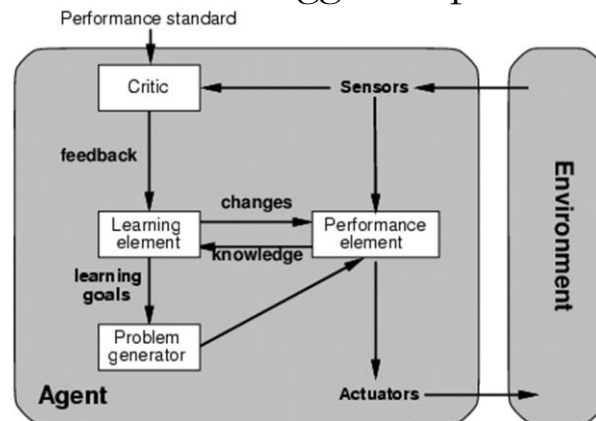
- A learning agent is comprised of (4) components: (1) the **learning element**, which is responsible for making improvements; (2) the **performance element**, which is responsible for selecting external actions; (3) the **critic**, which gives feedback to the agent, and determines how the performance should be modified; (4) the **problem generator** is responsible for suggesting actions that will lead to new and informative experiences.

Consider the taxi example:

Performance element: whatever collection of knowledge and procedures the taxi has for selecting its driving actions.

Learning element: Formulates a rule based on experience

Critic: Adds new rules, based on feedback. **Problem Generator:** Identify certain areas of behavior in need of improvement and suggest experiments.



Summary

Agents interact with environments through actuators and sensors

The agent function describes what the agent does in all circumstances

The performance measure evaluates the environment sequence

A perfectly rational agent maximizes expected performance

Agent programs implement (some) agent functions

PEAS descriptions define task environments

Environments are categorized along several dimensions:

observable? deterministic? episodic? static? discrete? single-agent?

Several basic agent architectures exist:

reflex, reflex with state, goal-based, utility-based

