### **SMIT SANTOSH SHEWALE**

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#### **EDUCATION**

### **University of Southern California (USC)**

Los Angeles, CA

Master of Science in Computer Science

Aug 2022-May 2024

Relevant Coursework: Human Computer Interaction, Mobile and Web Development, Data Structures, Object Oriented Programming, Cloud Computing Lab

### **SKILLS**

Figma, Adobe Creative Suite, ReactJS, JavaScript, HTML5, CSS3, Tailwind CSS, Bootstrap, WordPress, Webflow

### **EXPERIENCE**

### UX Research Assistant – Adaptive Computing Experiences Lab USC

May 2024-July 2024

- Conducted in-depth research on software developers' interactions with Large Language Models (LLMs) like ChatGPT, Claude, and GitHub Copilot, analyzing cognitive biases and behavioral patterns in coding workflows
- Synthesized qualitative data from interviews and recorded coding sessions, delivering actionable insights to improve the usability and effectiveness of LLMs in software development workflows
- Developed research-based recommendations for improving LLM-assisted coding experiences, focusing on reducing friction, optimizing prompt engineering strategies, and enhancing developer trust in AI-generated suggestions

### Web Designer and Developer - Engineering in Society Program USC

Jan 2024-May 2024

- Redesigned key website interfaces using user flow analysis and usability testing insights, leading to a 15% increase in average session duration and improved task completion rates
- Launched UX/UI experiments to test interface enhancements (e.g., modals, carousels, hover effects), contributing to a 10% drop in bounce rate and improved navigation clarity
- Collaborated cross-functionally with product and dev teams to implement responsive layouts and performance improvements, reducing page load time by 20% and driving higher user engagement across devices

### Front End Engineer - Tvishtryon Solutions Pvt. Ltd.

Oct 2021-Aug 2022

- Delivered UI/UX for high-impact projects like: trading site, retail app, and AI expense tracker, using Figma
- Responsive Web Implementation: Translated designs into production-ready web applications with HTML, CSS, and JavaScript, ensuring cross-device compatibility
- Worked with product teams to gather user feedback, run lightweight usability tests, and suggest iterations that improved onboarding and conversion flows

### **PROJECTS**

### MyViterbi Redesign

- Led a full UX audit and redesign of the MyViterbi portal, reducing average task time by 42% and user errors by 100%, and achieving a 93% satisfaction rate through extensive testing and iteration
- Conducted user research, interviews, and usability inquiries to identify pain points across mobile and web workflows
- Designed interactive, responsive interfaces in Figma, focusing on streamlining activation paths and improving usability for first-time users

## Dora AI Image Generation App (Demo)

- Deployed a full-stack AI image generation app with DALL-E API to produce standard and advanced, high-quality images
- Designed and developed website utilizing Figma, React and Tailwind, while using Express and NodeJS for Back-end
- Utilized MongoDB for efficient NOSQL database management, enabling seamless storage and retrieval of generated images while ensuring scalability and optimal user experience

## Rotaract (NGO) And You Mobile Application (Demo)

- Spearheaded the concept and UI/UX for an event management app for NGOs, focusing on automating operations and enhancing daily engagement
- Conducted user interviews and usability testing with club members, leading to iterative design of 21 app screens in Figma
- Achieved an 83% user satisfaction rate during prototype testing, demonstrating clear improvement in retention and user confidence

### LEADERSHIP AND INVOLVEMENT

# Creatives Director - Rotaract Club Of Thane North End (Non-profit organization)

India, Jul 2020-Jun 2021

- Nominated for 'Best Creatives Director' award for impactful leadership and innovative content strategy
- Collaborated with Arana Foundation to launch a fundraising campaign, successfully supporting the education of 25+ underprivileged children
- Directed a design team of to curate appealing digital content, marketing ideas and handled social media accounts
- Directed event coverage end-to-end from pre-production to editing using Adobe Premiere and After Effects to deliver high-quality content shared across club platforms