

HUMAN BIOLOGY B.A.

Alissa Smith

PROFILE

Years of experience in fast-paced, multitasking environments. Skilled in service and customer engagement. Seeking employment in a human-biology related temporary position while pursuing graduate school in a related field.

WORK EXPERIENCE

Server, Trainer

Scam Sham Restaurant/ 2019-Present

- Delivering prompt and attentive customer service in a fast-paced environment, serving alcohol responsibly, completing side work duties including cleaning projects, restocking, and checking out others, maintaining effective communication between staff and management
- Training and evaluating new employees
- Completed alcohol service training covering Minnesota laws, liability, when and how to intervene while maintaining customer satisfaction, when to seek management intervention, and IDing laws

Competitive Gymnastics Coach

Duluth MN, Gymnastics Gym/ 2016-2020, 2024

- Coached a team while focusing on safety, structure, and engagement using multitasking and clear communication
- Earned USAG Professional Gymnastics Coach licensure
- Worked alongside other coaches to identify weak points and create progressive training
- Communicated with parents
- Completed first aid trainings, bloodborne pathogen training, and USAG SafeSport training

Server

The Phony House/ 2023-2025

- Served customers food and alcohol responsibly, interacting with guests, welcomed guests at the door and maintained guest contact as a team, maintained a clean work environment

EDUCATION

Bachelor's Degree in Human Biology

*University of Minnesota
Duluth / 2023-2025*

Associate of Arts

*Lake Superior College/
2018*

REFERENCES

Josie Rosie

*Service and Beverage
Manager, Scam Sham
Restaurant, (111) 111-1111*

Jeff Jefferson

*Manager, Scam Sham
Restaurant, CEO Estate
Sales, Inc. (444) 444-4444*

Kyle McKlean

*Previous Manager,
(555)555-5555*

AVAILABILITY

*Full time availability Dec.
2025- June 2026*

CONTACT

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